

Reset your password

Whether you've simply forgotten your password and need to reset it, or want to make a change for security reasons, it's easy to change your eBay password.

If you've forgotten your eBay password, you can reset it. Or you can change your password in My eBay to keep your account secure.

If you suspect your account may have been hacked, go to our article on [getting help with a hacked account](https://www.ebay.com/help/account/protecting-account/get-help-hacked-account?id=4196). We recommend regularly updating your password to help keep your account secure. We'll email you if a new device or browser is used to sign in to your account that hasn't been used to access your account before. If you don't recognize the login details, you should change your password and [contact us](#) to let us know.

Resetting your password if you've forgotten it

If you've forgotten your password select the Reset your password button below: [Reset your password](https://accounts.ebay.com/acctxs/user) - opens in new window or tab

For security, we'll ask you to verify yourself by email or text. If you choose email verification and don't receive a message within 5 minutes, check your spam or junk folders.

Changing your password for security reasons

If you know your current password and want to change it, select the Change your password button below: [Change your password](https://accounts.ebay.com/acctsec/security-center/chngpwd) - opens in new window or tab

You can also change your password in the Account section of My eBay. Here's how:

- Go to [Sign in and](https://accounts.ebay.com/acctsec/security-center?flow=help)

security - opens in new window or tab.>Select Edit next to Password.>Enter your current password and your new password.>Select Submit.>>For more ways to protect your account, see our tips for keeping your eBay account secure - opens in new window or tab.TipRemember to sign in with your new password if you use the eBay app as well.</h2 id="section3">Troubleshooting if you have problems changing your password</h2>>If you've tried the steps above and you're experiencing problems changing or resetting your password, try the following troubleshooting tips:>Make sure Caps Lock is off when you're typing your new password>Clear your cache and cookies>Check that your browser isn't automatically populating the password field with an old password. If this is happening, manually type in your new password, or turn off auto-fill in your browser settings>If you've tried to change your password more than 5 times in the last 24 hours, you'll need to wait 24 hours before trying again.</h2>></h2>>eBay password,Change eBay password,eBay forgot password,eBay password reset</h2>\]\(\"https://www.ebay.com/help/policies/technical-issues/technical-issues?id=4220"\)](\"https://www.ebay.com/help/account/protecting-account/tips-keeping-eBay-account-secure?id=4872")