

I am a passionate software engineering executive (CTO & VP of Engineering) with a strong track record of successfully scaling fintech, B2C, and B2B SaaS companies.

Email: chris.ragobeer@gmail.com

Github: <https://www.github.com/ragobech>

Phone: 1-416-320-8691

Leadership

- + As CTO, led the development and scaling of Bitbuy, a low latency, high-frequency financial trading platform, which resulted in the launch of 3 new business lines and a successful acquisition.
- + Played a key role in 22 operational and board meetings, directly influencing the company's strategic direction(Insurtech), which led to a >25% growth in revenue over two years, while allowing the company to position itself upmarket to enterprise grade customers.
- + Created a business case to transform legacy platform into modern technologies, reducing maintenance costs and securing approval from the executive team and board for further strategic investments.

Management

- + Successfully scaled engineering teams to 30+ employees across multiple B2C and B2B companies
- + Led quarterly performance calibration reviews, recognized top performers, and built diverse teams focused on continual improvement, resulting in a 90% employee engagement rate.
- + Demonstrated crisis management skills by developing crucial API integrations that averted potential business collapse, ensuring zero downtime and maintaining a 100% customer retention rate during critical periods.
- + Mentored Directors, Managers, and Individual Contributors through regular 1:1s, fostering leadership development, technical growth, and career progression.

Technical

- + Leverages and implements scaleable architectures and design patterns through micro-services, message queues and caching.
- + Proficient in Docker, Kubernetes, CI/CD, Redis, Elixir, and AWS/Azure for robust and scalable systems.
- + Hands-on development of multiple systems

Security & Compliance

- + Responsible for building and leading the organizational Cybersecurity and Risk Management Program while managing the Information Security Management System(ISMS)
- + Led annual SOC2 Type II audits, achieved CISSP certification, and developed a cybersecurity program that reduced security incidents by 70%.

Culture

- + Believes in one team cohesion
- + Leads by example, setting high standards for operating performance
- + Has a bias for action and delivery

+ Cares about his team

Currently learning AI, RAG, Multi-Agent systems using LangGraph, LlamaIndex and Open AI.