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# A deep neural network based multi-task learning approach to hate speech detection



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#### ABSTRACT

With the advent of the internet and numerous social media platforms, citizens now have enormous opportunities to express and share their opinions on various societal and political issues. This phenomenal growth of the internet, social media networks, and messaging platforms provide plenty of opportunities for building intelligent systems, but these are also being heavily misused by certain groups who often disseminate offensive, racial, and hate speeches. Hence, detecting hate speech at the right time plays a crucial role as its spread might affect social fabrics. In recent times, although a few benchmark datasets have emerged for hate speech detection, these are limited in volume and also do not follow any uniform annotation schema. In this paper, a deep multi-task learning (MTL) framework is proposed to leverage useful information from multiple related classification tasks in order to improve the performance of the individual task. The proposed multi-task model is based on the shared-private scheme that assigns shared and private layers to capture the shared-features and task-specific features from five classification tasks. Experiments on the 5 datasets show that the proposed framework attains encouraging performance in terms of macro-F1 and weighted-F1.

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#### 1. Introduction

With the phenomenal growth in digital technology and the internet, social media have upsurged as a strong platform to allow people to express their opinions on a variety of topics ranging from political, financial, education, sports, defense, religion and other societal issues. Statistics reveals that 6K tweets/second, 200 billion tweets/year<sup>2</sup> are generated on twitter alone, indicating the exponential rise in the consumption of social media. The diversity in language usage across the globe also poses a great challenge due to the variety of linguistic patterns. Social media's main aim is to connect more people to support them in expressing their right to freedom of speech.

However, these mediums are often misused by certain groups to malign others, spreading offensive and hate speeches targeting individuals and/or other groups. This can be considered as a political violence that jeopardizes social stability and peace. Hence, detecting these in proper time and preventing their dissemination to a larger section is of utmost importance to maintain the harmony in the society and to maintain the law and order situations.

United Nations strategy and plan of action on hate speech describes hate speech as any kind of communication in speech, writing or behavior, that attacks or uses pejorative or discriminatory language concerning a person or a group based on who they are, in other words, based on their religion, ethnicity, nationality, race, color, descent, gender or identity factor. So without suppressing the right to freedom of expression, the focus should be on building robust computational systems which can detect different types of hateful contents that can create disharmony. International Covenant on Civil and Political Rights<sup>3</sup> (ICCPR) is a multilateral treaty adopted by United Nations General Assembly. The covenant commits its party to respect the right to freedom of speech along with other fundamental rights for every citizen. As of September 2019, the covenant has 173 parties. Article 19 of it states that:

- (i). Everyone shall have the right to hold opinions without interference.
- (ii). Everyone shall have the right to freedom of expression. This right shall include freedom to seek, receive and impart information of all kinds, regardless of frontiers, either orally, in writing or print, in the form of art, or through any media of person's choice.

However, an amendment was done and a new article 20 was introduced stating that any advocacy of national, religious or

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<sup>1</sup> Code is available at https://github.com/imprasshant/MTL.

<sup>2</sup> https://www.internetlivestats.com/twitter-statistics/.

<sup>3</sup> https://en.wikipedia.org/wiki/International\_Covenant\_on\_Civil\_and\_ Political\_Rights.

racial hatred that constitutes incitement to discrimination, hostility, violence shall be prohibited under law. There are incidents when viciousness of these messages evolved into genocide, xenophobia and bigotry. Several incidents in the past had evidence of deadly action like mass murder before posting hate messages in online forums. [1] reported the massive violence in Kenya after hateful messages circulated in media in 2007–2008. In order to build efficient machine learning based hate speech detection system, sufficient amount of labeled data is required. Although there exists a few benchmark datasets, they are often limited by the size, and do not follow any uniform annotation schema.

In Table 1, various types of datasets are shown which have been collected from the various online forums, blogs and social media platforms. The laws of some countries to deal with hate speech is given in Table 2. Based on the definitions of hate speech in Table 1 it is quite clear that irrespective of geographical location and diverse culture there are often overlapped concepts while defining hate. In this paper we propose a deep learning based end-to-end multi-tasking approach to leverage the information from multiple related tasks, viz. hate, racism, sexism and offensive contents etc. The major contributions of this paper are summarized below:

- 1. We propose a Shared-Private Multi-Task Learning (SP-MTL) framework to leverage the benefits of multiple related tasks, such as hate speech classification, offensive language identification, racism detection and sexism detection etc. The SP-MTL model introduces two feature spaces for each task: one is to store the shared features among these related tasks by training in a jointly manner, and the other is to capture the task dependent features. To the best of our knowledge this is the very first attempt towards building an end-to-end deep neural network based multi-tasking framework for hate speech detection.
- 2. The shared knowledge learned by SP-MTL (explained in Section 3.5) model can be considered as off-the-shelf-knowledge and can be transferred to the new task relevant to hate speech.
- Efficacy of the proposed model is demonstrated through the detailed empirical evaluation results on five benchmark datasets.

The remaining structure of this paper is as follows. A brief overview of the related background literature is presented in Section 2. Section 3 discusses in details the proposed methodology. In Section 4, the datasets used for the experiments and definitions of different variants of hate are described. Experimental setup and evaluation metrics are presented in Section 5. Section 6 reports the evaluation results and comparisons to the state-of-the-arts. Error analysis containing qualitative and quantitative analysis of the obtained results are presented in Section 7. Finally, the conclusion and directions for future research are presented in Section 8.

#### 2. Related work

Most of the previous works carried out in this direction have mainly focused on supervised classification of different subtypes of hate. The problem has mostly been modeled concerning a single-task learning framework. Single Task Learning (STL) is a paradigm that updates the weight of the neural networks using input sequence from only one classification task involving one dataset. Different types of classification algorithms have been utilized: feature based traditional machine learning techniques, and deep neural network based techniques that do not require any handcrafting of features. The features used are diverse in nature, varying from lexical to syntactic to semantics levels. In this section, various feature types used in the supervised setting and other techniques suggested to improve the classifier performance is discussed.

### 2.1. Surface features and word embedding features

[7] sampled data from the comments posted on Yahoo! News, and finance. They build a supervised classification methodology using Vowpal Wabbit's regression model<sup>4</sup> utilizing features such as character n-grams, token unigrams, and bigrams, word2vec features, etc. [4] made public an annotated corpus of  $\approx$  16K tweets. They evaluated logistic regression classifier utilizing char n-grams and word n-grams based features and found that character n-grams outperform word n-grams, due to character n-gram matrices being far less sparse than word n-gram matrices. [8] investigated deep neural networks, namely Convolutional Neural Network (CNN) and Long Short-Term Memory (LSTM) by initializing word embeddings with random embedding, FastText word embeddings [9] and GloVe word embeddings [10] using data by [4]. [11] constrained their work to binary classification between abusive and not abusive. Their character-based approach outperformed token-based and distributional-based features on the dataset by [7].

[12] used surface features such as word unigram, bigram, and trigram each weighted by term frequency-inverse document frequency (TF-IDF), number of characters, number of words and hashtags fed into support vector machine (SVM). Their best approach of CNN stacked Gated Recurrent Unit (GRU) leverages google pre-trained word2vec [13] and achieved robust F1 score for six different datasets. They concluded that the presence of abstract concepts, such as racism, sexism and hate are very difficult to detect solely based on textual content. [14] trained four CNN models, based on character 4-grams, word vectors based on semantic information built using word2vec, randomly generated word vectors, and word vectors combined with character ngrams utilizing the dataset by [15]. [16] utilized BERT by [17] on the dataset by [18,19] considered Bidirectional-LSTM (BiLSTM) with a dense layer on top consuming ELMo vectors [20], and Bag-of-words for classifying hate and non-hate on the dataset by [21]

#### 2.2. Lexical resources

In some of the prior works, lexical resources have also been used. For example, domain-specific dictionaries containing abusive words and negative words indicative of aggressive behavior have been utilized to extract useful features and to be used in the supervised machine learning model. [22] generated a lexicon of sentiment expressions using semantic and subjectivity features with an orientation to hate speech to be used in developing a rule-based classifier. Beginning with an initial seed list of six verbs, namely discriminate, loot, riot, beat, kill and evict, they used concept of bootstrapping, WordNet's synsets and hypernym relationship to extend the lexicons. [23] collected 2700 words, phrases, and expressions with different degrees of manifestation of flame varieties. Each entry is assigned a weight in the range of 1–5 based on the potential impact level of each entry in the dissemination of hate posts. This collection is termed as Insulting Abusive Language Dictionary (IALD). They utilized two different sources of data to build a three-level classifier using Complement Naive Bayes classifier and Multinomial updatable Naive Bayes classifier in WEKA [24] as first two levels. The outputs of this classification level are new aggregated features extracted from the previous level feature space, with the following attributes as the input for the last-level classification task, using IALD: frequency of IALD words, the maximum weight of IALD entries, the normalized average weight of IALD entries, the probability that the current instance is okay or flame based on previous

 $<sup>^{\</sup>bf 4}~~https://github.com/JohnLangford/vowpal\_wabbit.$ 

**Table 1**Definition of hate to collect data

| Authors | Definition  |
|---------|---|
| [2]     | a language that is used to express hatred towards a targeted group or is intended to be derogatory, to humiliate or insult the members of the group.  |
| [3]     | a speech that denigrates any person or any group based on characteristics<br>like race, color, gender, religion, ethnicity, nationality, sexual preferences etc.  |
| [4]     | A tweet is offensive if it contains racist or sexist slur, intention to attack, promote violent crimes, threatening minorities, and stereotyping genders.   |
| [5]     | It is a bias-motivated hostile speech aimed at a person or group of people with intentions to injure, dehumanize, harass, degrade and victimizing targeted groups based on some innate characteristics. |
| [6]     | It is defined as abusive speech containing a high frequency of stereotypical words.   |

**Table 2**Countries law on hate speech.

| Country     | Law   |
|-------------|---|
| USA         | Hate speech is legally protected free speech under the First Amendment. However, speech that include obscenity, speech integral to illegal conduct, speech that incites lawless action or likely to produce such activity are given lesser or no protection.  |
| Brazil      | According to the 1988 Brazilian constitution racism is an offense with no statute of limitations and no right to bail for the defendant.  |
| Germany     | Section 130 of Germany criminal code states incitement to hatred is a punishable offense leading up to 5 years imprisonment. It also states that publicly inciting hate against some parts of population or using insulting malicious slur or defaming to violate their human dignity is a crime.                                 |
| India       | Article 19(1) of the constitution of India protects the freedom of speech and expression. However, article 19(2) states that to protect sovereignty, integrity, and security of the state, to protect decency and morality, defamation and incitement to an event, some restriction can be imposed.                               |
| Japan       | The Hate speech act of 2016 does not apply to groups of people but covers threats and slander to protect.   |
| New Zealand | Their Hate speech act follows Section 61 of the Human Rights Act 1993 that asserts that threatening, abusive contents in any form, words that are likely to create hostility against a group of people on the basis of race, color, ethnicity is unlawful.  |
| Russia      | Article 282 of the Criminal Code asserts that inciting hatred or antagonism, disparaging a person or the group of people based on sex, race, nationality, language, origin, affiliation to any social group is punishable with fine or imprisonment up to 2 years or have to undergo obligatory, corrective or compulsory labour. |
| France      | Its principal hate speech legislation is Press law of 1881, in which Section 24 criminalizes incitement to racia discrimination, hatred, or violence on the basis of one's origin or membership in an ethnic, national, racial or religious group.  |

classification layer. [25] discussed the automated construction of lexicons containing abusive terms. They sampled 500 negative nouns, verbs and adjectives from the Subjectivity Lexicon by [26] and added 150 slangs like *ni\*\*er*, *cunt*, *slut* etc. The word was classified into abusive only if 4 of 5 annotators voted it as abusive. Negative expressions from Wiktionary is utilized to expand the lexicon to 2989 abusive terms. Their proposed classifier is SVM trained on features derived from their expanded lexicons.

Based on the observation that hate speech also displays a high degree of negative polarity, several lexicons have been used to capture sentiment information as a feature. [27] considered SentiWordNet, Affinn, Bing Liu, General Inquirer, Subjectivity clues and NRC to explore the relationship between sentiment and toxicity in social media messages from 3 domains, namely Reddit, Wikipedia talk labels<sup>5</sup> and Toxic comment classification.<sup>6</sup> The toxicity detector is a Bi-GRU layer with words represented by 300d FastText pre-trained word embeddings [9], characters represented by 60 dimensions one-hot vector and 3 sentiment values obtained from 3 best lexicons based on their study. These input values are then concatenated together into a vector of 363 dimensions. [28] used Linguistic Inquiry and Word Count (LIWC) to count the frequency of words, that are indicative of various psychological processes, such as social words, cognitive processes, and affect words. They also made use of TAACO (Tool for the Automatic Analysis of Cohesion), a linguistic tool for automated analysis of text cohesion that provides more than 150 indicators of text coherence linguistic complexity, text readability, and lexical category use [29]. To find the negativity present in a post, IBM Watson Natural language Understanding API is used to compute the degree of anger, disgust, joy, fear, and sadness. They built an SVM classifier with a feature set of unigrams, TAACO, LIWC, sentiment values, and context to obtain AUC ROC of 0.74. [2] used the Vader sentiment analyzer by [30] to calculate the sentiment score of any tweet.

