

z\_Global Shipping Program pre transaction

<h2>GUIDE.SUMMARY This article covers <ul> <li>Article contains general GSP information from listing creation through buyer payment.</li> </ul>

<h2><h2>GUIDE.RELATED\_LINKS Related help pages <ul> <li>Using the

Global Shipping Program<br> <a

href="http://pages.ebay.com/help/sell/shipping-globally.html">http://pages.ebay.com/help/sell/shipping-globally.html</a></li> <li>Buying an item through the Global Shipping

Program<br> <a

href="http://pages.ebay.com/help/buy/shipping-globally.html">http://pages.ebay.com/help/buy/shipping-globally.html</a></li> <li>Seller Center - Global Shipping Program<br>

<a href="http://pages.ebay.com/sellerinformation/shipping/globalshippingprogram.html"

target="\_blank">http://pages.ebay.com/gsp</a></li> <li>Buyer Marketing - Global

Shipping Program<br> <a href="http://pages.ebay.com/buy/globalshippingprogram/"

target="\_blank">http://pages.ebay.com/buy/globalshippingprogram/</a></li>

<li>GSP Seller Terms and Conditions<br> <a

href="http://pages.ebay.com/shipping/globalshipping/seller-tnc.html">http://pages.ebay.com/shipping/globalshipping/seller-tnc.html</a></li> <li>GSP Buyer Terms and

Conditions<br> <a href="http://pages.ebay.com/shipping/globalshipping/buyer-tnc.html"

target="\_blank">http://pages.ebay.com/shipping/globalshipping/buyer-tnc.html</a></li>

</ul> Related CSKB <ul> <li><a href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=GUIDE1047">Global

Shipping Program overview</a></li> <li><a href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=GUIDE1049">Global

Shipping Program post transaction</a></li> </ul> Related solutions <ul>

<li><a href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=sol7994">How

does a GSP purchase work - Buyer</a></li> <li><a href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=sol7994">How

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does a GSP purchase work - Buyer</a></li> <li><a href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=sol7994">How

<https://cskb.qa.ebay.com/cskbapp/art?page=content&id=SOL10543> > GSP shipping and import charges - Buyer </a></li></li></a>

<https://cskb.qa.ebay.com/cskbapp/art?page=content&id=SOL10546> > Address not eligible for GSP - Buyer </a></li></li></a>

<https://cskb.qa.ebay.com/cskbapp/art?page=content&id=SOL10547> > GSP estimated delivery date - Buyer </a></li></li></a>

<https://cskb.qa.ebay.com/cskbapp/art?page=content&id=SOL10548> > GSP invoice request - Buyer </a></li></li></a>

<https://cskb.qa.ebay.com/cskbapp/art?page=content&id=SOL10548> > GSP and Canada-specific duties and taxes for items under \$200 - Buyer </a></li></li></a>

## GUIDE.TALKING\_POINTS

Listing requirements For a listing to be eligible for the US Global Shipping Program: <ul><li>You must have a seller rating of Above Standard or above to participate.</li><li>The item must be physically located in the US.</li><li>The seller must be registered on and the item must be listed for sale on eBay.com.</li><li>The item must be listed in a category that is supported by the Global Shipping Program.</li><li>The delivery address must be a residence or street address, not a P.O. Box, FPO, DPO or APO address. (Exception: P.O. Box addresses to the following countries are allowed.) <ul><li>Bahrain </li><li>Brazil </li><li>Canada </li><li>China </li><li>Kuwait </li><li>New Zealand </li><li>Qatar </li><li>Saudi Arabia </li><li>Switzerland </li><li>Thailand </li><li>United Arab Emirates </li></ul></li><li>The package weight maximums vary by country.</li><li>The package must not exceed the stated maximum scale weight or volumetric weight</li><li>Scale weight (in lbs.) is determined by measuring the package's weight on a scale</li><li>Volumetric weight is determined using the following formula: (length x width x height) / 166</li><li>The stated length must be the longest dimension of the package</li><li>The package must not

