PHOENIX ACADEMIC DATASET TERMS OF USE

Last Updated: March 11, 2013

This document governs the terms under which you may access and use the data that Yelp makes available for download through this website for academic purposes (the "Data"). This document incorporates the terms of the following additional document, including all future amendments or modifications thereto (collectively, and together with this document, the "Data Agreement"):

• Yelp Terms of Service

By accessing or using the Data, you agree to be bound by the Data Agreement and represent that the contact information you provide to Yelp is correct. If you access or use the Data on behalf of a university, school, or other entity, you represent that you have authority to bind such entity and its affiliates to the Data Agreement and that it is fully binding upon them. In such case, the term "You" and "Your" will refer to such entity and its affiliates. If you do not have authority, or if you do not agree with the terms of the Data Agreement, you may not access or use the Data. You should read and keep a copy of each component of the Data Agreement for your records. In the event of a conflict among them, the terms of this document will control.

1. Purpose

The Data is made available by Yelp Inc. ("Yelp") to enable you to access valuable local information to develop an academic project as part of an ongoing course of study. With this in mind, Yelp reserves the right to continually review and evaluate all uses of the Data provided under the Data Agreement.

2. Changes

Yelp reserves the right to modify or revise the Data Agreement at any time. You should visit this website periodically to review the documents comprising the Data Agreement and check for updates. Your continued use of the Data after the effective date of any such changes will constitute your acceptance of and agreement to such changes. If YOU DO NOT WISH TO BE BOUND TO ANY NEW TERMS, YOU MUST TERMINATE THE DATA AGREEMENT BY IMMEDIATELY CEASING USE OF THE DATA AND DELETING IT FROM ANY SYSTEMS OR MEDIA.

3. <u>License</u>

Subject to the terms set forth in the Data Agreement, Yelp grants you a royalty-free, non-exclusive, revocable, non-sublicensable, non-transferable, fully paid-up right and license to use, access, and create derivative works of the Data in electronic form for academic purposes only.

You may not use the Data for any other purpose without Yelp's prior written consent. You acknowledge and agree that Yelp may request information about, review, audit, and/or monitor your use of the Data at any time in order to confirm compliance with the Data Agreement. Nothing herein shall be construed as a license to use Yelp's registered trademarks or service marks, or any other Yelp branding.

4. Restrictions

You agree that you will not, and will not encourage, assist, or enable others to:

- A. use the Data in connection with any commercial purpose;
- B. display, perform, or distribute any of the Data, or use the Data to update or create Your own business listing information;
- C. use the Data in any manner or for any purpose that may violate any law or regulation, or any right of any person including, but not limited to, intellectual property rights, rights of privacy and/or rights of personality, or which otherwise may be harmful (in Yelp's sole discretion) to Yelp, its providers, its suppliers, end users of this website, or Your end users;
- D. use the Data on behalf of any third party without Yelp's consent;
- E. create, redistribute or disclose any summary of, or metrics related to, the Data (e.g., the number of reviewed business included in the Data and other statistical analysis) to any third party or on any website or other electronic media not expressly covered by this Agreement, this provision however, excludes any disclosures necessary for academic purposes, including without limitation the publication of academic articles concerning your use of the Data;
- F. use the Data in a manner that is competitive in nature with Yelp;
- G. display Data in a manner that could reasonably imply an endorsement, relationship or affiliation with or sponsorship between you or a third party and Yelp, other than your permitted use of the Data under the terms of the Data Agreement;
- H. rent, lease, sell, transfer, assign, or sublicense, any part of the Data;
- I. modify, rate, rank, review, vote or comment on, or otherwise respond to the content contained in the Data;
- J. display the Data in any way, or on any site, that disparages Yelp or its products or services, or infringes any Yelp intellectual property or other rights;
- K. use the Data in a manner that could reasonably be interpreted to suggest that Yelp is the author or entity that is responsible, in whole or in part, for the creation or development of any Data or that such Data represents the views of Yelp; or
- L. use the Data for any purpose prohibited by law;

5. Ownership

As between you and Yelp, the Data and any derivative works You create from the Data, and all intellectual property rights contained in the foregoing, are and will at all times remain the sole and exclusive property of Yelp and are protected by applicable intellectual property laws and

treaties (whether those rights happen to be registered or not, and wherever in the world those rights may exist.).

6. Indemnity

You agree that your use of the Data is at your own risk and you agree to hold harmless, defend (subject to Yelp's right to participate with counsel it selects) and indemnify Yelp and its subsidiaries, affiliates, officers, agents, employees and suppliers from and against any and all claims, damages, liabilities, costs and fees (including reasonable attorneys' fee) arising from, or in any way related to your or your end users' use or implementation of the Data. You will not agree to any settlement that imposes any obligation on Yelp without Yelp's prior consent.