# 2.3. Meta-information

Meta-information of any tweet can also act as a useful feature to detect hate speech. [31] relied on crowd-workers to label 1.5k users as normal, spammers, aggressive, or bullies, from a corpus of  $\approx$  10k tweets distilled from a large set of 1.6M tweets. They proposed random forest classifier by investigating 30 features from 3 types of attributes (user, text, network-based) characterizing such behavior and found that bullies are less popular (fewer followers/friends, lower hub, authority, eigenvector scores) and participate in few communities. [32] presented a reinforced Bi-LSTM leveraging inter-user and intra-user representations for hate speech detection using the dataset by [4]. The intra-user tweet representation is obtained by analyzing m tweets posted by the user. Semantically similar to the target tweet from the set of unlabeled tweets were collected by *Locality Sensitive Hashing* [33].

<sup>5</sup> https://figshare.com/articles/Wikipedia\_Talk\_Labels\_Toxicity/4563973.

<sup>6</sup> https://www.kaggle.com/c/jigsaw-toxic-comment-classification-challenge.

The intra-user information helps to reduce false positives of a model, which further improves by integrating inter-user similarity learning. [34] presented an approach purely based on graph features fed into SVM to tackle the problem of automatically detecting online abuse. They distinguished between *local features*, which characterize individual vertices, and *global features* that which describes the whole graph at once. The local topological measures are computed for the vertex corresponding to the author of the targeted message. These measures include *Degree Centrality, Eigenvector Centrality, PageRank Centrality, Betweenness Centrality, Closeness Centrality, Eccentricity, Coreness Score Hub and Authority Scores.* From the graph G= (V, E) where V and E are set of vertices and set of edges, graph topological measures like *Density, Diameter, Clique Count, Degree Assortativity* etc. were computed.

# 2.4. Linguistic study

Although the research community has been investigating the ways to employ different features for representing the tweets and building complex model, [35] highlighted the need for linguistic features indicative of different types of hate speech (e.g. racism, sexism, offensive, direct attacks, etc.), and argued that the type of datasets and labeling criteria is more important than the model architecture. [36] delineate the challenges in this field ranging from clarity in subtasks, lack of proper definition, linguistic difficulties in identifying content i.e (a). humor, irony, and sarcasm (b). Spelling variations (c). Polysemy (d). Long-range dependencies and (e). Language change. They also critically addressed the ethical challenges and discussed the importance of including textual contents that contain abuse but is not abuse in nature for the training. [37] presented a concrete methodology for annotating large and accurate datasets, performed statistical analysis for label-merging or label-elimination. [38] analyzed the concept of hate speech discussed so far in computer science applications and provided clear definitions to help in building automated detection tools. They also highlighted the absence of studies on hate speech detection in other than the English language.

### 2.5. Cross-domain information

Many studies have also been done on the cross-domain training of the classifier to correlate between the different sub-classes of hate. [39] primarily focused on various facets of abusive language and demonstrated that the proposed GRUs can be easily applied to detect abusive behavior in other online domains by utilizing metadata features like tweet-based, user-based and network-based features along with pre-trained word embedding. [40] investigated the cross-domain performance on 9 datasets using linear SVM and found that in-domain data is very important for training the model. They also explored the Frustratingly easy domain adaptation (FEDA) framework [41] to check the domain adaptability performance. [42] recommended cross-domain classification as a solution to deal with data bias that often goes unnoticed in in-domain classification.

# 2.6. Dealing with biases

Hate speech is a difficult phenomenon to define and it is important that we should be cognizant of the biases entering into the classification model. [43] provided a methodology for modifying an embedding to remove gender stereotypes. They evaluated their debiasing algorithms to ensure that it preserves the desirable properties of the original embedding while reducing both direct and indirect gender biases. [44] measured racial bias in hate speech and abusive language datasets. They highlighted

the need to develop detection systems sensitive to different social and cultural contexts. [15] provided an examination of the influence of annotator knowledge of hate speech on classification results obtained from training on expert and amateur annotations. The model performance was increased, when trained on expert annotator's tweets over amateur annotators tweets. They suggested to calculating the weighted-F1 score to penalize misclassification on minority classes. [45] measured gender biases on the models trained with different abusive language datasets. They experimented with 3 bias mitigation methods: (i) debiased word embeddings, (ii) gender swap data augmentation, and (iii) fine-tuning with a large corpus. These methods reduce gender bias by 90%–98%.

#### 2.7. Multi-task learning

Multi-tasking learning aims at solving more than one problem simultaneously. The end-to-end deep multi-task learning has been recently employed in solving various problems of Natural Language Processing (NLP), such as sentiment and emotion analysis [46–48] and text mining [49] etc. [50] defined MTL as follows:

**Definition 1** (Multi-Task Learning). Given m learning tasks

$$\{T_i\}_{i=1}^m \tag{1}$$

where all the tasks or subset of them are related, multi-task learning aims to help improve the learning of a model for classification task  $T_i$  by using the knowledge in some or all of the m tasks. [51] developed two forms of MTL, namely Symmetric multi-task learning (SMTL) and Asymmetric multi-task learning (AMTL). The former is joint learning of multiple classification tasks, which may differ in data distribution due to temporal, geographical, or other variations, and the latter refers to the transfer of learned features to a new task for the purpose of improving the new task's learning performance. [52] discussed the two most commonly used ways to perform multi-task in deep neural networks.

- 1. Hard Parameter Sharing: Sharing the hidden layers between all tasks with several task-specific output layers.
- 2. Soft Parameter Sharing: Each task has its own specific layers with some sharable part.

In this paper, we propose a deep multi-task learning framework to leverage the useful information of multiple related tasks. To deal with the data scarcity problem we utilize a multi-task learning approach that enables the model by sharing representations between the related tasks and generalize better by achieving better performance for the individual tasks. The proposed model is evaluated on five different datasets related to hate speech classification, racism detection, and offensive language detection. Detailed empirical evaluation shows that the proposed multitask learning framework achieves statistically performance improvement over the single-task setting. Comparative evaluation results also reveal that the proposed approach outperforms the state-of-the-art systems over macro-F1 scores in the range of 10%-27%.

# 3. Methodology

# 3.1. Pre-processing

Social media posts contain a lot of noisy texts which are not considered as useful features for the classification. We perform the following steps to remove the noise, and make it ready for machine learning experiments:

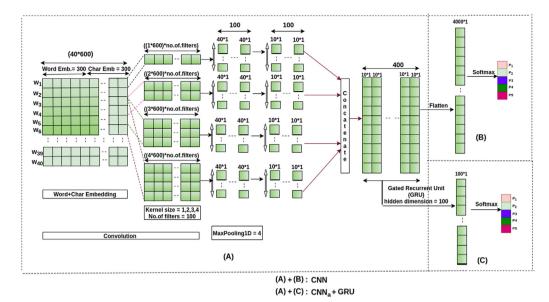


Fig. 1. Architecture of CNN and CNN<sub>a</sub>+GRU.

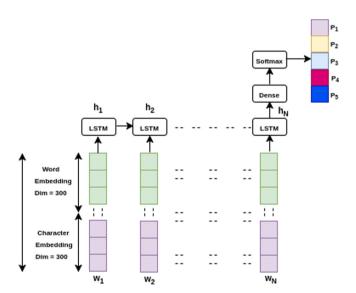


Fig. 2. Architecture of LSTM.

- All the characters like |:,? were removed along with the numbers and URLs.
- 2. Words are reduced to lower case so that words such as "HAPPY", "happy" and "Happy" will have the same syntax and will utilize the same pre-trained embedding values.
- 3. Word segmentation is being done using the Python based word segment<sup>7</sup> to preserve the important features present in hashtag mentions. Some of the examples are: , #killer-blondes → killer blondes , #suicideblondes → suicide blondes, #lamcharliehebdo → I am charlie hebdo, #whitegenocides → white genocides, #antiwhites → anti whites, #refugeeswelcome → refugees welcome.
- 4. All the emoticons were categorized into 5 categories, namely *love*, *sad*, *happy*, *shocking* and *anger*. The unicode

- character of emoticon in text is substituted with one category.
- All the @ (ex.@abc) mentions were replaced with the common token, i.e user.
- 6. The stop words were not removed due to the risk of losing some useful information, and this was also empirically found to be of little or no impact on the classification performance after removing them.
- 7. The maximum sequence length is set to 40. Post padding is done if any sentence is less than 40 and pruning is performed from the last if the sentence is greater than 40.

#### 3.2. Embedding layer

A sentence of length n can be represented as  $w_1$ ,  $w_2$ .... $w_n$  where each word can be represented as real valued vector.

**Word Embedding** ( $w_e$ ): Two model architectures are generally used to compute the real-valued vector from the large data.

- (i) **Continuous Bag of Words (CBOW) model**: This model predicts the current word from a window of surrounding context words.
- (ii) **Continuous Skip-gram model**: The current word is used to predict the surrounding context words.

We use the *word2ec* model, pre-trained on 100 billion words and produce a 300-dimensional representation of each word, capturing the semantic and syntactic relationship between the words using skip-gram model [13].

**Character Embedding** ( $c_e$ ): The presence of Out-of-Vocabulary (OOV) word is a serious problem in a social media text. Users in social media, to evade automatic checking, often perform intentional obfuscation of words by using short words, abbreviations, and misspelled words. Representation of such words in the pretrained word embedding model is not found, thereby losing morphological information. We leverage the skip-gram model by [9], which represents each word as a bag of character n-grams. A vector value is associated with each character, the sum of these vector values represent the embedding for words. The dimension for character embedding is 300.

The final word embedding  $x_e$  for word  $x \in X$  is represented by the following process:

$$x_e = w_e \oplus c_e \tag{2}$$

<sup>&</sup>lt;sup>7</sup> http://www.grantjenks.com/docs/wordsegment/.

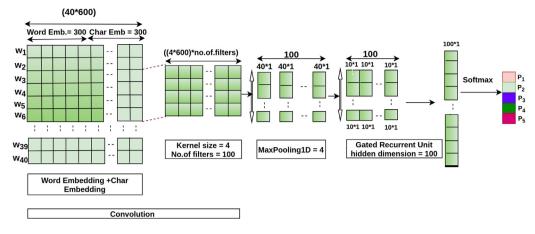


Fig. 3. Architecture of CNN+GRU.

where  $w_e$  is the word embedding,  $c_e$  is the character embedding,  $(\oplus)$  denotes the concatenation operation and X is the number of unique tokens. The resulting dimension of  $x_e$  is 600.

### 3.3. Single task learning (STL)

Most of the existing research on hate speech detection has focused on solving one classification task at a time. This is generally achieved by learning task-specific features from one dataset at a time. The shortcoming of the single data set is their small training samples and is related to a particular domain. In STL, a dataset D is used to train the neural network to perform a classification task T by mapping input sequences  $x_i$  to any predefined label  $y_i$  in a supervised manner. Each sentence  $x_i$  passes through a set of neural layers and final representation is passed through softmax to predict the probability distribution among C number of classes.

$$\hat{y} = softmax(Wh_T + b) \tag{3}$$

$$softmax_i = \frac{\exp(y_i)}{\sum_{i=1}^{C} \exp(y_i)}$$
 (4)

where  $\hat{y}$  is the prediction probability, W is the final optimal weight of the fully connected network after training,  $h_T$  is a hidden state and b is a bias term.

Given a corpus D with N training samples  $(x_i, y_i)$ , the parameters of the network are trained to minimize the cross-entropy of the predicted and true distributions.

$$L(\hat{y}, y) = -\sum_{i=1}^{C} \sum_{j=1}^{N} y_{j}^{j} log(\hat{y}_{i}^{j})$$
(5)

where  $y_i^j$  is the ground-truth label;  $\hat{y}_i^j$  is the predicted label, and C is the class number.

# 3.4. Proposed models

We develop four deep neural networks, to be trained in single-task and multi-task paradigm. These are Convolution Neural Network (CNN) in Fig. 1, Long Short Term Memory (LSTM) in Fig. 2, Stacking of CNN and Gated Recurrent Unit (GRU) (CNN+GRU) in Fig. 3 and  $CNN_a+GRU$  by modifying CNN+GRU, and shown in Fig. 1.

