

## Billing for Sellers - payment method for paying eBay Selling fees

**GUIDE.SUMMARY** What Payments Methods are divided into two kinds: automatic debits or one-time payments (OTP). Automatic Debits Sales fees (e.g. sales commission, international fee) are automatically deducted from order proceeds. Separate fees (e.g. listing fees such as minimum price, listing fee or subscription fees) will be charged against credits from order proceeds or, if applicable, collected from the deposited payout method. Sellers can store a separate payment method for selling costs in addition to the payout method. The following payment methods are accepted: Credit Card (Visa & Mastercard) Direct Debit We don't accept cash or check payments. If a cash payment is sent to us, we're not responsible for that payment. We're unable to research missing cash payments. Note: Depending on the tax legislation of your country of residency, local Value Added Tax (VAT), Goods and Services Tax (GST) or similar consumption tax might apply in addition to your eBay fees. One-time payments (OTP) One-time payments are manually initiated by the seller and can be made at any time. We accept the following one-time payment methods: Credit Card Direct Debit Payment due date Our fees are due for payment immediately (see <https://cskb.qa.ebay.com/csxbapp/art?page=content&id=GUIDE1220>)

[GUIDE1220](https://cskb.qa.ebay.com/csxbapp/art?page=content&id=GUIDE1220)

**GUIDE.RELATED\_LINKS** Related member-facing pages Setting up and changing your payment method for fees and selling costs [https://www.ebay.com/help/selling/fees-credits-invoices/setting-changing-payment-method-fees-selling-costs?id=5205](#)

[https://www.ebay.com/help/selling/fees-credits-invoices/setting-changing-payment-method-fees-selling-costs?id=5205](#) Related articles

<li><a href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=GUIDE1026">Chargebacks / Payment Reversals and Appeals</a></li><a href="https://cskb.vip.ebay.com/csKBapp/art?page=content&id=GUIDE1034">eBay Account Information</a></li><a href="https://cskb.vip.ebay.com/csKBapp/art?page=content&id=GUIDE1012">Selling Limits - General Information</a></li></ul> Related solutions </ul> </li></a></li><a href="https://cskb.vip.ebay.com/csKBapp/art?page=content&id=SOL3691" target="\_blank">How to make one-time payment</a></li></ul> &nbsp; </h2></h2><table cellpadding="2" cellspacing="0"><tbody><tr><td><a href="https://cskb.qa.ebay.com/csKBapp/art?page\_content&id=GUIDE1040&ViewLocale=en\_US#Automaticfaq">Automatic payments</a></td><td><a href="https://cskb.qa.ebay.com/csKBapp/art?page\_content&id=GUIDE1040&ViewLocale=en\_US#ccfaq">Credit card-specific</a></td><td><a href="https://cskb.qa.ebay.com/csKBapp/art?page\_content&id=GUIDE1040&ViewLocale=en\_US#directfaq">Direct pay-specific</a></td><td><a href="https://cskb.qa.ebay.com/csKBapp/art?page\_content&id=GUIDE1040&ViewLocale=en\_US#onefaq">One-time payments</a></td><td><a href="https://cskb.qa.ebay.com/csKBapp/art?page\_content&id=GUIDE1040&ViewLocale=en\_US#canadafaq">Canada-specific</a></td></tr></tbody></table> &nbsp; <a id="Automaticfaq" name="Automaticfaq"></a>Automatic payments Why do&nbsp;you require sellers to set up a payment method for payout? </ul> </li>It is necessary to file a payment method in order to receive your funds from orders.</li></li>Sales fees (e.g. sales provision, international fee) are automatically deducted from the order proceeds.</li> </li>Separate fees (e.g. listing fees such as reserve price, listing fee or

subscription fees) will be charged against your balance from order proceeds or, if applicable, collected from the stored payout method.

If I don't want to enter a payout method, is there another option available so you can continue to list items?

If you don't enter a payment method for payout, we cannot payout your funds.

Can I use one funding source on multiple accounts?

Yes, you can use the same credit card and the same direct pay funding source.

What is a Preferred payment method?

eBay deducts fees and expenses related to your sales from your funds prior to payout. If your funds are not sufficient to cover a cost or fee, eBay will collect the amount owed from your payment method on file such as your debit or credit card or your linked bank [financial] account.

If you have more than one payment method on file, you can mark a payment method as the preferred method to use to pay for outstanding fees and expenses. eBay will charge this payment method before charging any other payment method on file.

These charges will appear as a Transfer when viewed in Seller Hub or My eBay.

When will my Preferred payment method be charged?

The time your preferred payment method is charged depends on the amount to be paid. Internal Information Below are the thresholds and timeframes in which we will charge the preferred payment method. The below should not be shared with sellers as the thresholds may change in the future depending on the sellers profile.

-\$0.01 to -\$10: Seller will be billed on day 14

-\$10 to -\$249.99: Seller will be billed at end of day

-\$250+: Seller will be billed immediately

Currency threshold values are the same in each regions designated currency (CAD, AUD, GBP, EUR, USD, CHF)

What happens if my preferred on-file payment method fails for any reason?

If your payment fails for any reason, you will owe eBay until future orders fulfill this amount or you make a successful one-time payment.

