

## APAC CBT CS Batch Tool Overview

<h2>GUIDE.DETAILED\_INFORMATION Install:<br> <ol> <li>Click <a href="http://shb-cbtdb-001/BTAD/BTAD%20Setup%201.3.7.exe">http://shb-cbtdb-001/BTAD/BTAD%20Setup%201.3.7.exe</a></li> <li>Click install</li> <li>Login by ASAC and Yubekey:<br> </li> <li>Click Bulk Action start using batch tool.<br> </li> </ol> <br> Upload files: <ol> <li>Click Download CSV<br> </li> <li>select related DP<br> <br> DP description is <a href="https://cskb.qa.ebay.com/csKBapp/art?page\_content&id=GUIDE1727&ViewLocale=en\_US#BTAD-DP">here</a>.</li> <br> <li>After complete the DP fileClick Upload<br> <br> <br> File: pull the DP file in here<br> Name: batch process name<br> Type: choose DP<br> Country: select related region: Greater ChinaJapanIndiaSingaporeIreland, UKUS, DE<br> Description: put detail description about this batch, the content will be put into Document MAC notes.CS team will use this as reference to the sample check before action the file. MAC sample is below.<br> <br> On the other hand, there is description in some of upload files. It will be show up in<br>limit change related MAC<br>  EODexpected

action date. After all above information completed, click Submit, then click Task<br> <br> You can see the file will show up in the list and pending action<br> <br> If you found the uploaded file has problem, before the list start action you can click to remove this task and upload a new one. If you haven't found your uploaded task in the list you can click to refresh the list.


</li> </ol> </h2><h2>GUIDE.INSTRUCTIONS STEPS\_TO\_RESOLVE BTAD DP

Description
General - Limit Change</td> <td width="29%"></td> <td width="16%">- Limit change  - Can increase or decrease limit</td> <td width="20%">- User ID: put oracle ID, should not have anything follow the oracle ID, such as space.  - New qty: put the new qty limit amount.  - New gmv: put the new gmv limit amount.  - Ramp up date: put the next time limit change time. Usually set 1\1\2099.  - SWL Action: put True or False, this will make SWL flag show yes or no.  - Priority: MAC notes priority. put 1020304050 which means P1P2, P3, P4, P5 MAC notes. Generally, choose 50  - Description, Limit related MAC notes</td> </tr> <tr> <td>General - Open issue</td> <td></td> <td>- Open Issue</td> <td>- User ID: put oracle ID, should not have anything follow the oracle ID, such as space.  - Scenario ID: issue number. If you want to open several issues for one account, you can put different issue numbers in different lines by same user ID in the same file or you can upload several files, every issue one file.  - If account already has this issue open, tool will skip this request.</td> </tr> <tr> <td>General - Close

issue

Same as above	- Close Issue	- If account already has this issue open, tool will skip this request.	- Others same as above.
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General - Limit change + open issue



src="https://cskb.qa.ebay.com/library/EBAY/Kyosar/General%20-%20Limit%20change%20%2B%20open%20issue.png"

General - Limit change + open issue same time

This DP only can open one issue at the same time with limit change. If you want to open multi issue with limit change. You can use this DP and combine with DP General - Open issue or you can use General - Limit Change combine with General - Open issue

User ID: put oracle ID, should not has anything follow the oracle ID, such as space.

Scenario ID: issue number.

New qty: put the new qty limit amount.

New gmv: put the new gmv limit amount.

Ramp up date: put the next time limit change time. Usually set 1\1\2099.

SWL Action: put Ture or False, this will make SWL flag show yes or no.

Description: Limit related MAC notes.

Priority: MAC notes priority. put 1020304050 which means P1P2, P3, P4, P5 MAC notes. Generally, choose 50


General - Limit change + close issue

Same as above

Chang limit and close issue same time

Others same as above

General - Suspension action by high risk mass registration




src="https://cskb.qa.ebay.com/library/EBAY/Kyosar/General%20-%20Suspension%20action%20by%20high%20risk%20mass%20registration.png"

HR mass registration suspension

seller will get email notification and issue572 will be opened at the same time.

User ID: put oracle ID, should not has anything follow the oracle ID, such as space.

