

INV - Blocked buyer policy

<h2>GUIDE.INSTRUCTIONSSTEPS_TO_RESOLVE How to report a user for violating the Blocked Buyer Policy If a member contacts us to report a user for the Blocked Buyer Policy, we should be directing the user to report the member through the Help & Contact pages. If a member is persistent in having the report submitted over the phone, the call can be transferred to e2M Account. For instructions on how a member can submit a report through the Help & Contact pages, please see Report a member or listing, including internal reports. For transfer guideline information, please see Transfer Guide for CS Phones, Chat, and Email. <h2><h2>GUIDE.SUMMARY What Buyers are not allowed to use a secondary account to bid on an auction after their primary account was placed on a seller's Blocked Bidder list or blocked by the Buyer Requirements Feature. The Primary Account is defined as the account that was originally blocked by the seller. The Secondary Account is defined as the related account that bid on the seller's auction after the primary account was blocked. <h2><h2>GUIDE.RELATED_LINKS Help pages Unwelcome and Malicious Buying Policy
 http://pages.ebay.com/help/policies/unwelcome-buying.html Solutions How to block a bidder Buyer requirements - seller blocked me How to set buyer

requirements
[href="/kb/index?page=content&id=SOL3781"](/kb/index?page=content&id=SOL3781)>How to allow a specific
buyer </h2></h2>GUIDE.TALKING_POINTS Can't I use
a secondary account to circumvent a seller's block? Creating or using a
secondary account to bid on a seller's items, when a previous account was blocked, undermines the
integrity of the trading environment. Can feedback or a defect be removed if the
buyer is found to be in violation of our Block Bidder Avoidance policy? Yes, it can
be removed if eBay determines that the buyer's activity violates the
[href="http://pages.ebay.com/help/policies/buying-practices.html"](http://pages.ebay.com/help/policies/buying-practices.html)>Buying Practices
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