If the amount is greater than \$10, and has reflected negative for more than 11 days, you will be asked to make a

[https://cskb.qa.ebay.com/cskbapp/art?page\\_content&id=GUIDE1040&ViewLocale=en\\_US#makeotp](https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1040&ViewLocale=en_US#makeotp)&one-time payment (via email reminder) &id="ccfaq" name="ccfaq"&Credit card-specific Can I use a pre-paid card for automatic payments? &Pre-paid cards are fine if all 3 of these requirements are met:&ol><li>There is a 16-digit account number on the card.</li><li>The card has a CVN and expiration date.</li><li>The card is secured from a bank where an application and deposit were provided. </li><li>The card is from a financial institution where you applied using your SSN, a deposit (if necessary), and other credit reporting information.</li><li>Since it is secured from a bank, we can verify the billing address that was provided during the application process.</li></ol> Can I use a pre-paid card to remove the trading limit on&nbsp;your account? &Yes, a pre-paid credit card will remove the trading limit as long as the card is accepted by our system.&id="directfaq" name="directfaq"&Direct pay-specific I am having trouble putting&nbsp;your account on file. &Make sure that the routing number you're using is from a check, not a deposit slip.&br> Deposit slips use a different routing number.&li>Some banks have a unique routing number for use with online transactions. You'll need to check with your bank to see if there is a different routing number you should use.&id="onefaq" name="onefaq"&One-time payments I dont want the payment taken from that account. How do you enter a separate funding source or make a one-time payment? &You can enter a separate funding source for selling costs or &[https://cskb.qa.ebay.com/cskbapp/art?page\\_content&id=GUIDE1040&ViewLocale=en\\_US#makeotp](https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1040&ViewLocale=en_US#makeotp)&make a one-time payment&.&li>Please note that a separate payment method for sales costs can only be used if a verified payout method is already stored.&li>One-time payments can only be made by direct debit or credit card.&li>My eBay account is suspended. How can I pay? &If your eBay account has been restricted or suspended because you have sales charges or a refund

pending, you can &lt;a

href="https://cskb.qa.ebay.com/cskbapp/art?page\_content&id=GUIDE1040&ViewLocale=en\_US#makeotp">make a one-time payment</a> to fix the problem. After we receive the

payment, your eBay account will be unlocked.</li> <li>A payment by direct debit is always possible if you have already deposited a payment method for payouts. If this is not yet the case, we recommend that you start with this step. If your user account is suspended, your current option is to

pay with a credit card in order to balance the account as soon as possible.</li> <li>You can find all the necessary information and details in the message we sent you regarding your restriction.</li> </ul> What is the maximum number of times I can make a one-time

payment in one day? <ul> <li>There is a limit to the number of times you can make a one-time payment in one day.</li> <li>However, we don't have information on the exact number of times you can try.</li> <li>Once you hit the limit, you'll get a clear message

letting you know that additional payments are no longer allowed at that time.</li> <li>If you get that message, please try again after 24 hours.</li> </ul> Can I make a one-time payment to my Available funds? <ul> <li>If you owe eBay money (available and processing funds are negative), you will be given the option to make a one-time payment.</li> <li>If

you do not have a negative balance, you will not be able to make a one-time payment.</li> </ul> <a id="canadafaq" name="canadafaq"></a>Canada Specific Information Which credit cards are accepted? eBay accepts the following credit cards for ebay.ca site accounts:

<ul> <li>MasterCard</li> <li>Visa</li> </ul> How do I make a one-time payment? <ul> <li></li></ul>

href="https://cskb.qa.ebay.com/cskbapp/art?page\_content&id=GUIDE1040&ViewLocale=en\_US#makeotp">Follow the same instructions as the US</a>.</li> </ul> What are

the requirements to make a one-time Direct Pay payment on ebay.ca? <ul> <li>You need to be billed in US dollars or CA dollars.</li> </ul>   </h2></h2>GUIDE.INSTRUCTIONSSTEPS\_TO\_RESOLVE Adding a new payment

method To add a new payment method for the sale cost: 

- Go to Payments in My eBay.
- Select Add a payment option.
- Under Select a payment option, select Credit Card or Bank Account.
- Select Next.

For Credit Cards: Enter your credit card information and select Next.- For Bank Accounts: You will be prompted to go to your bank account and log in or enter your bank details, confirm the bank details and then select Next.
- Select Preferred for sales charges and then Add.
If you do not want to use this payment method as your preferred payment method, you can skip this step.Selecting an existing payment method To select one of your existing payment methods as your preferred payment method: 

- In My eBay, go to Payments.
- Under Payment Options, select Manage below the stored payment method you want to use.
- Select Preferred for selling costs.
- Select Done.

If the Manage option is not available for a deposited payment method, that payment method may not qualify as a preferred payment method or it may no longer be valid. Changing your refund payment method To change your preferred refund method if your available, in-process, or withheld payouts are ever insufficient, please follow the steps below: 

- Call up the order in Seller Hub or locate it in My eBay.
- Select Send Refund or access the request under Cancel, Return or Item Not Received.
- Select your payment method.
- Select your preferred payment method and select Save.

[id="makeotp" name="makeotp">](#)How to make a one-time payment 

- Go to Payments in My eBay or Seller Hub.
- Select One-time payment to make a payment.

Note: One-time payments can only be made by debit or credit card. Where to find the one-time payment link 

- Via email in your inbox and in My eBay under My Messages.
- You will see a "banner" above the available amount in your My eBay or in the Seller Hub.
- You can also go directly to: <https://www.ebay.com/onetimepayment>

</li> </ol> Potential OTP issues <ul> <li>Seller may get the generic error message "We ran into a problem. Please try again" in some cases.</li> <li>This is NOT necessarily a bug.</li> <li>The error message is triggered by different issues, but is valid in most cases.</li> <li>Typical reasons for this error are: <ul> <li>Validations are not passed (same name / address / phone number as in the registration data)</li> <li>Card / Bank declines the payment</li> <li>Insufficient funds in the payment method</li> <li>Payment method went over the daily spend limit</li> <li>Timeout / maintenance / payment platform issue (on the payment provider's side)</li> <li>Too many unsuccessful daily attempts (10 / day) on that payment method (seller needs to wait 24 hours to try again)</li> </ul> </li> </ul> </li> </ul> </h2>