General - Batch send email only can send English version



src="https://cskb.qa.ebay.com/library/EBAY/Kyosar/General%20-%20Batch%20send%20email%20"

only%20can%20send%20English%20version.png"></td></tr> <tr> <td>&lt;td&gt;- Batch send email to user&lt;br&gt; - Current only can send English version email template.&lt;/td&gt;&lt;/tr&gt; <tr> <td>Send_to_mymessage: put True or FalseTrue means message will be send to my message and user email address, False means message will only be send to user email address&lt;br&gt; - Body 1~7: you can put the email content into different body. One body means one paragraph. If you dont need all body 1~7, just keep the body there with empty content, please DONT remove this column.&lt;/td&gt;&lt;/tr&gt; <tr> <td>&lt;td&gt;General - Suspension - No email&lt;/td&gt;&lt;/tr&gt; <tr> <td>&lt;td&gt;&lt;img alt=""</td></tr></td></tr></td></tr></td></tr>	<td>- Batch send email to user  - Current only can send English version email template.</td></tr> <tr> <td>Send_to_mymessage: put True or FalseTrue means message will be send to my message and user email address, False means message will only be send to user email address&lt;br&gt; - Body 1~7: you can put the email content into different body. One body means one paragraph. If you dont need all body 1~7, just keep the body there with empty content, please DONT remove this column.&lt;/td&gt;&lt;/tr&gt; <tr> <td>&lt;td&gt;General - Suspension - No email&lt;/td&gt;&lt;/tr&gt; <tr> <td>&lt;td&gt;&lt;img alt=""</td></tr></td></tr></td></tr>	Send_to_mymessage: put True or FalseTrue means message will be send to my message and user email address, False means message will only be send to user email address  - Body 1~7: you can put the email content into different body. One body means one paragraph. If you dont need all body 1~7, just keep the body there with empty content, please DONT remove this column.</td></tr> <tr> <td>&lt;td&gt;General - Suspension - No email&lt;/td&gt;&lt;/tr&gt; <tr> <td>&lt;td&gt;&lt;img alt=""</td></tr></td></tr>	<td>General - Suspension - No email</td></tr> <tr> <td>&lt;td&gt;&lt;img alt=""</td></tr>	<td><img alt=""
<td>- Batch send email to user  - Current only can send English version email template.</td></tr> <tr> <td>Send_to_mymessage: put True or FalseTrue means message will be send to my message and user email address, False means message will only be send to user email address&lt;br&gt; - Body 1~7: you can put the email content into different body. One body means one paragraph. If you dont need all body 1~7, just keep the body there with empty content, please DONT remove this column.&lt;/td&gt;&lt;/tr&gt; <tr> <td>&lt;td&gt;General - Suspension - No email&lt;/td&gt;&lt;/tr&gt; <tr> <td>&lt;td&gt;&lt;img alt=""</td></tr></td></tr></td></tr>	Send_to_mymessage: put True or FalseTrue means message will be send to my message and user email address, False means message will only be send to user email address  - Body 1~7: you can put the email content into different body. One body means one paragraph. If you dont need all body 1~7, just keep the body there with empty content, please DONT remove this column.</td></tr> <tr> <td>&lt;td&gt;General - Suspension - No email&lt;/td&gt;&lt;/tr&gt; <tr> <td>&lt;td&gt;&lt;img alt=""</td></tr></td></tr>	<td>General - Suspension - No email</td></tr> <tr> <td>&lt;td&gt;&lt;img alt=""</td></tr>	<td><img alt=""	
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<td>General - Suspension - No email</td></tr> <tr> <td>&lt;td&gt;&lt;img alt=""</td></tr>	<td><img alt=""			
<td></td><td>- HR mass registration suspension without email				
notification</td><td>- User ID: put oracle ID, should not has anything follow the oracle ID,  
such as space.<br> - Description: detail action reason which will be added into suspension  
MAC notes.</td><td><td><td>ISG P4</td><td>NA</td>  
<td>NA</td><td>- This only for GC auto process with SF. Please dont use.</td>  
</td><td><td>Turn off/on P4 (take case use)</td><td></td>

