

Reporting a product that violates an eBay policy

If you think a product in the eBay Catalog violates any of our policies, let us know and we'll look into it.

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If some of the product information in the catalog looks inaccurate or incomplete, read our article on

<https://www.ebay.com/help/selling/listings/creating-managing-listings/listing-item-product-details-catalogue?id=4653> Listing with the eBay catalog to find out how to update it. You

should only report a product if:

- It's prohibited for sale on eBay

- It infringes someone else's copyright (such as a photo) or trademark (such as a brand name or logo)

You'll find all the rules about what's allowed on eBay in our [Listing policies](https://www.ebay.com/help/policies/listing-policies/listing-policies?id=4213).

Activity on eBay is required to follow this policy, the eBay [User Agreement](https://www.ebay.com/help/policies/member-behavior-policies/user-agreement?id=4259) and all applicable laws, as well as respect the rights of third parties. If it

doesn't, eBay may take action consistent with applicable laws and the eBay [User Agreement](https://www.ebay.com/help/policies/member-behavior-policies/user-agreement?id=4259), and may even be legally required to do so. Such actions may include, as

an example only: Removing the listing or other content, issuing a warning, restricting activity or account suspension. If you have an issue with an item you purchased — for example, you

haven't received it or it arrived damaged — this is not the right place to report it. Instead,

you should work with the seller to resolve your issue. If they can't resolve it, we can step in and help. Find more information in our <https://www.ebay.com/help/buying/returns-refunds/returns-missing-items-refunds-buyers?id=4008> and returns articles.

Tip If you're the owner of a copyright or trademark and you believe it is being infringed, you should contact our <https://www.ebay.com/help/policies/listing-policies/selling-policies/intellectual-property-vero-program?id=4349> Verified Rights Owner (VeRO) program directly.

How to report a product

You can report a product by following these steps:

- Select Report policy violations next to the product you want to report.
- On the next page, choose File a report.
- Make a selection in each of the Report Category, Reason for Report, and Detailed Reason sections.
- Choose Submit report.

Reporting a product

Report a product. Reporting, Reporting a product to eBay