

Blocking a buyer on eBay

If you've had an issue with a buyer and don't want them to purchase or bid on your items, you can add them to your Blocked buyers list. They'll be unable to place bids or buy from you until you remove them from the list.

Block a buyer

Here's how to add a member to your blocked buyer list:

- Go to the <https://www.ebay.com/bmgt/BuyerBlock?> Block bidders or buyers from your listings - opens in new window or tab
- page.
- Enter the buyer's username in the text box (you can add up to 5,000 usernames).
- Select Submit.

Tip You can restore a past blocked bidder/buyer list by selecting Restore list.

Unblock a buyer

You can remove a buyer from your list any time. Here's how:

- Go to the <https://www.ebay.com/bmgt/BuyerBlock?> Block bidders or buyers from your listings - opens in new window or tab
- page.
- Delete the username of the member from the text box.
- Select Submit.

Set buyer requirements

You can choose to block buyers based on certain criteria. For example, buyers living in a country you don't ship to, or buyers with excessive canceled orders because they didn't pay for items. You can also choose to exclude specific postage locations (regions, countries, PO boxes) from your listings. For more information, see [our page on](https://www.ebay.com/help/selling/listings/creating-managing-listings/setting-buyer-requirements?id=4152) [setting buyer requirements](https://www.ebay.com/help/selling/listings/creating-managing-listings/setting-buyer-requirements?id=4152).