

PI - Animal products policy - Prohibited and Restricted Items

GUIDE.SUMMARY What is the policy? The following wildlife products are not allowed:

- Items made from [endangered or threatened species](https://ecos.fws.gov/ecp/report/species-listings-by-tax-group?statusCategory=Listed&groupName=All%20Animals) or species listed on [CITES Appendix I](https://cites.org/eng/app/appendices.php) or [CITES Appendix II](https://cites.org/eng/app/appendices.php) offering international shipping
- Items found in the policy from the [Coalition to End Wildlife Trafficking Online](https://www.endwildlifetraffickingonline.org/coalition-prohibited-wildlife-policy)

- Ivory, bones or products from these animals: dugong, elephant, hippopotamus, narwhal, orca, sperm whale, and walrus
- Items made from bears
- Items made from marine mammals
- Items made from protected turtles or tortoises
- Items made from [protected birds and their feathers](https://www.fws.gov/law/migratory-bird-treaty-act-1918)
- Items made from domesticated cats or dogs

When listing items using animal parts, you must state the species of the non-endangered or non-threatened animal and follow [US Fish & Wildlife regulations](https://www.fws.gov/program/office-of-law-enforcement)

International shipping of animal products must follow all country laws

Why does eBay have this policy? This policy helps to reflect our commitment to animal welfare and the protection of native, endangered, and threatened species, while ensuring our members follow important government regulations.

[Our policy explained](#)

eBay urges its sellers and buyers to comply with all laws and regulations. Because the sale of live animals and wildlife products is in some cases prohibited, highly regulated, or may cause harm to eBay or its

members, sellers are restricted in their listing of them on eBay. Buyers and sellers must follow all laws and regulations, including international regulations, about the sale of ivory. eBay already has strict regulations in place about listing ivory. However, because our marketplace is global, and because the regulations that govern the sale of ivory are very complex and vary from country to country, we globalized our policy to ban the listing ivory on eBay. We consulted with a number of organizations, including World Wildlife Fund, International Fund for Animal Welfare, the Humane Society of the United States, and the US Fish and Wildlife Service to help create our policy. Helpful Links: CITES Appendices - opens in new window or tab US Fish & Wildlife Service - ECOS - opens in new window or tab US Fish & Wildlife Service Migratory Bird Treaty Act - opens in new window or tab NOAA Fisheries Species Directory (includes 119 marine mammals protected under the Marine Mammal Protection Act) </h2></h2>GUIDE.TALKING_POINTS Endangered or threatened species Sellers are responsible for checking onCITESand FWS to see if the animal they are concerned about is classified as endangered, threatened, or protected. eBay does not maintain a list of species. It is the responsibility of the seller to comply with all governmental laws

and regulations.

- Species of animal that an item comes from

If your item is made from an animal that has endangered or threatened species within the family, you are required to list the species in the listing; otherwise, it will be removed in line with this policy and/or our [Live animals policy](https://cskb.qa.ebay.com/csxbapp/art?page=content&id=GUIDE1147).

If you do not know the species of your item, please do not list it. It is a seller's responsibility to determine the species of the item they are listing.

- Extinct species Please see each animal section within the enforcement criteria for details on extinct species.

Internal Information All mammoth teeth and tusks are prohibited because we don't want sellers to list elephant ivory as mammoth to circumvent our policy or the international trade ban.

I don't know the species contained in my item. Can I still list it? No. eBay requires that all listings for genuine items include the species. If you do not know the species, you should not list it on eBay.

- Hunting expeditions

If a hunting expedition is allowed under the local laws of the jurisdiction where the hunt is taking place, it can be listed.

Sellers are required to inform potential buyers of all regulations and permits that must be followed or acquired prior to the expedition.

Canned hunts (or guaranteed kills) are not permitted on eBay.

Internal Information

Three large animal conservancy organizations issued press releases and encouraged their membership to contact eBay about our decision to allow hunting or fishing expeditions on the site. These items are legal, but we do not want to argue legal or ethical points.

You can encourage members to write in to suggest@ebay.com to voice their concerns over the policy.

- Bear parts

California law (Fish & Game Code section 4759) prohibits the sale of meat, hide, teeth, claws, or other parts of any bear in the state of California. As a California-based company, eBay does not permit the sale of bear products on the site.

- Polar bears

Polar bears actually belong to both classifications of bear

and marine mammal. However, for the purpose of listing items on eBay, we consider polar bears to be bears.

- Seahorses

You need a CITES permit to sell seahorses (living or dead, including dried) internationally, as they are prohibited in EU.

Because we do not have access to information around who does or doesn't have a CITES permit, we have made the decision to restrict seahorses to domestic shipping only.

- Ivory

Due to the difficulty of identifying ivory in an online environment, items that we deem to be potential ivory are prohibited, regardless of what material the seller may identify.

Listings may be removed if images lack clarity or detail. Gallery images must be clear enough to make a reasonable determination of the item material.

- Marine mammal ivory

eBay's policies do not permit marine mammal ivory. Details can be found in this policy (Animal products) and the

<https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1147>

Live animals policy.

- Items made from bone

Please see each animal section within the enforcement criteria for details on items made from bone.

"Ox bone" or "faux ivory" Please see

https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1152&ViewLocale=en_US#ivorywhattoremove

Ivory and bone: What to remove.

Ivory products that are not allowed Please see

https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1152&ViewLocale=en_US#ivorywhattoremove

Ivory and bone: What to remove.

Internal Information

- Sellers who are repeat offenders or circumventing our policies will have issue 591 opened on their account. This issue will prevent them from using certain keywords (e.g., ivory, bone, tusk, horn, etc.) in the future. Even if they are trying to sell another animal tusk or horn, they won't be allowed.
- If you receive a contact or appeal from a seller who has this issue, please follow these steps:
- Check MAC Note to understand if the seller is a repeat offender. (Even one previous offense is enough to place this issue on his/her account if we have

observed that the seller has previously hit our ivory blocks.) Check in the AD LVIS Tool to see if the seller hit any ivory-related blocks. (Sellers who hit the block and adjusted their listings to get over the block are considered repeat offenders.) If you do not understand why issue 591 has been placed on the account, escalate to your Team Leader. </h2>