7. No Warranties by Yelp; No Entitlement to Support from Yelp

THE DATA IS PROVIDED "AS IS", "WITH ALL FAULTS" AND "AS AVAILABLE" WITHOUT WARRANTY, OF ANY KIND AND AT YOUR SOLE RISK. EXCEPT TO THE MAXIMUM EXTENT REQUIRED BY APPLICABLE LAW, YELP DISCLAIMS ALL WARRANTIES, REPRESENTATIONS, CONDITIONS, AND DUTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, REGARDING THE DATA, INCLUDING, WITHOUT LIMITATION, ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY, ACCURACY, RESULTS OF USE, RELIABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, INTERFERENCE WITH QUIET ENJOYMENT AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. FURTHER, YELP DISCLAIMS ANY WARRANTY THAT YOUR USE OF THE DATA WILL BE UNINTERRUPTED, SECURE, TIMELY OR ERROR FREE. FOR THE AVOIDANCE OF DOUBT, YOU ACKNOWLEDGE AND AGREE THAT THE DATA AGREEMENT DOES NOT ENTITLE YOU TO ANY SUPPORT FOR THE DATA. NO ADVICE OR INFORMATION, WHETHER ORAL OR IN WRITING, OBTAINED BY YOU FROM YELP WILL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THE DATA AGREEMENT.

8. <u>Limitation of Liability</u>

THE DATA IS BEING PROVIDED FREE OF CHARGE. ACCORDINGLY, YOU AGREE THAT YELP SHALL HAVE NO LIABILITY ARISING FROM OR BASED ON YOUR USE OF THE DATA. REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE OR OTHERWISE, AND EXCEPT FOR BODILY INJURY, IN NO EVENT SHALL YELP OR ITS SUBSIDIARIES, AFFILIATES, OFFICERS, AGENTS, EMPLOYEES AND SUPPLIERS BE LIABLE TO YOU OR TO ANY THIRD PARTY UNDER ANY TORT, CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOST PROFITS, LOST OR CORRUPTED DATA, COMPUTER FAILURE OR MALFUNCTION, INTERRUPTION OF BUSINESS, OR OTHER SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND ARISING OUT OF THE USE OR INABILITY TO USE THE DATA, EVEN IF YELP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGES AND WHETHER OR NOT SUCH LOSS OR DAMAGES ARE FORESEEABLE. ANY CLAIM ARISING OUT OF OR RELATING TO THE DATA AGREEMENT MUST BE BROUGHT WITHIN (1) YEAR AFTER THE OCCURRENCE OF THE EVENT GIVING RISE TO SUCH CLAIM. IF SUCH CLAIM IS NOT FILED, THEN THAT CLAIM IS PERMANENTLY BARRED. THIS APPLIES TO YOU AND YOUR SUCCESSORS, AND TO

YELP AND ITS SUCCESSORS. NOTWITHSTANDING THE FOREGOING, YELP'S MAXIMUM LIABILITY UNDER THIS DATA AGREEMENT SHALL NOT, IN ANY EVENT, EXCEED US\$50.00.

9. Limited Relationship

Yelp and you are, and will remain, independent contractors, and nothing in the Data Agreement will be construed as creating an employer-employee relationship, partnership or joint venture. Although you are permitted to publicize your use of the Data, you agree not to make any other statements, without the prior written consent of Yelp, implying a different kind of relationship between you and Yelp, including any implied endorsement by Yelp. You do not have any authority of any kind to bind Yelp in any respect whatsoever.

10. Term and Termination

This Data Agreement is effective as of the date You download or otherwise access the Data ("Effective Date") and shall continue in full force and effect for an initial term of one (1) year, which shall renew automatically thereafter for two (2) consecutive renewal terms of one (1) year each, unless earlier terminated by the Parties or expires in accordance with this Section 13. Such initial term, together with any renewal terms, is referred to herein as the "Term."

You may terminate this Data Agreement, for any reason or for no reason, by providing at least thirty (30) days' written notice to Yelp. Yelp reserves the right, in its sole discretion (for any reason or for no reason) and at any time without notice to you, to change, suspend or discontinue the Data and/or suspend or terminate your rights under the Data Agreement to access, use, create derivative works from, and/or display the Data.

Any termination of the Data Agreement will also immediately terminate the licenses granted to you hereunder. Upon any termination of the Data Agreement, you will promptly: (i) delete and remove all Data from any location, including any web pages, scripts, widgets, applications and any other software in Your possession or under Your control; (ii) destroy and remove from all computers, hard drives, networks and other storage media in Your possession or under Your control all copies of any Data; and (iii) certify in writing to Yelp that such actions have been taken.

11. Miscellaneous

The Data Agreement encompasses the entire agreement between you and Yelp regarding the subject matter discussed therein. The Data Agreement, and any disputes arising from or relating to the interpretation thereof, will be governed by and construed under the laws of the State of California without regard to its conflict of law provisions. You agree to personal jurisdiction by and venue in the state and federal courts of the State of California, City of San Francisco. The failure of Yelp to exercise or enforce any right or provision of the Data Agreement will not constitute a waiver of such right or provision. The failure of either party to exercise in any respect any right provided for herein will not be deemed a waiver of any further

rights hereunder. If any provision of the Data Agreement is found to be unenforceable or invalid, that provision will be replaced with terms that most closely match the intent of the provision that is not enforceable to the minimum extent necessary so that the remaining Data Agreement will otherwise remain in full force and effect and enforceable. The Data Agreement is not assignable, transferable or sublicensable, in whole or in part, by you except with Yelp's prior written consent. Any attempt to do so is void. Yelp may assign the Data Agreement, in whole or in part, at any time with or without notice to you. The section titles in the Data Agreement are for convenience only and have no legal or contractual effect.

12. Survival

Sections 5 through 13 will survive any expiration or termination of this Data Agreement for any reason.

13. Contact and Violations

Please contact Yelp with any questions regarding the Data Agreement. Please report any violations of the Data Agreement <u>here</u>.