

Title: Associate Consultant – (Global Grade B1)
Role: Cloud Integration Developer
Location: Mumbai, India (*Open to relocation*)
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Total & Relevant MuleSoft Experience: **3 Years at Capgemini Technology Services India Ltd.**
 September 2015 – Present



Integration Developer / Business Analyst specialized and certified in MuleSoft Application Development with experience across **3 Integration Projects**.

Apart from the project work, worked as a Core Team Member of Capgemini-MuleSoft India Alliance Team, Cloud Integration Lab Team (Re-usable ESB Pattern Development) & CFS Knowledge Management (KM) Team for the Apps NA (North America) - Cloud Growth Platform (CGP) Service Line.

Aim is to be a Cloud Integration Professional involved in both the functional and technical aspects of an assignment driving End-to-End delivery.

KEY SKILLS:

■ Technical:

SOA Technologies: MuleSoft ESB (Mule EE 3.7.4 - 3.8.5), M-Unit 1.2.1

SOA Development Tools: Anypoint Studio, Anypoint Platform – CloudHub (Runtime & API Manager)

Messaging: Rabbit MQ, AWS SQS/SNS, Anypoint MQ

Programming, Design, Database & Markup Languages: Core Java, MEL, RAML 1.0, MS-SQL, XML, XSD

Code Versioning & Management : Microsoft TFS 2015, Stash, Tortoise SVN, Apache Maven, Apache Tomcat

Testing: Postman, SoapUI, Fiddler 2, Charles Debugger

Logging and Monitoring: Kibana, New Relic

Storage Services & Tools: AWS S3 with S3 Browser, FileZilla SFTP Client

Tracking & KM Tools: Jira, Confluence, SharePoint, Microsoft Teams

Others: Partner/Vendor Alliance Activities, Fresher Onboarding & Training Design, Technical Interviews, Newsletter Design

■ Functional:

Business Analysis, F-Spec Design & Creation, Change Impact Analysis, Source-to-Target Mapping (STM),

Review Checklist Template Designing (F-Spec, T-Spec and Code Review),

FIT/FUT-> SIT-> PROD (Go-Live) Support & Warranty Support

■ Domain Experience:

Food & Beverages, Retail, Consumer Products, Distribution, Supply Chain

Experience – Key Projects at Capgemini

Project #3 Client / Domain World's Second Largest Fast Food Restaurant Chain based in the U.S.A.

Project Description:	Digital Transformation Project from Legacy to Next-Generation MW for a Restaurant Chain spread across 100 countries (36K+ locations) – One of the Largest MuleSoft Implementations across the World serving 69M Customers every day.
Primary Role:	MuleSoft Integration/API Developer & Support Engineer (SDK & L4 MW Support Team - Offshore)
Methodology & Team Size:	Agile (Scrum) – 10+ Members (70+ overall across 5 locations)

Tasks –

Integration Developer & Support Engineer:

- Responsible for Common Component Enhancements – NFR -> Pagination, Filtering, Idempotency
- Providing UAT, PERF, PROD Support for 200+ APIs and Integrations across 3 Continents and 10+ Markets.
- Providing SLA-based Incident Resolution for PROD and RCA for issues/defects by coordinating with multiple stakeholders.
- Monitoring and maintaining the complete Middleware Ecosystem including configurations for AWS S3, Rabbit MQ.
- Assisting the Deployment, Performance Testing and QA Teams as needed.
- Performing Code Cleanup, Version Upgrade activities as needed.
- Preparing Deployment Notes for new deployments and enhancements after Impact Analysis.

Project #2 Client / Domain Well-Known Retail Merchandising Company based in the U.S.A.

Project Description:	Infrastructure Upgrade Project including Integration Development for exposing existing and new services through APIs and Routing through POS, ERP Systems.
Primary Role:	MuleSoft Integration/API Developer + Business Analyst (Core Integration Team - Offshore)
Methodology & Team Size:	Waterfall – 5+ Members (45+ Overall across 3 Locations)

Tasks –

○ Business Analyst:

Responsible for creation of the Specification Designs (F-Spec and T-Spec – S, M, C) after understanding API documentation with co-ordination with the On-shore team for:

- > INT-621,622,623 (REST-API Request-Response) – VerifyPaymentSource, LeaseCart and FinalizeLease for Client's Third-Party Lease Processing Vendor to invoke target SOAP-based APIs from NSPOS Systems with One-way SSL.
- > INT 694, 695 (NETSUITE RESTlet API) – Invoking NETSUITE RESTlet Scripts to POS Systems via Integration Objects.
- > INT 655,656 (INT Routing Objects) – Designed to determine routing to target INT Objects as per Business Logic.
- > INT 704 (LookupApproval), 705 (VoidLease) INT objects (REST-API Request-Response).
- > OAuth 1.0 Implementation for NetSuite Restlet Calls.