<ul style="list-style-type: none"> <li>- Change seller P4 level</li> <li>- User ID: put oracle ID, should not has anything follow the oracle ID, such as space.</li> <li>- Special seller level: put PARTNER_ACCOUNT or NOT_A_MOTORS_SPECIALTY_SELLER</li> <li>- Priority: MAC notes priority. put 1020304050 which means P1P2, P3, P4, P5 MAC notes. Generally, choose 50</li> <li>- Description: MAC notes details</li> </ul>	<ul style="list-style-type: none"> <li>- High risk selling</li> </ul>	_Site
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src="https://cskb.qa.ebay.com/library/EBAY/Kyosar/High%20risk%20selling%20\_Site%20-s.png">

</td> <td>- HR Selling suspension: <ul> <li>admin end all listings</li>

<li>refund fees</li> <li>email notification to buyer and seller</li> <li>open

issue188</li> <li>Please use this DP carefully, it will trigger MA</li> </ul>

&lt;li>refund fees&lt;/li> &lt;li>email notification to buyer and seller&lt;/li> &lt;li>open issue188&lt;/li> &lt;li>Please use this DP carefully, it will trigger MA&lt;/li> &lt;/ul>

</td> <td>- User ID: put oracle ID, should not has anything follow the oracle ID, such as space.<br> - Site id: will use email template based on different site<br> - User name: it will be added into the email notification</td> </tr> </tr> <td>General warning - Natural end</td>  
<td></td> <td>- Natural end selected listing by Item Description Policy<br> - Email notification: EMAIL1907</td> <td>- User ID: put oracle ID, should not has anything follow the oracle ID, such as space.<br> - Item id, this item will be removed.<br> - Please be aware one line will create one MAC and one email. If one seller has more than 5 listings need to be ended, please DONT use this DP<br> - If you need end listings by other polity, please DONT use this DP.</td> </tr> </tr> <td>High risk seller natural end listing</td>  
<td></td> <td>- Natural end selected listings</td> <td>- User ID: put oracle ID, should not has anything follow the oracle ID, such as space.<br> - Item id, this item will be removed<br> - Please be aware one line will create one MAC and one email. If one seller has more than 5 listings need to be ended, please dont use this DP</td> </tr> </tr> <td>High risk seller limit down to 0</td> <td></td> <td>- Change limit to 0\0</td> <td>- User ID: put oracle ID, should not has anything follow the oracle ID, such as space.<br> - Ramp up date: put the next time limit change time. Usually set 1\1\2099.<br> - Description: Limit related MAC notes.</td> </tr> </tr> <td>High risk seller natural by item list</td>  
<td></td> <td>- Natural end selected listings<br> - Please be aware this can

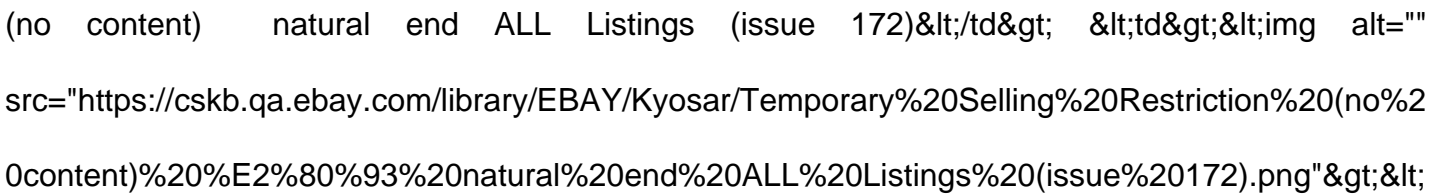
remove listings by group, each group can max has 1000+ listings

User ID: put oracle ID, should not has anything follow the oracle ID, such as space.

List: put group listing id in one line, the format please follow below request. Listing ID should be separated by '|'. For example 123|456|789. Max 1000 listing id in one line

Please be aware one line will create one MAC and one email.

