**Monali Priyadarshini**

Monali.hyd@gmail.com

+91-9940410831

# Career Aspirations

Use my skills in the best possible way to achieve mutual goals and benefits of employer and self.

Seeking a responsible role with an opportunity for professional challenges.

P Professional Summary

4.5 years of experience in **Tech Mahindra & Atos Global IT Solutions and Services Private Limited** in middleware support and B2B Integration of EDI applications using Webmethods, UNIX and IBM MQ Series.

* Strong experience in **WebMethods** suite (Integration Server, Developer, Designer, Trading Networks, MWS, Broker & Adapters)
* Pursued the **Mule Soft** development level training at Organization level.
* Very good knowledge of EDI standards (ANSI X12 and EDIFACT) and good knowledge in understanding maps and configuring trading partners.
* Managing the Change Management, Problem Management and Incident Management for the project.
* Expert in security certificate (SSL, Messaging etc.) deployment & trouble shooting in client server, web-based application for UNIX, Windows plate forms.
* Practicing Leadership, Time Management, Client Satisfaction & Relationship Building skills workshops.
* Supporting integrations using WebServices, JMS, JDBC and B2B integrations based on EDI, RN and XML message standards.
* Hands on experience on handling of interface for SAP and Non-SAP servers.
* Configured, updated and revoking the oracle database configuration in Dev, QA, IT and production system.
* Monitoring the job-abend issues and interface related issue.
* Monitoring the interface connection for development, Quality and production environment.
* Working on Unix (AIX) environment for all the interface and system landscape.
* Analyzing the network and FTP connection related issues.
* Monitoring the System outage and interface outage in landscape.
* Excellent understanding of end to end messages flow (Inbound and Outbound) and support structure.
* Experienced on Supply Chain Management.
* Experienced in implementing EDI Transactions such as 214, 810, 820,850, 856, 860, and 997.
* Strong problem solving, root cause analysis, and solution design skills.
* Self-motivated team player, quick learner with good communication skills.
* Strong debugging and problem solving & Self Exploring skills.
* Worked as an application SME for server patching activity and EOSL projects, Impact analysis, support planning along with co-ordination throughout activity
* Ability to handle and understand client’s business, requirement and expectations.
* Analytical & comprehensive problem-solving techniques through organized and structured thought flow.

# IT Skills

|  |  |
| --- | --- |
| Area of expertise | Mule Soft, WebMethods 9.5, Integration Servers, MWS, Broker, Terracotta, GXS TLE (Trusted Link Enterprise), EDI (ANSI-X12 & EDIFACT), UNIX, SAP-SD (Sales and Distribution) O/s: UNIX, Linux, Solaris |
| Primary Domain | Telecom, Supply Chain Management |
| Operating Systems | UNIX, Linux, Solaris, AIX 5.2 (UNIX), Windows |
| Data Base | Oracle 12C, Oracle 11g, Oracle 10g through MS Access, SQL Server |
| Languages | Knowledge on Java & C++ |
| ERP Systems | SAP Sales and Distribution |
| Tools | MS Office product suite |

**EDI Skills**

|  |  |
| --- | --- |
| Message Standards | EDI, RN, XML, ANSI- X12(850, 855, 856, 860, 830, 810, 997 and 214), UN-EDIFACT (ORDERS, INVOIC, DESADV, ORDRSP), IDOC (Intermediate document), Flat Files |
| Transmission Protocols | HTTP, AS2, FTP, HTTPS, SFTP |
| B2B Tools | Mule Soft, WebMethods 9.5, Integration Servers, GXS TLE V6.2, Job APXB toolMap Editor, Workbench |
| Integration Connections | WebServices, JMS, JDBC, RFC |

# Work Experience

# P

**Project #1**: NSN Application Integration Platform

# Project Description:

|  |  |  |
| --- | --- | --- |
| **Project** | Nokia Application Integration Platform | |
| **Duration** | 18 Months |  |
|  | **Product/Technology** | Mule Soft, WebMethods 9.5, Integration Servers, MWS, Broker, Terracotta |
| **Database:** | Oracle 12C |
| **Tools:** | Citrix |
| **OS/ Language:** | Unix(AIX) |
| **Roles/Responsibility** | Team Member, Knowledge manager, Team Lead (Partially) |

Nokia Application Integration Platform (NAIP) is an integration service that transfers messages between different Nokia internal applications and Nokia B2B partners. NAIP service offers customers a message-based integration platform, as well as related application support and development procedures. One of the major advantages of the WebMethods integration platform for Integration is the support of a wide range of open standards and protocols based on XML, EDI among others. Because WebMethods also has standard connectors for the most common enterprise applications, the different Partners application can easily be integrated into the NAIP Integration platform.

