

MD. RAFIQUUL ISLAM

House -1, 6th floor (Right side), Road-11
South Banasree Rampura, Dhaka-1219, Bangladesh.
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**Objective :**

I would like to work in an institution or organization where discipline & high tech environment will ensure development & will more skillful than other sector. I want to pursue a long-term career, taking challenges & commitment to achieve result by working in a competent sector.

Key qualities:

Motivating people, leadership capacity, Presentation Ability, good in team work, energetic, presentation ability & communicative, strong analytical and responsibility taking attitude.

Educational Background:

- 1. B.Sc. in Computer Science and Engineering (CSE)**
State University of Bangladesh (SUB)
Department : CSE
Result: CGPA – 3.06 out of 4.00
Passing Year : 2011
- 2. Diploma in Computer Engineering (4-Years Course)**
Centre for Computer Studies (CCS)
Bangladesh Technical Education Board (BTEB)
Technology : Computer
Result : CGPA - 2.83 out of 4.00
Passing Year : 2006
- 3. Secondary School Certificate (S.S.C)**
Alichara Secondary School, Kushtia
Jessore Education Board.
Group : Humanities
Result : 1st Division
Passing Year: 2000

Technical Skill Set Summary:

- MikroTik Router Configuration, Firewall Filter Rules, NAT, Port Forwarding
- VMware configuration.
- Routing protocols BGP
- VPNs- IPsec /EoIP
- TCP/IP,DNS,DHCP
- Microsoft windows server 2003/ 2008 /2008 R2/2012R2
- Microsoft Office 2007 /2010 /2013/2019
- Linux-Red Hat /Centos
- Active Directory , Group Policy
- Windows server 2008 r2 Mirror Disk & Server Backup
- HTML,CSS, PHP
- FTP, Samba Server ,Mail Server
- Asterisk IP-PBX Call Center Server
- My SQL

Working Experience :

National Exchange Company S.R.L

Designation : **Assistant Manager IT**

1st October 2011 to 31th January 2019.

Current Job Responsibilities are:

- Talking to stakeholders to establish and document technical specifications and system requirement.
- Resolution of system, hardware, software and infrastructure problem.
- Providing technical support to customer.
- Responding to enquiries and calls for assistance from system users.
- Configuring Router to Router VPN.
- Configuring and implementing Router Access Solution EoIP Tunnel , IP Tunnel , IPsec VPN.
- BGP and policy-based routing.
- Routing protocols BGP.
- Troubleshooting and solving networking issues-TCP/IP, DNS, DHCP, Layer 2/3 network device.
- Configuring and implementing Failover load Balancing, Route Configuration, Firewall Filter Rules, NAT, Port forwarding.
- Configuring and implementing Disk Mirroring for windows server.
- **Asterisk IP-PBX Server** Configuration and maintenance SIP Trunks , Inbound Routes, Outbound Routes, Day/Night Control, Follow Me, Ring Group, Queues , IVR, Voicemail, Support for softphone, web interface configuration, Virtual conference rooms, Call recording, Least Cost Routing, Extension Roaming, PBX Interconnection, Caller ID, CRM, Advance Reports.
- Configuration and maintenance Local area Network (LAN).
- Maintenance ERP software & CCTV technology, Attends Relationship Management Software.
- Mail server maintenance and establish e-mail account.
- All over computer hardware and software troubleshooting and set user priority.
- Administrative & Desktop support, Antivirus Measures, Practical experience in different types of Operating system (Windows Server 2012r2, Windows7, Windows XP, Linux, Centos etc.
- Configure and troubleshoot of different model Switch, Mikrotik Router.

Basic Computer Skill :

Operating System	: Expert knowledge and experience with various operating system like windows (2012r2 server, Windows 7, Vista, XP, 2008 server, 2000 pro, 98) Linux (Red hat, Fedora, Ubuntu, Centos) etc.
Application Design	: PHP, HTML5,CSS,CMS Office : Photoshop, Illustrator, Image Ready.
Database	: My SQL, Microsoft Access etc.
Internet	: Browsing, E-mail and other communication Skill.
Hardware	: Computer Assembling, Servicing, maintenance and installation.
Security	: Experience with Firewall configuration and various port.

Language Proficiency:

- # Bengali: Native fluency
- # English: Good (Oral communications and writing skills)

Interests:

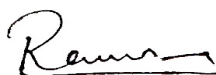
- Studying IT related issues.
- Teamwork.
- Inter personal skill.
- Communication skill.
- Ability to work under pressure.

Personal Details:

Name : Md. Rafiqul Islam
Father's Name : Md. Golam Sarwar
Mother's Name : Mrs.Rezia Khatun
Gender : Male
Marital Status : Married
Religion : Islam
Present Address : House -1, 5th floor (Right side), Road-11, South Banasree Rampura, Dhaka-1219.
Permanent Address : Cinema Hall Para,Hospital Road, Post : Chuadanga , Thana : Chuadanga , District : Chuadanga- 7200.
Nationality : Bangladeshi
National ID No : 1950685113
Date of Birth : 08-07-1985
Blade Group : B(+)VE

Declaration :

I do hereby declare that the above information is true and correct to the best of my knowledge.



(Md. Rafiqul Islam)

Reference:

Name	: Md. Shahidul Hasan
Organization	: Microcredit Regulatory Authority
Designation	: Assistant Director
Address	: Microcredit Regulatory Authority 8, Shahid Sangbadik Selina Pervin Sarak Gulfeshan Plaza, 6th Floor, Baro Bogbazar Ramna, Dhaka - 1217
Phone (Off.)	: 88-02-8333245
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E-Mail	: s_hasancse@yahoo.com
Relation	: Uncle