

International shipping for sellers

Selling internationally is a great way to grow your business, and it's easy to get started. Simply add international shipping and your listings will become available to millions of eBay buyers worldwide.

When creating your listing, add international shipping by selecting the countries you're open to shipping to, and an international shipping service.

Tip Before making your items available internationally, read our [International trading policy](https://www.ebay.com/help/policies/prohibited-restricted-items/international-trading-policy?id=4338).

If you're offering international shipping but you'd prefer to exclude certain locations, see our article on [setting buyer requirements](https://www.ebay.com/help/selling/listings/creating-managing-listings/setting-buyer-requirements?id=4152).

How to add international shipping to listings Before adding international shipping to your listings, consider using [eBay International Shipping](https://www.ebay.com/help/selling/shipping-items/setting-shipping-options/ebay-international-shipping-program?id=5348).

To add international shipping to your listing, select the countries you're open to shipping to and enter your international shipping service and costs. Here's how:

The quick listing tool

- On the create a listing page, scroll down to the How you'll ship it section.

- Choose either Select shipping for me or Select shipping myself.
- Select Create your own international shipping option.

- In the Shipping option dropdown, you have two options:
- Charge actual cost: Shipping costs are automatically calculated based on the buyer's ZIP code and the dimensions and weight of the package.

- Charge a flat cost: All buyers will be charged the same amount for shipping, regardless of their

shipments entering a country. All shipments being sent to and from a country must clear customs first. Your carrier will provide the applicable forms you'll need to fill out for international shipments, before you pay for and print a shipping label on eBay. If you choose to send your item with the U.S. Postal Service (USPS), there are two forms that may apply:

- Green Tag 2976
- White Form 2976-A

Below is a description of when each of these forms is applicable:

Service	Shipping Method	Green Tag 2976	White Form 2976-A
Letter Post (small mail)	Ground & Airmail	Less than \$400 value	Value is \$400 or more
Parcel Select	Ground & Airmail	N/A	All packages
Global Priority Mail	Airmail	Non-dutiable items (little or no value)	Dutiable items

You can find these forms online as well as other relevant customs information on the [US Postal Service website](https://www.usps.com/international/customs-forms.htm) - opens in new window or tab.

Filling in a customs form

On the form, you'll need to enter:

- Your name and address
- The recipient's name and address
- The package's contents, value, and weight

You'll also need to add other information such as the Exemption and Exclusion Legend, or a Proof of Filing Citation that is required by the U.S. Census Bureau. You may need to [file an export license](#exportlicense) for items that sold for more than \$2,500. When completing the customs form, please use the following guidelines:

- Contents:** Enter a detailed description of each item - for example: "men's cotton shirts." General descriptions such as "samples, food products" are not permitted.
- License number:** If your item is accompanied by a license or certificate, enter the license number.
- Certificate number:** If your item is accompanied by a license or certificate, enter the certificate number.
- Invoice number:** If your item is accompanied by a license or certificate, enter the invoice number.
- Item value:** Enter the value of each item

and total in U.S. dollars

Item weight: Enter the net weight of each item in pounds and ounces. Enter the total weight of the package in pounds and ounces, including packaging, which corresponds to the weight used to calculate the postage

Country of manufacture/origin: State the country where the goods originated—that is, where the items were produced/manufactured or assembled. Senders of commercial items are advised to supply this information because it will assist customs in processing the items

EEL/PFC: Enter an

Exemption and Exclusion Legend or Proof of Filing Citation

HS Tariff Number: If known, enter the 6-digit HS (Harmonized System) Tariff Number. This number must be based on the Harmonized Commodity description and coding system developed by the

<http://www.wcoomd.org/> World Customs Organization - opens in new window or tab

Tip You need to enclose an invoice for all commercial items. Using the Customs Declaration Envelope The Customs Declaration Envelope (Customs Envelope 2976-E) is an adhesive-backed plastic envelope that's used to hold shipping labels and customs forms.

These envelopes can be picked up from your local Post Office or ordered

https://shop.usps.com/webapp/wcs/stores/servlet/CategoryDisplay?catalogId=10001&storeId=10052&categoryId=10000034&langId=-1&parent_category_rn=10000002&top_category=10000002 online at the USPS web site - opens in new window or tab

Specifying the Automated Export System/Internal Transaction Number (AES/ITN) On the customs form you'll need to specify an Automated Export System/Internal Transaction Number (AES/ITN). An ITN is required for any international shipment that contains an item valued over \$2,500 and/or

requires an export license unless

<http://www.census.gov/foreign-trade/regulations/regs/flipper/index.html>

exemptions - opens in new window or

tab apply.Example:AES

X20120502123456AESDOWN 123456778 02/25/2012To get an
ITN, go to the <a

href="https://www.census.gov/newsroom/blogs/global-reach/2019/05/filing_in_aesdirect.html"

target="_blank">AESDirect website - opens in new window or tab.For most shipments,
you'll be able to use one of the following Exemption
and Exclusion Legends - opens in new window or tab:If you're

shipping to Canada, enter "NOEEI 30.36"If the value of your shipment
is less than \$2,500, enter "NOEEI 30.37(a)"If the item you're

shipping is a gift or humanitarian donation, enter "NOEEI
30.37(h)"<h3>Filing export

licenses</h3>If you're shipping an item valued at more than \$2,500 or an item requiring
an export license, you need to file electronically with the U.S. Census Bureau and get a Proof of

Filing Citation (PFC). To file electronically, go to the U.S. Census Bureau

Automated Export System (AES) - opens in new window or tab. You'll also find
additional information there on:Items that may require an export

licenseRequirements for and restrictions on shipping to certain
countries <h3>Who pays for customs?</h3>Generally, buyers

pay any additional costs associated with international purchases, such as duties, taxes, and
customs clearance fees. To avoid any misunderstandings with your buyers, state this clearly on your

listings.Here's an example:"International buyers – please note: Import
duties, taxes, and charges aren't included in the item price or postage cost. These charges are

the buyer's responsibility."Please check with your country's
customs office to determine what these additional costs will be, prior to bidding or

buying.”

Also note:

- It’s illegal to falsify customs declarations or mark an item as a “gift” in order to avoid customs fees. If a buyer asks you to commit customs fraud, [report it to us](https://spd.ebay.com/RBASellerHub) - opens in new window or tab
- To follow US export regulations and prevent your package from being held for inspection, you must complete customs forms and possibly file an export license for items that sold for more than \$2,500
- Customs regulations vary by country and not all carriers ship to all locations

eBay is partnering with third-party carriers to provide affordable international shipping services for items that fit certain eligibility criteria. Buyers with a shipping address in Mexico can select international shipping with [Estafeta](https://www.ebay.com/cdp/help/freight/estafeta) - opens in new window or tab, and buyers with a shipping address in China can select [HDB International Shipping Services](https://www.ebay.com/cdp/help/freight/hdb) - opens in new window or tab when purchasing eligible items.

eBay global shipping program, eBay international shipping, eBay global shipping center, eBay shipping overseas, eBay shipping overseas