# Deloitte.

# eMerge Education

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## Overview

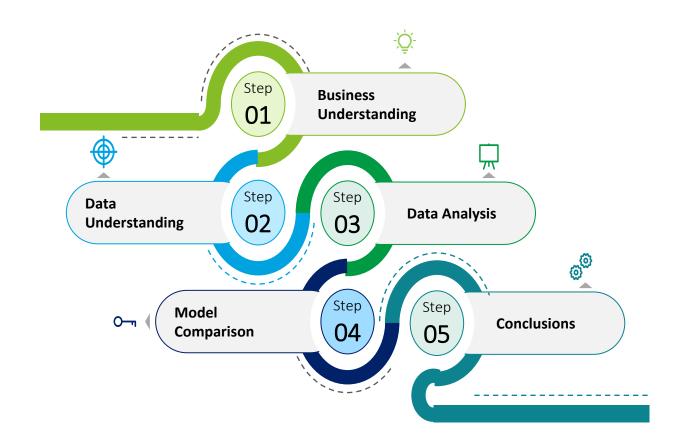
Business Understanding

2 Data Understanding

3 Data Analysis

Evaluation & Model Comparison

5 Conclusions & Areas for Improvement



## Business Understanding



• The persisting dropout rates among higher education students is attributed to a lack of proper identification of root causes within student's lives from the Institution, as well as the institutions limited resources and time

- Build a predictive model to anticipate potential dropouts
- Assess the performance of different supervised machine learning algorithms for this specific task
- Compare the effectiveness of various supervised machine learning algorithms in accurately predicting student dropouts to properly allocate time and resources
- These algorithms can be used for early detection and forecasting of potential student dropouts or students at the risk of quitting schools efficiently so that corrective strategies may be applied

## Data Understanding

### Data

- One dataset that contains information gathered from multiple disconnected databases within a higher education institution, focusing on students enrolled in various undergraduate degree programs.
- Includes information known at the time of student enrollment academic path, demographics, and social-economic factors.
- Three category classification task (dropout, enrolled, and graduate)
- 36 Features, 19 were Categorical Data

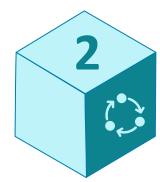
### Method

- Handling of outliers and anomalies
- Scaling for features that had a non-linear scale

### **Results**

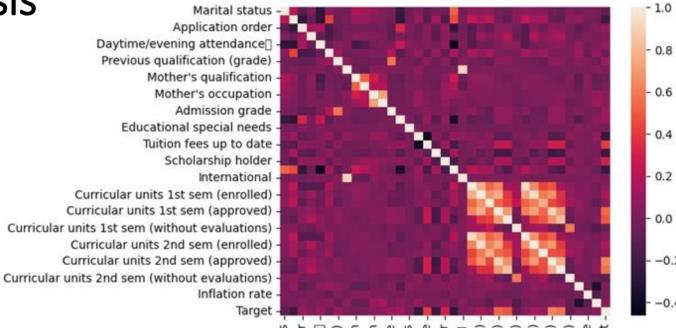
- Kept the 36 Features
- Two category classification task (Dropout, and graduate)



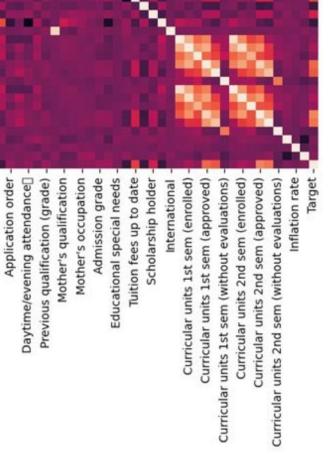




## **Exploratory Data Analysis**

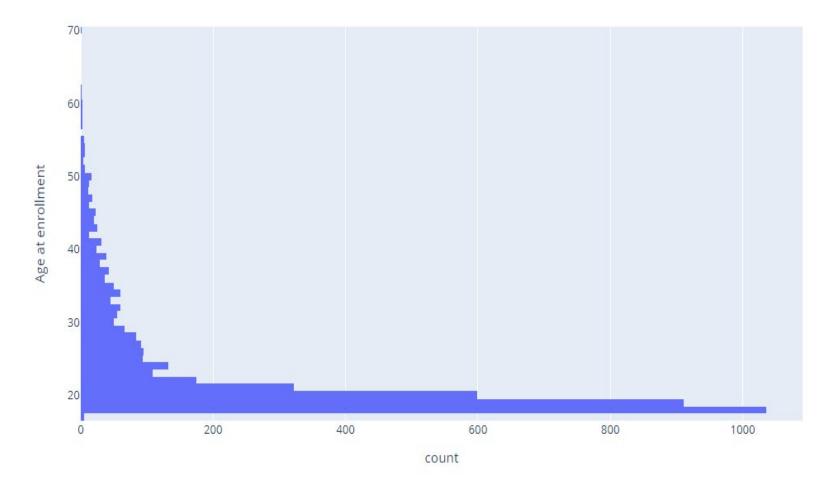


- All features do not have high correlation between each other.
- High correlated features are explained given the context, and business understanding.

