

# **Sonali More**

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SQL Developer with 4+ years of Experience

#### **HIGHLIGHTS**

Primary Skills: SQL Server Management Studio 2005, SQL Server Profiler, SQL Server Business Intelligence
Development Studio, Microsoft SQL Server Reporting Services 2005/2010, Oracle Development 10g, SQL\*Plus,
Microsoft SQL Server 2008/2012/2017.

#### **SUMMARY**

- Around 4+ years of professional experience in SQL Server 2008 Database analysis, design, and development
- Hands-on experience in SQL Server Database development, Writing T-SQL statements (DDL/DML)
- Experience in developing Stored Procedures, Triggers, Views, User Defined Functions, Indexes
- Experience in creating Jobs, SQL Mail Agent, Alerts
- Experience in creating SSIS packages.
- Brief Knowledge about PLSQL Oracle 10g.
- Knowledge in Normalizing and De-normalizing the tables.
- Troubleshooting issues related to application by providing a database fix. And working on problem management to
  ensure that it's not reoccurring.
- Received **Employee of the Month Nomination** Award in Synechron.

## **EDUCATIONAL QUALIFICATION**

• Bachelor of Engineering (Information Technology), North Maharashtra University, Pursued with 1st class with Distinction (67.33%).

## **TRAININGS/ CERTIFICATION**

- SQL Server, SSIS, SSRS, SQL Server Performance Tuning, Advanced T-Sql. Performance Tunning, QlikView.
- Introduction to XML in SQL Server.

#### **PROJECT EXPERIENCE**

# Synechron Technologies Pvt. Ltd. Pune

Mar'15 to Oct'17

Project: Asurion Client: Asurion Role: SQL Developer

**Description:** Asurion is into insurance domain. This provides insurance to mobile devices, Tablets and laptops.

#### Few key features included-

- > We have 3 channels through which users can file a claim. iCare, iWeb and IVR (Interactive Voice Response).
- > iCare is a claim-filing application platform used by CSR to file a Claim on behalf of the Subscriber enrolled under the Mobile Insurance Program of Asurion Inc.
- > iWeb is a self-service web channel to file online claim for various clients. The Asurion Online Claims Center (iWeb) provides subscribers with a quick and convenient way to submit claims at any time, day or night.
- IVR is an Interactive Automated Response channel through which users can file a claim.



We have Black box 'Rule Engine' used for fraud detection. It provides configurable business rules through which business users can change rules on the fly, without IT intervention.

## Responsibilities: (Database development and Troubleshooting)

- > Developed various stored procedures, views, functions, triggers, tables, constraints and queries required by the developers.
- Create SQL Jobs for automating the tasks and schedule it.
- > Troubleshooting the database, by providing the support related to database, creating indexes for performance, providing data zaps.
- Projects handling and guideline to new joined resources on T- SQL.
- Client calls and query handling.
- > Arranging and handling team meeting and reporting to manager on agenda.
- Reporting to manager and client head for the progress and quality report based on the work progress.

Environment: MS SQL Server 2008 R2/2012, SSIS, SSRS,SQL Compare, SVN repository.

## Synechron Technologies Pvt. Ltd. Pune

Nov'17 to Apr'18

Project: Wells Fargo Client: Wells Fargo Role: SQL Developer

**Description:** Wells Fargo is a US Capital Market domain. This provides the banking, investing, credit card, and personal, small business, and commercial financial services.

### Few key features included-

- > They have a different number of applications in Wells Fargo account.
- > Through this application loading the data from server.
- > The data related to testing for the different applications of defect, testcases, release.
- > The data load it into the located database and modified, filtered the data to display on the QA higher management or test lead.

## Responsibilities: (Database development and Troubleshooting)

- > Developed various stored procedures, views, functions, triggers, tables, constraints and queries required by the developers.
- > I am working on ALM dashboard application through these applications loading the data from ALM server to located database and we have resolved the no of defects.
- We have created the SQL Jobs for automating the tasks and schedule it
- > Troubleshooting the database, by providing the support related to database, creating indexes for performance.
- > I have an individual contribution in database team worked as database development to handle the all task.
- > I was worked on many number of challenging task in our project.
- Client calls and query handling.
- Arranging and handling team meeting and reporting to manager on agenda
- Reporting to manager and client head for the progress and quality report based on the work progress.

Environment: MS SQL Server 2008 R2/2012, SQL Compare, SVN repository, ALM Dashboard.



Project 2: HSBC Software Development Pune Client: HSBC Software Development Pune

Aug'18 to Feb'19

**Role: Production Support** 

**Description:** HSBC Software Development India Pvt. Ltd. provides software solutions for banking services. The Company offers insurance, data processing, private equity, investment banking, software development, and audit services. HSBC Software Development India serves customers worldwide.

# Responsibilities:

- Monitoring the Qlikview Management Service and SQL server batch monitoring.
- We are handled the different numbers of dashboards refresh and issues.
- Resolved the Production issues.
- Improve application's performances. Memory management for database systems.
- Develop the database schemas, tables and dictionaries. Ensure the data quality and integrity in databases.
- Provide authentication and authorizations for Database.
- Monitoring the Logs and we are worked on the triggers.

Environment: Microsoft SQL Server 2017, QlikView tool, SSIS.

## **ACHIEVEMENTS**

- Frequently appreciated by client and Onside leads.
- Nominated for Employee of the month award in Feb-2016.
- o Got appreciated many times for on-time delivery and quality execution of tasks.

### **DECLARATION**

I hereby declare that the above information provided by me is true to the best of my knowledge. References can be provided on request.