exceed the stated maximum "dimensions sum", which is determined using the following formula: 2 x (width + height) + length, where "length" is always the longest dimension of the package <ul><li>The max weight applies to the item, not the carton.  So any single item that needs to be split into multiple cartons would need to be within the restrictions on a holistic level. All cartons together would need to be within the limit.</li></ul><li>An item's sale price, including shipping and handling, must not be more than:<br> When shipping to: Maximum sale price <ul><li>Canada: \$11400</li><li>Dominican Republic, El Salvador: \$200</li><li>Antigua and Barbuda, Aruba, Belize, Dominica, Grenada, Philippines, Saint Kitts and Nevis, Saint Lucia, Montserrat, Turks and Caicos Islands \$500</li><li>Chile, Costa Rica, Guatemala, Honduras, Trinidad and Tobago: \$1000</li><li>Taiwan: \$1539</li><li>Turkey: \$1714</li><li>Colombia, Kuwait: \$2000</li><li>All other countries: \$2500</li></ul><li>If an auction-style listing ends with a final sale price, excluding shipping and handling, of more than the maximum allowed for the country to which you're selling, you're responsible for arranging alternate<a href="http://pages.ebay.com/sellerinformation/build-your-business-online/grow-your-sales/sell-online-internationally/" target="\_blank">international shipping</a>, and compliance with applicable<a href="http://export.gov/" target="\_blank">US export rules, regulations, and procedures</a>.<li>The item must not be ineligible, illegal, hazardous, subject to <a href="http://pages.ebay.com/help/sell/shipping-globally.html#restricted" target="\_blank">export restrictions</a>,<a href="https://www.ebay.com/help/policies/prohibited-restricted-items/prohibited-restricted-items?id=4207" target="\_blank">prohibited by eBay</a>, or prohibited by the Global Shipping Program. See the <a href="http://pages.ebay.com/help/policies/user-agreement.html" target="\_blank">eBay User Agreement</a> and the <a href="http://pages.ebay.com/shipping/globalshipping/seller-tnc.html" target="\_blank">Global Shipping Program Seller Terms & Conditions</a> for complete details.</li>

Country	Maximum weight (lbs)	Maximum length (inches)	Maximum dimensions (sum)
Bahrain, Belgium, Cyprus, Ireland, Israel, Italy, Japan, Kuwait, Malta, Netherlands, New Zealand, Norway, Poland, Portugal, Qatar, Saudi Arabia, Spain, Sweden, Ukraine, United Arab Emirates, United Kingdom	66	118	130
China	66	108	130
Switzerland	66	72	132
Austria, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Latvia, Lithuania, Romania, Slovakia, Slovenia	88	66	165
Malaysia, Thailand	150	66	224
Turkey	150	66	130
Australia, Hong Kong, Indonesia, Philippines, Singapore, South Africa, South Korea, Taiwan	150	108	130
Canada	150	108	165
Brazil, Chile, Colombia, Costa Rica, Dominican Republic, El Salvador, Guatemala, Honduras, Jamaica, Mexico, Panama, Trinidad and Tobago, Antigua and Barbuda, Aruba, Belize, Dominica, Grenada, Saint Kitts and Nevis, Saint Lucia, Montserrat, Turks and Caicos Islands, Barbados, Bangladesh,			

Bermuda, Brunei Darussalam, Bolivia, Ecuador, Egypt,&lt;br&gt; French Guyana, Guernsey, Gibraltar, Guadeloupe (French), Iceland, Jersey, Jordan, Cambodia, Cayman Islands,&lt;br&gt; Liechtenstein, Sri Lanka, Luxembourg, Monaco, Macau, Martinique (French), Maldives, Nicaragua, Oman, Peru,&lt;br&gt; Pakistan, Paraguay, Reunion (French)&lt;/td&gt;	&lt;td align="center"&gt;150&lt;/td&gt;	&lt;td align="center"&gt;118&lt;/td&gt;
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Countries supported/not supported

The Global Shipping Program

continues to expand into those areas which have the greatest demand for our products and where our third-party shipping center can provide quality service.

Please watch for more countries to be added in the future.

