

eBay rules and policies

We're committed to providing a secure and fair marketplace for our buyers and sellers. To support this commitment, we've put in place rules and policies that govern our expectations of buyers and sellers, the actions we'll take to keep you safe, and how we'll protect you if something goes wrong.

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By becoming familiar with and following [our policies](https://www.ebay.com/help/account/policies/az-index-policies?id=4649), you'll help us maintain a safe environment for all, and be able to avoid interruptions that might come from inadvertent violations of our rules. Some of our rules reflect local legal requirements, while others are based on our experience of how best to protect everyone using eBay services. In our policy section, you'll find information on items that can and can't be sold, guides to creating and maintaining listings, details on how we protect your personal details and more. You can also find our [User Agreement](https://www.ebay.com/help/policies/member-behaviour-policies/user-agreement?id=4259), [User Privacy Notice](https://www.ebay.com/help/policies/member-behaviour-policies/user-privacy-notice?id=4260), and [Cookie Notice](https://www.ebay.com/help/policies/member-behaviour-policies/user-cookie-notice?id=4267). These lay out the most critical information around our terms of use, the information we collect from you, and how we keep that information safe. [Prohibited and restricted items](https://www.ebay.com/help/policies/prohibited-restricted-items/prohibited-restricted-items?id=4207); Learn about items that can and can't be sold on eBay, and where we have restrictions on the sale of some products and services. [R](https://www.ebay.com/help/policies/rules-policies-buyers/rules-policies-buyers?id=4206)

ules and policies for buyersWhen you bid on or buy an item on eBay, you're agreeing to the rules we've set out for our community.Feedback policiesWhile feedback is intended as an open forum, we have guidelines and policies to ensure it's used constructively and fairly.Member behavior policies When you buy and sell on eBay, we expect that you and your information are treated in a respectful manner, and that you afford other members the same courtesy.eBay Money Back Guarantee policyWhen you buy on eBay, in most cases, we guarantee that you'll get your item or your money back.Listing policies Find out everything you need to know about our rules for creating listings, and get advice on how to make your listings more successful.Selling policies Our selling policies are designed to help you deliver the best experience possible to your buyers.Motors bidding policyLearn about our motors policy and find out how to sell cars and other motor vehicles on eBay.False reports of policy violationsFind out how we deal with false reports of policy violations.Identity policies Find out how our identity policies protect all of our members, and make eBay a

safe and trusted marketplace.Payment policies <a>Learn about the approved payment methods sellers can offer in their listings and find help on what to do if something goes wrong.eBay Marketing Program Terms<a>If you launch any of eBay's advertising services, including Promoted Listings, you are agreeing to the eBay Marketing Program Terms.Resolving technical issues<a>Learn how to troubleshoot any technical issues you may experience with our site.Activity on eBay is required to follow this policy, the eBay User Agreement and all applicable laws, as well as respect the rights of third parties. If it doesn't, eBay may take action consistent with applicable laws and the eBay User Agreement, and may even be legally required to do so. Such actions may include, as an example only: Removing the listing or other content, issuing a warning, restricting activity or account suspension.</h2></h2>policy,terms,terms and conditions</h2>