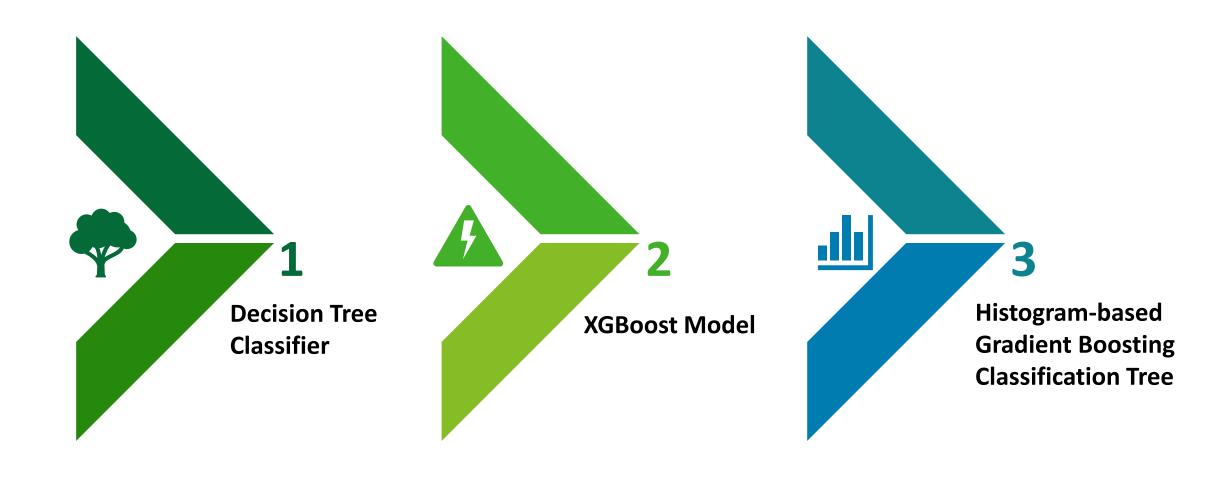


## **Exploratory Data Analysis** (Continued)

This result indicates that the majority of enrollments occur at ages 19 and 20, while enrollments at age 30 and upwards are relatively infrequent. The reasons for this distribution could be influenced by various factors, such as educational requirements, age at enrollment, special needs, etc.



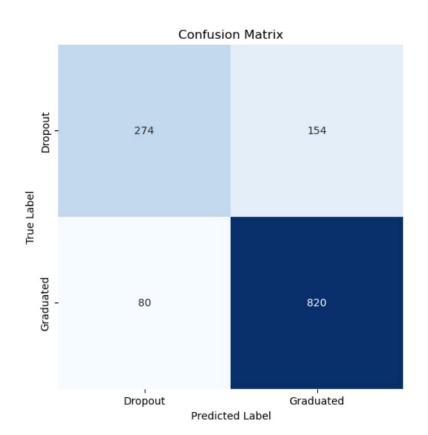
## Model Development

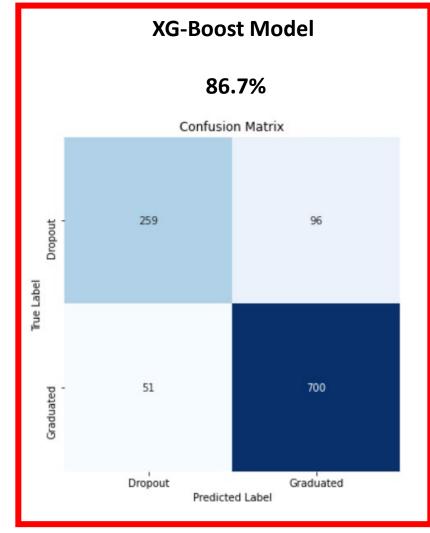


## Model Evaluation (Accuracy Score)

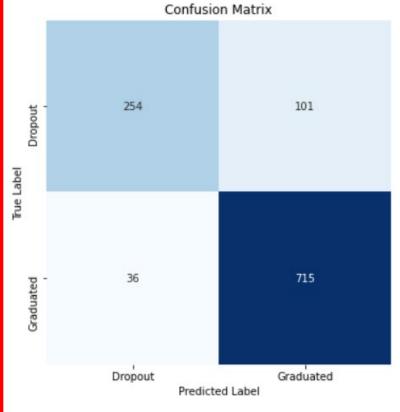
### **Decision Tree Classifier**

82.3795%





# Histogram-based Gradient Boosting Classification Tree 87%



## Precision vs Recall Trade-off

What threshold to use to determine if an instance is positive or negative?



### **Threshold**

**High threshold; High Precision, Low Recall** 



Low threshold; Low Precision, High Recall





### **Our Goal**

**High Threshold** 

### To:

- Ensure efficient resource allocation
- Minimize false positives

## Conclusions & Areas of Improvement

### BIAS

 Variables the model learns from such as socioeconomic status, often have bias associated to them

#### WHO

**Ethics** 

- Which students that were predicted to dropout, should be given resources
- This will include human intervention among the predicted top 10%

#### **TIMING**

- Model will not be used as an acceptance metric, only as an intervention method to minimize ethical issues surrounding bias
- Human intervention will take time, thus seen as a limitation

### **LEGAL**

- Potential legal repercussions could be students who are actually struggling, that the model did not predict, do not receive resources
- Human intervention will help mitigate this risk
- Clearly outlining the institutes limited resources helps mitigate risk

### **HUMAN INTERVENTION**

- Human intervention is key to mitigating any bias the model has developed
- There will be a case-by-case evaluation for each student

# Thank you! Any Questions?



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