Categories/items not supported

There may be a number of safety or legal reasons why your item or category may not be eligible for international sale through the Global Shipping Program:

It could be that the item doesn't meet international trade and customs regulations.

It may not comply with the requirements set by one or more of our shipping partners.

It may not conform to eBay's own international shipping standards.

Here is a

list of excluded categories (Note: Due to the large number of sub-categories, this list is not exhaustive).

Item specifics

If you know the country of manufacture, commonly known as country of origin', for your item, include it. If you don't know the country of manufacture, customs charges will be calculated by the Global Shipping Center based on the information in your listing and historical information for similar items. You may incur exception fees if the country of manufacture you provided is incorrect.

International shipping options vs. GSP

If the international shipping option you specify in your listing is for a country not part of GSP, then your specified service will be displayed.

If the international shipping option you specify in your listing is for a country that is part of GSP, then GSP may take precedence over your specified service. e.g. If you specify your own international shipping service for Canada, but your item is also eligible for GSP (which ships to Canada), then GSP could override your service and would be the only international shipping option made available to your buyer.

You can ensure that your specified international services are displayed to buyers instead of GSP by <https://cskb.qa.ebay.com/csxbapp/art?page=content&id=GUIDE1048#intlvsmsp> setting your preferences in My eBay.

Note: A listing cannot display seller-specified international services and GSP at the same time; a buyer will only see one or the other.

The global shipping program is considered an international shipping option; sellers who use GSP will only be able to specify 4 other international shipping options.

Shipping and import charges

Shipping and import charges displayed on the view item page (at the top, and in the "shipping and payments" tab) are real-time estimates received from third-party service providers.

For Auction-style listings, members will see the cost of import based on the current bid; once a member decides to place their own bid, the import charges will be based on their own maximum bid.

For best offers, buyers will see the cost of import based on the offer amount; when you send a counter-offer, it will then be based on the counter-offer amount.

Final costs for GSP items (item price, shipping, and import charges) are viewed and paid for by the buyer when he completes checkout; no additional fees are due at delivery.

During times of high traffic, final quotes may be delayed. Please wait a few minutes and attempt to checkout again.

Shipping and import charges include any applicable customs duties, taxes, or brokerage fees. These charges are calculated based on a number of factors, including: the item price, total shipping price, shipping weight, package dimension, country of manufacture, and item classification.

GSP guarantees tracking and insurance on every package shipped from our center. As such, the rate is closer to a priority mail price than a first

class mail price (which most buyers are used to).

- Combined shipping discounts
- Seller-specified (domestic shipping) combined shipping discounts aren't supported by the Global Shipping Program, but costs are sometimes cheaper when purchasing multiple items from a single seller. Buyers must add items to the cart in order to receive international shipping discounts through GSP.
- Having a member buy multiple items and then requesting a discounted invoice (request total) will allow the seller to send an invoice, but we cannot force the seller to do so. If the seller elects to send an invoice, this will kick the transaction out of GSP.
- Sellers creating combined shipping rules and then having the buyer purchase multiple items through the eBay shopping cart to get a discount (i.e., <https://cskb.qa.ebay.com/csxbapp/art? page=content&id=GUIDE1148> Manage Promotions) does not work with GSP.
- Our system automatically calculates the shipping costs for items based on their weight, dimensions, and the buyer's and seller's locations.
- When a buyer adds items from the seller to the eBay shopping cart, and then purchases the items as a single order, our system will calculate the shipping costs based off the combined weight. The eBay shopping cart automatically estimates any discounts, and assumes that the seller will ship the items in a single box.
- If the buyer doesn't put the items into the eBay shopping cart first, then the items are processed as separate orders. Separate orders don't receive a combined shipping discount. The seller will not be able to combine the orders and must ship all separate orders in their own box.
- Combined shipping is cheaper than shipping multiple items separately, so the buyer will see a lower shipping price per item as more items are added to the cart or order.
- Example: In a certain scenario, it may cost \$14 to ship a 5lb item, \$20 to ship a 10lb item, and \$25 to ship 15lbs. Therefore, the buyer sees lower shipping costs for 3 items purchased together than 2 items purchased separately.
- This is not a set discount; it may vary for every order.
- Keep in mind, this is only for international shipping. Import charges such as duty and tax are not discounted regardless if the buyer adds the

