


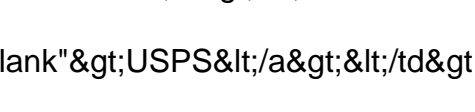
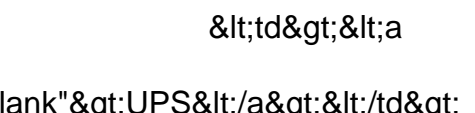
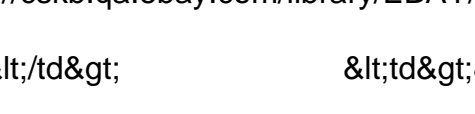
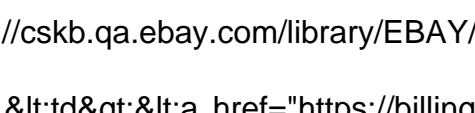
M2M Lobby

What is this guide? This is the M2M Lobby, inside you will find:

- Helpful links to CS tools and shipping carriers
- Contact information for members and teammates
- A hub for guides containing M2M-specific info

When do I use it? Every day! This is a one-stop shop for all things M2M and can link you to the most useful information for your customers. Who is this made for? The M2M Lobby is primarily geared towards new teammates, but the information inside is useful for all M2M teammates.

GUIDE.RELATED_LINKS

Tracking:			
			
USPS			
			
UPS			
			
Communicator			
			
Billing			
Buyer Protection			
			
Fedex			

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cellspacing="2"> <tbody> <tr> <td>Common Contacts</td> <td>Phone

[illegible]

FedEx	1 800 463 3339
Mo-Fr	24 hours
Sa-Su	24 hours
eBay's Corporate Office	
2025 Hamilton Ave, San Jose, CA 95125	
<hr/>	
Common Freight Carriers	Phone Number
Hours of Operation	
Tracking Site	
To Track Freight Shipments:	
Ask for the PRO number found on the Bill of Lading (BoL). Enter the PRO number into the relevant tracking site.	
FedEx Freight	1 800 393 4585
Mo-Su	24 hours
https://www.fedex.com/en-us/tracking.html	
XPO Logistics	
1 844 742 5976	Mo-Fr
5:00am - 4:00pm PT	
https://app.ltl.xpo.com/appjs/tracking/#/tracking	
YRC Freight	

1 800 610 6500		Mo-Su	
24 hours			
YRC Tracking			
Old Dominion Freight		1 800 235 5569	
Mo-Fr		4:00am - 5:00pm PT	
Old Dominion Tracking		UPS Freight	
1 800 333 7400		Mo-Su	
24 hours			
UPS Freight Tracking			
GUIDE1520			
GUIDE1118			
GUIDE1566			

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<td> </td> <td> </td> <td>eBay International Shipping</td>
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eMBG)</td> <td><a
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<td colspan="4"> Additional Helpful Guides </td> </tr> <tr> <td
colspan="4">These guides contain helpful information you may use in your first few
weeks in M2M.</td> </tr> <tr> <td colspan="2"> </td> <td
colspan="2"> </td> </tr> <tr> <td>Improving Seller

Performance

[GUIDE1378](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1378)

Transfer guide

[GUIDE1453](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1453)

Sp spoof Emails - Avoiding scams

[GUIDE1073](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1073)

Contact verification

[GUIDE1098](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1098)

Member-to-member contact policy (user-to-user threats)

[GUIDE1309](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1309)

Abusive members policy

[GUIDE1280](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1280)

Bidding / buying items

[GUIDE1068](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1068)

Trust and Safety issue directory

[GUIDE1469](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1469)

Account suspensions

