

Bidding on/buying items - not able to bid/bid cancelled (buyer)

[GUIDE.TIPS_FOR_MEMBERS](https://cskb.vip.ebay.com/csKBapp/art?page=content&id=GUIDE1039) What members can do [Contact the seller](https://cskb.vip.ebay.com/csKBapp/art?page=content&id=GUIDE1039) by clicking the Ask a question link on the listing page.

Bid on a similar item.

[Information on buyer requirements](http://pages.ebay.com/help/sell/manage_bidders_ov.html)

http://pages.ebay.com/help/sell/manage_bidders_ov.html

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[Retracting a bid or best offer](https://cskb.vip.ebay.com/csKBapp/art?page=content&id=GUIDE1068)

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[Buyer requirements - seller blocked me](https://cskb.qa.ebay.com/csKBapp/art?page=content&id=SOL7028)

[Seller cancels bids / ends item early](https://cskb.vip.ebay.com/csKBapp/art?page=content&id=SOL3743)

[GUIDE.TALKING_POINTS](https://cskb.vip.ebay.com/csKBapp/art?page=content&id=SOL3743) Why can a seller cancel a bid?

There are many reasons why sellers might cancel a bid or end a listing early.

In some cases, they no longer have the item they were selling.

Also, some sellers prefer to complete transactions only with members they feel comfortable with, such as those who don't have unpaid items.

Why can't I bid on this item?

Sellers can manage their transactions in a number of ways. One of these is to block certain members from bidding on their items.

This can be done by characteristics as well as by individual IDs.

history of not paying for items. Because of this, we have restricted the ability to bid on items. You may still purchase items through Buy It Now.

- Listings with special bidding requirements
- Type of Listing
- Reserve price auction-style listings:

Some sellers specify a reserve price, which is a hidden minimum price on their listing.

- Bids over \$15,000:

To place a bid of \$15,000 (\$25,000 on eBay Motors) or more, you must provide a valid credit card (your card won't be charged). This requirement helps ensure that members involved in large sales are of legal age and serious about completing the transaction.

You only need to provide this information once. To find out if you already have a credit card on file, check your Account tab in My eBay. We encourage you to place your credit card on file in advance.

If you do not already have a valid credit card on file, from the Site Map, scroll to the "My Selling Account Section" and select "Place your credit card on file" then complete the steps to add your credit card.

[Pre-Approved bidders](/kb/index?page=content&id=GUIDE1022)

Occasionally, for certain high-profile listings, we allow a seller to create a pre-approved bidders list to restrict their listings to a specified group. Here's what you can expect if you bid on a listing that has a pre-approved bidders list:

- If you're a pre-approved bidder: The bidding process will proceed as usual.
- If you're not one of the pre-approved bidders: If you bid, you'll get a notice that the item is restricted, and you will not be allowed to bid on the item. If you're interested in the item, contact the seller to ask to be added to the pre-approved bidders list.

GUIDE.SUMMARY

What Buyers may need to know that sellers can manage their transactions in a number of ways. One of these is to block certain members from bidding on their items. This can be done by characteristics as well as by individual IDs. A seller may decide, for example, to block all users who have unpaid items.

When sellers remove bids it's referred to as canceling bids.

When a buyer

removes a bid it's referred to as retracting a bid. See <https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1068> Retracting a bid or best offer for more information.

- Who
- Use this article to help buyers who have questions about why they are unable to bid on an item or why a seller cancelled their bid.
- How
- You can <https://cskb.vip.ebay.com/cskbapp/art?page=content&id=GUIDE1039> contact the seller if you want to know why a bid was cancelled. Be aware though that the seller isn't required to explain why a bid was cancelled.
- This guide covers
- Information on why sellers cancel bids and why buyers may not be able to bid on some items.

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