items to the cart or not.</li> </ul> Handling time <ul> <li>You should state your handling time as you do now for domestic shipments; do not include the time it will take the Global Shipping Center to handle the item. Your handling time to ship the item to the Global Shipping Center will be added to the time it takes the Global Shipping Center to prepare customs documentation, along with the estimated shipping time from the center to your buyer's location. That sum will be the estimated delivery time that is displayed to the buyer.</li> </ul> Design of GSP listings <ul> <li><ul> <li>On the search results page, buyers will see the customs fees and a notice that international tracking is included.</li> <li>On the item page, estimated shipping and import charges will be shown; the returns field will also be hidden where the seller offers domestic returns.<br> <br> </li> </ul> </li> </ul> <ul> <li>At checkout, buyers will see the full price, including import fees and shipping charges.<br> <br> </li> </ul> Estimated delivery date

The date is determined by adding up four elements: (1) handling time, (2) the domestic transit time (based on the seller selected shipping method) (3) the Global Shipping Center handling time (usually within 24 hrs of receipt) and (4) the international shipping transit time from the Global Shipping Center to the international location.</li> <li>Estimated delivery date is displayed in the shipping and payments tab on the view item page; it is also displayed on the view order details page.</li> </ul> Can't buy item <ul> <li>Being in a GSP country does not guarantee that you can buy a GSP item. <ul> <li>APO, FPO & DPO addresses are not supported by GSP.</li> </ul> </li> </ul> Request Total, Send Invoice, Combine Invoices &nbsp; <ul> <li><a href="https://cskb.qa.ebay.com/csKBapp/art?page\_content&id=GUIDE1048&ViewLocale=en\_US#tabs-1">Request Total</a> </li> </ul>



[https://cskb.qa.ebay.com/cskbapp/art?page\\_content&id=GUIDE1048&ViewLocale=en\\_US#tabs-2](https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1048&ViewLocale=en_US#tabs-2)>Send Invoice</a> </li> </li> </li> </li> </li> </li>

[https://cskb.qa.ebay.com/cskbapp/art?page\\_content&id=GUIDE1048&ViewLocale=en\\_US#tabs-3](https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1048&ViewLocale=en_US#tabs-3)>Combine Invoices</a> </li> </li> </li> </li> </li> </li>

There are two ways a buyer can request a total from the seller in a GSP transaction. However, this is just a request. As long as the seller does not respond by sending an invoice GSP will remain on the sale. If I select GSP only for my international shipping, why is request total an option? </li> </li> </li> </li> </li> </li>

There are certain situations where a buyer and seller need the option to remove GSP. These are typically communicated pre-purchase. If your buyer has not reach out beforehand, now is a great time to communicate and see what help they need.</li> </li> </li> </li> </li> </li>

Am I obligated to send an invoice if the buyer requests it? </li> </li> </li> </li> </li> </li>

You are not obligated to send an invoice to your buyer.</li> </li> </li> </li> </li> </li>

If you send an invoice, this will remove GSP. This tells the system you and the buyer have made other shipping arrangements (outside of GSP), and you wish to invoice the buyer directly.</li> </li> </li> </li> </li> </li>

Once an invoice is sent to the buyer, there is no way to add GSP back on to the sale.</li> </li> </li> </li> </li> </li>

The buyer was sent an invoice, how can a seller get GSP back on the sale? </li> </li> </li> </li> </li> </li>

Adding the Global Shipping program after an invoice has been sent is not possible.</li> </li> </li> </li> </li> </li>

GSP is calculated only during buyer checkout. Sending an invoice tells the system both parties (buyer/seller) no longer want GSP, and to remove it.</li> </li> </li> </li> </li> </li>

If GSP is still desired: </li> </li> </li> </li> </li> </li>

Seller: Cancel the original sale.</li> </li> </li> </li> </li> </li>

Seller: Relist the item (if necessary)</li> </li> </li> </li> </li> </li>

Buyer: Purchase item again.</li> </li> </li> </li> </li> </li>

Buyer: Pay for item, do not request invoice/total.</li> </li> </li> </li> </li> </li>