* Technical analysis, support of software applications using WebMethods 8.x, 9.x
* Providing the technical and functional analysis in activities like DC migration, Server Patching, Network cutover, Certificate install activity, Infrastructure maintenance etc.
* Working as a SME with Solution architect for the supporting applications and give the E2E solution in terms of new requirement and interfaces
* Involving in Client meetings, OPS meetings understand the challenges in current support and work towards to minimize them
* Driving the call (in ownership) with product vendor SAG for the critical/priorities issue and get the fix from them
* Owning the Knowledge base (KB) as a Knowledge manager for the project and maintaining the critical issues and learnings on the regular basis.
* Working as a problem coordinator for the project and handing the problem candidate with problem coordinator.
* Support A2A/EAI integrations using WebServices, JMS, JDBC and B2B integrations based on EDI, RN and XML message standards.
* Maintenance of the A2A/EAI and B2B applications using WebMethods 8.x, 9.x.
* Administration experience of WebMethods components such as Integration Server, Trading Networks, JDBC and JMS Adapters, Broker, MWS and Deployer
* Good understanding in various communications protocols like HTTP/HTTPS, FTP/SFTP, SMTP, AS2 etc.
* Having good experience in Application maintenance and cutover activities in WebMethods.
* Resolving SNOW tickets based on priority basis and make sure to get fixed within SLA.
* Configuring and Monitoring adapter connections (JDBC and JMS).
* Periodically analyse errors, research for cause of error, provide correct solutions and suggested for preventive actions to avoid recurrence.
* Minor Enhancements for existing integrations for new feature or fix

# Project #2: BASF C & I – Middleware MQ series service line in application integration

# Project Description:

|  |  |  |
| --- | --- | --- |
| **Project** | BASF C &I – Middleware MQ series service | |
| **Duration** | 08 Months |  |
|  | **Database:** | Oracle |
| **Tools:** | Citrix |
| **OS/ Language:** | Unix(AIX) |

IBM's [Message Oriented Middleware](https://en.wikipedia.org/wiki/Message-oriented_middleware) offering, connects software components or enterprise applications. That lies between the operating system and the applications on each side of a distributed computer network to securely communicate with each other. MQ series that implements a messaging and queuing framework.

Queue manager that provides the messaging and queuing services to application programs, through the Message Queue Interface (MQI) program calls. It controls access to queues and serves as transaction coordinator for all queue operations.

**Roles and Responsibilities:**

* + Taking care of the interface connection for development, Quality and production server.
  + Monitoring the System and interface outage in landscape. If, require created incident based on the issue.
  + Analyzed job-abend error and solving the issue.
  + Checked the network and ftp related issue of the system.
  + Taking care of queue depth and message lying in the error queue issue.
  + Changing the configure file of interfaces if, require
  + Revoked the system interface when that is no more needed.

**Project #3:** BASF C & I – BASF Middleware Application for North America

|  |  |  |  |
| --- | --- | --- | --- |
| **Project** | BASF Middleware Application | | |
| **Client** | BASF | | |
| **Region** | North America and global middleware | | |
| **Duration** | **22 Months** |  |  |
|  | **Primary Tools:** | SAP Sales and Distribution, WebMethods, FTS, FSS, XML, XPath, dashboards, | |
| **Secondary Tools:** | WinSCP, CA-AHD | |

# Project Description:

Application Development that involves developing maps, monitoring and trouble-shooting of inbound and outbound EDI messages through ERP systems. Additional activities include monitoring IDOCs from SAP system, modifying and developing maps (X12 810, 850,997,856), business processes and troubleshooting using Webmethods Dashboard. Business transactions mainly happen among NAFTA. Understanding of Order to Cash and Purchase to Pay concept.

**Roles and Responsibilities:**

* Understanding and analyzing the requirement and implementation guideline.
* Analyzing the error with which X12 message got failed. Check out the corresponding map from Dashboard. Modifying the segments as per the rules defined in mapping specification document, Check in the map again to TLE. And reprocessing the message.
* Analyzing the business process which are already defined as per the trading partner requirements and modifying them as requested (if found in halted state) and checking back in.
* Monitoring, identifying and correcting erroneous IDOCs stuck in SAP interface.
* Adhere to Incident Management for changes to the applications and support infrastructure.
* Responsible for Update, review and validation of instruction and Operations Manuals.
* Solving Incidents and Change Request for Europe and NA region respecting SLA criteria.
* Updating/modifying trading partner table based on customer requirement.
* Adding Project and new user in using dashboard.
* Monitoring FTS profiles and solving the based on the error.

# Appriciations and Recognitions

* + Appreciated by management for the quality work delivered.
  + Training new associates in project.
* Update, review and validate technical documents.

**Monali Priyadarshini**