

# Tikona Broadband Service Bill

Mr. ANURAG VINAY KUMAR SINGH  
B WING FLAT NO 206 MARIGOLD CHS  
SALSAR GARDEN GCC CLUB MIRA ROAD  
MUMBAI, MH - 401107

**Total Amount Due: 100.0**  
**Due Date 22-Feb-2017**

**Bill on Mobil/tmp**  
To know your bill amount through your registered mobile number, send SMS in following format:  
**SMS BILLINFO <space> <10 digit User ID> to 5676708**

Billing Account Number 124 116 552

|                                     |                                 |                             |
|-------------------------------------|---------------------------------|-----------------------------|
| Billing Account Number: 124 116 552 | USER ID : 1112514316            | Plan Name: Rental_Stopped   |
| Free Usage(MBs): 0                  | Usage Beyond Free Usage(MBs): 0 | Total Usage (MBs): 0        |
| Bill Number: B1-65065050            | Bill Date: 07-Feb-2017          | Last Bill Date: 07-Jan-2017 |

## Bill Summary

| Previous Dues | Payments | Current Bill Amount | Amount Due on or before 22-Feb-2017 | Amount Due After 22-Feb-2017 |
|---------------|----------|---------------------|-------------------------------------|------------------------------|
| 575.0         | 0.0      | -475.0              | 100.0                               | 100.0                        |

For Billing Enquiry visit <https://selfcare.tikona.in>

## CURRENT BILL DETAILS

Amount(Rs.)

|   |                |
|---|----------------|
| <b>Recurring Charges</b>                                      | <b>-500.00</b> |
| Recurring Charge: BBM2M500 (From 07-Jan-2017 to 06-Feb-2017 ) | -500.00        |
| <b>Usage Charges</b>  | <b>0.00</b>    |
| <b>Other Charges &amp; Credits</b>                            | <b>0.00</b>    |
| <b>Adjustments</b>  | <b>0.00</b>    |
| <b>Taxes</b>  | <b>-75.00</b>  |
| (Service Tax 14% )  | -70.00         |
| (Swachh Bharat Cess 0.5%)                                     | -2.50          |
| (Krishi Kalyan Cess 0.5%)                                     | -2.50          |
| <b>Deposits</b>   | <b>0.00</b>    |
| <b>Late Payment Fees</b>                                      | <b>100.00</b>  |
| <b>Current Bill Amount</b>                                    | <b>-475.00</b> |

**Now, paying your  
Tikona Bill is as  
easy as 1, 2, 3!**

**With Quick Bill Pay –  
it's simpler than before!**



Log in to our new website [www.tikona.in](http://www.tikona.in)

Not/tmp Annual Charge(s) for Static IP(s) has been revised from Rs. 1,000 to Rs. 1,500 from January 1, 2013. Charge(s) shall be applicable on the renewal of the IP(s).

## Guidelines:

1)Recurring charges and free bundled usage are on Pro-Rata basis for the first month. 2) In case of termination, Recurring charges are applicable for complete bill cycle. 3) For credit & debit adjustment details, visit <https://selfcare.tikona.in> -> Billing and Payments -> Adjustments. 4) Payments received till bill date are considered. 5) On receipt of bill amount paid, SMS will be sent on subscriber's registered mobile number stating that the paid amount is credited to his/her Tikona Billing Account: SMS BILLINFO <space> <10 digit User ID> to

Tikona Digital Networks Pvt. Ltd., CIN: U72900MH2008PTC182808 'Corpora', 3rd Floor, LBS Marg, Bhandup (West), Mumbai 400 078. T: 1860 3000 3434 F: +91 22 4183 1111 /tmp customercare@tikona.in [www.tikona.in](http://www.tikona.in)

Service Tax Registration Number: AACCT9425HST001

## For Your Records

**Cheque Number** \_\_\_\_\_  
**Bank** \_\_\_\_\_  
**Date** \_\_\_\_\_ **Amount** \_\_\_\_\_

## Payment Slip (Please attach this payment slip with your payment.)

|                        |                              |                      |       |
|------------------------|------------------------------|----------------------|-------|
| Customer Name          | Mr. ANURAG VINAY KUMAR SINGH | Cheque Number        | _____ |
| Billing Account Number | 124 116 552                  | Date                 | _____ |
| Bill Number            | B1-65065050                  | Bank and Branch Name | _____ |
| Total Amount Due       | 100.00                       | Amount               | _____ |

**Crossed cheque / DD should be drawn locally in favour of Tikona Digital Networks Pvt. Ltd. A/c.124 116 552**

Please do not staple the cheque to the payment slip.

# Tikona Broadband Service Bill

## Explanation Of Billing Components

### Tikona Broadband Service Bill



Mr. SHRINAG SHETTGAR  
39, DEETA NAGAR, 1ST FL, NR. GAS  
CIRCLE, OPP. SANGHVI TOWER, ADAJAN  
Navyug College  
SURAT, GJ - 395009

