

# UX Feedback

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ver. 1

## *1: Introduction:*

This document is the **User Experience** feedback document for the Djigit.Bet Web Application.

The feedback is done by two university colleagues:

- Balsa Stevovic
- Lachezar Mitov

Upon receiving the feedback, thoughts, and opinions of the colleagues will be considered and potentially implemented.

## *2: Feedback from Balsa:*

In this review, I will be giving my opinion per page in the navbar.

What i like about the ui:

Slots (Customer):

- I was asked to log in upon entering the slots page, which makes sense
- I especially like the slots component, very clean and user-friendly
- I had no trouble placing a bet, everything was pretty straightforward forward
- System displays available cash information under the slot machine itself which I found pretty useful
- Slo machine itself I really fast and responsive

Funding (Customer):

- Pretty straight forward, balance is displayed
- Adding funds was very easy to do
- I like the payment provider implementation
- After adding the funds' system displayed a big green message confirming the transaction, very pleasing

Log out (Customer/Admin):

- System successfully logged me out, nothing to say about that

Profile page (Customer):

- System successfully changed wanted information
- I like the balance being displayed

Users page (Admin):

- Search option is really fast and responsive
- Modals opening upon pressing edit or delete is a really good idea

Dashboard (Admin):

- Important aggregated information is being displayed in a bigger font, really good
- Sorting options are in my opinion done very cool

What i did not like:

Profile page (Customer):

- I found it a bit annoying that National Id number has a numeric up and down, I would leave it as a text field
- The page overall seems poorly proportioned

Home page:

- Nothing interesting only text message on top

Overall i really like the website overall (especially the slot machine), it is very responsive. I couldn't find any bugs in the application.

*3: Feedback from Lachezar Mitov :*

In this review, I will be giving my opinion per page in the navbar.

Home page (Customer):

- The home page is empty, which doesn't give me an idea of what the website is about

Slots (Customer):

- It is sensible that you have to login to use the slots.
- I find the speed of the slot machine speedy and responsive
- When choosing how much money to bet it doesn't display the currency sign, which makes it confusing as to what are you betting

Funding (Customer):

- Pretty straight forward, balance is displayed
- Adding funds was very easy to do
- I like the payment provider implementation
- After adding the funds' system displayed a big green message confirming the transaction, very pleasing

Log out (Customer/Admin):

- System successfully logged me out, nothing to say about that

Profile page (Customer):

- Personal info is displayed good, which makes it understandable
- System successfully changed wanted information
- I like the balance being displayed

Users page (Admin):

- Search option is really fast and responsive
- Modals opening upon pressing edit or delete is a really good idea

Dashboard (User):

- Important aggregated information is being displayed in a bigger font, really good
- Sorting options are in my opinion done very cool

Overall I am happy with the design of the website, even though there are some exceptions, which need to be changed.