

Messages

</h2><p>You'll find all messages you've exchanged with other eBay members, as well as important emails from us, in one place in your Messages.</p>

</h2>

</h2><h3>You can always view your eBay Messages by signing in to My eBay and selecting Messages.</h3>

</h2>

</h2>Not what you were looking for? Maybe these articles can help:<a

tacting a seller<a

gt;Contacting a buyer or bidder<a

et help with an item that hasn't arrived<a

item for a refund<a

">NotificationsTo go to your Messages, select the button

below. Go

to Messages - opens in new window or tabYou can always view your eBay Messages by

signing in to My eBay and selecting <a href="https://mesg.ebay.com/mesgweb/ViewMessages/0"

target="_blank">Messages - opens in new window or tab.</h2 id="section1">How to

send a message on eBay</h2>How you send a message to another eBay member will depend

on whether you've already done business with them:If you'd like to

contact someone you haven't had any transaction with before, you can select their username

to go to their profile page and then select ContactIf you've bid on, bought

from, or sold to the member, you can contact them through My eBay:

- Find the item in your Purchase History.
- Select the More actions dropdown menu and select Contact seller or Contact buyer.
- Type your message and select Send.

We'll send your message to the member's eBay Messages inbox and their personal email address. You can choose to send a copy to your registered email address as well.

Tip Sellers sometimes provide answers to commonly asked questions. If they have, we'll show you this information before you contact the seller.

Currently this feature is only on desktop.

New eBay messaging experience

We're rolling out a new messaging experience on the main site and in the eBay mobile app for Android and iOS users. In the new experience, all messages from the same buyer or seller will be grouped together in a threaded conversation. You won't lose any of your messages — your old messages will still be available in the new format.

Here's how to use the new messaging experience on the app:

- Add images — Select the picture icon on desktop or the camera icon on the app to choose up to 5 images at a time.
- Delete messages — On desktop, click Manage then check the box beside the message(s), then select Delete. For iOS, swipe left on the message you want to delete. For Android, long press to select a message or multiple messages and then select Delete at the top. Keep in mind, messages can't be recovered once they're deleted.
- Filter messages — Select All messages and then either From eBay to filter all correspondence from eBay, or From members to filter messages from buyers or sellers.
- Send offers (iOS only) — If you see the + icon next to Send a message, tap Send offer or Make an offer.

Organizing your Messages inbox (desktop only)

There are a number of features to help you organize your inbox and keep track of your messages:

- You can filter your messages to only see messages from other

members or from eBay by selecting From members or From eBayYou can mark messages as high priority by selecting the box next to the message in your inbox and select Mark as and then choose FlaggedTo organize your messages into folders, select Add a folder+, enter a name for your folder, and select SaveIf you have any unread messages, you’ll see a number in brackets on the Messages tabIf you’d like to delete a message, select the box next to the message in your inbox and select DeleteYou can also change how many messages are displayed in your inbox and when your old messages can be archived by changing your settings:Go to Messages - opens in new window or tab.Select Change Settings on the top right-hand side of the page.Update your settings and select Apply.</h2 id="section4">Automatic response</h2>If you’re going to be away or won’t have access to your Messages, you can turn on an automatic response. Here’s how:Go to Time Away settings - opens in new window or tab.Select Automatic response.Set a Start date and End date for your message.Type your message in the Automatic response box.Select Apply.If someone contacts you through eBay messages during your time away period, they'll receive your automatic response message, along with the end date of your time away.TipRemember, turning on your automatic response does not hide or pause your active listings; buyers will still be able to bid on and buy items from you as usual. If you want to pause sales, see our Time away help page.</h2></h2>eBay messages,how to message someone on eBay,how to send a message on eBay,how do you message someone on eBay</h2>