

## Finding your listing

After you create a listing, it should show up in eBay searches within 24 hours. If you have trouble finding it, there are a few things you can do.

**Check your listing carefully for typos or errors that might make it unsearchable.**

When you create a listing, your item should appear in eBay searches within 24 hours. To find it, search using keywords in your listing, and apply filters to narrow your results. If you can't find your listing after 24 hours, go to <https://www.ebay.com/mys/active> and check whether it's active, in draft, or has any other status. The listing needs to be active to be pulled into our search results. If your listing is active, and it's been 24 hours, here are some quick checks you can do:

- Make sure you didn't misspell anything or run two words together in the item's title
- Look for any typos that accidentally created profanity in your listing; search will block a listing if it spots profanity
- Remove any special characters (! @ / \*) from the title
- Check if you've created a duplicate listing. If you have, you'll find a note in the Selling section of My eBay or Seller Hub explaining that your listing won't be available until you've received at least one bid on the identical active listing
- Make sure it's okay to sell that type of product on eBay. If the item is from a category that's not allowed, we'll remove your listing and send you an email explaining why

Learn more about <https://www.ebay.com/help/policies/prohibited-restricted-items/prohibited-restricted-items?id=4207> prohibited or restricted items

TipeBay's search box only pulls up active listings. If your listing is still in draft, it won't show up.

**Removed listings**

To keep eBay a safe place for our buyers, we may remove a listing that violates

our policies. When we remove a listing, we'll send you an email explaining why with a link to the relevant policy. If you don't agree with the removal, or have questions, you can contact us by replying to the message. Some common reasons we remove listings include:

- The item listed is prohibited or restricted. Some items aren't allowed on eBay, or there might be specific rules about how to list the item. The listing contained material that infringed on others' rights; for example, if your item used another brand's logo.
- If your item is allowed on eBay, but the listing was removed, it could be a duplicate listing or you may need to revise the listing to meet our rules.

## eBay listing no longer available, eBay listing not found, eBay listing not showing up, eBay listing problems, listing not found