

## INV - Inappropriate username policy

**GUIDE.TALKING\_POINTS** How often can I change my username? You can change your username only once in a 30-day period. This is to prevent confusion for other eBay members. Keep in mind that:

- Your username is a valuable asset
- Buyers and sellers will recognize you by your username
- It's a good idea to choose one that you'll want to use for the long term

What can my username contain or represent?

Your username:

- May contain letters (a-z), numbers (0-9), and/or some symbols
- Must be at least 2 characters long
- Can be an element of an email address or Web address (URL) that, when viewed outside the context of the email address or Web address, identifies you or your brand

How do I change my username?

Internal Information

- Instructions for changing username can be found [https://cskb.qa.ebay.com/cskbapp/art?page=content&id=SOL3850&actp=search&mp;viewlocale=en\\_US&searchid=1287725116041](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=SOL3850&actp=search&mp;viewlocale=en_US&searchid=1287725116041) here

**GUIDE.SUMMARY** What Usernames and eBay Store names cannot:

- Be profane or obscene
- Contain racist, vulgar, or adult language
- Use implied meanings
- Use abbreviations or special characters to mask violations of eBay's guidelines
- Be, or represent, an email address or Web address (URL)
- Include spaces, tabs, or consecutive underscores
- Use an underscore, hyphen, or period at the beginning of the username
- Include the word eBay (only eBay employees can use this word in their Usernames)
- Include the word PayPal (only PayPal employees can use this word in their Usernames)
- Include a phone number (numeric or alphanumeric)
- Use the letter "e" followed by numbers
- Be a term that is similar to, or might be confused with, a 3rd-party's trademark or brand

If member does not change their username after 48 hours of warning, we will administratively change it.

**GUIDE.RELATED\_LINKS** Related Help Pages

<ul>  
    <li>Username policy<br>  
    <a href="https://www.ebay.com/help/policies/identity-policies/username-policy?id=4235" target="\_blank">https://www.ebay.com/help/policies/identity-policies/username-policy?id=4235</a></li>  
</ul>  
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