

85 Hillside Road South Dunedin

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## **Terms and Conditions:**

## 10-year guarantee

Our quotation includes a 10-year guarantee on our workmanship and materials. The 10 Year Guarantee certificate can be made available upon request otherwise we can reference our records in the event of a failure that needs addressing.

## Scope of work:

The EVS system is built from uPVC and can be painted to match your existing colour scheme. The EVS frames come with a standard prime coat finish. Preparation, repairs to the existing putty edges, and top matching coat of paint are provided as an optional extra under the quotation 'Paint and Prep' heading' Colour matches are the responsibility of the customer to select the correct colour for any final paint finishes. Any repainting due to the wrong colour match will be charged as an extra. Where we are installing new timber, or disturbing existing timber as part of our works, this will be left primed. No allowance has been made for painting the existing window surfaces unless specified in the quotation notes. We recommend that you engage the services of a professional painter for the best advice on preparing and painting your windows.

Unless specifically noted in the breakdown, this quotation does not include repairing or replacing rotten timber sashes or frames or the replacement of existing cracked, scratched or damaged glass. If you require replacement glass, or if rot is discovered during our works, we will advise you on the additional costs associated with repairing the affected windows.

This quotation is based on the works being undertaken during our normal business hours, which are 8 am – 5 pm Monday to Friday.

This quotation is valid for 30 days.

## **Payment**

Upon acceptance of this quotation, we will issue you with an invoice for a 35% deposit, payable within 7 days. Installation cannot commence until this deposit payment is received.

A progress payment invoice may be issued if the job is prolonged between stages, otherwise a final invoice will be issued upon completion of the work. Full payment is required within 7 days of the invoice. Interest and collection fees may be added to late payments if necessary.

All materials remain the property of the Licenced Sales Installer until payment is received in full.

Thank you for supporting our local business, we are happy to answer any questions that you may still have.

