Processing an individual credit, processing account and subscription credits

<h2&gt;GUIDE.SUMMARY **FLOW FOR PROCESSING** Α **CREDIT** <img alt="" src="https://cskb.ga.ebay.com/library/EBAY/1399 GUIDE/Credits%20Workflow%20-%20July%2020 23.PNG"><br&gt; &nbsp; General &nbsp; There are three types of credits that can be processed for a member's account: <ul&gt; &lt;li&gt;ltem Credits are processed through Billing Hub using the Item Level Credit flow.</li&gt; &lt;li&gt;Subscription Credits are processed through the STTI Account Activity or through the Billing Hub using the Subscription Fees & Samp; Credits flow. </li&gt; &lt;li&gt;Account Credits are processed through the Billing Hub using the Account Level Credit flow; account credits aren't associated with any subscription or listing and can include late payment fees, returned item fees, etc.</li&gt; &lt;/ul&gt; &nbsp; Workflow links &lt:a href="https://cskb.ga.ebay.com/cskbapp/art?page\_content&id=GUIDE1399&ViewLocale= en\_US#individual items">Crediting individual items through the Billing Tool</a&gt; &lt;a href="https://cskb.ga.ebay.com/cskbapp/art?page\_content&id=GUIDE1399&ViewLocale= en US#Billing tool">Processing a partial credit using the Billing Tool</a&gt; &lt;a href="https://cskb.ga.ebay.com/cskbapp/art?page\_content&id=GUIDE1399&ViewLocale= en\_US#subscription credit">Processing a subscription credit through the Subscription Credit Tool&lt:/a&gt: &lt:a href="https://cskb.ga.ebay.com/cskbapp/art?page\_content&id=GUIDE1399&ViewLocale= en US#account credit">Processing an account credit through the Billing Hub</a&gt; &lt;a href="https://cskb.ga.ebay.com/cskbapp/art?page\_content&id=GUIDE1399&ViewLocale= en\_US#status">Checking the status of your requested credit</a&gt; &lt:/h2>&lt:h2>GUIDE.RELATED LINKS Related articles &lt:ul&at: <li&gt;&lt;a href="https://cskb.vip.ebay.com/cskbapp/art?page=content&id=GUIDE1506">eBay Manual Seller Policy</a&gt;&lt;/li&gt; Fee Credit <li&gt;&lt;a

href="https://cskb.vip.ebay.com/cskbapp/art?page=content&id=GUIDE1450"

target="\_blank">CS Billing Tools Overview</a&gt;&lt;/li&gt; &lt;/ul&gt; &lt;/h2&gt;