1. **CNN based model**: For this, Convolution Neural network (CNN) for text classification by [53] was employed. CNN is a multi-layer trainable architecture, generally consisting of an input layer, embedding layer, convolution layer, pooling and fully connected

layer. A sentence of length n (padded when required) can be represented as

$$X_{1:n} = x_1 \oplus x_2 \oplus x_3...x_n \tag{6}$$

where  $(\oplus)$  is the concatenation operator.

**Input Layer**: In this layer, all the words in the sequence are converted to their unique index  $u_i$ . The padding with 0 is performed to have an equal length for all the tweets.

**Embedding Layer:** Each unique index  $u_i$  of word  $w_i$  in the sentence is replaced by the embedding values  $E(u_i)$ , a real-valued vector of n dimensions in the embedding matrix E.

**Convolution Layer:** It is one of the major components of the CNNs. It consists of learnable filter  $w \in R^{hk}$ , where h is number of words and k is the dimensions. This filter is used to extract features by convolving on h words at a time and performs an element-wise dot product to get a feature  $f_i$ . A feature  $f_i$  is generated from a window of words  $X_{i:i+h-1}$  by

$$f_i = f(W * X_{i:i+h-1} + b) \tag{7}$$

Here,  $b \in R$  is a bias term, added as a parameter in neural network to fit best for any given data. f is an activation function introduced into the model to make it more powerful by adding ability into it to represent non-linear complex functional mapping between inputs and outputs. This filter is applied to each possible window of words in the sentence  $\{X_{1:h}, X_{2:h+1}, ... X_{n-h+1:n}\}$  to produce a feature map F.

$$F = [f_1, f_2, \dots, f_{n-h+1}]$$
(8)

N number of filters can be utilized to obtain N different feature maps.

**Pooling Layer:** It reduces the spatial size of the vector representations helping in coping up with overfitting. The most common is max over time pooling operation by [54] which takes the local maximum value depending on the pool size to capture the important features from the feature map.

**Fully Connected layer:** The final features obtained is then passed through the fully connected layer followed by the *softmax* layer that calculates the probability distribution over labels.

2. **LSTM based model**: RNN is very suitable for sequence learning, but as it suffers from vanishing gradient and exploding gradient it does not perform well for the long-range dependency problem. [55] introduced LSTM that is capable of learning long-range dependencies. It has internal mechanism called gates that regulate the flow of information. In LSTM there are 3 gates (i). Input  $Gate(i_t)$ , (ii). Forget  $Gate(f_t)$ , and (iii) Output  $Gate(o_t)$ . Gates

Table 3 LSTM symbols

| LSTM symbols. |   |
|---------------|---|
| $i_t$         | Input gate  |
| $f_t$         | Forget gate   |
| $o_t$         | Output gate   |
| $b_i$         | Bias for the input gate neurons                       |
| $b_f$         | Bias for the forget gate neurons                      |
| $b_0$         | Bias for the output gate neurons                      |
| $W_i$         | Weight for the input gate neurons                     |
| $W_f$         | Weight for the forget gate neurons                    |
| $W_o$         | Weight for the output gate neurons                    |
| $\sigma$      | Sigmoid function with output in [0,1]                 |
| tanh          | Hyperbolic tangent function with output in $[-1,1]$   |
| $\odot$       | Element wise multiplication                           |
| $C_t$         | Current memory cell                                   |
| $W_t$         | Weight for the current memory cell                    |
| $\hat{C}_t$   | Represents candidate for cell state at $timestamp(t)$ |
| $h_t$         | Current hidden state                                  |
| $h_{t-1}$     | Output of previous LSTM block timestep( $t-1$ )       |
| $C_{t-1}$     | Current memory cell at timestep $(t-1)$               |
| $x_t$         | Input at current timestep t                           |

are sigmoid function that values between 0 or 1. The equation for LSTM gates can be defined as follows.

$$i_t = \sigma(W_i \cdot [h_{t-1}, x_t] + b_i) \tag{9}$$

$$f_t = \sigma(W_f \cdot [h_{t-1}, x_t] + b_f) \tag{10}$$

$$o_t = \sigma(W_o \cdot [h_{t-1}, x_t] + b_o) \tag{11}$$

$$\hat{C}_t = \tanh(W_c \cdot [h_{t-1}, x_t] + b_c) \tag{12}$$

$$C_t = f_t \odot C_{t-1} + i_t \odot \hat{C}_t \tag{13}$$

$$h_t = \tanh(C_t) * o_t \tag{14}$$

 $w_1, w_2, w_3, \ldots, w_n$  represents the embedding values of a word in the sentence S whose length is N.  $\{h_1, h_2, h_3, \ldots, h_N\}$  represents the hidden vector for all the  $w_i$  where  $i \in [1,n]$ .

The last hidden vector  $h_N$  is considered as the representation of the S and fed  $h_N$  into a softmax layer after linearizing it into a vector whose length is equal to the number of class labels. Table 3 describes the various components of LSTM.

- 3. **CNN+GRU based model**: This is inspired by the architecture of [12] to automatically classify hate speech. We modified it to represent the word as the concatenation of its character embedding( $c_e$ ) and word embedding ( $w_e$ ). It has an input layer followed by the drop out layer of 0.2. The output is then passed through a 1D convolution layer with 100 filters with a window size of 4 and ReLU as the activation function. The convolved input is down-sampled by a 1D max pooling layer with a pool size of 4. These extracted features are then fed into the GRU layer. Finally, a Softmax layer takes this vector as input to predict the probability distribution over all the possible classes. Fig. 3 explains the architecture.
- 4.  $CNN_a$ +**GRU based model**: This model utilizes the window sizes of 1,2,3 and 4 with 100 filters keeping the rest of the hyperparameters as same in Model 3. The architecture of Model 4 is in Fig. 1.

### 3.4.1. Weight learning

**Step 1: Initialization:** Model initialization takes place with setting up of necessary hyperparameters in the model architecture.

**Step 2: Forward propagation:** The input sequence is passed through various layers of the neural network to compute the predicted class label.

**Step 3: Loss function:** It is defined as the performance of the Neural Network (NN) on how well it manages to reach the actual output. We utilize *categorical cross entropy* as the loss function

for classification where C is the total number of classes,  $y_i^j$  is the ground truth label and  $\hat{y}_i^j$  is the predicted label. The total loss can be defined as:

$$L(\hat{y}, y) = -\sum_{i=1}^{C} \sum_{i=1}^{N} y_i^j \log \hat{y}_i^j$$
 (15)

**Step 4: Optimization:** In the next step, the model is optimized to minimize the loss function and find the weight *W* that minimizes the total loss. The weight update is done by optimizers like Adam, Adagrad, RMS Prop, etc.

**Step 5: BackPropagation:** The backpropagation algorithm finds the minimum value of error in loss function to find the optimal weight by delta rule or gradient descent. It checks whether to increase or decrease the weight values and updates the weight until error minimizes. The Derivative of the function is checked using two methods to get the optimum value.

- If the derivative is positive, the error will get increased on increasing the weights. It means weight should be decreased.
- 2. If the derivative is negative, the error will decrease on increasing the weights. It means weight should be increased.

After each iteration, the gradient descent updates the weights towards lowering the global loss function. The weight update by *delta rule* is given as in Eq. (16) where *learning rate* is a constant value with 0.001. The learning rate is introduced to have a smooth update.

$$New\_weight = Old\_weight - Derivative rate * Learning rate$$
 (16)

The number of iterations to achieve optimal weight depends on learning rate, meta parameters like number of layers, activation function, quality of training data, etc.

#### 3.5. Shared-private multi task learning (SP-MTL)

The goal of multi-task learning is to utilize the correlation among the related tasks to improve the classification by learning data in parallel. In this paper, the Shared-Private MTL (SP-MTL) model by [56] is leveraged that introduces two feature spaces for each task: one is to store task-dependent features, the other is used to store task-invariant features. The training of SP-MTL involves three steps.

**Step 1: Training of Shared Network (SN):** The SN consists of 4 components: Shared Embedding Layer (SEL), Shared Neural Network (SNN), Shared Dense Layer (SDL) and Softmax layer. This network is pre-trained by taking equal samples from each of the 5 datasets and training it in batch-wise manner. The Shared Embedding Layer (SEL) consists of the unique tokens from 5 datasets. All the different class of dataset  $D_i$  is merged to represent class  $c_i$  where in this experiment  $i \in [1, 5]$ . Algorithm 1 explains the joint training of the data in Shared network. The parameters of the SN are trained to minimize the *categorical cross entropy* of the predicted and true distribution on all the tasks. The loss  $L_{Task}$  can be defined as:

$$L_{Task} = \sum_{k=1}^{K} \alpha_k \cdot L(\hat{y}^k, y^k)$$
 (17)

where  $\alpha_k$  is the class weight i.e 1 in this experiment and  $L(\hat{y},y)$  is defined in Eq. (15).

**Step 2**: The trained Shared network (SN) is sliced off to extract the weight matrix of the first two layers: SEL and SNN, denoted in red color in Fig. 4<sup>8</sup> The parameters of the transferred layers to the new network are kept frozen.

<sup>&</sup>lt;sup>8</sup> The figure is best viewed in color.

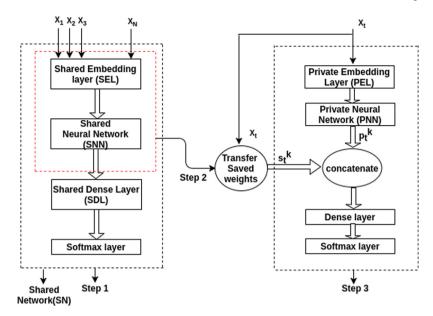


Fig. 4. Architecture of Shared-Private Multi Task Learning (SP-MTL).

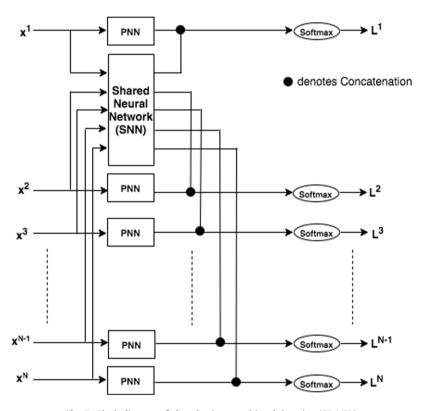


Fig. 5. Block diagram of shared-private multi-task learning (SP-MTL).

**Step 3:** The input sentence  $x_t$  is also passed through Private Embedding Layer (PEL) and Private Neural Network (PNN) to obtain  $p_t^k$  as private features. A sentence  $x_t$  of task k has shared representation  $s_t^k$ .  $s_t^k$  and  $p_t^k$  can be defined as follows.

$$s_t^k = NN(x_t, \theta_s) \tag{18}$$

$$p_t^k = NN(x_t, \theta_p) \tag{19}$$

where NN  $\in$  {CNN, LSTM, CNN+GRU,  $CNN_a$ +GRU},  $\theta_p$  and  $\theta_s$  are the parameters of shared and private layers.

The shared features  $s_t^k$  and private features  $p_t^k$  for all the N tasks are concatenated to construct the architecture of Fig. 4. The vector is then passed to the dense layers and softmax layer of each classification task. Fig. 5 represents the block diagram of SP-MTL. We experimented with 4 types of (SP-MTL) frameworks, leading to 26 different combinations from these 5 datasets. The value of  $N \in \{2, 3, 4, 5\}$  in Step 1, where as Step 2 and Step 3 are

# Algorithm 1 Training of Shared Network(SN) $NN \in \{CNN, LSTM, CNN+GRU, CNN_a+GRU\}$ Input: $D_1, D_2, D_3 \dots D_{N-1}, D_N$ with $x_i^i$ as training instance with class label $c_1, c_2, c_3 ... c_{N-1}, c_N$ . Batch size = m, Epochs = nSteps in one epoch = {maximum {len( $D_1$ ),len( $D_2$ ).....len( $D_N$ )}/m } = maximum/m = Total for n Epochs do for Total steps do sample *m* sentences $(x_i^1,c_1)$ from $D_1$ Update the Loss $L_{Task}$ sample *m* sentences $(x_i^2, c_2)$ from $D_2$ **Update the Loss** $L_{Task}$ sample *m* sentences $(x_i^3, c_3)$ from $D_3$ Update the Loss $L_{Task}$ ...... ..... sample *m* sentences $(x_j^{N-1}, c_{N-1})$ from $D_{N-1}$ Update the Loss $L_{Task}$ sample *m* sentences $(x_i^N, c_N)$ from $D_N$ Update the Loss $L_{Task}$ end for end for

same for all the 4 combinations. All the 4 combinations of SP-MTL are explained as following:

- 1. **Binary Shared-Private MTL:** Two input sequence  $x_a$  and  $x_b$  from  $D_i$  and  $D_j$ , where  $i \neq j$  and  $i, j \in 1,2,3,4,5$ , are used to train the shared network with LSTM as SNN. Both the sequence  $x_a$  and  $x_b$  will utilize LSTM as their PNN in Fig. 5.
- 2. **Ternary Shared-Private MTL:** Three input sequences, viz.  $x_a$ ,  $x_b$  and  $x_c$  from  $D_i$ ,  $D_j$  and  $D_k$ , where  $i \neq j \neq k$  and i, j,  $k \in 1,2,3,4,5$ , are used to train the shared network with LSTM as SNN.  $x_a$ ,  $x_b$  and  $x_c$  utilize LSTM as PNN in Fig. 5.
- 3. **Quaternary Shared-Private MTL:** Four input sequences, viz.  $x_a$ ,  $x_b$ ,  $x_c$  and  $x_d$  from  $D_i$ ,  $D_j$ ,  $D_k$  and  $D_l$ , where  $i \neq j \neq k \neq l$  and i, j, k,  $l \in 1,2,3,4,5$ , are used to train the shared network with LSTM as SNN; and LSTM as PNN is used by all the four sequences:  $x_a$ ,  $x_b$ ,  $x_c$  and  $x_d$  in Fig. 5.
- 4. **Quinary Shared-Private MTL:** Five input sequences, viz.  $x_a$ ,  $x_b$ ,  $x_c$   $x_d$  and  $x_e$  from  $D_i$ ,  $D_j$ ,  $D_k$ ,  $D_l$  and  $D_m$ , where  $i \neq j \neq k \neq l \neq m$  and i, j, k, l and  $m \in 1,2,3,4,5$ , are used to train the shared network with SNN  $\in$  {CNN, LSTM, CNN+GRU,  $GNN_a$ +GRU } and PNN  $\in$  {CNN, LSTM, CNN+GRU,  $CNN_a$ +GRU } in Fig. 5, where SNN = PNN.

