









Result-oriented professional with a proven record of achievement in conceiving & implementing effective ideas. Managed and maintained **Linux Web Servers** from various hosting companies. Tasks included managing mail servers, web space, domain name registration, and database administration; Targeting top level assignments in Team Building & Leadership / System Administration / Networking / IT Infrastructure Management with a leading organization of repute

☑ systemali@gmail.com

+919920286451



Team Building & Leadership

GNU / Linux System Administration

Client Management

Cloud Computing

Linux Server Migration

File System Management

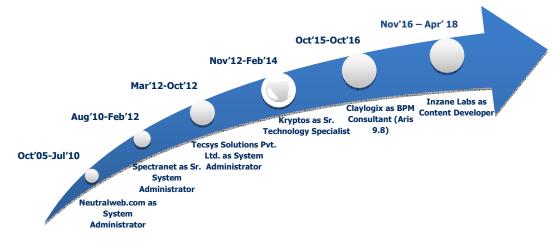
User Management

Load / Logs Management



Profile Summary

- Dynamic career of over 11+ years of experience that reflects rich experience and year-on-year success in People Leadership, System Administration & Networking across ISP & Web Hosting industries.
- **Strong interpersonal skills** and contributed as a technical Lead for all public facing sites that ran on Linux.
- Problem solver with a passion for technology; deployed Nagios monitoring using custom monitors, maintaining and adjusting existing monitors and responding to generated requests.
- Hands-on experience in facilitating and management of Apache,
 Exim, servers including installation, maintenance and troubleshooting.
- Acknowledged as Dynamic Quality Leader, Technical Solution Provider and Creative Problem Solver with skills in delivering value to customers by understanding their needs and translating them to actionable items.
- **Working with front-line support** to ensure services run 24/7 including multi-site failover and other on-call duties.
- A forward thinking person with strong communication, analytical & organizational skills; well organized with a track record that demonstrates self-motivation & creativity to achieve corporate goals.









Intuitive

Education

- **B.Com.** from Madhya Pradesh Bhoj (Open) University, Bhopal in 2008
- 12th from St. Francis D'Assisi Jr. College, Borivali (W), Mumbai in 1995
- 10th from St. Xaviers High School, Borivali (E), Mumbai in 1993

Certifications 1

- Cisco Certified Network Associate (CCNA)
- Microsoft Certified Professional (MCP)
- cPanel Certified Administrator (CPU)



Inzane Labs Pvt. Ltd.
Content Developer
www.Pagalguy.com

Nov'16 - April'18

Since the advent of the internet, a lot of brands and businesses have found it easier to promote their services online. I understand the need for a great website that would not only increase sales, but also improve and enlarge clientele base. I have created this gig in a bid to help make the process easier. With my expertise and skills, I can tailor the perfect content for website. My content will be created based off consumers ideas. I make sure I put every last detail into consideration.

Claylogix, Mumbai, Maharashtra BPM Consultant / Team Lead & Consultant – Product 'Aris' (Process Management Software)

Oct'15-Oct'16

Role:

- Headed a team of 6 Tech. in every aspect of designing the IT architecture for the bank
- Rendered input to Vendor Product Manager to increase product improvement & efficiency
- Applied BPM tools to build customer-defined modules using Aris BPM software
- Performed consulting work with travel & remote work assignments
- Managed weekly time & expense entry on-time
- Delivered sound and scalable BPM solutions to the banking team
- Sent weekly status reports to senior management and/or customer(s) for their final approval
- Installed & deployed a Nagios server for the bank in year to monitor their internal networks and server uptime

Kryptos, Chennai, Tamil Nadu Sr. Technology Specialist

Nov'12-Feb'14

Role:

- · Rendered global Linux support to in-house clients
- Optimized Percona MySQL for effective management of 1000+ concurrent users
- Worked on high server load for MySQL database server related to Percona
- Established MySQL Replication Server for disaster management
- Provided Linux cPanel server support to escalated calls

Tecsys Solutions Pvt. Ltd., Nasik, Maharashtra System Administrator

Mar'12-Oct'12

Role:

- Worked on Linux servers & systems for HostGator.com LLC
- Managed daily users & system logs of the servers
- Steered data back-up & disaster recovery operations
- Documented installation instructions as 2nd level of support
- Rendered technical support to clients via help desk tickets, e-mails, chat, phone and other related works

Spectranet [Class A ISP, New Delhi] Sr. System Administrator

Aug'10-Feb'12

Role:

- Rendered support to customers on Linux Servers
- Worked on WHM / cPanel server administration with over 7 yrs. of experience
- Administered servers with varied flavors of Linux with partial scripting
- Installed Qmail / Zimbra / Nagios / Cisco Firewall

Role:

- Administered Linux (Apache) & Windows 2000 (IIS 5) server for the organization
- Worked on WHM / cPanel Ver.11 Servers and Resource Monitoring Scripts (Rkhunter & SIM)
- Kept the server updated with latest security updates and patches
- Installed:
 - o Serv-U FTP Software for management of FTP services
 - Perldesk to manage Customer Support Ticketing System
 - o vBulletin Ver. 3.5.4 (forum software for customer interaction)
 - o Firewall (CSF, Shorewall and APF)

Previous Experience

Spectranet (A Class ISP & Webhosting Company), New Delhi Sr. System Admin.	Nov'04-Apr'05
Neutralweb.com (A Web Hosting Company), Mumbai System Administrator	Oct'02-Oct'04
V2Infotech Inc., Mumbai System Administrator	Oct'00-Sep'02
NET4India Ltd., Mumbai (A Class ISP & Webhosting Company, New Delhi) System Executive	Jun'00-Sep'00
Pioneer Microsystem, Mumbai Executive-Customer Support	Jul'99-May'00



Operating Systems: Cisco IOS (11.3/12.0) and Windows 2003/2000/8/10

Linux Flavors: Red Hat Linux, CentOS, cPanel Web Server Set-up & Administration Linux Samba Sever Configuration, Linux GUI Firewall & Configuration Linux Squid Proxy Set-up, DNS Set-up & Maintenance and Linux Package Installation using RPM

Personal Details

Date of Birth: 10th May 1976

Address: Sai Complex, D / 701, Kandarpada, New Link Road, I.C. Colony Extension, Borivali(W) Mumbai

Languages Known: English, Urdu and Hindi