Total Amount Due : ₹ 1223.16  
Due Date : 03.07.2012

Bill on Mobile:  
To know your bill amount through your registered  
mobile number, send SMS in following format:  
SMS BILLINFO <space> <10 digit User ID> to 5676708

|                                     |                                      |                            |
|-------------------------------------|--------------------------------------|----------------------------|
| Billing Account Number 112 857 039  | User ID: 1101588140                  | Plan Name: CB499           |
| Billing Account Number: 112 857 039 | Usage Beyond Free Usage (MBs): 13102 | Total Usage (MBs): 21102   |
| Free Usage (MBs): 8000              | Bill Date: 15.06.2012                | Last Bill Date: 15.05.2012 |
| Bill Number: B1-38046346            |                                      |                            |

| Previous Dues | Payments | Current Bill Amount | Amount Due on or before 03.07.2012 | Amount Due After 03.07.2012 |
|---------------|----------|---------------------|------------------------------------|-----------------------------|
| 842.67        | 850.00   | 1230.49             | 1223.16                            | 1323.16                     |

| Current Bill Details                                     | Amount (₹) |
|--|------------|
| • Recurring Charges                                      | 499.00     |
| Recurring Charge: CB499                                  | 499.00     |
| From: 15.05.2012 to 14.06.2012                           |            |
| • Usage Charges  | 507.13     |
| Charges beyond free usage                                | 507.13     |
| • Other Charges & Credits                                | 0.00       |
| • Taxes  | 124.36     |
| (Service Tax @ 12% + Education Cess @ 3% on Service Tax) | 124.36     |
| • Deposit  | 0.00       |
| • Late Payment Fees                                      | 100.00     |
| • Current Bill Amount                                    | 1230.49    |

**REFER A FRIEND**  
FROM YOUR BUILDING

Refer a friend to us and get a rebate of ₹ 250\* on your bill.

To know more, visit [www.tikona.in/refer-a-friend](http://www.tikona.in/refer-a-friend)

Note: Annual Charge(s) for Static IP(s) has been revised from ₹1,000 to ₹1,500 from January 1, 2013. Charge(s) shall be applicable on the renewal of the IP(s).

Guidelines:  
1) Recurring charges and free usage are on pro-rata basis for the first bill cycle, during plan change and for termination period. 2) For credit & debit adjustment details, visit [www.tikona.in](http://www.tikona.in) > Billing and Payments > Adjustments. 3) Payments received @ bill date are considered. 4) On receipt of bill amount paid, SMS will be sent on subscriber's registered mobile number stating that the paid amount is credited to his/her Tikona Billing Account. 5) \*Conditions apply.

**For your Records**

Cheque Number \_\_\_\_\_

Bank \_\_\_\_\_

Date \_\_\_\_\_ Amount \_\_\_\_\_

**Pro-rata charges/usage:** It implies that the bill rental or free usage will be accounted for certain period of the month. For free usage, pro-rata means from the start of the bill period till end of bill period i.e., billing period which is indicated on the front side of the bill. For plan charges, it means from the date of first login till bill generation date. Pro-rata charges/usage will appear during the plan activation, plan change or termination.

1. Billing Account Number - A unique identification number of your billing account
2. User ID - A unique identification number of your service that should be mentioned in any communication with Tikona Digital Networks
3. Plan name - Your subscribed plan
4. Previous dues - Total amount due on previous bill
5. Payments - Value of payments made through Cheque/DD/Online payment for the billing period
6. Current bill Amount - Amount charged during the billing period
7. Amount due on or before due date - Amount that needs to be paid against the bill before due date
8. Amount due after due date - Amount that needs to be paid, if payment is made after due date. It includes Total Amount Due + late payment charges for the billing period
9. Recurring charges - Fixed plan charges and any other value added service charges that apply during the billing period
10. Usage charges - Amount charged for additional usage done beyond free usage available with the plan
11. Other charges and credits - Any other charges or credits posted in your account during the billing period
12. Taxes - Applicable taxes on the service provided
13. Late Payment fees - Charges applicable if Amount Due is paid after due date

## Terms & Conditions

1. Bills shall be dispatched to your registered billing address within 7 days of bill date. An electronic copy of your bill is also sent to your email id registered with us. In case you have not received your bill, kindly get in touch with us on **1800-20-94276** and we will send you an e-copy of the bill. 2. Bounced cheque charges: All cheques returned as unpaid by your bank will attract cheque bounce charges of ₹ 250. 3. No charges will be levied for any service without explicit consent of the subscriber. 4. Please pay on or before 'due date' to avoid late payment charges and/or disconnection. If payments are made after due date, late payment charges will be levied @ 2% per month or ₹ 100 whichever is higher. 5. All contents will be deemed correct by the subscriber if he/she does not inform Tikona Digital Networks about the discrepancy within the due date

## Bill payment made easy

Pay your bills through various convenient options like

1. Cheque
2. Demand draft
3. Online payment using Quick Bill Pay at [www.tikona.in](http://www.tikona.in)

## Contact details of Appellate Authority

Appellate Authority  
Mr. Jaykrishnan Nair,  
Tikona Digital Networks Pvt. Ltd. 2nd Floor, 'Corpora', L.B.S. Marg, Bhandup (West),  
Mumbai - 400 078.  
Fax no: 022 - 4183 0111, Email: [j.nair@tikona.in](mailto:j.nair@tikona.in)

**AC PAYEE ONLY**

Date: **1st Jan 2011**

PAY **Tikona Digital Networks Pvt. Ltd. a/c xxx xxx xxx** OR BEARER

RUPEES **One Thousand only**

**Rs. 1,000/-**

*Signature*

## Guidelines for cheque payment

1. Please make sure the cheque is crossed.
2. Cheque to be addressed to Tikona Digital Networks Pvt. Ltd.
3. Please mention your 9-digit Billing Account No.

## Change of Billing Address



Name \_\_\_\_\_ User ID \_\_\_\_\_

Building Name \_\_\_\_\_ Flat No. \_\_\_\_\_

Street Name \_\_\_\_\_ Area \_\_\_\_\_ Landmark \_\_\_\_\_

City \_\_\_\_\_ Pincode      State \_\_\_\_\_

For change in your billing address, contact TikonaCare @ 1800-20-94276. You would be required to submit a photocopy of proof of your new address to our authorised representative. Documents considered as proof of address: driving license, passport, ration card, voter ID card, lease agreement, form 16/assessment income tax order, utility bills (recent two months) like electricity, telephone, water, gas bills.

\_\_\_\_\_  
Your Signature