Mark has joined the Customer Experience Buying & Acquisition team to bring knowledge and experience in the area of test automation. His background is strongly in software product quality through a number of years developing software field, developing, testing, and managing some off-shore teams. Since returning from Telecom and project management, his focus has been in Web based products.

Away from work Mark wishes he could be bicycling or swimming several hours a day, alas there are chores : )