

MICHAEL RAGSDALE
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CAREER OBJECTIVE: Web Applications Developer and Designer

QUALIFICATIONS

Certifications:

MOS Certifications: Excel 2007

Career Readiness Certificate, Silver Level, Commonwealth of Virginia

Customer Service Certification by International Customer Service Association, certified through National Seminars, Inc.

Computer Skills:

Operating Systems: MS DOS 6, Windows 3.1, Windows 95/98, Windows 2000, Windows XP, Vista, Windows 7, Windows 8

Applications: Word 97 – 2010, Access 2007, Excel 2007, Outlook 2007 -10, Adobe Dreamweaver CS4 and CS5/5.5, Visual Studio 2010, Adobe Flash CS5/5.5

Basic theory: Photoshop, Illustrator, Website Design Principles -- Basic through Advanced

Internet Use: Skill Soft study program, research, email, designed web pages for IPC's and mobile devices, develop web applications for iOS

Programming languages: JavaScript, MySQL, Visual Basic, HTML, CSS3

Content Management Systems: WordPress 3

Office Skills:

Record Keeping: manual and digital database management

Office machines: Printers, copiers, faxes, scanners, shredders, calculators

Interpersonal:

Assisted others with Visual Basic as requested

Teamed with classmates to develop programs

EDUCATION

01/12 – 05/12 Course, Java Programming
Tidewater Community College, Suffolk, VA

12/09 – 1/10

5/10 – 3/11 Certificate, Web Development and Design
Information Technology

Business

This resume is available in Alternative Formats at <http://portfolio.raggiesoft.com/>

Woodrow Wilson Center for Employment, Fishersville, VA

RELATED WORK EXPERIENCE

4/12 – Present Portfolio Project

Website Portfolio

Created a website which centrally houses the major projects I completed, both for class, as well as self-taught. This portfolio can be viewed at <http://portfolio.raggiesoft.com/>

1/11 – 3/11 Student Project

Cordova County Department of Transportation

Website for fictional agency to demonstrate website knowledge. Site uses PHP, CSS3, and JavaScript and adapts to desktop, mobile device, and printer automatically.

<http://cordova.raggiesoft.com/>

10/10 – 12/10 Student Project

Talking Books Center, Staunton, VA

Worked on web site upgrade. Site available at www.talkingbookcenter.org

9/10 – 10/10 Student Project

Shenandoah Valley Disability Employment Awareness Committee

Updated website, developed more user friendly mode

Committee has disbanded, but website can be viewed at

<http://portfolio.raggiesoft.com/index.php?page=svdeac>

WORK EXPERIENCE

Summer 2008 Customer Assistance / Backup cashier

Target, Virginia Beach, VA

Walked through store offering assistance to customers, restocked return items, straightened shelves. Served as cashier during busy times, especially electronics section.

Summer 2007 Night Dishwasher

Wendy's, Virginia Beach, VA

Washed dishes and prepared trays for customer use.

Spring season 2006 Games Area

Merchandise Department, Busch Gardens, Williamsburg, VA

Made change, operated games

Fall season 2004- 2005 Howl-O-Scream Entertainer

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Entertainment Department, Busch Gardens, Williamsburg, VA
Performed in various shows to entertain guests