

Incident - INC0010012

Number	INC0010012	Opened	2025-12-02 04:37:23	
* Caller	<input type="text"/>	Closed	<input type="text"/>	
Watch list		Urgency	2 - Medium	
* Short description	<input type="text" value="Unable to access wi-fi"/>		State	Resolved

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Additional comments

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Activities: 6

Fred Luddy Additional comments • 2025-12-02 04:49:19

Updated the access list and mailed your password

Fred Luddy Field changes • 2025-12-02 04:49:19

Incident state	Resolved was In Progress
Resolution code	Solution provided
Resolution notes	Resolved the issue

The screenshot shows a web browser window with multiple tabs. The active tab is 'Incidents | ServiceNow'. The address bar shows a URL from dev318469.service-now.com. The page header includes 'Google', 'All', 'Favorites', 'History', 'Process Mining Workspace', and a search bar. Below the header, a message states 'INC0010012 has been permanently closed'. The main content area features a table with columns 'Number', 'Opened', and 'Short description'. A search icon is present in the 'Number' column header. The table body displays 'No records to display' with a question mark icon in a box above the text.