# 4. Dataset and terminologies

We evaluate our proposed multi-task model on 5 benchmark datasets. All the 5 datasets and terminology of each subtype of hate mentioned in the datasets are explained. Table 4 shows the statistics about the datasets.

**D1:** [2] {**Hate & Offensive**} collected seed slur terms to build lexicons from *Hatebase.org*. Using the Twitter API they searched for tweets containing terms from the lexicon and collected 85 million tweets from the account of 33,458 Twitter users. Then they took a sub-sample of  $\approx$  25K tweets from this corpus to annotate each tweet into one of the 3 classes. The corpus is annotated by a minimum of 3 annotators and a maximum of 9 annotators were involved for the annotation of some tweets. The Majority voting is followed to break the tie to decide the class label.

**Table 4**Statistics of datasets used in the experiment.

| Datasets | labels and count                                | #Posts | #Tokens |  |
|----------|---|--------|---------|--|
| D1       | Hate:1430<br>Offensive:19,190<br>Neutral:4163   | 24,783 | 16,362  |  |
| D2       | Racism: 1923<br>Sexism: 2871<br>Neutral: 10,682 | 15,476 | 12,544  |  |
| D3       | OAG:3419<br>CAG:5297<br>NAG:6285                | 15,001 | 17,710  |  |
| D4       | Offensive:4400<br>Non-Offensive:8840            | 13,240 | 19,961  |  |
| D5       | Harassment:5285<br>Neutral:15,075               | 20,360 | 25,949  |  |
|          |   |        |         |  |

**D2**: [4] {Racist & Sexist} collected 136,052 tweets over 2 months and made public the annotated corpus of 16,924 tweets into 3 classes with their Tweet IDs. We were able to collect 15,476 tweets as many of the tweets were found to be deleted. They utilized the criteria in *Critical Race Theory* to collect their corpus.

**D3**: [57] {**Aggression**} discusses different aggression and their types. The data for the corpus was crawled from Facebook Pages and Twitter. For Facebook, more than 40 popular pages of discussion among the Indians were recognized and crawled to collect the data. These pages include the news websites like NDTV News, ABP News, pages of political parties like INC, BJP as well as pages of student union like SFI, JNUSA. For Twitter, the data was collected using popular hashtags such as #beef ban, #election results. etc.

**D4:** [58] **(Offensive)** in OLID (Offensive language Identification Dataset) provides 3-layer hierarchy annotation of tweets. The first layer classifies the tweet into *Offensive* and *Non-Offensive*. The second layer is to classify the offensive posts into *targeted* and *untargeted*, and the third layer annotation is to classify targeted offensive into *individual*, *group* and *others*. They retrieved the examples in OLID from twitter using its API by searching for keywords and constructions that are often included in offensive messages, such as *she* is \*\*\*\*, you are \*\*\*\*, antifa, MAGA, liberals. In this paper, layer 1 annotation (*Offensive* and *Non-Offensive*) of this data set is used.

**D5**: [59] {Harassment}<sup>10</sup> This comprises of the tweets that use violence, including sexually violent language, degrading racist terms, vulgarity, threatening language, etc. The search terms like #white genocide, #f\*\*kni\*\*ers<sup>11</sup>, the jews, f\*\*king faggot etc. were utilized for collecting the corpus. They also reported statistics that 60% of users have witnessed someone being called by offensive names and 25% have been physically threatened.

Apart from the datasets used for this experiment, there are some other datasets from similar domains that have been created for building hate speech detection. Below, we discuss some of these data:

[18]: The dataset consists of  $\approx$  10K sentences labeled as *hate* or *no-hate*. The content was extracted from Stormfront using webscraping techniques between 2002 and 2017. The most hateful words were *ape*, *scum*, *filthy*, *homosexuals*, *filth*, *monkey*, *libtard*, *coon*, *niglet* etc.

[60]: This dataset comprises of 56,280 comments containing *hate* speech comments and 895,456 *clean* comments generated by 209,776 anonymized users on Yahoo Finance Website.

 $<sup>^{9}</sup>$  Due to deletion or suspension of account.

<sup>&</sup>lt;sup>10</sup> The author kindly agreed to provide the data.

<sup>11</sup> Where present, the "\*" has been inserted by us and was not part of the original text.

[12]: The authors used Twitter Streaming API to collect tweets containing the words frequent for hate speech: *kill*, *die*, *attack*, *terrorist*, *islam*, *immigrant*, *refugee*, *asylum*. They also retrieved tweets using hashtags like #refugeesnotwelcome, #banislam, #norefugees etc. The final dataset consists of 2435 tweets classified into hate and non-hate.

[37]: In this paper, the authors collected a random set of tweets utilizing Twitter Stream API during the period from 30th March 2017–9th April 2017, consisting of 32 million tweets in total. Finally, annotated dataset of  $\approx$  100k tweets labeled into normal, spam, abusive and hateful were released with Tweet ID. They provided a detailed methodology for annotating a large scale dataset.

[21]: The tweets have been collected from July 2018 to September 2018. The keywords that occur more frequently in the collected tweets are: *migrant*, *refugee*, *#buildthatwall*, *bi\*\*h*, *h\*e*, *women* etc. The final data consists of 13,000 tweets, out of which 5470 were tagged as *hate* and 7430 were tagged as *non-hate*.

# 4.1. Terminologies

**Hate:** [3] defined hate speech as any communication that disparages a person or a group based on some characteristics, such as race, color, ethnicity, gender, sexual orientation, nationality, religion or other characteristics.

**Offensive:** A type that describes the use of derogatory, hurtful and obscene comments made by someone to provoke reactions such as *anger*, *fear*, *disgust*, *outrage*, *hostility*, etc.

**Racism**: [61] defines *racism* as an ideology of racial domination in which cultural or biological superiority of one or more groups is justified for the inferior treatment of other racial groups. The united nations do not discuss racism, however, it does define *racial discrimination* in 1965 *International Convention on the elimination of all forms of racial discrimination*.

Sexism: The theory of sexism came into existence during the 1960 women liberation movement that asserted sexism as discrimination based on sex and gender. [62] proposed two subcomponents of sexism, i.e hostile and benevolent. The specified hostile versions are sexuality as combat, competing for gender roles, and male dominance in society. The benevolent versions are romantic intimacy, complementary gender roles, and women as cooperative subordinates. They observed male dominance leading to hostile behavior including violence, assault, and murder, whereas dependence upon the women fostered benevolent behavior. In the 1960s, the concept of reverse sexism documented referring to sexism against men and boys. [63] highlighted the theory of second sexism. However, the recent studies of data highlighted in [4] on 16K tweets showed that gender distributions to use hate speech are more skewed towards men with 50.08% users posting negative words as compared to 2.36% women and 47.64% of tweets were from the unidentified gender.

**Aggression** [64] defined aggression as any form of behavior directed towards another living being who is motivated to avoid such behavior. It can be *overt aggressive* or *covert aggressive* as described in the dataset by [57].

**Overtly aggressive(OAG)**: Any speech/text in which aggression is overtly expressed either through the use of specific lexical items or lexical features. It uses direct verbal attacks like abusing someone, calling names in a derogatory manner pointed towards an individual or a group.

**Covertly aggressive (CAG)**: It is an indirect attack against the victim and often packaged as insincere polite expressions. In general, these cases include metaphorical reference, satire, rhetorical questions etc.

Further, overtly aggression and covertly aggression can be classified into four types based on the target of aggression. (i).

Physical Threat, (ii). Sexual Threat/Aggression, (iii). Identity Threat/Aggression, (iv). Non-Threatening Aggression.

**Harassment** [65] discussed the definition of *harassment* as a type of abuse in which user constructs the identity of sincerely wishing to be part of the group in question, including professing, or conveying pseudo sincere intentions, but whose real intention(s) is/are to cause disruption and/or to trigger or exacerbate conflict for the purpose of their own amusements.

The overlapping nature of the problems has been one of the motivations to leverage information from a variety of sources through deep multi-task learning. [66] highlighted the important distinctions between the diverse sub-tasks. They argued that the differences between the subtasks within abusive languages can be reduced to two primary factors:

- (i). Is the language directed towards a specific individual or entity or is it directed towards a generalized group?.
- (ii). Is the abusive content explicit or implicit?.

Tables 5–7 contain examples of different subtypes of hate. These instances show the severity of languages used in various sub-types of hate and give an idea to know which contents are of utmost priority to deal with. Each instance of hate can be grouped into two types, i.e Explicit and Implicit. The explicit tweets directly express hatred towards a particular target, whereas in the *implicit* tweets the hatred of target must be derived from the context. Following the approach proposed in [66] all the instances in Tables 5–7 are classified into four categories. These are (i). Explicit attack towards individual (EI), (ii) Explicit attack towards group (EG), (iii). Implicit attack towards individual (II), and (iv). Implicit attack towards groups (IG). The sentence belonging to neutral class are reported in two sets. One set contains sentences that are Neutral in nature and are not categorized into the above mentioned four types. The second set classifies Neutral class into EI, EG, II, and IG, as these contain abusive terms and sarcastic comments, but due to the combination of contextual information and protection for freedom of speech, these are tagged as non-hateful (c.f. Table 6).

# 5. Experimental setup and evaluation metrics

In this section, we present the experimental setups and the evaluation metrics used for the evaluation.

# 5.1. Experimental setup

All the deep learning models were implemented using Keras, a neural network package [67] with Tensorflow [68] as backend. We performed 5-fold cross-validation to use 80% for tuning the batch size and learning epochs and test the optimized model on 20% held-out data. We randomly split each training fold into 10% validation and 90% training. Categorical cross-entropy is used as a loss function and Adam optimizer is used for optimizing the network. All the models were trained for 3 epochs as this found to be (near)-optimal. The batch size of 30 is used for training SN Model and a batch size of 16 is utilized for extracting task-specific features using Private Neural Network in Fig. 5. The number of filters used in CNN is 100, and the kernel width ranges from 1 to 4. For the LSTM and GRU, the number of hidden nodes is set to be 100. The value for bias is randomly initialized to all zeros, *Relu* activation function is employed at the intermediate layer, and Softmax is utilized at the last dense layer.

