

eBay Mastercard (co-branded with Synchrony Bank)

<h2>GUIDE.SUMMARY eBay Mastercard (co-branded through Synchrony Bank) helps members accrue points and discounts on eBay merchandise whenever and wherever they use their card.<br>

<h2><h2>GUIDE.TALKING\_POINTS What are the benefits of using the eBay Mastercard? With the eBay Mastercard, you can seamlessly pay for your eBay purchases and earn 3 points for every dollar while doing it! You'll also earn 2 points per dollar for every other purchase. You can redeem your earned points to pay for your eBay purchases, even if those points were earned off-eBay. It's a convenient way to pay on eBay and earn great rewards.  I'm applying, but I was sent to another site is that safe? Yes, this is safe. Your application is securely handled by Synchrony Bank and you'll automatically be returned to eBay when it is complete. If I apply, does this impact my credit? As with any credit application, an inquiry may show on your credit report, regardless of application status. How do I manage my card? From the eBay site or the eBay app, visit your Wallet. From there, you can see your points status, available balance, and sign in to your eBay Mastercard account. How do I see how many points I have? You can see your available points anytime by visiting your eBay Wallet on the site or app. You can also check your points by entering an eBay checkout and looking for the Redeem your points option. I've been approved. How do I start using my card? When you're approved, you'll see an option to set it as your default payment method on eBay. You can then immediately start paying for your purchases with your new eBay Mastercard, as it will be your default payment method at checkout. How do I see how many points I'm earning while paying for an eBay purchase? Before you confirm and pay, we'll show how many points you'll earn. Once you place your order, you'll also see the points you earned on the confirmation page. How do I redeem my points on an eBay purchase? During checkout, select the Redeem your points option. Enter in how many points you'd like to redeem and click Apply. Why do I have to contact Synchrony / someone else? Synchrony is the bank that eBay partners with to offer the eBay

Mastercard. They are able to provide direct support for card-related questions, as well as the points program. I already have an eBay Extras Mastercard, is this different? Yes, this is a separate offering. Current eBay Extras Mastercard cardholders are not eligible for a new eBay Mastercard at this time. How do I make a payment on my eBay Mastercard balance? To easily send a payment, you'll need to log on to your eBay Mastercard account. You can do this by visiting the eBay Wallet, selecting your eBay Mastercard, and clicking Sign in to your eBay Mastercard account. I have questions about my eBay Mastercard. How do I get help?

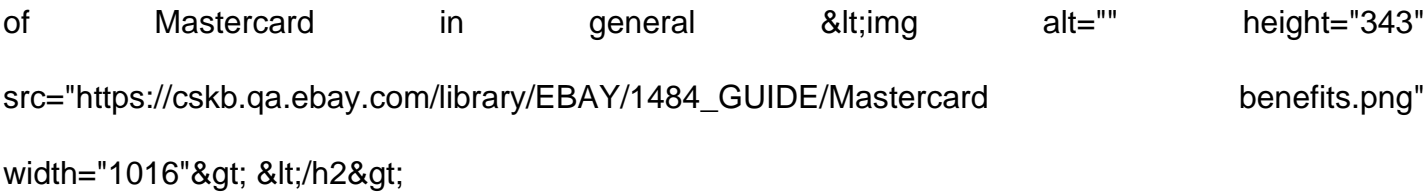
If this	Then this	Questions about using their eBay Mastercard through checkout	Teammate assists through checkout as normal, ensuring that the eBay Mastercard is selected	Member wants to know where to see how many points they will earn for a transaction.	Points earned will be shown in the cart, through checkout, and on the order confirmation screen	Member wants to know how many points they have	Teammate assists member with visiting the eBay Wallet, selecting the eBay Mastercard, and checking points balance	Member wants to know how to redeem their points	Teammate shows member where they can enter in the points they'd like to redeem through checkout	Questions about sending a payment for their eBay Mastercard	Contact Synchrony Bank at the phone number on the credit card	Questions about their eBay Mastercard account	Contact Synchrony Bank at the phone number on the credit card	Member is disputing the number of points they have in their rewards balance	Contact Synchrony Bank at the phone number on the credit card
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width="314"> Member notices fraudulent or unauthorized purchases on their eBay Mastercard	
</td> <td width="313"> Contact Synchrony Bank at the phone number on the credit card	
</td> </tr> <tr> <td width="314"> Difficulty completing the eBay Mastercard application	
</td> <td width="313"> Contact Synchrony Bank at the phone number on the credit card	
</td> </tr> <tr> <td width="314"> Questions about specific benefits	
</td> <td width="313"> Contact Synchrony Bank at the phone number on the credit card	
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GUIDE.DETAILED\_INFORMATION Benefits of eBay Mastercard When you use eBay Mastercard:

- Earn 3 points for every dollar you spend on eBay
- Earn 2 points for every dollar you spend anywhere else
- Redeem your points to pay for eBay purchases, even if those points were earned on purchases off eBay. Some exceptions apply -- see the complete card terms and conditions.

Benefits of Mastercard in general



The image shows a screenshot of a webpage titled "GUIDE.DETAILED\_INFORMATION Benefits of eBay Mastercard". It lists three benefits of using the eBay Mastercard: earning 3 points per dollar on eBay, earning 2 points per dollar elsewhere, and redeeming points for eBay purchases. It also mentions that some exceptions apply and refers to the complete card terms and conditions. Below the list, there is a section titled "Benefits of Mastercard in general" followed by an image placeholder with a src attribute pointing to a URL: "https://cskb.qa.ebay.com/library/EBAY/1484\_GUIDE/Mastercard benefits.png".