Co-ordination between NSPOS, NETSUITE and MuleSoft Teams to create quality documentation and ensure end-to-end design is feasible and appropriate.

- Integration Developer for INT-621, INT-694 & INT-705 including M-Unit Design, Unit Testing and Deployment on CloudHub.
Performed Code Reviews & Version Upgrades & Testing from 3.7.4EE to 3.8.4EE for Merchandise Module (3 INT Objects).
- Production Deployment & Support before, during and after Go-Live – Defect Resolution & fixing, CRs

Project #1 Client / Domain Well-Known Food and Beverages Company based in the U.S.A.

Project Description:	Core Development Middleware Implementation Project (Time and Material Contract) which primarily uses MuleSoft as the middleware to integrate multiple third-party applications with the Client's On-Premise Master Data Services Systems and newly designed AWS-based Databases.
Primary Role:	MuleSoft Integration Developer (Core Integration Team - Offshore)
Methodology & Team Size:	Waterfall - 10+ Members (25+ Overall across 4 locations)

Tasks:

Integration Developer (Primary Role), Offshore Onboarding Guide/ Credential SPOC (Secondary Role):

- Created the Core Base Pattern for Database-to-File which was used across 5 Integrations. Implemented 3 out of these 5 Integrations.
- Solely Responsible for Design (T-Spec Creation), Interface Development and Unit Testing for:
 - > I-5 (DB-to-File) – File Creation for Third-party Vendor.
 - > I-7 (Active Directory-to-DB) – Internal Active-Directory Sync-Up.
 - > I-13 (Multiple DBs-to-File) - File Creation for Third-party Vendor.
 - > I-53 (CR-56 – Rest-API to DB using a Custom Designed Stored Procedure) – Automatic Item Creation.
- 5+ CR Implementations related to these interfaces.
- Development Work included MuleSoft Flow Design, Integration with Capgemini's CIF (Core Integration Framework), Externalization of Parameters to achieve configurability, Encryption using Secure Properties.
- Deployment & Configuration of these interfaces on CloudHub and Smoke-testing in the FIT, E2E and UAT Environment.
- Provided FIT, E2E, UAT, Production (Go-Live) Support and KT Sessions.
- M-Unit Design and Development and assisting in Maven-based CI-CD implementation for the above integrations.

Trainings, Certifications & Roles

- Basic SmartBear Partner Certified - [Tier I: API Testing](#) – August 2018
- Capgemini Sales Pursuit Support Program + [Certification](#) – GTM North America Markets – July 2018
- IBM Explorer - [API Management Concepts Badge](#) – July 2018
- Capgemini + MuleSoft Alliance NA Region - India Team Core Member – March 2018 – June 2018
- [MuleSoft Certified Architect \(MCA\)](#) – Solution Design Specialist (Mule 3.8) – February 2018
- **Amazon Web Services** – [Solution Architect Associate \(SAA\)](#) – February 2018
- Core Team Member - Apps NA CFS Integration Knowledge Management Team – July 2017 - Jan 2018
- L1 Technical Interviewer (MuleSoft Developer Positions) - Apps NA CFS – July 2017 – August 2018
- Core Team Member - Apps NA CFS Integration Lab Team – May 2017 - November 2017
- [MuleSoft Certified Developer \(MCD\)](#) - Integration & API Associate (Mule 3.8) – August 2016 (renewed in Dec 2017)

Awards & Recognition

- Reach for the Stars Recognition – Cloud Growth Platform Team (Apps NA) – February 2018
- STAR Award (Excellence in Customer Delivery Category) – Apps NA (CFS SBU) - September 2017
- STAR Performer Recognition – Apps NA (PBS & CSD Service Line) – September 2016
- People Champion Award – Apps NA BU for Q2 - 2016

Higher Education

- University of Mumbai - Vidyalankar Institute of Technology
Bachelor of Engineering - Computer Engineering (2015) - First Class