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When a seller sends an invoice in response to a buyer's request, this removes the GSP option from the sale. Once this is removed, it cannot be placed back onto the sale and the only way to ship would be directly to the buyer and not to the GSP address. The only way to reclaim GSP as an option is to cancel and repurchase the item, and to not request or send an invoice. Why can't I send an invoice to just let my buyer know the charges? </li> </li> </li> </li> </li> </li>

GSP automatically advises your

buyer of all involved charges during the purchase process. This is viewable on the buyer side from their purchase details when they go to pay for the item or view it in their cart. The seller cannot see or change these charges as they are assigned by GSP, all buyers have full visibility of charges from their side however.

- When GSP is involved, there is only one way a buyer can receive a combined invoice, and that is by placing all items into the shopping cart and checking out on all at the same time. If the buyer does purchase separately, there is no way to combine the purchases into GSP as those items have already been assigned a cost. Why can't I combine GSP items into one invoice and keep GSP on the sale?
- When a buyer commits to a shopping cart of items, those items are grouped and considered one purchase. Much like if they went to the grocery store, but then had to go back because they forgot eggs. This would make two receipts since there are two purchases, and the two could not be combined.

Note: Please keep in mind, if a seller offers more options for their international shipping this gives buyers a choice. This does not mean GSP is not functioning, or is not available to the customer, but that the buyer had a choice and they made it, most likely based on cost.

GUIDE.DETAILED_INFORMATION						
US GSP eligible countries						
Antigua and Barbuda		Aruba		Australia		
		Austria		Bahamas		Bahrain
		Bangladesh		Barbados		
Belgium		Belize		Bermuda		Bolivia
		Brazil		Brunei Darussalam		
		Bulgaria		Cambodia		Canada
Cayman Islands		Chile		China		Colombia
		Costa Rica		Croatia		
Cyprus		Czech Republic		Denmark		

Dominican Republic &td&gt; &td&gt; Ecuador &td&gt; &tr&gt; &tr&gt; &td&gt; Egypt  
&td&gt; &td&gt; El Salvador &td&gt; &td&gt; Estonia &td&gt; &td&gt; Finland &td&gt;  
&td&gt; France&nbsp; &td&gt; &td&gt; French Guyana &td&gt; &td&gt; Germany  
&td&gt; &tr&gt; &tr&gt; &td&gt; Gibraltar &td&gt; &td&gt; Greece &td&gt; &td&gt;  
Grenada &td&gt; &td&gt; Guadeloupe (French) &td&gt; &td&gt; Guatemala &td&gt;  
&td&gt; Guernsey &td&gt; &td&gt; Honduras &td&gt; &tr&gt; &tr&gt; &td&gt; Hong  
Kong &td&gt; &td&gt; Hungary &td&gt; &td&gt; Iceland &td&gt; &td&gt; Indonesia  
&td&gt; &td&gt; Ireland&nbsp; &td&gt; &td&gt; Israel &td&gt; &td&gt; Italy &td&gt;  
&tr&gt; &tr&gt; &td&gt; Jamaica &td&gt; &td&gt; Japan &td&gt; &td&gt; Jersey  
&td&gt; &td&gt; Jordan &td&gt; &td&gt; Kuwait &td&gt; &td&gt;  
Latvia&nbsp;&nbsp;&nbsp;&td&gt; &td&gt; Lichtenstein &td&gt; &tr&gt; &tr&gt; &td&gt;  
Lithuania &td&gt; &td&gt; Luxembourg &td&gt; &td&gt; Macau&nbsp; &td&gt; &td&gt;  
Malaysia &td&gt; &td&gt; Maldives &td&gt; &td&gt; Malta &td&gt; &td&gt; Martinique  
(French) &td&gt; &tr&gt; &tr&gt; &td&gt; Mexico &td&gt; &td&gt; Monaco &td&gt;  
&td&gt; Montserrat &td&gt; &td&gt; Netherlands &td&gt; &td&gt; New Zealand &td&gt;  
&td&gt; Nicaragua &td&gt; &td&gt; Norway &td&gt; &tr&gt; &tr&gt; &td&gt;  
Oman&nbsp;&nbsp;&nbsp;&td&gt; &td&gt; Pakistan &td&gt; &td&gt; Panama &td&gt;  
&td&gt; Paraguay &td&gt; &td&gt; Peru &td&gt; &td&gt; Philippines &td&gt; &td&gt;  
Poland&nbsp; &td&gt; &tr&gt; &tr&gt; &td&gt; Portugal &td&gt; &td&gt; Qatar &td&gt;  
&td&gt; Reunion (French) &td&gt; &td&gt; Romania &td&gt; &td&gt; Saint Kitts and Nevis  
&td&gt; &td&gt; Saint Lucia &td&gt; &td&gt; Saudi Arabia &td&gt; &tr&gt; &tr&gt;  
&td&gt; Singapore &td&gt; &td&gt; Slovakia &td&gt; &td&gt; Slovenia &td&gt; &td&gt;  
South Africa &td&gt; &td&gt; South Korea &td&gt; &td&gt; Spain &td&gt; &td&gt; Sri  
Lanka &td&gt; &tr&gt; &tr&gt; &td&gt; Sweden &td&gt; &td&gt; Switzerland &td&gt;  
&td&gt; Taiwan &td&gt; &td&gt; Thailand &td&gt; &td&gt; Trinidad & amp; Tobago  
&td&gt; &td&gt; Turkey &td&gt; &td&gt; Turks and Caicos Islands &td&gt; &tr&gt;

