

## Seller disclosures

**GUIDE.SUMMARY** What We've created a new feature called seller disclosures to help business sellers comply with laws and regulations in countries they list their items in. They can also provide important information about products to buyers. Seller disclosures can be created about product compliance (for example, legal disclaimers for batteries, if required) and recycling programs (take-back policies). Seller disclosures are similar to business policies but they are a separate product. Note: Seller disclosures is the name of the feature in My eBay and seller disclosure is also a category sellers can create within this feature. If a seller contacts with a query about seller disclosures, they may be referring to the feature or the disclosure they've created within the feature.

When FR (31 December) DE (March 2022) ROW (summer 2023) Who Seller disclosures are available for all business sellers How Seller disclosures can be created and managed in My eBay Seller disclosures can be added to listings during the Helix selling flow Sellers don't need to opt-in or subscribe to use seller disclosures

**GUIDE.RELATED\_LINKS**

- [Seller disclosures](#)
- [help](#)
- [Extended producer responsibility for business sellers](#)
- [Business policies](#)

<https://www.ebay.com/help/selling/custom-policies/custom-policies?id=5311>

<https://www.ebay.com/help/selling/all-about-selling/selling-internationally/extended-producer-responsibility-for-business-sellers?id=5314>

[https://cskb.vip.ebay.com/csKBapp/art?page=content&id=LIVE2281&viewlocale=en\\_US&curPage=art&prevPage=srp](https://cskb.vip.ebay.com/csKBapp/art?page=content&id=LIVE2281&viewlocale=en_US&curPage=art&prevPage=srp)

<https://www.ebay.com/help/selling/business-policies/business-policies?id=4212>

[Business policies](#)

[https://cskb.vip.ebay.com/csxbapp/art?page=content&id=GUIDE1405&viewlocale=en\\_US&curPage=art&prevPage=srp](https://cskb.vip.ebay.com/csxbapp/art?page=content&id=GUIDE1405&viewlocale=en_US&curPage=art&prevPage=srp)>Business policies</a></li> </ul>

## Why should I create seller disclosures? Seller disclosures help sellers meet certain regulations or legal requirements in the country/countries they list items in. For example, if you're selling batteries, you could be required by law in some countries to disclose specific information. Seller disclosures also help buyers make an informed buying decision by providing them with important information about your products. For example, buyers increasingly care about the environment, so having a take-back policy on your listing could help a buyer decide to purchase from you. For detailed instructions about take-back policies, see <a href="https://cskb.vip.ebay.com/csxbapp/art?page=content&id=LIVE2281&viewlocale=en\_US&curPage=art&prevPage=srp">LIVE2281 - Extended producer responsibility</a>. How many seller disclosures can I create? You can create up to 60 seller disclosures and there is a 15,000 character limit on each disclosure. How do I create a seller disclosure? You can create a disclosure by going to My eBay. (See <a href="https://cskb.qa.ebay.com/library/EBAY/GUIDE1767/Seller%20disclosures%20in%20My%20eBay.PNG">screenshot.</a>)</ol> <li>Select My eBay.</li> <li>Select the Account tab.</li> <li>Go to Selling and select Seller disclosures.</li> <li>Select Create.</li> <li>Choose Seller disclosures.</li> <li>Enter the contents of your disclosure and select Save.</li> </ol> Note: The display name will be shown to buyers

when the disclosure is added to a listing. (See <https://cskb.qa.ebay.com/library/EBAY/GUIDE1767/Creating%20a%20seller%20disclosure.PNG> of the page where sellers enter their disclosure details)

Can I create seller disclosures on the eBay app? No, you can currently create seller disclosures on the eBay desktop site only. We are working on adding this feature to mobile soon.

How do I edit or delete a disclosure I've created? You currently can't delete a seller disclosure, but you can edit your disclosures in My eBay. When you edit a disclosure, your updates will automatically be applied to any listing you've added it to. (See <https://cskb.qa.ebay.com/library/EBAY/GUIDE1767/editing%20a%20seller%20disclosure.PNG> See screenshot of the page where sellers enter their disclosure details)

- Select My eBay.
- Select the Account tab.
- Go to Selling and select Seller disclosures.
- Select Edit next to the disclosure you'd like to update.
- Edit your disclosure and select Save.

When you edit a disclosure, your updates will automatically be applied to any listing you've added the disclosure to.

I've added a disclosure to my listing. Where will buyers see it? Buyers will see a link to your disclosures in the item description section of your listings.

How do I add a seller disclosure to my listing? You can add a disclosure when you're creating a listing using the new listing tool. You can also choose to add a disclosure for listings in a specific country.

- Select Sell.
- Select Create listing, and then choose Single listing.
- Enter a title for your listing.
- Go to the Item disclosures section and select Show more.
- Select the toggle next to Add seller disclosures.
- Select the Default disclosures dropdown to choose a disclosure, or select Add disclosures for a specific country to choose a disclosure by country.

You can add up to 6 seller disclosures per listing. Keep in mind that default disclosures will be visible to buyers across all sites and country-specific disclosures will be visible to buyers only in that country.

I need to add a take-back policy to my listing. For detailed instructions about take-back policies, see [Take-back policies](#)

href="https://cskb.vip.ebay.com/cskbapp/art?page=content&id=LIVE2281&viewlocale=en\_US&curPage=art&prevPage=srp">LIVE2281 - Extended producer responsibility</a>. </h2>