Examples of Sexism, Racism and Hate.

| Class  | Type | Sentence  |
|--------|------|---|
| Sexism | II   | The menus look like they were made by a 5 year old little girlin this case just the mental age of a 5 year old girl I guess #MKR        |
| Sexism | II   | Gay fiancé is not going to cope being away from the fresh meat #MKR   |
| Sexism | EI   | OH MY GOD. KAT IS SUCH A F*****G B***H. SO MUCH HATE #mkr   |
| Sexism | EI   | f**k off Kat! Douchebag. #MKR #bit**y   |
| Sexism | EG   | The girls are going through this is $f^{***}$ ed or are they $s^{***}$ ing Colin's $c^{**}$ k! #MKR                                     |
| Sexism | EG   | This is supposed to be a f*****g cooking show not a bunch of fa**ots walking stupidly down a runway #cringeworthy #mkr                  |
| Sexism | IG   | I don't think men should be allowed to have opinions. @Rhace138 Call me sexist but I don't think women should be allowed to grow beards |
| Sexism | IG   | RT @CarrotFuck Too many guys act like girls on twitter now a days, I'm not sexist but you don't have to act like a whiny b**ch          |
| Racism | II   | @UmarMal You sound like an Islamolunatic.   |
| Racism | II   | RT @davidjones720: OBAMA and his love for golf is greater that love for CHRISTIANS or Jews! http://t.co/LludcU5jSP                      |
| Racism | EI   | @nyazpolitics @urgedharry @greenlinerzjm Your religion is a murderous pile of filth. http://t.co/XW63vR3NMR                             |
| Racism | EI   | @Isham_AlAssad @UN Nobody said that goat f***er. You made it up   |
| Racism | EI   | @dankmtl Good night a**. Hope you get run over by a bus.  |
| Racism | EG   | @yuskan0723 The filthy Palestinians have attacked and murdered Jewish children in their schools in the past. So f**k Palestinians.      |
| Racism | EG   | @sajid_fairooz @IsraeliRegime Yes they are Jew hating barbarians.   |
| Racism | IG   | These girls are the equivalent of the irritating Asian girls a couple years ago. Well done, 7. MKR                                      |
| Racism | IG   | of course you were born in serbiayou're as f***ed as A Serbian Film #MKR  |
| Hate   | II   | "@NoChillPaz: "At least I'm not a ni**er" http://t.co/RGJa7CfoiT" Lmfao   |
| Hate   | II   | @MillerLite I don't follow you because everything about your company is white trash.  |
| Hate   | EI   | "Who the f**k you callin jiggaboo, ni**a?!"   |
| Hate   | EI   | @Brice2254 F**k you, fa**ot.  |
| Hate   | EG   | California is full of white trash who moved from Oklahoma   |
| Hate   | EG   | @RosieZaya1: Ur f****ng white trash   |
| Hate   | IG   | Roman Catholics in the US are trash. They give Catholics in Europe a bad name.  |
| Hate   | IG   | Those guys are the definition of white trash.   |

Table 6 Examples of Offensive, Harassment and Covertly Aggressive.

| Class      | Type | Sentence  |
|------------|------|---|
| Offensive  | II   | "@JasminePore: If you dressed up as a cat for Halloween you are basic."or a pussy   |
| Offensive  | II   | "@chieflottahoes: In D.C., we call them rollers, in Chiraq we call them thots." All across America they have been known as a h*e. |
| Offensive  | EI   | "@YoungRicooo: Happy birthday b**ch n**ga @WexicanAfro702" Thanks pal   |
| Offensive  | EI   | @SimplyHype: @kobebryant shut the f**k up, you f**king trash ni**a, work on another ring; http://t.co/6RleNKR7EE                  |
| Offensive  | EG   | RT @AthleteChamp: Destroying a team that talked trash before the game.  |
| Offensive  | EG   | RT @BadAdviceDog: r u african because ur african b***h  |
| Offensive  | IG   | ;@RudePost: A new breed of white girl https://t.co/0Zsu3zQiXD; she slammed that b**ch;  |
| Offensive  | IG   | @Weakass_Drex: If Jennifer Hudson can lose weight anybody can you fat a*s h*es!!!   |
| Harassment | II   | @benshapiro You're on a roll today Ben! Obama can't even act like a good Christian let alone lecture the Jews!                    |
| Harassment | II   | SOMEONE F****NG HIRE @lindsaylohan AS THEIR SPIN DOCTOR PLZ   |
| Harassment | EI   | RT @IrishDude10: Go back to prison you f***ing n**ger #Mayweather   |
| Harassment | EI   | @Bambi_cop Untag you f****g ni**er  |
| Harassment | EG   | RT @TrapHouseMario: White people literally Be like " I'm not racist you f***ing Ni**er"   |
| Harassment | EG   | @GORBtheOTHER The Jews are the masterminds idiot  |
| Harassment | IG   | RT @janimine: Diversity is a code word for #WhiteGenocide https://t.co/A28ASFSGR4   |
| Harassment | IG   | @AmancioHitler I said "a glass of juice" not "gas the Jews"!!   |
| CAG        | II   | Anna hazare is agent  |
| CAG        | II   | Anirban Kundu So you are the pesticide  |
| CAG        | EI   | Anna is a "Natak Raja" !!!  |
| CAG        | EI   | So that Modi doesnt have to campaign separately Feku and his never ending gimmicks  |
| CAG        | EG   | Also try to stop violence from communists   |
| CAG        | EG   | Judiciary system of India????????   |
| CAG        | IG   | The Great Powers should avoid such dangerous inhuman dramas to happen in the society it creates bad results on one's health       |
| CAG        | IG   | Well first of all municipal corporation need to keep cows off the streets. Its cows owner's responsibility.                       |

# 5.2. Evaluation metrics

Macro-F1 and Weighted-F1 have been used to report the evaluation results, and to be consistent with the previous state-ofthe-arts. The Precision $(P_i)$ , Recall  $(R_i)$ , F1-score  $(F_i)$ , Macro-F1 and Weighted-F1 can be defined as:

$$P_{i} = \frac{TruePositive}{TruePositive + FalsePositive}$$

$$TruePositive$$
(20)

$$R_{i} = \frac{Trace ostate}{TruePositive + FalseNegative}$$
 (21)

$$F_i = 2 \cdot P_i \cdot R_i \tag{22}$$

$$Macro\_F1 = \frac{1}{C} \sum_{c=1}^{i=c} F_i$$
 (23)

$$Weighted\_F1 = \frac{1}{N} \sum_{i=1}^{i=n} F_i \cdot N_i$$
 (24)

$$N = \sum_{i=1}^{i=n} N_i \tag{25}$$

# 6. Results

In this section we report the evaluation results in details along with the necessary analysis.

**Table 7** Examples of Overtly Aggressive and Neutral.

| Class   | Type | Sentence  |
|---------|------|---|
| OAG     | II   | Because you are dalaal  |
| OAG     | II   | You protect cows more than the women and children in this country. Thats pathetic!!   |
| OAG     | EI   | Fcuk off Shikha Sharma  |
| OAG     | EI   | Digvijay singh should be sent to pakistan to permanently reside there & keep dialogue with them.  |
| OAG     | EG   | I hate both loud speakers whether played by Hindu or Muslim.  |
| OAG     | EG   | Dear Indian Express, I feel sorry to write that your journalists are out there to misinterpret events and present them in a distorted manner just to make some sensational headlines. |
| OAG     | IG   | Party of jokers.  |
| OAG     | IG   | Communist dogs need strong handling   |
| Neutral | II   | NikkiKermit the frog called and he wants his voice back #MKR #MKR2015 #KillerBlondes @mykitchenrules  |
| Neutral | II   | Her laugh is horrendous #MKR  |
| Neutral | EI   | #MKR F*ck you Colin! That was total shite!  |
| Neutral | EI   | Kat is definitely an A GRADE B***H, but channel 7 will be loving it, she's a ratings puller. Everyone loves to hate her #mkr  |
| Neutral | EG   | @amherstuprising no f****ng whiteys allowed.  |
| Neutral | EG   | @ChinaWhite_ because feminists are f***ing loons tbh  |
| Neutral | IG   | 'This is our #Israel, this is for the Jews. No #Palestinian should come to Israel.' http://t.co/Fk2x7QHfqT http://t.co/uMRapTVMeE   |
| Neutral | IG   | RT @TRAPFUHRER: I said a GLASS OF JUICE not GAS THE JEWS. You dumb a*s hell fam   |
| Neutral | -    | Karanjohar better look at it  |
| Neutral | -    | Hi Manisha. Doing excellent work keep it up Good luck   |
| Neutral | -    | We should learn synonym of all the words from this man ;)   |
| Neutral | -    | Love you haters   |
| Neutral | -    | She is not a neurosurgeon, false news being spread again and again by the mainstream media.   |
| Neutral | -    | What about Goa?   |
| Neutral | -    | Hope they do not tax this is as wellhope Govt waives the Tax  |
| Neutral | -    | Shame for all of us.  |
| Neutral | -    | Seven of eight of saarc countries is the part of great cpec project even whole globe wants to part of cpec' but a Gelious india did'nt to part of great progress of the region        |
| Neutral | _    | Nifty 5300 in 2010–11, 2016 we are at 8700. Don't you feel nifty racing towards 12000   |
| Neutral | _    | Politics should not come in front and play with it  |
| Neutral | _    | Why differentiate between silver and bronzeboth r doing well for country  |

 Table 8

 Evaluation results on learning 2 classification tasks jointly ((BinaryShared) - PrivateMTL).

|       | 1                                  | D1                                   | 1                                  | D2                                    | Common tokens |  |
|-------|------------------------------------|--------------------------------------|------------------------------------|---------------------------------------|---------------|--|
| D1-D2 | Macro-F1<br>87.09(+25)             | Weighted-F1<br>95.08(+8)             | Macro-F1<br>90.92(+12.55)          | Weighted-F1<br>93.25(+9)              | 7230          |  |
|       | ]                                  | D1                                   | İ                                  | D3                                    | Common tokens |  |
| D1-D3 | Macro-F1<br>88.03(+26)             | Weighted-F1<br>0.9548(+8.69)         | Macro-F1<br>84.28(+28.4)           | Weighted-F1<br>84.75(+ <b>27.36</b> ) | 7545          |  |
|       | 1                                  | D1                                   | ]                                  | D4                                    | Common tokens |  |
| D1-D4 | Macro-F1<br>88.47(+ <b>26.38</b> ) | Weighted-F1<br>95.48(+ <b>8.69</b> ) | Macro-F1<br>90.86(+18.31)          | Weighted-F1<br>91.86(+15.82)          | 7715          |  |
|       | Ī                                  | D1                                   | İ                                  | D5                                    | Common tokens |  |
| D1-D5 | Macro-F1<br>84.76(+22.67)          | Weighted-F1<br>94.18(+7.39)          | Macro-F1<br>85.58(+27)             | Weighted-F1<br>88.94(+17.32)          | 9613          |  |
|       | ]                                  | D2                                   | İ                                  | D3                                    | Common tokens |  |
| D2-D3 | Macro-F1<br>90.18(+11.81)          | Weighted-F1<br>92.52(+8.65)          | Macro-F1<br>83.56(+27.68)          | Weighted-F1<br>84.08(+26.69)          | 7325          |  |
| D2 D4 | 1                                  | D2                                   | ]                                  | D4                                    | Common tokens |  |
| D2-D4 | Macro-F1<br>90.62(+12.25)          | Weighted-F1<br>92.96(+9.09)          | Macro-F1<br>91.37(+ <b>18.82</b> ) | Weighted-F1<br>92.36(+ <b>16.32</b> ) | 7231          |  |
|       | Ī                                  | D2                                   | [                                  | D5                                    | Common tokens |  |
| D2-D5 | Macro-F1<br>90.98(+ <b>12.61</b> ) | Weighted-F1<br>93.17(+ <b>9.3</b> )  | Macro-F1<br>84.98(+26.44)          | Weighted-F1<br>88.61(+16.99)          | 8469          |  |
|       | 1                                  | D3                                   | ]                                  | D4                                    | Common tokens |  |
| D3-D4 | Macro-F1<br>83.76(+ <b>27.88</b> ) | Weighted-F1<br>84.35(+26.96)         | Macro-F1<br>91.30(+18.75)          | Weighted-F1<br>92.30(+16.26)          | 7750          |  |
|       | ]                                  | D3                                   | İ                                  | D5                                    | Common tokens |  |
| D3-D5 | Macro-F1<br>82.84(+26.96)          | Weighted-F1<br>83.44(+26.05)         | Macro-F1<br>85.06(+26.52)          | Weighted-F1<br>88.71(+17.09)          | 9376          |  |
|       | İ                                  | D4                                   | İ                                  | D5                                    | Common tokens |  |
| D4-D5 | Macro-F1<br>90.38(+17.83)          | Weighted-F1<br>91.48(+15.44)         | Macro-F1<br>85.73(+ <b>27.19</b> ) | Weighted-F1<br>89.18(+ <b>17.56</b> ) | 9153          |  |