&tr> &td> United Arab Emirates &/td> &td> United Kingdom &/td> &td>
Uruguay &/td> &td> Vietnam &/td> &td> &nbsp; &/td> &td> &nbsp;

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ship to the following areas (despite these areas belonging to supported countries): Azores, Madeira, Norfolk Island, Faroe Island, Cocos Island, Christmas Island, Busingen, Heligoland, Livigno, Campione d'Italia, Canary Islands, Ceuta, Melilla, French Guiana, Guadeloupe, Martinique, Reunion, Mayotte, Saint Martin, Saint Barthelemy, Saint Pierre and Miquelon, Wallis and Futuna, French Polynesia, New Caledonia, French Southern and Antarctic Lands, Clipperton Islands.

Internal Information&br> &br> To find out which GSP countries a specific GSP item can/cannot ship to, teammates can use the "GSP Item Eligibility" tab in the &a href="http://gsptools.vip.ebay.com/GSPInternalTools/getItemInfo?itemId"&GSP Item

Eligibility&/a> tool. &table border="1" cellpadding="2" cellspacing="0"& &tbody>

&tr> &td colspan="3"& Pricing/Payment breakdown &/td> &/tr> &tr>

&td>GSP costs&/td> &td>Set by&/td> &td>Paid by&/td> &/tr>

&tr> &td>&nbsp;Item price&/td> &td>&nbsp;seller&/td>

&td>&nbsp;buyer&/td> &/tr> &tr> &td>&nbsp;Domestic shipping&/td>

&td>&nbsp;seller&/td> &td>&nbsp;buyer&/td> &/tr> &tr>

&td>&nbsp;Import charges&/td> &td>&nbsp;Global Shipping Center&/td>

&td>&nbsp;buyer&/td> &/tr> &tr> &td>&nbsp;International shipping&/td>

&td>&nbsp;Global Shipping Center&/td> &td>&nbsp;buyer&/td> &/tr>

&tr> &td>&nbsp;Total GSP charges&/td> &td>&nbsp;Seller and Global Shipping

Center (as defined above)&/td> &td>&nbsp;buyer&/td> &/tr> &/tbody>

&/table> &/h2>&h2>GUIDE.INSTRUCTIONSSTEPS\_TO\_RESOLVE &a id="optin"

name="optin"& &/a>Opt in to GSP &ol> &li>Click&nbsp;My eBay&nbsp;at the top of

most eBay pages. You may need to sign in.&/li> &li>Click the&nbsp;Account&nbsp;tab and

then&nbsp;Shipping Preferences.&/li> &li>Click Edit&nbsp;beside Global Shipping

Program.

