## Akshay Ghatge

Software Developer

**2 years** of software developer experience working with **Asp.net with C#** and **SQL**. Good collaborator with excellent critical thinking, analysis, problem solving skills. Strong work ethics and willingness to learn new skills at a fast pace.

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## WORK EXPERIENCE

## **Technical Support Analyst**

Dependable IT

05/2021 - Present

Hamilton, Canada

Achievements/Tasks

- Taking incoming calls from Internet, Digital Phone and Cable TV subscribers and troubleshooting their technical issues.
- Help customer by walking them through troubleshooting steps over the phone, or sending a technician to their home to fix their issues in person.

## Web Developer

Sculpt Soft Technologies

06/2016 - 04/2017

Ahmedabad, India

Achievements/Tasks

- Involved in all stages of SDLC started from requirements gathering to Analysis, Design, Implementation, Testing and Deployment of entire project.
- Update and managed existing products and provide beneficial technical support to colleagues.
- Identify current internet and website requirements and participate in planning and execution of projects by organizing, scheduling, executing and coordinating work assignment to achieve milestone deadlines.

#### Intern as Web Developer Compindia Technologies

07/2013 - 04/2014

Ahmedabad, India

Achievements/Tasks

- Build and maintained multiple web application using C#, .Net 4.0 and SQL.
- Collaborated with senior-level developers to develop projects for website throughout various phases of project lifecycle.
- Worked in Agile development environment using advanced Scrum methodologies.
- Responsible for the documentation of project requirements and specifications.
- Support maintenance programming development for web page and web application.

## **EDUCATION**

## **Bachelor in Information Technology**

Gujarat Technology University

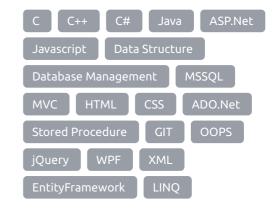
06/2014 - 05/2017

Ahmedabad.Guiarat.GPA-7.85/10

# Diploma in Computer System Technician and Software Engineering

Sheridan College

## <u>SKILLS</u>



## **ACADEMIC PROJECTS**

#### Airline Management System - C#

 Created a application with C# and MySQL. Was able to view, read, update, delete data of flights and passenger.

#### Banking Application - Java

Created a Java FX program with interactive GUI.
Was able to read and write data from flat file as well as with database.

#### Grocery Application - Java

 Created a application in NetBeans with Microsoft Workbench database. Was able to handle billing and inventory.

#### Card War Game

 Used use cases and design principles to understand the project.Created class diagrams and improved them before coding.

#### Coffee-Ordering Website

 Using Html, CSS, PHP, and JavaScript · Made a coffee-ordering website which visually shows the order · Created forms with validation using PHP Responsive designing

#### User- Interface design

 Design interface for a class finder mobile application. Took random student surveys to find out what type of interface would work best. Used prototyping to perfect the design.

#### Genesis Homes

 Created use case diagrams, activity diagrams, UI Mock-ups and ROI costing for customer of Genesis Homes