

## Using the Payments tab in Seller Hub

<h2>From the Payments tab in Seller Hub, you can track the money you earn on eBay from the moment the buyer's order is confirmed, to when eBay initiates your payout. In the Summary section, you'll find an overview of your payment information. For more detailed information, other sections include All transactions, Payouts and Reports.<h2>

id="section1">Information available in the Summary section</h2>In the Summary section, under Payments, you'll find an overview of your payout information, including your Available, On hold, and Processing funds, recent transactions and payout settings. Any transactions processed in a different currency than your payout currency will be converted to your payout currency. From the Summary section, you can:<ul><li>Review your funds: See the status of your Available, On hold, and Processing funds, including the amount in your last payout, and when your next payout is scheduled to be initiated</li><li>Change where or when you get paid: Update the account you receive payouts to, or switch between Daily or Weekly payouts</li><li>Track your transactions: See the recent activity on your account, including information on sales, payouts, shipping labels, and more</li></ul>Tip! If you update your payout account details, your new payout account details may need to be verified before you can continue to receive payouts.<h2 id="section2">Information available in the All transactions

section</h2>The All transactions section lists all of your transactions related to payments, including information on sales, refunds, claims, disputes, holds, shipping labels, transfers (funds transferring in or out from your on-file payment method), and payouts. You can filter your transactions by status, type, dates, or by searching for a specific order ID.<h3>Transaction

status</h3>The status of each transaction helps you keep track of your sales activity. Here's an explanation of each transaction status:<ul><li>Available funds: The amount you will be paid in your next payout. Generally, funds that appear Available are the total of all completed transactions, excluding applicable fees and other selling costs, and any transactions on hold</li><li>Your Available funds may change if we process any additional

orders or refunds before your next payout. It may also change if you list any new items as the fees will be deducted from this amount

- Processing: Your buyer has paid and the funds are still processing. As long as the order is confirmed, you can send the item
- On hold: The funds on an order are restricted, for example, the order has an open claim against it. You'll see a reason for the hold and an estimated release date, where possible
- We'll also provide guidance on how to resolve any outstanding issues with a payment to help you get the funds released. You can find more information about why funds may be placed on hold in our [article](https://www.ebay.com/help/selling/getting-paid/payouts-work-managed-payments-sellers/payments-hold?id=4816) on hold

article

Completed: The payment has been processed

Open: Funds are in dispute, and may be placed On hold

Released: Funds that were on hold have now been released. These funds will now show in Available funds rather than On hold funds

## Information available in the Payouts section

The Payouts section provides you with an overview of all your payouts. You can see the total amount of each payout, when it was initiated, the account it was sent to, and how many transactions were included. You can also track the status of your payouts, and search for specific payouts by date, buyer username, order number, or unique payout ID. You can select the payout ID to see a more detailed breakdown of each transaction in your payout. This includes the status, amount, and fees associated with each transaction, and a link to the order details. For a detailed explanation of payout statuses, read our [article](https://www.ebay.com/help/selling/getting-paid/getting-paid-items-sold?id=4814) on

## Information available in the Reports section

From the Reports section, you can download your Transaction report, Payout report, Tax invoice, and Financial statement. For more details on payments reports, see our [article](https://www.ebay.com/help/selling/getting-paid/getting-paid-items-sold?id=4814) on how payouts work.

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href="https://www.ebay.com/help/selling/fees-credits-invoices/reconciling-ebay-sales-transactions?id=4847">reconciling your eBay sales transactions&lt;/a>.&lt;/h2>