

Using the Shipping Calculator

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https://wwwapps.ups.com/ctc/request?loc=en_US
<https://www.fedex.com/ratefinder/home>

[GUIDE.SUMMARY](#) What [The](#)
<http://www.ebay.com/shp/Calculator> [Shipping Calculator](#) helps
you research shipping rates based on a package's type, size, weight, and current and destination
locations. Why Use the Shipping Calculator to compare
shipping services, times, and cost among USPS, UPS, and FedEx, then select the best shipping
service(s) to offer your buyer.

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Where can I find the Shipping Calculator? You can go directly to the [Shipping Calculator](http://www.ebay.com/shp/Calculator) page.
You will also find links to it in places where it could be helpful, like in the Sell Your Item form.
Are there any limitations in using the Shipping Calculator? Although the shipping calculator rates are generally correct, we can't guarantee the rates shown because there are many reasons the costs may vary.
Which package type should I select? The size, weight, and shape of the package will determine its package type.
What is the difference between 'in-store' and 'online' rates? The in-store rate applies if you were to go into a USPS, UPS, or FedEx store to ship your item.
Select 'Online' if you're going to print your shipping labels directly on eBay. Choosing 'Online' allows you to be eligible for special

discounts from select services. The discounted rate will be shown on the Shipping Calculator.

Can I offer discounted shipping rates with the Shipping Calculator?

The Shipping Calculator will show a discount rate if you've set up a Calculated Shipping Rule in the Shipping Preferences of My eBay.

The form tells me to 'Enter a valid value'

To be able to use the shipping calculator, you need to enter a valid US ZIP code for the item location.

If you have an APO/FPO address instead of a physical address, change the country in the Item Location to United States and enter in the ZIP code.

Why does the same rate show for all zip codes?

Some shipping services charge the same rate to most U.S. locations. The calculator is still calculating the rate based on the buyer's location but, coincidentally, the rates are all the same.

Some examples of shipping services that work like this are USPS First Class Mail Envelope, USPS Priority Mail Flat Rate Box, USPS Media Mail, etc.

Why is the shipping rate wrong?

For the majority of complaints, the cause is that the information provided differs from the actual package weight or the size when the package is shipped.

To get the most accurate shipping rate calculation, apply the following rules:

Use the 'Weight' option to enter the exact number of pounds and ounces.

Select the appropriate package size (for example: If the package is the size of a shoe box, you would not want to specify the package as oversize). If you are not sure if your item is considered oversize or irregular, you will want to contact the specified shipping provider for more information.

Select the "Irregular package size" check box if the package is an unusual size or dimension.

If the selected shipping service populates package dimension fields, specify the package dimensions.

Enter in a reasonable handling fee, if there is one. Please note that the handling fee will be added to the shipping fee and appears on the listing page as included in the shipping.

If the information you entered is the same as the actual weight and size of the item, you can compare the rates with the USPS or UPS site using the same input that you used on the Sell Your Item

form.

- Why can't I access the Shipping Calculator in the quick listing tool?

The quick listing tool allows a seller to quickly enter a package's type, dimensions, and weight, and then select shipping services from the list provided. To access the Shipping Calculator when listing your item, switch to the business tool.

I entered my package's information in the Shipping Calculator, but it's not showing me any shipping services to pick from

This is often caused when none of the shipping services are available using the information (weight, size, etc.) entered.

Common causes are:

- You specified a package size or dimension beyond the maximum allowed for the shipping service.
- You specified a weight that is beyond the maximum allowed for the shipping service.
- The information specified in one of the dimension fields is less than the minimum allowed for a shipping service.

I am using UPS shipping, and the rate is off by a few dollars

You have the option to use 2 different UPS rates on your listings. These are UPS Daily Rate and UPS Retail Rate. UPS Retail Rate is the default.

The UPS Daily Rate is the discounted rate that is used if you are eligible for UPS discounts and have set this up on eBay.

GUIDE.INSTRUCTIONSSTEPS_TO_RESOLVE Using the Shipping Calculator

- In the Add shipping details section of the SYI form, click Calculate shipping.
- Choose your package type.
- Enter the package dimensions. If the package is an unusual dimension, select Irregular package size.
- Enter the package weight. You may enter the exact weight or use the Select weight slider to estimate weight.
- Enter the ZIP code for the item's location.
- Enter handling fees (if applicable).

OPTIONAL: Select Domestic or International shipping. Domestic is the default.

- For Domestic, enter a destination ZIP code or select a destination city. If no destination is entered, the results will show your shipping costs to Los Angeles, Chicago, and New York in the list view.
- For International, select a destination. If no destination is selected, the results will show your

shipping costs to Germany, United Kingdom, and Canada in the list view.
 Click Calculate shipping. The Your shipping details screen appears. OPTIONAL: Use the View buttons to view shipping services as a list or on a map.

 Use the tabs to view the available services from the United States Postal Service (USPS), FedEx, and UPS. Select In-store rates or Online rates. Select the shipping service(s) you'd like to offer to buyers by clicking on the service / delivery time. You can mix and match up to 4 shipping services from the 3 carriers. Your selected services will appear in a list on the right. Change the order of your selected shipping services by clicking and dragging the services so that they appear in the right order to your buyer. Click Offer shipping services. To exit without saving changes, click Close. </h2>