

LP - Other site interference policy - List Practices

GUIDE.TALKING_POINTS Scripts in a listing

- The site contains robot exclusion headers - special computer coding that allows content providers to decide which of their pages are public and which will remain private. Much of the information on the site is updated on a real-time basis and is proprietary or is licensed to eBay by our users or 3rd parties.
- You agree that you will not use any robot, spider, scraper or other automated means to access the site for any purpose without our express written permission.
- Make a listing look different
- Some HTML or JavaScript functions can be used for malicious purposes. To maximize the trust and safety of the eBay marketplace and community, eBay does not permit the use of HTML or JavaScript functions that interfere with eBay's official site functions.

GUIDE.DETAILED_INFORMATION

Detailed information about this policy

Interference or attempted interference with eBay's site or operations using any software program, script, routine, or activity is a serious offense and a violation of eBay policies. Members using the eBay site may only modify or add content in those areas specifically designated for member use. Designated member areas are:

- the description area of the "View Item" page
- the reply box on the eBay discussion, chat, and help boards
- the member's profile page
- the bid box
- the eBay email forwarding system text box (e.g., Ask Seller a Question, Contact eBay Member)

Any content that leaves the Description area that interferes with eBay's site such as altered background color, modified logos, and modified page layout is strictly against our guidelines.

Additionally, eBay does permit sellers to utilize specialized HTML programs - including Flash, and JavaScript - in order to enhance their eBay auctions, provided that they are not employed in a manner which may jeopardize the privacy or security of members of the eBay community, or otherwise violate any of eBay's other site policies. Content must also comply with all other eBay policies.

Google Safe Browsing block When a web site or page is hacked or is found to host malware that sends

content offsite, it will be blocklisted by Google Safe Browsing (GSB) as suspicious or unsafe. When a seller uses these links or images in their listings, the content of those listings will also be blocklisted by GSB. When a buyer with GSB or Google Toolbar enabled on their computer attempts to view these listings, they will receive a notice that the content of the page they are trying to view is not safe; this makes it look as if eBay is hosting unsecure and fraudulent content. This can also affect eBay's standing in search on Google. The more blocklisted content that appears on eBay, the lower we will appear in search on Google and other search engines. When a listing is found to contain blocklisted content, the Anti Virus Scrubber (AVS) Team will contact the member to ensure that this content is removed, and to educate the seller on why they cannot use those links/images.

[GUIDE.SUMMARY](#) What >

Interference or attempted interference with eBay's site or operations using any software program, routine, or activity is a serious offense and a violation of eBay policies. In addition, any content that leaves the Description area that interferes with eBay's site such as altered background color, modified logos, and modified page layout is strictly against our guidelines. Why This policy was designed to help protect certain content on eBay's web site, much of which is proprietary or licensed to eBay by 3rd parties, including members.

[GUIDE.RELATED_LINKS](#) Related help pages [Site Interference](#) <http://pages.ebay.com/help/policies/everyone-interference.html>

[HTML](#) & [JavaScript](#) <http://pages.ebay.com/help/policies/listing-javascript.html>

[Related articles](#) <https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1070>> Listing policies - item ended, removed, or not renewed by eBay (seller) [Related email templates](#)

[href="https://cskb.vip.ebay.com/cskbapp/art?page=content&id=SOL7164"](https://cskb.vip.ebay.com/cskbapp/art?page=content&id=SOL7164)>Site

Interference-Other Site Interference <a

[href="https://cskb.qa.ebay.com/cskbapp/art?page=content&id=SOL4569"](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=SOL4569)>Request to

change community content

</h2></h2>GUIDE.INSTRUCTIONSSTEPS_TO_RESOLVE See <a

[href="https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1043"](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1043)>Report a

member for our instructions to report a listing. </h2>