

# Roberto Granato

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## **PROFESSIONAL SUMMARY**

Detail-oriented problem solver with 350+ training hours and experience in Web development. Interested in attaining a career that will allow me the opportunity to excel as a web developer as well as highlight my previous work experience and leadership abilities.

## **TECHNICAL SKILLS**

- JavaScript
- HTML
- CSS
- Tailwind CSS
- Bootstrap
- React
- Git/Github
- Python

## **EXPERIENCE**

### **Generation Junior Web Developer Program | July 2023**

#### *Training Participant (graduate)*

- Participating in an 22-week, 350+ hour Junior Web Developer program that emphasizes hands-on practical application
- Learning fundamentals of JavaScript, programming fundamentals, developer tools, git and problem solving

### **Optum Tristate (formerly ProHealth) | Little Neck, NY | November 2019- Present**

#### *Urgent Care Center Manager*

- Manager for two busy urgent care centers. Served as an on-site resource to support patients, staff and providers.
- Supervised more than fifteen employees in day-to-day tasks. Maintained the employee schedule, timecards and paid time off.
- Facilitated the move to an electronic platform and the increase of online use and electronic check in by patients 20% in 2023..
- Hiring, training and evaluating staff.

### **ProHealth | Elmhurst, NY | January 2015-November 2019**

#### *Surgical Coordinator*

- Urology office assisted the manager in supervision of the office
- Patient Experience Ambassador.
- Coordinate dates and times for surgical procedures with both patients and facilities. Intercede with insurance companies for authorization to perform procedures, surgeries and for medication.
- Daily interaction with patients, providers, and insurance companies to ensure that our patients received the quality care they deserve.

## **EDUCATION**

### **St. John's University- Jamaica, NY**

Bachelors of Science- Biology