

INV - Invalid bid retraction policy

<h2>GUIDE.RELATED_LINKS Help pages Invalid bid retraction policy

href="https://www.ebay.com/help/policies/invalid-bid-retraction-policy/invalid-bid-retraction-policy?id=4227"

target="_blank">https://www.ebay.com/help/policies/invalid-bid-retraction-policy/invalid-bid-retraction-policy?id=4227
 Retracting a bid

href="https://www.ebay.com/help/buying/bidding/retracting-bid?id=4013"

target="_blank">https://www.ebay.com/help/buying/bidding/retracting-bid?id=4013

> Abusive buyer policy

href="https://www.ebay.com/help/buying-practices-policy/policies/abusive-buyer-policy?id=4374"

target="_blank">https://www.ebay.com/help/buying-practices-policy/policies/abusive-buyer-policy

?id=4374 CSKB articles <a

href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=GUIDE1022"

target="_blank">Managing bidders and buyers guide </a

href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=GUIDE1068"

target="_blank">Bidding / buying items - retracting a bid or Best Offer

Solutions <a href="/kb/index?page=content&id=SOL3799"

target="_blank">Bid retraction - general </a

href="/kb/index?page=content&id=SOL9795" target="_blank">Can't retract bid - item

ended <h2><h2>GUIDE.TALKING_POINTS Why

can't I retract a bid for any reason I choose? When placing a bid, you

are creating a contract with a seller. Retracting a bid without meeting the criteria for a valid retraction

undermines the bidding process. Will I be flagged for being a bad buyer?

 To help avoid problems caused by invalid bid retractions, information about bid

retractions show on your Feedback profile for 12 months. This can be found under the

"Received as buyer" tab on the Feedback profile page. A bidder asked for permission to retract a bid. Is this OK? If you're fine with a buyer retracting their bid, it's better for you to cancel the bid than have the buyer retract it under potentially false pretenses. All of my bid retractions are valid. Why did I receive a warning/restriction? We may take action against a buyer if we see a pattern of excessive or invalid bid retractions. You can retract a bid only under exceptional circumstances, which are generally rare. Along with those circumstances, we also monitor patterns of excessive retractions, as this can be an indication of manipulation of the bidding process. Internal Information Check the Exceptions section under Enforcement criteria to see the specific details that qualify. Manipulation of the bidding process to discover the maximum bid of the current high bidder or to uncover the reserve price, among other manipulations that are harmful to the seller and eBay, is not allowed. Why did I receive a warning? You've been identified as having a pattern of excessive or invalid bid retractions. Keep in mind that you can retract bids only in rare situations. If used inappropriately, retracting a bid can have a significant impact on the seller and eBay community, as it discourages growth and trust. Why is my account restricted? You've been identified as having a pattern of excessive or invalid bid retractions. Keep in mind that you can retract bids only in rare situations. If this is the 2nd (3rd, 4th) warning that you've received for violating this policy, you'll be able to bid on auctions and create new auction-style listings after 3 (7, 10) days. If this is the 5th warning, you will no longer be able to list items for auction, or bid on auction sales, but you can continue to buy and sell items by using Buy It Now. Can I appeal the restriction? In general, we do not accept appeals. Internal Information Acceptable reasons for appeal are only: ATO on the account and a confirmed site bug. If this account has been restricted for this policy, then the

member has had at least 50 retractions in the last 30 days.

From time to time, we perform bulk enforcement of the policy, which may have specific appeal steps. Refer to the Warn MAC note for appeal steps if applicable.

Where do I see how many bid retractions I have?

Under the "Received as a buyer" tab on the Feedback profile page

GUIDE.SUMMARY

What A bid is a binding contract that's active until an auction-style listing ends or a member is outbid. Except under special circumstances, bid retraction is not permitted. Misuse of the bid retraction option to manipulate the bidding process is also not permitted. This includes any manipulation of the bidding process.

A member can only retract a bid or a Best Offer for the following reasons:

- They make a typographical error and enter the wrong bid amount. For instance, they bid \$99.50 instead of \$9.95. If this happens, they need to enter the correct bid amount immediately after retracting their incorrect bid. If they do not place another bid, the retraction will be in violation of eBay's policy.
- The description of an item they have bid on changed significantly after they placed their bid.

Any retraction that does not meet at least one of these criteria is not permitted. Note that in some categories, for example Trading cards, bids can't be retracted. If a member is not able to retract their bid, they can contact the seller and ask them to cancel the bid. The seller isn't obligated to cancel the bid so they may not agree. In addition, any excessive use of the bid retraction feature is not permitted.

GUIDE.DETAILED_INFORMATION

Excessive bid retraction block	Definition
This block will prevent a buyer from bidding on any item that does not require immediate payment.	This can happen when a buyer violates our invalid bid retraction policy.
How	This block is triggered when a buyer has an excessive amount of bid retractions.
How to resolve	This block will automatically be removed in accordance with the time listed within their block

message.
 Note: Removing reports of cancellation due to non payment will not impact these blocks.</td> </tr> <tr> <td>How to determine if a buyer is impacted by this limit</td> <td>Open issue 1189</td> </tr> <tr> <td>Block message member will see</td> <td>We temporarily restricted your ability to place bids, as we noticed a history of not following our Invalid bid retraction policy. This temporary restriction will be removed automatically after 7 calendar days.
 Youre still able to purchase items with the Buy It Now option. </td> </tr> <tr> <td>Appeals</td> <td>No appeals</td> </tr> </tbody> </table> </h2>