

Buying items with eBay Guaranteed Delivery

<h2><p>With eBay Guaranteed Delivery, you can narrow down your search results based on how quickly you want an item delivered.</p>

</h2>

<h2><h3>With eBay Guaranteed Delivery, you can narrow down your search results based on how quickly you want an item delivered. If the item doesn't arrive by the delivery date, we'll make it right.</h3>

</h2>

<h2>When you buy an item with eBay Guaranteed Delivery, if it doesn't arrive by the date specified in the listing, we'll make it right.<h2 id="section1">Searching for items

with eBay Guaranteed Delivery</h2>If you're searching for items on eBay and would like them to arrive before a specific date, you can filter your search results to only show items with

eBay Guaranteed Delivery. Here's how:Select the Guaranteed Delivery option on the left-hand side of the search results page, or select the Guaranteed Delivery toggle on the right-hand side to filter your results.Choose 1, 2, 3, or 4 day shipping.

Your search results will automatically refresh to show you all the items that match your selection. After you buy an item, we'll send you a confirmation email with your guaranteed delivery date. You'll also see the delivery date in <a

buy, you may be able to select a different shipping option. If you do, the shipping cost may change and, depending on the carrier, the delivery date may not be guaranteed. Check before you go to

checkout.<h2 id="section2">How to report a late delivery</h2>If the item you bought with eBay Guaranteed Delivery doesn't arrive on time, you can tell us by selecting Let us know in

your confirmation email. Then choose Report delivery issue on the order details page. You can also find your item in your purchase history -

opens in new window or tab

and select Report late delivery from the More actions dropdown menu. You'll need to let us know within 30 days of the guaranteed delivery date so we can make it right.

How we'll make it right

If something goes wrong, you can select an option to let us know how we can make it right. Depending on the issue, you may be able to:

- Receive a \$5 coupon to use on a future eBay purchase (if shipping was free)
- Get a refund for the shipping cost (if you paid for shipping)
- Return the item for free and get a full refund
- Let the seller know that you didn't receive your item

Once you've made your choice, you don't have to do anything else. We'll process your request right away.

eBay Guaranteed Delivery

opt in guaranteed delivery, set up guaranteed delivery