

Talking Circle®



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Installation

This section describes how to install the desktop version of the Talking Circle messaging application.

Installation on Windows

This task describes how to install the desktop version of the Talking Circle® messaging application on Windows.

Follow the steps to install the software on a Windows 10 platform.

In case you have an older version installed on your system, make sure you uninstall it first. Leave the settings in place, as they are used by the newer version.

1. Download the installation kit <http://sample.talkingcircle.com>
2. Extract the archive
3. Run the `talkingcircle.exe` installer
4. Choose **default** when asked for installation options.

Related tasks

[Installation on Mac](#) on page 4

This task describes how to install the desktop version of the Talking Circle® messaging application.

Installation on Mac

This task describes how to install the desktop version of the Talking Circle® messaging application.

Follow the steps to install the software on a Mac OS X platform.

In case you have an older version installed on your system, make sure you uninstall it first. Leave the settings in place, as they are used by the newer version.

1. Download the installation kit <http://sample.talkingcircle.com>
2. Extract the archive
3. Drag the application icon to your Applications folder

Related tasks

[Installation on Windows](#) on page 4

This task describes how to install the desktop version of the Talking Circle® messaging application on Windows.

Application UI

This section describes the Talking Circle® user interface. You can find here the description for each of the UI components.

The application is structured in two screens.

Talk Selection Screen

The login screen is the first screen of the application

The screen allows you to:



1. Select the talk you want to enter
2. Specify credentials, if you are logging in for the first time.

Welcome to Talking Circle

Select talk:

Sale Incidents ▼

User:

Robert

Password

Enter talk

?

In the **Select talk** combo box you can choose an existing, on-going talk, or enter a name to start a new one.

Main Talk Screen

The main screen of the application, allow the user interaction.

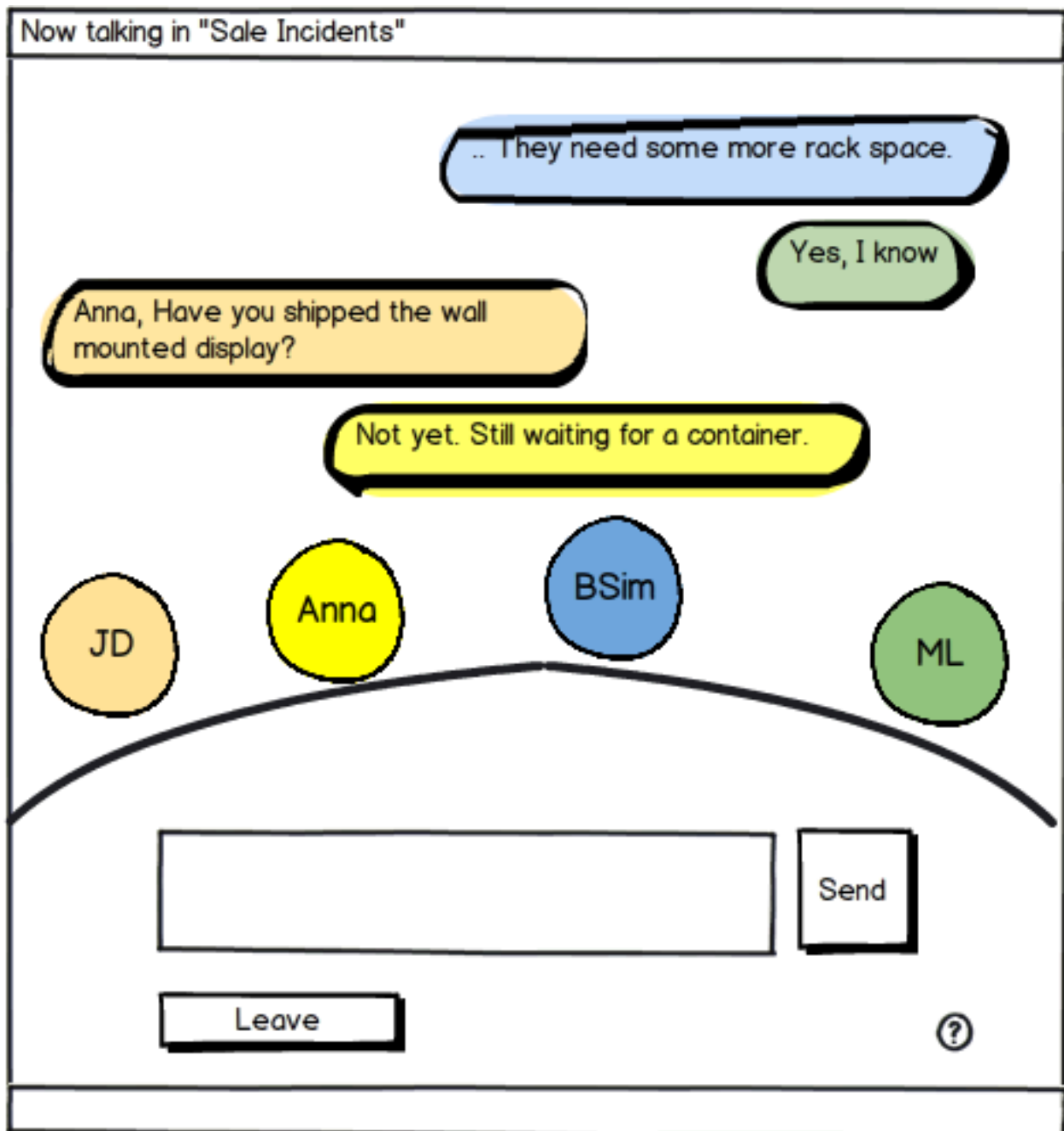


Figure 1: The Talk Dialog

Once you entered one of the talks, you will see the users that participate. Each of them is represented by a small circle, arranged around a discussion table.

The messages are colored in the color assigned to each of the user, and arranged in callouts. For instance the messages from **JD** appear like this:



To enter a message:



1. Click into the text field from the bottom of the dialog
2. Press the Send button.

To terminate a discussion, press the **Leave** button. The remaining users will be notified of you leaving the discussion.

Troubleshooting

If you have any problems communicating with your team, read here for solutions.

You cannot send or receive messages.

You cannot login

The application rejects your login.

The user

- Check that your CAPS key is not pressed
- Reset your password

The application lost connectivity

You cannot see other's replies.

The user

- Check the application proxy settings
- Run a connectivity test

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