

- b) Passengers can pre-book their desired baggage allowance, during the booking process at nominal rates.
-If a passenger does not pre-book baggage : at the airport the first 23 Kg will be charged at PKR 2,000 plus a handling fee. Any additional weight above the first 23 Kg, will be considered as excess baggage and applicable rate will be charged.
- c) Free baggage allowance is not applicable for infants.
- d) Fly Jinnah liability for lost or damaged baggage is limited to PKR 1,000 per kg up to a maximum of 20 Kgs. Fly Jinnah shall have no liability for any damage to valuable items or documents.
- e) Self-balancing electric scooter or personal motorized vehicles, powered by lithium batteries will not be accepted on-board Air Arabia flights. Please refer to www.flyjinnah.com to check list of prohibited items.

3. Hand Baggage:

Maximum hand baggage permitted per passenger, is 10 kgs with dimensions within 55 x 40 x 20 cm. Any additional or non-compliant baggage will be subject to a charge at the boarding gate.

4. Flight times, changes, cancellations and credit:

- a) Reservations can be modified/cancelled up to 24 hours before local scheduled flight departure time by contacting our call center/sales centers or appointed travel agents. Following *charges will apply:

Change Duration	Modification	Cancellation
24 Hours before departure	A min fee of PKR 2,500, plus a fare difference if any	A min fee of PKR 2,500

- b) Within 24 hours before departure – No changes permitted.
- c) For group bookings, modification and cancellation charges may vary. Please contact your issuing agency.
- d) Fly Jinnah does not have a refund policy once the booking is paid for. On cancellation, Fly Jinnah will retain the remaining amount as a credit towards a future flight which can be used for travel within one year from the date of payment by the same passenger only.
- e) *Govt. taxes, fees or any other charges are subject to change without prior notice.
- f) Flight schedules can be changed between the reservation date and the flight date.
- g) During the booking process, passengers must provide their valid email address, mobile phone number and travel phone number. Any schedule changes will be communicated to passengers using the contact details provided during the booking process.

5. Unaccompanied Minors & Infants:

- a) We do not accept children traveling unaccompanied under their 12th birthday. Passengers accompanying children should be above 16 years old.
- b) Fly Jinnah does not accept infants for travel within 2 days of birth. Infants between 3-6 days old will require a fit to fly certificate or indemnity form signed by the parents. Infants over 7 days old will be accepted without any restrictions.

6. Credit card payment:

- a) Passengers must carry the original credit card or copy of the front of the card using which the payment has been made. Airport staff may ask for it as proof of payment. Failing to provide the card or copy, the passenger may not be accepted on the flight.

7. Handling Fee:

Appointed sales agents of Fly Jinnah are authorized to collect a handling fee over and above the total fare reflecting on your itinerary. These charges are regulated and the updated handling fees by country are available for your reference on www.flyjinnah.com. The appointed agents are obliged to produce the same information on demand to verify the charges.

8. Bus Service, Car Service, Travel Insurance and other third-party Services:

Bus service, Car Service, Travel Insurance and some other services are provided by a third party and Fly Jinnah accepts no responsibility and shall not be liable for any direct, consequential or incidental damage or any kind occasioned by reason of any act or omission beyond its control including without limitation, any act of negligence, mishap or breach of contract of any third party who is to or does supply any goods or services for the tour to journey.

9. Additional Information:

- a) By buying this ticket, the passenger confirms herewith that he/she has agreed on and accepted all terms and conditions of carriage <https://www.flyjinnah.com/conditions-carriage> and policies as issued and amended by the Carrier from time to time on its website www.flyjinnah.com. In case of any dispute related to any/all of the services as provided by the Carrier and/or any of its authorized representatives before, during and/or after the provision of the service, such dispute shall be exclusively and solely raised, filed, submitted, registered and/or presented, referred to and finally resolved by arbitration under Musaliha International Center for Arbitration and Dispute Resolution rules, which Rules are deemed to be incorporated by reference into this clause. The number of arbitrators shall be one. The seat, or legal place, of arbitration shall be Karachi, Republic of Pakistan. The language of the arbitration and all documents shall be English.
- b) Carriage under this ticket by Fly Jinnah is indicated by use of the 9P airline designator code against the relevant travel segment(s) shown above. Where this ticket includes carriage by another carrier, Fly Jinnah acts solely as agent for that other carrier.
- c) Fly Jinnah will be liable only for damage occurring during carriage on flights or flight segments where 9P designator code appears in the carriage box. If Fly Jinnah issues a Ticket of, or if we Check Baggage for carriage on another carrier, it does so only as agent for the other carrier. Nevertheless, with respect to checked baggage, you may make a claim against the first or last carrier.
- d) For any queries, please find our contacts on the web site.