

Item location policy

Item location information must accurately state where the item will be shipped from.

To make sure buyers have a clear understanding of shipping charges and delivery times, sellers must provide accurate information in their listings about where their item will be shipped from.

What is the policy?

- Clear and accurate information about where the item is located, including the postal code, city and country where the

- item will ship from, must be included in listings
- Item location information must be consistent across all areas of the listing including title, description and item
- specifics
- A tracking number uploaded after an item has sold must match the shipping location provided in the listing

Activity on eBay is required to follow this policy, the eBay

and all applicable laws, as well as respect the rights of third parties. If it

doesn't, eBay may take action consistent with applicable laws and the eBay

, and may even be legally required to do so. Such actions may include, as an example only: Removing the listing or other content, issuing a warning, restricting activity or

account suspension. Visit Seller Help - opens in new window or tab to find details of any policy issues with your account or listings, and get

the information you need to quickly resolve them.

Why does eBay have this policy?

This policy helps buyers make informed purchasing decisions based on shipping charges and delivery times, and protects sellers from complaints about excessive costs or delays.

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