Lead time for code changes

	More than one month	One week to one month	One day to one week	Less than one day
More than one week	52 %	31 %	13 %	9 %
One day to one week	20 %	23 %	25 %	13 %
One hour to one day	24 %	37 %	43 %	46 %
Less than one hour	4 %	9 %	19 %	32 %

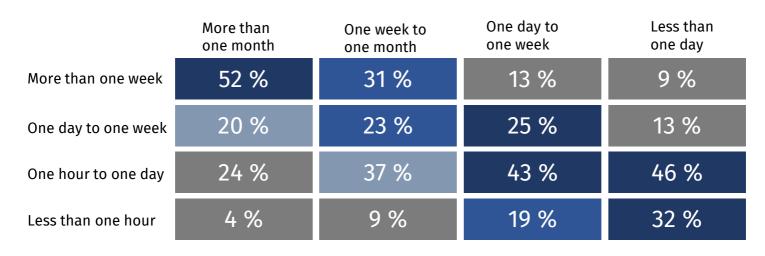**Time to restore service**

Legend:
- <5pp below the average of the other segments
- 2.5 - 5pp below the average of the other segments
- +-2.5 around the average of the other segments
- 2.5 - 5pp above the average of the other segments
- > 5pp above the average of the other segments