

Personal information policy

Selling private information, social media items, and software or tools that send unsolicited contacts are not allowed on eBay.

We want to provide our users with a safe and private marketplace so items like this can't be sold on eBay.

What is the policy? We don't allow the following to be sold on eBay:

- Personal contact information such as phone numbers, email lists and addresses
- Social security numbers or similar sensitive information
- Accounts that require users to send passwords (for example, to sell access to the next level of social media games)
- Social media items such as

- "accounts", "likes", "followers", or

- "subscribers"
- Software or tools used to send unsolicited contacts, such as text messages or email (spam), or to harvest contact details

- Activity on eBay is required to follow this policy, the eBay

[User Agreement](https://www.ebay.com/help/policies/member-behavior-policies/user-agreement?id=4259) and all applicable laws, as well as respect the rights of third parties. If it doesn't, eBay may take action consistent with applicable laws and the eBay

[User Agreement](https://www.ebay.com/help/policies/member-behavior-policies/user-agreement?id=4259), and may even be legally required to do so. Such actions may include, as an example only: Removing the listing or other content, issuing a warning, restricting activity or account suspension.

Visit [Seller Help](/sellerhelp/policy) - opens in new window or tab to find details of any policy issues with your account or listings, and get the information you need to quickly resolve them.

Why does eBay have this policy? This policy protects the privacy of others, helps our members follow important government regulations, and creates a safer marketplace.

<h2>personal information,emails,email lists,phone number,address,social security,social media</h2>