

## Travel policy

Individual sellers, travel providers and licensed travel agents can list travel services or vacation packages following our guidelines.

undefined

Many travel services, including flights and hotel, spa, and resort stays, can be listed on eBay. The type of travel service a seller can list depends on whether they're a travel provider, a licensed travel agent or an individual who's listing their own lodging.

What is the policy?

The following travel items can't be listed on eBay:

- Choices of lodging locations, airlines, cruise line or cruise points of departure or destination
- Third party travel certificates and documents not issued directly by a provider of travel, but by travel wholesalers, consolidators or other intermediary travel sellers.

These certificates generally offer the holder free or low-cost travel services with a choice of destination, hotel, resort, cruise line or airline

- Travel club memberships
- Resale of travel-related incentives such as awards, coupons, upgrades, etc that are subject to cancelation by the travel provider if resold

Sellers must clearly state the types and amounts of any special fees associated with the travel listing in the item description. These fees must be included in the item price.

- Taxes paid to government or other regulatory agencies don't have to be included in the item price, but sellers

need to clearly state the amounts in the item description. Listings must clearly and accurately state additional fees

- Timeshare listings are allowed subject to these guidelines:
- Must be listed in the Real Estate > Timeshares for Sale category
- The title of the listing must state the exact location and resort. Sellers are not allowed to state "multiple destinations" or offer choices for location

Rules for individual sellers

### Individual sellers can rent out their own lodging, such as a timeshare, condo, apartment or

home.<ul><li>Sellers must list in the correct category: Travel & Lodging</li></ul>Upon request, sellers may be required to provide documentation with proof of their ownership rights. Accepted documents to prove ownership rights are:<ul><li>Deed</li><li>Maintenance fee statement</li><li>Utility bill</li><li>Contract</li><li>Reservation</li></ul></h3>Rules for travel providers and licensed travel agents</h3>Travel providers and licensed travel agents must follow these guidelines:<ul><li>Item descriptions must include the <a href="#disclaimer">eBay Travel Disclaimer</a></li><li>Sellers must be lawfully allowed to do business in all states and territories in the US, as well as all provinces and territories in Canada</li><li>Must book the travel for the buyer or winning bidder</li><li>Listings must display all travel-licensing credentials by name and number<ul><li>A choice of travel dates are allowed, but the specific destination, location of the hotel, spa, or resort or cruise line and cruise, must be clearly identified in the listing</li></ul></li><li>Upon request, sellers may be asked to provide travel licensing and accreditation.Activity on eBay is required to follow this policy, the eBay <a href="https://www.ebay.com/help/policies/member-behavior-policies/user-agreement?id=4259">User Agreement</a> and all applicable laws, as well as respect the rights of third parties. If it doesn't, eBay may take action consistent with applicable laws and the eBay <a href="https://www.ebay.com/help/policies/member-behavior-policies/user-agreement?id=4259">User Agreement</a>, and may even be legally required to do so. Such actions may include, as an example only: Removing the listing or other content, issuing a warning, restricting activity or account suspension.</li></ul><h2 id="section2"><a id="disclaimer" name="disclaimer">eBay Travel Disclaimer</a></h2>Sellers are required to copy and paste the following disclaimer word for word in all travel listings:"By listing this auction, I verify that I am the actual travel agent or travel provider and not a third party affiliate. The travel/accommodations in this auction will be booked directly through me and not an outside agency.

I also verify that, other than the government taxes and related government fees stated within the listing description itself, there will be absolutely no additional fees, charges or after auction purchases associated with booking the travel within this listing.

[TipVisit & Seller Help](/sellerhelp/policy) - opens in new window or tab to find details of any policy issues with your account or listings, and get the information you need to quickly resolve them.

## Why does eBay have this policy?

This policy helps ensure that the eBay user experience is a positive one and that important government regulations are followed.

## Helpful links

- [US Trust & Safety](https://ocswf.ebay.com/mudcwf?deptName=USe2MListing) - request for documentation - opens in new window or tab
- [California Office of the Attorney General - Seller of Travel](https://oag.ca.gov/travel) - opens in new window or tab
- [eBay for Charity](https://charity.ebay.com/) - opens in new window or tab

## eBay travel policy, travel, vacation, vacation packages, holiday, travel services