

Reporting content on eBay

If you've seen content on eBay that you believe is inappropriate, let us know and we'll look into it.

As a global ecommerce platform, we're committed to the safety of our users and to protecting the integrity of the products sold on our platform. Our work in maintaining the safety of our marketplace is a top priority as we continuously develop new technologies and enhance our operations through improved policies, tools, and partnerships. To that end, we strictly prohibit the sale of items and content that violate the law, eBay's User Agreement, or eBay's Policies. If you've seen content on eBay that is potentially illegal in nature, or doesn't comply with our policies, you can [report it to us](#section1). Please note this is not the correct page to report issues with a purchase, for example, you haven't received an item, or it arrived damaged. Instead, please see our help pages below that provide information and instructions to solve your issue:

- [Verified Rights Owner \(VeRO\) policy](https://www.ebay.com/help/policies/listing-policies/selling-policies/vero-policy?id=4349)
- [Manage returns, missing items, and refunds](https://www.ebay.com/help/selling/managing-returns-refunds/manage-returns-missing-items-refunds-sellers?id=4079)
- [Report an issue with a seller](https://www.ebay.com/help/buying/resolving-issues-sellers/report-issue-seller?id=4022)
- [Report an issue with a buyer](https://www.ebay.com/help/selling/resolving-buyer-issues/report-issue-buyer?id=4084)

How to report inappropriate content

Here's how you can submit a report to us:

- On the right-hand side of the page, select the question mark

icon.Select Submit report under Report content. You may be asked to sign in or submit as a guest.Under What would you like to report? select the correct type of content, e.g. Feedback.Fill in the form, including the details of the content you're reporting, and the reason for reporting it. You can also add freeform text and upload documents.Select Submit report.Once you submit a report, we'll review it in a timely and diligent manner, and notify you once we've made a decision on the reported content. You can also report illegal content here, though we recommend submitting the report on the page where you noticed the content, so we can better investigate. Please note that eBay is entitled and under certain circumstances even obliged to provide your report to any affected user whose content has been reported.<h2 id="section2">Reporting other issues</h2>If you are an owner of intellectual property rights or authorized representative and wish to report a listing that may infringe on those rights, please use our dedicated VeRO program. If you are a market surveillance, monitoring or law enforcement authority and wish to report non-compliant listings please use our dedicated Regulatory Portal. For other enquiries that are not related to reporting illegal content, please see our help pages. You can also contact our customer service using the contact options below.</h2>

<h2>DSA, Digital Services Act, report content, report policy violation, submit report, illegal</h2>