Temporary Selling Restriction (no content) natural end ALL Listings (issue 172)



The screenshot shows a configuration for a 'Temporary Selling Restriction' with the following details: (no content), natural end, ALL Listings, (issue 172). The URL in the browser address bar is: https://cskb.qa.ebay.com/library/EBAY/Kyosar/Temporary%20Selling%20Restriction%20(no%20content)%20%E2%80%93%20natural%20end%20ALL%20Listings%20(issue%20172).png

Natural end all listings

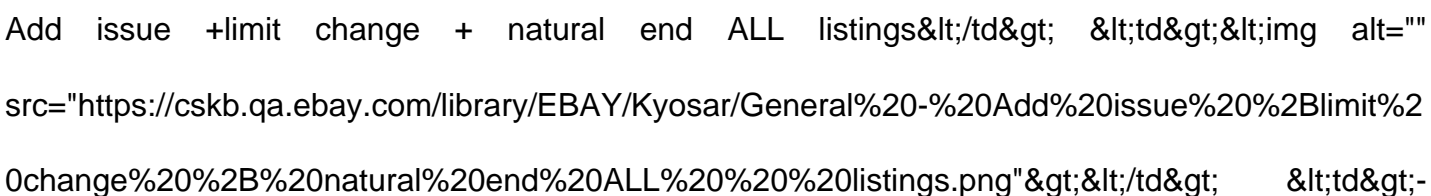
Refund

Open issue 172

Please use this DP carefully, it will trigger MA.

User ID: put oracle ID, should not has anything follow the oracle ID, such as space.

General - Add issue +limit change + natural end ALL listings



The screenshot shows a configuration for a 'General' category with the following details: Add issue, +limit change, + natural end, ALL listings. The URL in the browser address bar is: https://cskb.qa.ebay.com/library/EBAY/Kyosar/General%20-%20Add%20issue%20%2Blimit%20change%20%2B%20natural%20end%20ALL%20%20%20listings.png

Open issue

Change limit

Natural end all listings by Seller's terms of sale policy

This DP only can open one issue at the same time with limit change.

If you want to open multi issue with limit change. You can use this DP and combine with DP General - Open issue

User ID: put oracle ID, should not has anything follow the oracle ID, such as space.

Scenario ID : issue number.

New qty: put the new qty limit amount.

New gmv: put the new gmv limit amount.

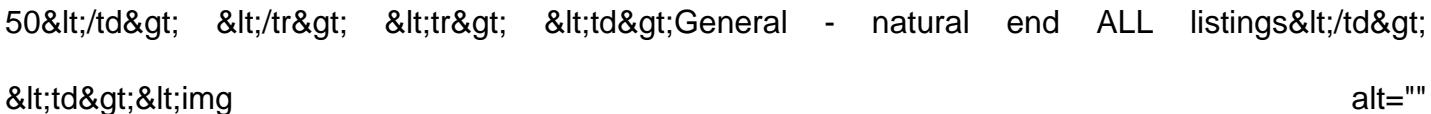
Ramp up date: put the next time limit change time. Usually set 1\1\2099.

SWL Action: put Ture or False, this will make SWL flag show yes or no.

Description: Limit related MAC notes

Priority: MAC notes priority. put 1020304050 which means P1P2, P3, P4, P5 MAC notes. Generally, choose 50

General - natural end ALL listings



The screenshot shows a configuration for a 'General' category with the following details: natural end, ALL listings. The URL in the browser address bar is: https://cskb.qa.ebay.com/library/EBAY/Kyosar/General%20-%20natural%20end%20ALL%20lis

tings.png"></td> <td>- Natural end all listings by Seller's terms of sale policy</td>  
<td>- User ID: put oracle ID, should not has anything follow the oracle ID, such as  
space.</td>  
</tr>  
<td>Batch\_VATCompliance\_VERIFIED\_WithoutEmail</td> <td></td> <td>- Only used by DE VAT process</td> <td>- Only used by  
DE team</td>  
</tr>  
<td>Batch\_VATComplianceMoreInfoNeededWithoutemail</td> <td>Same as  
above</td> <td>- Only used by DE VAT process</td> <td>- Only used by DE  
team</td> </tr> </tbody> </table> </h2><h2>GUIDE.SUMMARY      
In order to help improve the CS operation's efficiency, APAC CBT CS team developped a local  
batch tool. The article will introduce how to use this tool.</h2>