



Alexandra Nikandrova

Admin/Developer

Experience

Vocational

- Oct 2015–present **IT Specialist**, *IBM Global Services Delivery Centre Europe, s.r.o.*, Brno, CZ.
DevOps: migration from outdated internal security check tool to a new crossplatform tool, developing native check module for UNIX OS family. Infrastructure specialist for internal crossplatform security check tool: complex solution implementation (server/terminal-server/console/relays/repo-servers) and maintenance, writing instructions/documentation, investigation of client issues, remediation. Creating packages for automated client implementation. Supporting internal and external customers according to SLA. Fixing issues in the internal tools.
Technologies involved:
 - Perl;
 - Linux/AIX/SunOS;
 - BigFix - Relevance Language (basic).
- Oct 2012–Sep 2015 **Automation Engineer**, *OAO Bashinformsvyaz*, Ufa, RU.
Billing system administration, system report automation.
Technologies involved:
 - PostgreSQL;
 - PL/SQL Developer;
 - MySQL.
 - Perl, PHP.
- Dec 2011–Oct 2012 **Operator**, *OAO Bashinformsvyaz*, Ufa, RU.
Internet connection, IPTV and IP-phone connection troubleshooting and fixing problems remotely.
- May 2010–May 2011 **Front Desk**, *ParkCityUfa Iremel Hotel*, Ufa, RU.
Meeting guests, information, booking rooms and conference halls, services sales, main cashier, conflicts settlement.
- May 2007–Mar 2010 **Front Desk**, *Fongrad SPA Resort*, Miass, RU.
Meeting guests, information, booking rooms and conference halls, hotel staff-services connections, services sales, main cashier, conflicts settlement.
- Aug 2006–Dec 2006 **Office Manager**, *OOO Terraprint*, Moscow, RU.
Work at the reception, phone-calls, correspondence, guests meeting, tea and coffee service.
- Mar 2006–Jul 2006 **Quality Assurance Engineer - pocket PCs**, *Paragon Software*, Moscow, RU.
Software translation from Rus to Eng and vice-versa, testing on pocket PCs, technical support via Internet and phone-calls (Rus-Eng).

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- Jul 2005–Aug 2005 **Guide**, *State Mineralogical Museum*, Miass, RU.
Tours of the museum and tales about Ilmensky State Reserve and the Urals for children mostly.
- Sep 2002–Jan 2003 **Office Manager**, *Chelyabinsk State University*, Chelyabinsk, RU.
Work office equipment, meeting protocols logging.
- May 1999–Aug 1999 **Guide**, *State Mineralogical Museum*, Miass, RU.
Virtual tour of museum web-site and tales about Ilmensky State Reserve and the Urals for children.
- Miscellaneous**
- Jun 2012–present **Contributor**, *Fedora Project*.
- Testing, reporting bugs, writing test-cases for Fedora packages;
 - Translating Fedora;
 - Writing technical documentation for Fedora-related stuff;
 - Attending events.

Education

- 2000–2014 **Master**, *Chelyabinsk State Pedagogical University*, Chelyabinsk-Miass, Specialist of professional IT education.
- 2006–2008 **Master**, *Chelyabinsk State University*, Miass, Linguist.

Languages

- Russian Native
- English Intermediate
- Czech Elementary

Computer skills

- OS Families UNIX/Linux (user, basic administration, script developer), Windows (advanced user level)
- Linux distros Fedora, CentOS, RHEL
- DVCS git
- Package managers rpm, yum/dnf (user level)
- Programming languages Perl, bash (basic), Rust (basic), Django/Python (basic), ANSI C (basic)
- Other Regular Expressions

Interests

- Music Play acoustic guitar, listen to classical music, rock, j-rock, jazz and blues
- Sport Fitness, cycling, swimming
- Photography
- Cooking I love experiments with cooking different cuisines and bakeries

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