

eBay Expert Verification

eBay Expert Verification is an optional add-on service designed to help buyers shop with confidence when purchasing wristwatches costing \$1,000-\$1,999.99. Buyers can choose to pay an \$80 fee at checkout to get their item verified by an authenticator. The service is free to the seller.

Expert Verification includes multi-point inspection by expert authenticators, an NFC-enabled authentication card, and signature-required delivery.

Expert Verification includes multi-point inspection by expert authenticators, an NFC-enabled authentication card, and signature-required delivery. Are you a seller looking for help with authentication of sneakers, handbags, trading cards or \$2,000+ wristwatches? See our article on

<https://www.ebay.com/help/selling/selling-tools/ebay-authenticity-guarantee?id=4644> eBay Authenticity Guarantee

Eligible items

Only watches sold in the Wristwatches category for between \$1,000 - \$1,999.99 are currently eligible. Expert Verification is available for all conditions and in all listing formats.

- Watches specified as "Customized" are currently not eligible for verification
- A watch is deemed to be customized if the original brand parts have been replaced with non-brand parts or parts not original to the model or era, or if components have been modified from the original design, e.g. adding a diamond to the bezel or dial
- Smart watches, watch parts and watch accessories are also not currently eligible
- There are some exceptions for vintage watches:
- Vintage watches which are verified as authentic by the authentication partner may contain replacement parts that are not from the original manufacturer if the original manufacturer no longer makes that part
- Vintage watches with commonly replaced aftermarket parts, such as a strap, bracelet, crystal, spring bars, or

gaskets will be eligible for the verification

- To be eligible, watches must be sold on ebay.com by a seller located in the US (as well as select sellers from the UK, Canada, Japan, Italy, Germany or South Korea). They also must be sold to a buyer located in the continental US.

Shipping an item with Expert Verification.

Sellers have to ship the item to the authentication center address provided in the order details. There, the item will undergo a multi-point inspection by expert authenticators before it is shipped to the buyer safely via two-day signature-required delivery. If the item's authenticity cannot be verified or the item's condition is not consistent with its listing, it will be returned to the seller, and the buyer will be issued a full refund, including Expert Verification fees, to their original payment method. Expert Verification items will not be eligible for combined shipping promotions since each verified item is split into a separate order.

Returning an item with Expert Verification

If the seller offers returns, buyers will be instructed to send the item back to the authentication partner.

- Within 2 business days of receiving the item, the authenticator will check to verify that the returned item matches the authenticity and condition in which it was originally sent to the buyer.
- The security tag must remain attached to the item and untampered to be eligible for a return.
- If the item passes the authenticity and condition inspection, it will be returned to the seller. Otherwise, it will be sent back to the buyer.
- The shipping label is covered by eBay at no cost to the buyer or seller.
- The fee the buyer paid for verification will not be refunded unless the authenticator confirms that the item is counterfeit or significantly different from the listing description.

expert verification, authentication, watches, watch, wristwatch