

Raghav Sharma

Software Developer

raghav0719@gmail.com

6472982032

Brampton, Canada

raghavsharma117.github.io/

linkedin.com/in/raghavsharma-07

1.5 years of Technical support and repair associate experience with Ingram micro, having command on languages like java, javascript, Html, CSS, PHP. Good collaborator with excellent critical thinking, analysis, and problem-solving skills. Strong work ethics and willingness to learn new skills at a fast pace.

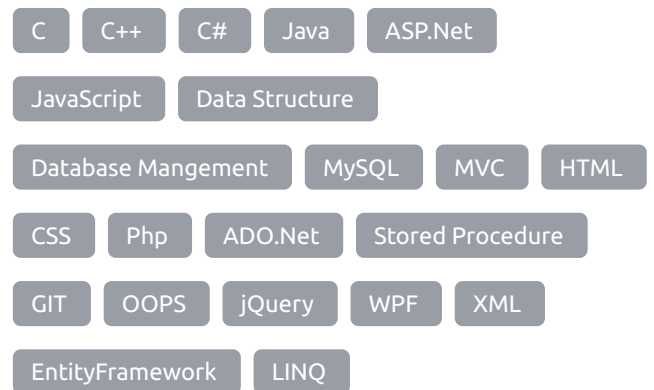
EDUCATION

- Computer System Technician and Software Engineering**
Sheridan College
01/2019 - 08/2020

WORK EXPERIENCE

- Technical Support Associate**
Ingram micro
10/2020 - Present
 - Achievements/Tasks*
 - Setup networks to test routers and switches.
 - Flashing BIOS and resetting CMOS settings.
 - Data erasure and re-imaging of laptops.
 - Functionality test of cellular devices and data erasure.
 - Data Erasure of storage devices, HDD, SSD, flash drives and passport drives.
 - Extract data erasure reports to validate secured sanitization of customer information.
 - Complete inspection reports on system and print detailed reports for customer.
- Web Developer(Intern)**
Jassal Computer (India)
05/2018 - 11/2018 *Punjab, India*
 - Achievements/Tasks*
 - Write custom HTML, PHP, CSS, and JavaScript for existing websites and applications.
 - Assist in troubleshooting issues on web-based systems.
 - Provide technical Supprt related to web-based systems to internal teams.
 - Test and give feedback on new and existing technologies.

SKILLS



PERSONAL PROJECTS

- Banking Application - JAVA**
 - Created a Java FX program with interactive GUI. Was able to read and write data from flat file as well as with database.
- Grocery Application - Java**
 - Created a application in NetBeans with Microsoft Workbench database. Was able to handle billing and inventory.
- Card War Game**
 - Used use cases and design principles to understand the project. Created class diagrams and improved them before coding.
- User-Interface Design**
 - Design interface for a class finder mobile application. Took random student surveys to find out what type of interface would work best. Used prototyping to perfect the design.
- Airline Management System - C#**
 - Created a application with C# and MySQL. Was able to view, read, update, delete data of flights and passenger.
- Coffee-Ordering Website**
 - Using Html, CSS, PHP, and JavaScript · Made a coffee-ordering website which visually shows the order · Created forms with validation using PHP Responsive designing

CERTIFICATES

- Web Development Training
- Computer Fundamentals and Internet