

## Pooja Bangera

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### Profile

- ◆ 4.8 years of IT industry experience on domain like Retail, Automobile and Energy and utilities in EDI technology.
- ◆ Experience with analysis, development and implementation of software applications.
- ◆ Proficient in analyzing and translating business requirements to technical requirements.
- ◆ Gathering requirements from client and creating specifications.
- ◆ Good communication skills and interpersonal skills with ability to resolve complex issues.
- ◆ Self-motivated, quick learner, team player.
- ◆ Excellent in coordinating with team members.

### Skill Set

**Technology Platform:** EDI (Electronic Data Interchange) GIS/Sterling B2B Integrator(SBI), Sterling File Gateway(SFG).

**EDI Standards:** X12, EDIFACT, IDOC,XML,SNF

**Programming Languages:** C, C++, Core Java

**Operating Systems:** Windows, UNIX, LINUX

**EDI Tools:** IBM Sterling B2B Integrator (SI 5.4), Sterling File Gate way, Sterling Integrator Map Editor, IBM Sterling In-flight Data Management, Oracle SQL Manager, Parature, vTrac,EDI Inovis, GXS,DINET, Tibco,SeeTrac,vBuyer,JIRA,SVN,GIT,Putty.

**Third Party S/W:** Ultra Edit, Edit Plus, Beyond Compare, EDISIM,WinSCP,Notepad++,Text Pad,

### Education:

- Master of Computer Application(MCA) - 2013, An autonomous college under Visvesvaraya Technological University(VTU), Belgaum, India,
- Bachelor of Computer Application - 2010, Mangalore University, India,

### Professional Experience

**Dec 16 – Till date,      Senior Software Engineer    IBM India Pvt. Ltd. India**

As an EDI application developer responsible for Analysis, development, testing and implementation of components and upgrades for our IBM US customer Oncor Electric. It is the Texas's largest transmission and distribution electric utility.

**Designation:** Senior Software Engineer

**Duration** : 15th December 2016 to till date  
**Role** : Application Developer – Sterling Integrator

**Roles and Responsibilities:**

- Interact with the client and translate the business requirements to technical requirements
- Analyzing user requirements, procedures, and problems to automate processing or to improve existing computer systems. Gather requirements from client related to onboarding of new trading partners to the SI platform.
- Provide timely technical support and expertise for general troubleshooting and support of various systems workflow processing, data handling, storage and notifications of process failures.
- Analyzing information systems to improve efficiency and making recommendations for implementation of new systems or necessary upgrades that will best meet customer and company requirements. Create, modify and update maps in IBM-GIS System.
- Upgrading the system and correcting errors to maintain system after implementation. Work with business teams to identify and resolve issues with EDI application.
- Coordinating with various departments to analyze current operational procedures, identify problems, and learn specific input and output requirements, such as forms of data input, how data is to be summarized and formats for reports. Develop new transaction set functionality as per client requirements.
- Reviewing computer system capabilities, workflow, and scheduling limitations to determine if requested program or program change is possible within existing systems Design and implement the new trading partner MAPs. Using SI B2B Mapper.
- Supported various system upgrade and patching activities.
- Develop and maintain system documentation and SOP's
- Work with business teams to identify and resolve issues with EDI application.
- Troubleshooting, processing the transactions and errors in Sterling File Gateway.
- Responsible for creating new user account/providing access in SBI and SFG
- Resolving Tickets created by the end users on production, data issues.
- Developed test plan, test data, and test result documents.
- Provided day-to-day SI administrative support, system tuning and capacity planning;

**Environment:** GIS/Sterling B2B Integrator, Sterling File Gateway, Inovis, Tibco, Putty.

**EDI Standards:** X12,XML

**Team Size** : 5

**Apr 15 – Dec 16**

**Consultant**

**Capgemini India**

**Client : Visteon AM Services**

Visteon Corporation is an American global automotive supplier that designs, engineers and manufactures innovative climate, interior, electronics products like Head –Up displays, Information displays, Connected audios.