**Table 9** Evaluation results on learning 3 classification tasks jointly ((*TernaryShared*) – *PrivateMTL*).

|          |                                    | D1                                    |                                    | D2                                    |                                    | D3                                    | Common tokens |
|----------|------------------------------------|---------------------------------------|------------------------------------|---------------------------------------|------------------------------------|---------------------------------------|---------------|
| D1-D2-D3 | Macro-F1<br>88.48(+ <b>26.39</b> ) | Weighted-F1<br>95.37(+8.58)           | Macro-F1<br>91.96(+13.59)          | Weighted-F1<br>94.04(+10.17)          | Macro-F1<br>83.21(+27.33)          | Weighted-F1<br>83.88(+26.49)          | 5409          |
|          | I                                  | D1                                    |                                    | D2                                    |                                    | D4                                    | Common tokens |
| D1-D2-D4 | Macro-F1<br>87.95(+25.86)          | Weighted-F1<br>95.41(+8.62)           | Macro-F1<br>90.18(+12.32)          | Weighted-F1<br>92.69(+8.82)           | Macro-F1<br>90.67(+18.22)          | Weighted-F1<br>91.69(+15.65)          | 5516          |
|          | ]                                  | D1                                    |                                    | D2                                    |                                    | D5                                    | Common tokens |
| D1-D2-D5 | Macro-F1<br>88.21(+20.12)          | Weighted-F1<br>95.39(+8.60)           | Macro-F1<br>92.12(+ <b>13.75</b> ) | Weighted-F1<br>94.10(+10.23)          | Macro-F1<br>85.42(+26.88)          | Weighted-F1<br>88.83(+17.21)          | 6170          |
|          | I                                  | D1                                    |                                    | D3                                    |                                    | D4                                    | Common tokens |
| D1-D3-D4 | Macro-F1<br>87.70(+25.61)          | Weighted-F1<br>95.40(+8.61)           | Macro-F1<br>82.66(+26.78)          | Weighted-F1<br>83.32(+25.93)          | Macro-F1<br>90.40(+17.85)          | Weighted-F1<br>91.50(+15.46)          | 5537          |
|          | Ī                                  | D1                                    |                                    | D3                                    |                                    | D5                                    | Common tokens |
| D1-D3-D5 | Macro-F1<br>88.67(+25.58)          | Weighted-F1<br>95.67(+ <b>8.88</b> )  | Macro-F1<br>82.27(+26.39)          | Weighted-F1<br>82.86(+25.47)          | Macro-F1<br>86.03(+ <b>27.49</b> ) | Weighted-F1<br>89.32(+ <b>17.70</b> ) | 6278          |
|          | ]                                  | D1                                    |                                    | D4                                    |                                    | D5                                    | Common tokens |
| D1-D4-D5 | Macro-F1<br>87.37(+25.28)          | Weighted-F1<br>95.22(+8.43)           | Macro-F1<br>90.44(+17.89)          | Weighted-F1<br>91.57(+15.53)          | Macro-F1<br>85.36(+26.80)          | Weighted-F1<br>88.84(+17.22)          | 6448          |
|          | Ī                                  | D2                                    |                                    | D4                                    |                                    | D5                                    | Common tokens |
| D2-D4-D5 | Macro-F1<br>90.60(+12.23)          | Weighted-F1<br>94.08(+ <b>21.53</b> ) | Macro-F1<br>91.08(+18.53)          | Weighted-F1<br>92.06(+16.02)          | Macro-F1<br>85.19(26.65)           | Weighted-F1<br>88.67(+17.05)          | 6195          |
|          | I                                  | D3                                    |                                    | D4                                    |                                    | D5                                    | Common tokens |
| D3-D4-D5 | Macro-F1<br>83.86(+27.98)          | Weighted-F1<br>84.34(+27.95)          | Macro-F1<br>91.22(+ <b>18.67</b> ) | Weighted-F1<br>92.24(+ <b>16.20</b> ) | Macro-F1<br>85.79(+27.25)          | Weighted-F1<br>89.16(+17.54)          | 6384          |
|          | ]                                  | D2                                    |                                    | D3                                    |                                    | D4                                    | Common tokens |
| D2-D3-D4 | Macro-F1<br>92(+13.63)             | Weighted-F1<br>93.89(+10.02)          | Macro-F1<br>83.96(+28.08)          | Weighted-F1<br>84.56(+ <b>28.17</b> ) | Macro-F1<br>91.21(+18.66)          | Weighted-F1 92.20(+16.16)             | 5625          |
|          | I                                  | D2                                    |                                    | D3                                    |                                    | Common tokens                         |               |
| D2-D3-D5 | Macro-F1<br>90.94(+12.57)          | Weighted-F1<br>93.05(+9.18)           | Macro-F1<br>84.04(+ <b>28.16</b> ) | Weighted-F1<br>84.42(+27.03)          | Macro-F1<br>85.38(+26.84)          | Weighted-F1<br>88.84(+17.22)          | 6177          |

**Table 10** Evaluation results on learning 4 classification tasks jointly ((*QuaternaryShared*) – *PrivateMTL*).

|                | Ι                      | 01                    |                        | D2                     |                        | D3                     |                        | D4                     |  |
|----------------|------------------------|-----------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|--|
| Aª             | Macro-F1               | Weighted-F1           | Macro-F1               | Weighted-F1            | Macro-F1               | Weighted-F1            | Macro-F1               | Weighted-F1            |  |
|                | 88.21(+26.12)          | 95.54(+8.75)          | 90.10(+11.73)          | 92.68(+8.81)           | 83.46(+27.58)          | 84.09(+26.70)          | 90.75(+18.20)          | 91.85(+15.81)          |  |
|                | Ι                      | 01                    |                        | D2                     |                        | D3                     |                        | D5                     |  |
| B <sup>b</sup> | Macro-F1               | Weighted-F1           | Macro-F1               | Weighted-F1            | Macro-F1               | Weighted-F1            | Macro-F1               | Weighted-F1            |  |
|                | 89.07(+26.98)          | 95.70(+8.91)          | 90.90(+12.53)          | 93.23(+9.36)           | 83.46(+27.58)          | 84.16(+26.77)          | 86.05(+ <b>27.51</b> ) | 89.38(+ <b>17.76</b> ) |  |
|                | D1                     |                       |                        | D2                     |                        | D4                     |                        | D5                     |  |
| Cc             | Macro-F1               | Weighted-F1           | Macro-F1               | Weighted-F1            | Macro-F1               | Weighted-F1            | Macro-F1               | Weighted-F1            |  |
|                | 89.30(+ <b>27.21</b> ) | 95.92(+ <b>9.12</b> ) | 90.81(+12.44)          | 93.21(+9.34)           | 91.33(+ <b>18.78</b> ) | 92.30(+ <b>16.26</b> ) | 85.73(+27.19)          | 89.08(+17.46)          |  |
|                | Ι                      | D1                    |                        | D3                     |                        | D4                     |                        | D5                     |  |
| D <sup>d</sup> | Macro-F1               | Weighted-F1           | Macro-F1               | Weighted-F1            | Macro-F1               | Weighted-F1            | Macro-F1               | Weighted-F1            |  |
|                | 89.18(+27.09)          | 95.82(+9.03)          | 83.32(+27.44)          | 83.89(+26.50)          | 90.88(+18.33)          | 91.93(+15.89)          | 85.33(+26.79)          | 88.95(+17.33)          |  |
|                | Ι                      | )2                    |                        | D3                     | Ī                      | D4                     |                        | D5                     |  |
| E <sup>e</sup> | Macro-F1               | Weighted-F1           | Macro-F1               | Weighted-F1            | Macro-F1               | Weighted-F1            | Macro-F1               | Weighted-F1            |  |
|                | 91.13(+ <b>12.76</b> ) | 93.23(+ <b>9.36</b> ) | 84.31(+ <b>28.43</b> ) | 84.88(+ <b>27.49</b> ) | 90.94(+18.39)          | 91.94(+15.90)          | 85.88(+27.34)          | 89.22(+17.60)          |  |

<sup>&</sup>lt;sup>a</sup>D1-D2-D3-D4.

# 6.1. Single task learning (STL) vs shared-private multi task learning (SP-MTL)

All the four neural network models are trained in STL and SP-MTL manner on all the datasets, viz. D1, D2, D3, D4 and D5 to perform the classification task. Tables 8–10 denote the macro-F1 and weighted-F1 obtained by Binary Shared-Private MTL, Ternary Shared-Private MTL and Quaternary Shared-Private

MTL. The macro-F1 and weighted-F1 are reported for each dataset in Tables 11, 13, 15, 17 and 19 respectively when all 5 datasets were trained jointly in SP-MTL fashion. The confusion matrices obtained using best neural network based models for all datasets are reported in Tables 12, 14, 16, 18 and 20 respectively.

The noteworthy performance improvement in terms of macro-F1 and weighted-F1 in Shared-Private MTL over STL are given in bracket in Tables 8–11, 13, 15, 17 and 19. The evaluation

<sup>&</sup>lt;sup>b</sup>D1-D2-D3-D5.

<sup>&</sup>lt;sup>c</sup>D1-D2-D4-D5.

<sup>&</sup>lt;sup>d</sup>D1-D3-D4-D5.

<sup>&</sup>lt;sup>e</sup>D2-D3-D4-D5.

**Table 11** Evaluation results on D1.

| Models       |                      | STL   | SP-MTL                |                      |  |
|--------------|----------------------|-------|-----------------------|----------------------|--|
|              | Macro-F1 Weighted-F1 |       | Macro-F1              | Weighted-F1          |  |
| CNN          | 71.78                | 90.14 | <b>89.16</b> (+17.38) | <b>95.65</b> (+5.51) |  |
| LSTM         | 62.09                | 86.79 | 88.40(+26.31)         | 95.65(+8.86)         |  |
| CNN+GRU      | 73.47                | 90.26 | 88.70(+15.23)         | 95.58(+5.32)         |  |
| $CNN_a$ +GRU | 71.98                | 90.01 | 87.41(+15.43)         | 95.01(+5.0)          |  |

**Table 12** Confusion matrix of D1.

| STL                          |                  |                      |                    | SP-MTL                       |                   |           |                   |
|------------------------------|------------------|----------------------|--------------------|------------------------------|-------------------|-----------|-------------------|
| Class                        | Hate             | Offensive            | Neutral            | Class                        | Hate              | Offensive | Neutral           |
| Hate<br>Offensive<br>Neutral | 429<br>376<br>46 | 869<br>18,330<br>348 | 132<br>484<br>3769 | Hate<br>Offensive<br>Neutral | 1028<br>215<br>28 |           | 67<br>233<br>3949 |

**Table 13** Evaluation results on D2.

| Models       | STL      |             | SP-MTL        |               |
|--------------|----------|-------------|---------------|---------------|
|              | Macro-F1 | Weighted-F1 | Macro-F1      | Weighted-F1   |
| CNN          | 77.43    | 83.27       | 91.15(+13.72) | 93.31(+10.04) |
| LSTM         | 78.37    | 83.87       | 91.09(+12.72) | 93.35(+9.48)  |
| CNN+GRU      | 79.36    | 84.43       | 89.99(+10.63) | 92.77(+8.34)  |
| $CNN_a$ +GRU | 79.55    | 84.32       | 88.49(+8.94)  | 91.38(+7.06)  |

**Table 14** Confusion matrix of D2.

|         | S      | TL     |         |         | SI     | P-MTL  |         |
|---------|--------|--------|---------|---------|--------|--------|---------|
| Class   | Racism | Sexism | Neutral | Class   | Racism | Sexism | Neutral |
| Racism  | 1544   | 8      | 371     | Racism  | 1746   | 8      | 169     |
| Sexism  | 10     | 1837   | 1024    | Sexism  | 22     | 2446   | 403     |
| Neutral | 494    | 459    | 9729    | Neutral | 166    | 261    | 10,255  |

**Table 15** Evaluation results on D3.

| Models       | STL      |             | SP-MTL        |               |
|--------------|----------|-------------|---------------|---------------|
|              | Macro-F1 | Weighted-F1 | Macro-F1      | Weighted-F1   |
| CNN          | 55.04    | 57.13       | 86.12(+31.08) | 86.56(+29.43) |
| LSTM         | 55.88    | 57.39       | 83.71(+27.83) | 84.31(+26.92) |
| CNN+GRU      | 55.69    | 57.38       | 80.34(+24.65) | 81.08(+23.70) |
| $CNN_a$ +GRU | 56.03    | 58.04       | 76.93(+20.90) | 77.78(+19.74) |

**Table 16**Confusion matrix of D3.

|       | S    | TL   |      |       | SI   | P-MTL |      |
|-------|------|------|------|-------|------|-------|------|
| Class | OAG  | CAG  | NAG  | Class | OAG  | CAG   | NAG  |
| OAG   | 1310 | 1712 | 397  | OAG   | 2846 | 367   | 206  |
| CAG   | 688  | 3261 | 1348 | CAG   | 316  | 4461  | 520  |
| NAG   | 238  | 1896 | 4151 | NAG   | 165  | 438   | 5682 |

**Table 17** Evaluation results on D4.

| Models      | STL      |             | SP-MTL        |               |
|-------------|----------|-------------|---------------|---------------|
|             | Macro-F1 | Weighted-F1 | Macro-F1      | Weighted-F1   |
| CNN         | 72.73    | 76.66       | 92.41(+19.68) | 93.31(+16.65) |
| LSTM        | 72.55    | 76.04       | 90.80(+18.25) | 91.83(+15.79) |
| CNN+GRU     | 73.0     | 76.98       | 80.34(+7.34)  | 81.08(+4.10)  |
| $CNN_a+GRU$ | 74.83    | 78          | 87.01(+12.18) | 88.54(+10.54) |

results points to the fact that all the different sub-types of hate help each other to provide more evidences and contextual information, resulting in better classification performance. Experiments show that  $D_1$  achieves the best performance when trained

with  $D_1D_2D_4D_5$ .  $D_2$  achieves the best results when trained with  $D_1D_2D_3$  and  $D_1D_2D_5$ .  $D_3$  reports to have achieved the best results when trained with  $D_1D_2D_3D_4D_5$ .  $D_4$  shows best performance when trained with  $D_1D_2D_3D_4D_5$ .  $D_5$  obtains the best performance when trained with  $D_1D_2D_3D_4D_5$  and  $D_1D_2D_3D_4D_5$ .