- Click Start now.
- Choose whether you want to apply GSP to your active listings.
- This will not apply to active listings that have a bid prior to opting in to the GSP.

Click Continue.

Note: You are automatically opted in to GSP. If you opt out and want back in, you must be out of the program for a minimum of 24 hours before you can submit an opt-in request.

- Create listing with GSP
- Click Sell at the top of most eBay pages. You may need to sign in.
- Search and select a category for your item.
- Select your item from the list of available matches (if available).
- In the Add shipping details section, check Send it to the US Global Shipping Center, and the rest will be taken care of for you.
- Remove GSP from existing listings
- Click My eBay at the top of most eBay pages. You may need to sign in.
- Click Active on the left side of the page.
- Select the listings you want to revise and click Edit.
- Select your listings, choose Edit, and then Shipping (international).
- Next to 'Send to the US shipping center', select Remove from all.
- Click Save and close.
- Click Submit all.
- Click Confirm and submit.
- Click Finish.

Note: Listings that have pending bids/offers, or that have already been purchased, cannot be removed from the program.

- Remove GSP from future listings
- Click My eBay at the top of most eBay pages. You may need to sign in.
- Click the Account tab and then Shipping Preferences.
- Click Edit beside Global Shipping Program.
- Click Opt out and then Submit.

[a name="intlvsmsp">](#)Display your international shipping options instead of GSP

- Click My eBay at the top of most eBay pages. You may need to sign in.
- Click the Account tab and then Shipping Preferences.
- Click Edit beside Exclude shipping locations.
- Update your preferences and click Submit.

Note: It can take up to 24 hours for this preference to be applied to your existing listings.

Stop buyers in specific countries from purchasing your items

See

<https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1011#createexclusionlist>

Ship to exclusions list and shipping rate tables

How to View active GSP listings

Click My eBay at the top of most eBay pages. You may need to sign in.

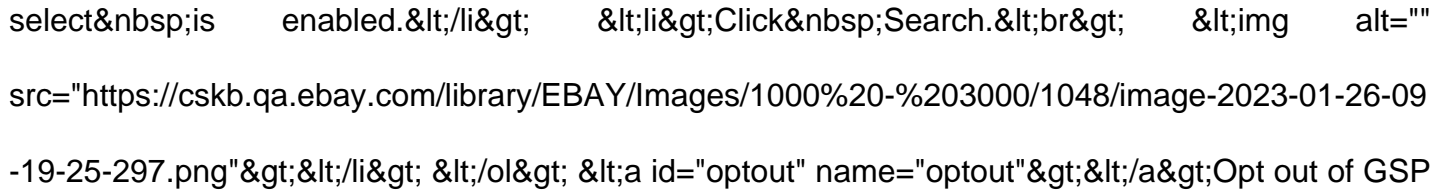
Hover over listings tab and click Active.

Click on Search.

Select Global Shipping Program from the drop-down menu that says Item Title.

From the next drop-down menu, select is enabled.

Click Search.



<https://cskb.qa.ebay.com/library/EBAY/Images/1000%20-%203000/1048/image-2023-01-26-09-19-25-297.png>

[Opt out of GSP](#)

Click My eBay at the top of most eBay pages. You may need to sign in.

Click the Account tab and then Shipping Preferences.

Click Edit beside Global Shipping Program.

Click Opt Out.

Click Continue to opt out.

Note: You must be in the Global Shipping Program for a minimum of 24 hours before you can submit an opt-out request. Once you've submitted your request, it may take up to 72 hours to fully process. Keep in mind that listings that have pending bids/offers, or that have already been purchased, will not be removed from the program.

Internal Information

Teammates can

[https://cskb.qa.ebay.com/cskbapp/art?page\\_content&id=GUIDE1048&ViewLocale=en\\_US#OptOutUnify](https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1048&ViewLocale=en_US#OptOutUnify)

opt out members using Unify-Siebel.

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