**Designation:** Consultant

**Duration** : 20th April 2015 to 6th December 2016

**Role** : Map Developer, Business Analyst, SI Admin

**Project#1 : Decentralization**

Visteon is been divided into three separate business or Product Groups(PG),Interior, Climate and Electronics. It is divided based on their products.

As part of the project, built separate setup for inbound and outbound flows.

**Roles and Responsibilities:**

- Was a part of business go live of three different project.
- Developed and supported for one major go live.
- Supported 3 UAT's before go live.
- Provided day-to-day SI administrative support, system tuning and capacity planning.
- Created EDIFACT maps and updating the existing maps based on the requirements.
- Analyzing the business process flow.
- Creating trading partner setups and onboarding them.
- Troubleshooting transaction failures etc.
- Performed testing by communicating with the suppliers.
- Checking file transmission in GXS and DINET.
- Creating mailboxes, routes in SI and processing the transactions
- Providing access to user in SI.
- Creating new user accounts in SI.
- Coordinating with GXS and DINET team on failures.
- Monitoring production and lower environment servers.
- Monitoring production failures and resolving them.

- Creating and updating code lists.
- Creating setups for suppliers.
- Creating routes, hostnames, Delivery Id's.
- Updating property files for particular customer or suppliers in Unix Putty.
- Migrating assets to production on weekly basis.
- Monitoring issue tracker (is the tool which lists all the production failures for suppliers) and resolving the issues.
- Resolving Tickets created by the end users on production, data issues.

**EDI Standards:** EDIFACT,X12,VDA,XML

**Environment:** Sterling Integrator, vTrac, SeeTrac, GXS, docTrac ,DINET , vBuyer, Issue Tracker, Sterling Integrator Map Editor.

**Team Size** : 20

**Oct 13 – Apr 15, Senior Associate Genpact –Headstrong Capital Market**

**Client : IBM India Pvt Ltd**

**Project #** : Managed Services – L1 Production Support

**Major Customers Handled** : Schneider Enterprise Resources, Toyota Motor Engineering, Kraft Foods, Novarties,Ceva , Allied Bakeries,

**Tools Used** : IBM Sterling B2B Integrator (SI 5.2), Sterling Integrator Map Editor, IBM Sterling In-flight Data Management, Parature, Beyond Compare, Edit plus, Ultra Edit, EDISIM.

**EDI Standard:** X12, EDIFACT, XML, CSV

**Role** : EDI Consultant

**Duration** : 28th October 2013 to 10th April 2015

#### **Deliverables:**

The transactions which are stuck in red in Sterling Commerce internal tool called "In-flight" can have problems with input data, envelopes, business process etc., we need to do the root cause analysis and inform the client about the problem.

Worked on overdue reports which will be generated for the customer, updating the code list in GIS (Gentran Integrator Suite) and modify the envelope when required.

Ensuring that all the data (from Client to Trading Partner and vice -versa) is processed and reaches the appropriate destination in a timely manner.

Track and follow up open tickets till closure upon resolving the issue.

### **Roles and Responsibilities:**

- Responsible for interacting with Clients, understanding the nature of EDI mapping that needs to be done and ensuring these tasks are completed on time.
- Involved in understanding the requirement and then creating the specification for Minor Development in order to enhance the scope of current map thus the map can be used for different Carriers.
- Analysis of defects in existing systems.
- Providing the detailed solution to the customer on production data failures.
- Monitoring customer servers on issues related server down, files stuck etc.
- Monitoring Gentran servers for health check, checking the server is running fine or not.

**Environment** :IBM Sterling B2B Integrator (SI 5.2), Sterling Integrator Map Editor, IBM Sterling In-flight Data Management, Parature, Beyond Compare, Edit plus, Ultra Edit, EDISIM.

**Team Size** : 40

### **Awards and Recognition**

- Certificate of Excellence by Client Oncor Electric in 2018
- Rising Star Award by IBM for best performance in a short period in 2018