#### 6.2. Comparison to the state-of-the-art systems

Tables 21–25 report the comparison between State-of-the-art system and the proposed approach on the basis of macro-F1 and weighted-F1 for each task. The state-of-the-art systems for each data is explained as following:

# Comparison to the state-of-the-art systems and proposed system for ${\bf D1}$

- (i) [2]: They represented text sequences with unigram, bigram, trigram weighted by their TF-IDF (term frequency-inverse document frequency). They also created PoS (Part of Speech) unigram, bigram, and trigram along with other handcrafted features in Logistic Regression (LR) with L2 regularizer to obtain weighted-F1 of 90%.
- (ii) [39]: They utilized GloVe [10] word vectors and a set of three metadata features, namely tweet-based, user-based and network-based features to obtain weighted-F1 of 89%.
- (iii) [69]: created stacked Bi-LSTM with contextual attention to obtain weighted-F1 of 91.10%.
- (iv) [70]: proposed an ensemble learning of CNN, LSTM, Bi-LSTM, Bi-GRU, Bi-GRU-Attention and LR with char n-grams and word n-grams features fed into it to obtain macro-F1 of 79.30%.
- (v) [16]: They utilized BERT (Bidirectional Encoder Representations from Transformers) [17], a recent transformer-based pretrained contextualized embedding model extendable to a classification model with an additional output layer to obtain macro-F1 of 89.17%.
- (vi) [71]: They proposed deep context-aware embedding that consists of two main modules: deep hybrid contextual word representation and BiLSTM with attention. This model obtained weighted-F1 of 92.30%.

**Proposed Approach**: The proposed approach obtains 89.30% macro-F1 and 95.92% as weighted-F1 when D1D2D4D5 were trained jointly in SP-MTL (Table 10)

# Comparison to the state-of-the-art systems and proposed system for D2

- (i) [4]: utilized gender and location of the user as the features and employed it in the logistic regression classifier with char n-grams to conclude that gender and location could not help to improve the performance of the F1 score to a significant level. The system obtained macro-F1 of 73.93%.
- (ii) [72]: They employed an LSTM to task-tune GloVe initialized word-embedding followed by training gradient boosted decision tree (GBDT) to classify text based on the average of word embedding concatenated with char n-grams to obtain 79.31% macro-F1.
- (iii) [73]: This model uses the 300 dimensional GloVe word embeddings. Each word embedding is then transformed by applying 300 dimensional 1-layer multi-layer perceptron (MLP) with *Relu* to create a transformed word embedding model (TWEM). It allows for better handling of infrequent and unknown words to obtain weighted-F1 of 86%.
- (iv) [39]: They considered content-based features such as the number of hashtags, number of emoticons, sentiment scores, etc. User-based features such as the number of followers/friends, subscribed list, etc. and network-based features to obtain weighted-F1 of 87%.
- (v) [74]: They proposed Hybrid CNN i.e a combination of word n-gram based CNN and character n-gram based CNN to get 83% weighted-F1.

**Table 18**Confusion matrix of D4.

| STL           |           |               |               | SP-MTL    |               |
|---------------|-----------|---------------|---------------|-----------|---------------|
| Class         | Offensive | Non-Offensive | Class         | Offensive | Non-Offensive |
| Offensive     | 2703      | 1697          | Offensive     | 3837      | 563           |
| Non-Offensive | 1165      | 7675          | Non-Offensive | 315       | 8525          |

**Table 19** Evaluation results on D5.

| Models      | STL      |             | SP-MTL        |               |
|-------------|----------|-------------|---------------|---------------|
|             | Macro-F1 | Weighted-F1 | Macro-F1      | Weighted-F1   |
| CNN         | 58.23    | 71.57       | 85.26(+27.03) | 88.77(+17.20) |
| LSTM        | 58.54    | 71.62       | 85.35(+26.81) | 88.81(+17.19) |
| CNN+GRU     | 60.03    | 72.55       | 82.73(+22.70) | 90.85(+18.30) |
| $CNN_a+GRU$ | 58.17    | 71.58       | 77.04(+18.87) | 82.61(+11.03) |

**Table 20** Confusion matrix of D5.

| STL                   |             |                | SP-MTL                |              |                |
|-----------------------|-------------|----------------|-----------------------|--------------|----------------|
| Class                 | Harassment  | Neutral        | Class                 | Harassment   | Neutral        |
| Harassment<br>Neutral | 1206<br>605 | 4079<br>14,470 | Harassment<br>Neutral | 4045<br>1021 | 1240<br>14,054 |

**Table 21**Comparison to the state-of-the-art systems and proposed system for D1.

| Authors           | Macro-F1 | Weighted-F1 |
|-------------------|----------|-------------|
| [2]               | -        | 90          |
| [39]              | -        | 89          |
| [69]              | -        | 91.10       |
| [70]              | 79.3     |             |
| [16]              | 89.17    |             |
| [71]              | _        | 92.3        |
| Proposed approach | 89.30    | 95.92       |

**Table 22**Comparison to the state-of-the-art systems and proposed system for D2.

| Authors           | Macro-F1 | Weighted-F1 |
|-------------------|----------|-------------|
| [4]               | 73.93    |             |
| [72]              | 79.80    |             |
| [75]              | 79.24    | 84.14       |
| [76]              | 80.49    |             |
| [73]              | -        | 86          |
| [39]              | -        | 87          |
| [74]              | -        | 83          |
| [69]              | -        | 84.25       |
| [71]              | _        | 85.5        |
| [8]               | _        | 93          |
| [77]              | -        | 93.20       |
| Proposed approach | 92.12    | 94.10       |
| ·                 | ·        |             |

(vi) [75]: This CNN based model with 2 convolution layers of size 64\*3 and 64\*4 with GloVE embeddings obtained 79.24% macro-F1 and 84.14% weighted-F1.

(vii) [76]: They used eXtreme Gradient Boosting (XGBoost) with simple character n-grams and word n-grams to obtain 80.49% macro-F1.

(viii) [69]: This system achieved 84.25% weighted-F1 using stacked Bi-LSTM with contextual attention.

(ix) [71]: The model proposed here have used deep contextual embedding with BiLSTM that can handle issues of polysemy semantics, syntax and OOV words to achieve 85.5% weighted-F1. (x) [8]: The best method proposed here is "LSTM+ Random Embedding+GBDT", where tweet embeddings were initialized to random vectors, LSTM was trained using back-propagation and then learn embeddings were used to train a GBDT classifier to get 93% weighted-F1.

**Table 23**Comparison to the state-of-the-art systems and proposed system for D3.

| Macro-F1 | Weighted-F1 |
|----------|-------------|
| -        | 58.30       |
| _        | 58.72       |
| 86.12    | 86.56       |
|          |             |

**Table 24**Comparison to the state-of-the-art systems and proposed system for D4.

| Authors           | Macro-F1 | Weighted-F1 |
|-------------------|----------|-------------|
| [80]              | 71.66    | -           |
| [80]              | 78.267   | -           |
| [81]              | 73.82    | -           |
| [81]              | 72.85    | -           |
| Proposed approach | 92.41    | 93.31       |

(xi) [77]: The ensemble based LSTM classifier with randomly initialized word embedding with a vector size of 30 and user tendency towards posting racism, sexism and neutral tweets as features obtained 93.20% weighted-F1.

**Proposed Approach**: It obtains the macro-F1 of 92.12% and weighted-F1 of 94.10% when D1D2D5 were trained jointly in SP-MTL (Table 9)

# Comparison to the state-of-the-art systems and proposed system for ${\bf D3}$

[78]: The BiLSTM is trained on google pre-trained word2vec. This feature is then passed through the softmax layer to obtain a weighted-F1 of 58.30%.

[78]: This model is leveraging the concatenation of the features obtained from 2 neural networks. The BiLSTM is utilizing the google pre-trained embedding of dimension 300 whereas Character CNN by [79] is using character embedding obtained by a one-hot encoding approach. This system is obtaining weighted-F1 of 58.72%.

**Proposed Approach**: The proposed MTL approach shown improvement of up to 28% in weighted-F1 to score 86.56%.

# Comparison to the state-of-the-art systems and proposed system for ${\bf D4}$

(i) [80]: The LSTM based approach utilizes one-hot vector representation for the words, and obtained macro-F1 of 71.66%.

(ii) [80]: They proposed BERT based model that uses a multihead transformer structure pre-trained on the huge corpus from different sources. It obtained 78.26% macro-F1.

(iii) [81]: The Bi-LSTM with Glove word embedding produced the macro-F1 of 73.82%.

(iv) [81]: They devised an architecture that combines both BiGRU ⊕ BiLSTM. The embedded words are processed in parallel through two branches of BiLSTM-CNN and BiGRU-CNN to get macro-F1 of 72.85%.

**Proposed approach**: Our proposed system utilized the multiple contextual information from multiple tasks to outperform BERT based classifier by getting 92.41% macro-F1 and 93.31% weighted-F1.

# Comparison to the state-of-the-art systems and proposed system for D5

(i) [69]: The stacked BiLSTM with contextual information achieved 72.75% weighted-F1.

**Table 25**Comparison to the state-of-the-art systems and proposed system for D5.

| companion to the state of the art systems and proposed system for so, |             |  |  |
|---|-------------|--|--|
| Macro-F1  | Weighted-F1 |  |  |
| _   | 70.57       |  |  |
| -   | 72.75       |  |  |
| -   | 71          |  |  |
| -   | 73.6        |  |  |
| 70  | -           |  |  |
| 86.05   | 90.85       |  |  |
|   | Macro-F1 70 |  |  |

**Table 26** Test data statistics.

| Data    | Class                              | Total |
|---------|------------------------------------|-------|
|         | OAG:144                            |       |
| TRAC-FB | CAG:141                            | 912   |
|         | NAG:627                            |       |
|         | OAG:361                            |       |
| TRAC-SM | CAG:413                            | 1257  |
|         | NAG:627                            |       |
| OLID    | Offensive:240<br>Non-Offensive:620 | 860   |

(ii) [69]: The stacked BiLSTM with self-attention achieved 70.57% weighted-F1.

(iii) [73]: The Transformed Word Embedding Model (TWEM) computed 71% weighted-F1.

(iv) [71]: They leveraged the power of sentiment analysis and used deep contextual embedding to get 73.6% weighted-F1.

(v) [82]: The LSTM based approach using Word2Vec, GloVe and Sentence specific word embeddings (SSWE) embedding obtained macro-F1 of 70% in all three cases.

**Proposed Approach**: It registered over 15% improvement in macro-F1 and weighted-F1 by obtaining 86.05% and 90.85% respectively.

# 6.3. Knowledge transfer

After the training of SN in Algorithm 1 (Step 1 in Section 3.5) with 88860 tweets, any input sequence on passing through it will generate a shared feature representation. To test the efficacy of the shared features the weight matrix of upper 2 layers in red block in Fig.  $6^{12}$  of Shared Network (SN) were transferred to a new network  $N_T$ . The parameters of transferred layers are kept frozen and parameters of the rest of the layers are randomly initialized. In Step 2, a new input sequence  $n_i$  is passed through the frozen transferred layers followed by dense layer to provide probability distribution over the classes.

We use 3 small test datasets shown in Table 26: TRAC-FB (facebook) [57], TRAC-SM (social media) [57] and OLID [83] for the evaluation. Tables 27 and 29 depict the results obtained by using all the four models as Shared Neural Network (SNN) framework as shown in Fig. 6. Tables 28 and 30 reports the confusion matrix for the TRAC test data and OLID data respectively.

#### TRAC-FB and TRAC-SM

In the following we are explaining in brief the state-of-theresults on these test sets with the proposed approach.

[84]: presented a model comprised of multi-dimension capsule network to generate the representation of sentences. This model obtained weighted F-score of 57.95% and 63.53% on Facebook and social media test set.

[85]: designed LSTM for facebook data to obtain 64.25% weighted-F1 while combination of CNN-LSTM is performing best for social media data by obtaining 59.20% weighted-F1.

**Table 27**Results on TRAC-FB and TRAC-SM.

| Models      | Facebook |             | Social media |             |
|-------------|----------|-------------|--------------|-------------|
|             | Macro-F1 | Weighted-F1 | Macro-F1     | Weighted-F1 |
| CNN         | 57.13    | 72.81       | 80.25        | 80.91       |
| LSTM        | 41.05    | 63.95       | 74.18        | 75.44       |
| CNN+GRU     | 67.04    | 78.32       | 79.42        | 86.52       |
| $CNN_a+GRU$ | 69.53    | 80.68       | 82.81        | 83.48       |
| [84]        | -        | 57.95       | -            | 63.53       |
| [85]        | -        | 64.25       | -            | 59.20       |
| [86]        | -        | 63.15       | -            | 57.16       |

**Table 28**Confusion matrix of *TRAC-FB* and *TRAC-SM*.

|       | TRA | C-FB |     |       | TRA | AC-SM |     |
|-------|-----|------|-----|-------|-----|-------|-----|
| Class | OAG | CAG  | NAG | Class | OAG | CAG   | NAG |
| OAG   | 66  | 15   | 63  | OAG   | 291 | 61    | 9   |
| CAG   | 15  | 70   | 56  | CAG   | 71  | 300   | 42  |
| NAG   | 8   | 2    | 617 | NAG   | 6   | 16    | 461 |

Table 29
Results on OLID test data.

| Models       |          | OLID        |
|--------------|----------|-------------|
|              | Macro-F1 | Weighted-F1 |
| CNN          | 77.53    | 82.93       |
| LSTM         | 72.63    | 79.38       |
| CNN+GRU      | 84.29    | 87.67       |
| $CNN_a$ +GRU | 84.92    | 88.31       |
| [80]         | 82.9     | 86.24       |
| [87]         | 81.40    | 85.33       |
| [88]         | 80.80    | 84.59       |

**Table 30** Confusion matrix of OLID.

| Class         | Offensive | Non-Offensive |
|---------------|-----------|---------------|
| Offensive     | 163       | 77            |
| Non-Offensive | 19        | 601           |

[86]: combined the Singular value decomposition (SVD) with TF-IDF and SVM to get the weighted-F1 of 63.15% and 57.16% on facebook and social media test data respectively.

• The proposed approach of transferring shared knowledge is showing improvement in up to 16% F-score.

#### OLID

The proposed approach of transferring weight to a new network outperformed the [80] BERT model by 2% in macro-F1 and weighted-F1. The system by [87] and [88] also used BERT based classification model.

# 7. Error analysis

Quantitative Analysis: The sentences in *Neutral* class play a very crucial role in determining the annotators' global knowledge about any specific topic and how much they can distinguish between free speech or any subtypes of harmful speech. In the SP-MTL for D1 in Table 12, only 28 neutral instances are misclassified to hate showing the model's ability to distinguish the hateful text. In the SP-MTL for D2 in Table 14, the false-positive of neutral class to racism and sexism reduced to 166 and 261 showing the efficacy of MTL. For D3, the accuracy of identifying NAG increased from 66% in STL to 90% in SP-MTL. In D4, the true positive rate of non-offensive class significantly improved by 8.2% in the SP-MTL setting. Surprisingly the false negatives increased for the non-harassment class in the SP-MTL paradigm. It can be concluded that SP-MTL outperforms STL in all the aspects. In Table 31, the

 $<sup>^{12}</sup>$  The figure is best viewed in color.

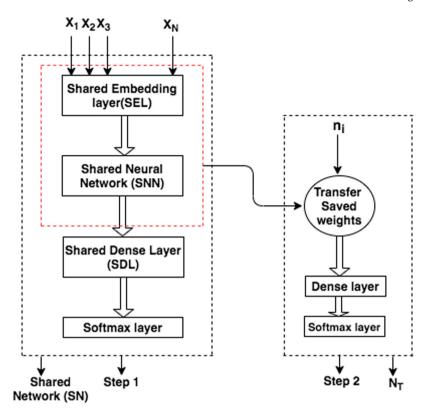


Fig. 6. Architecture of Shared Knowledge Transfer.

**Table 31**Table showing misclassifications percentage of one class into other for STL and SP-MTL.

| Mode   | Class          | Misclassification               |
|--------|----------------|---------------------------------|
| STL    | Hate(D1)       | Offensive(60.76%) Neutral(9.2%) |
| SP-MTL | Hate(D1)       | Offensive(23.42%) neutral(4.6%) |
| STL    | Offensive(D1)  | Hate(1.9%)Neutral(2.5%)         |
| SP-MTL | Offensive(D1)  | Hate(1.1%) Neutral(1.2%)        |
| STL    | Racism(D2)     | Sexism(0.4%) Neutral(19%)       |
| SP-MTL | Racism(D2)     | Sexism(0.4%)Neutral(8.78%)      |
| STL    | Sexism(D2)     | Racism(0.34%)Neutral(35.66%)    |
| SP-MTL | Sexism(D2)     | Racism(0.76%) Neutral(14.03%)   |
| STL    | CAG(D3)        | OAG(12.98%)NAG(25.44%)          |
| SP-MTL | CAG(D3)        | OAG(5.96%)NAG(9.81%)            |
| STL    | OAG(D3)        | CAG(50.07%)NAG(11.61%)          |
| SP-MTL | OAG(D3)        | CAG(10.73%)NAG(6%)              |
| STL    | Offensive(D4)  | NOT(38.56%)                     |
| SP-MTL | Offensive(D4)  | NOT(12.79%)                     |
| STL    | Harassment(D5) | NON(77.18%)                     |
| SP-MTL | Harassment(D5) | NON(10.65%)                     |

misclassification percentage for all the class to another class is given for both Single task learning (STL) and Multi-task learning (MTL) model.

**Qualitative Analysis:** Tables 32 and 33 enlist some of the posts originally tagged as class a mis-classified into class b using STL. However SP-MTL system correctly classified these posts into class a. Words like fag, faggot that are used to marginalize any group is captured in MTL to be hate in S1 and S2.<sup>13</sup> Indirect reference to an animal in a derogatory manner is correctly classified in S8 and S15. S11 correctly identifies the sexist tone. The mention of racist terms in S25 and S26 are correctly classified to harassment class.

#### 8. Conclusion and future work

The dissemination of hateful speech has increased in recent years and has posed a lot of challenges in discriminating hate speech against the freedom of speech. There is no universally accepted definition of hate speech, and this has led to various benchmarking, depending upon the demography, social influences, and cultural factors. Although there exist a few datasets related to either hate or its aligned tasks, such as racism, offensive language identification, etc, these are often limited by the size and do not follow any uniform annotation schema. In this paper, we have proposed a deep multi-task learning framework to leverage useful information from these multiple related tasks. Experiments performed on five benchmark datasets show the efficacy of the proposed approach that attains convincing performance over the state-of-the-art models. The Evaluation also demonstrates that the proposed multi-task model achieves better performance compared to the single-tasking framework.

From all the results it can be inferred that different data set classified in various subclasses do indeed help each other in classification. So instead of creating new data set and annotating it with another set of classes (which could overlap to the other existing ones), we emphasize on creating data classified into *Offensive* and *Non-Offensive*. These two classes can be further classified into subclasses according to the need as in [21,83,89]. All the non-offensive posts will be allowed as the right to freedom of speech, whereas the offensive post can be further studied and annotated to understand its sentiment.

The future work will attempt towards creating a more finegrained multi-layer annotation schema and explore domainspecific embedding. The addition of user meta information, user behavior in posting harmful speech, probability of diffusion of any harmful text as a feature can be incorporated into the model.

So far this problem is mostly been modeled as a supervised task, but unsupervised learning can effectively be used to leverage

 $<sup>^{13}</sup>$  The example number in Tables 32 and 33 are prefixed with S

**Table 32**Examples of original post misclassified in STL and correctly classified in SP-MTL.

| Original    | STL       | SP-MTL    | Tweet  |
|-------------|-----------|-----------|--|
| 1.Hate      | Offensive | Hate      | @AGreasyMonkey @Huntermoore fa**ot   |
| 2.Hate      | Offensive | Hate      | @DevilFzyq @DevilElyie @TehDevilClan shut up f*g   |
| 3.Hate      | Neutral   | Hate      | ,@KiroGx me gusta "typing like a retard to make the other person look<br>dumber by pretending to agree with them" bazinga  |
| 4.Hate      | Neutral   | Hate      | @ReiddH i agree my fellow cracker.   |
| 5.Offensive | Hate      | Offensive | @Juice_2 nah you're a ni**er   |
| 6.Offensive | Hate      | Offensive | @Kvrmaa_Trill @StudyFN @VLzed says the scrawny ni**er.   |
| 7.Offensive | Neutral   | Offensive | @4REALROY: @Vomitdatruth no more chunky nugs for you;<br>he doesn't even hook it up like that.   |
| 8.Offensive | Neutral   | Offensive | @DecodnLyfe @LupeFiasco @Larellj another black man?<br>What does that have to do with anything? Once a monkey,<br>always a monkey, Chicago idiot.                                |
| 9.Racism    | Neutral   | Racism    | @ardiem1m @Alfonso_AraujoG @MaxBlumenthal @oldkhayyam<br>Yeah, being anti Zionist is pretending to have an excuse<br>for being anti Semitic.                                     |
| 10.Racism   | Neutral   | Racism    | @OneLegSandpiper @DblBlackDs Looks like you are the ignorant a*****e, in that there is no other religion that has close to that number.  |
| 11.Sexism   | Neutral   | Sexism    | SO HILARIOUS U WRITE UR OWN MATERIAL? @JesseElJefe A lot of ppl call me sexist. But those ppl are women, and their opinions don't matter.  |
| 12. Sexism  | Neutral   | Sexism    | RT @EBeisner @ahall012 I agree with you!! I would rather brush my teeth with sandpaper then watch football with a girl!!.  |
| 13.0AG      | CAG       | OAG       | Well you pour money for medals but no money for education of poors shame on govt   |
| 14.OAG      | CAG       | OAG       | Poor r starving n people r wasting thousand litres of milk on d posters of their favourite actors coz they treat them like God It's nt foolishness or stupidity. It's disgusting |
| 15.OAG      | NAG       | OAG       | she is screaming like a pig went under the tyre.   |
| 16.OAG      | NAG       | OAG       | Most irresponsible ex cricketer of world.  |

Table 33
Examples of original post misclassified in STL and correctly classified in SP-MTL.

| Original | STL | SP-MTL | Tweet  |  |
|----------|-----|--------|--|--|
| 17.CAG   | NAG | OAG    | absolutely! the deeper you dive the shallower cushion you have.  |  |
| 18.CAG   | NAG | OAG    | Now he is going to be a headache for his co-passengers during the train journey.   |  |
| 19.CAG   | OAG | CAG    | There is no need to give a statement after doing such a bit of work. You know what kind of person you are. You can not even find a place in hell.  |  |
| 20.CAG   | OAG | CAG    | not only makes a mockery of all Delhites who voted him but<br>also showed how to misuse his powerall the best coz ur b<br>lame game is ur only initiative u hv taken ever since u became<br>cmcrap !!! |  |
| 21.OFF   | NON | OFF    | @USER Ohhhhhh I cried BIG crocodile tears the first time<br>my daddy called me a b**ch took it on the chin like a cha<br>but ran to my room to cry just like a b**ch                                   |  |
| 22.OFF   | NON | OFF    | @USER Fuckin poisonous group of people. As soon as<br>someone hands me a hat with a propeller on top I'm out.<br>Find another company to work for lemmings.  |  |
| 23. NON  | OFF | NON    | @USER @USER He is delusional.  |  |
| 24. NON  | OFF | NON    | @USER @USER She is flat out lying!.  |  |
| 25.HAR   | NOT | HAR    | @BunkerHillD antiwhites all have cancer of the soul<br>WhiteGenocide   |  |
| 26.HAR   | NOT | HAR    | @Curie_The_Ai gas the Jews   |  |
| 27.NON   | HAR | NON    | I did not say gas the jews, I said glass of juice!   |  |
| 28.NON   | HAR | NON    | @Maarvn cause you hate the Jews  |  |

the large amount of social media data available. Meta-heuristics algorithms for selecting the best fitting feature combinations under the supervised setting may be explored. For this purpose, we plan to explore the following techniques: Multi-verse

optimizer [90], Group search optimizer [91], Harmony search optimizer [92], Krill herd algorithm [93–96], Hybrid antlion optimization [97], Particle swarm optimization [98,99], and Genetic algorithm [100].

#### **CRediT authorship contribution statement**

**Prashant Kapil:** Methodology design and Implementation, Writing - original draft, Data curation, Experiments, Analysis. **Asif Ekbal:** Conceptualization, Methodology, Writing - review & editing, Supervision.

#### **Declaration of competing interest**

The authors declare that they have no known competing financial interests or personal relationships that could have appeared to influence the work reported in this paper.

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