

The Great China Shipping Requirement (the Great China Only)

<h2>GUIDE.SUMMARY</h2><ul><li><a href="https://cskb.qa.ebay.com/cskbapp/art?page\_content&id=GUIDE1595&ViewLocale=en\_US#tabs-1">Fully tracked shipping Mandate</a></li><li><a href="https://cskb.qa.ebay.com/cskbapp/art?page\_content&id=GUIDE1595&ViewLocale=en\_US#tabs-2">SpeedPAK shipping Mandate</a></li><li><a href="https://cskb.qa.ebay.com/cskbapp/art?page\_content&id=GUIDE1595&ViewLocale=en\_US#tabs-3">Valid tracking shipping Mandate</a></li><li><a href="https://cskb.qa.ebay.com/cskbapp/art?page\_content&id=GUIDE1595&ViewLocale=en\_US#tabs-4">SpeedPAK shipping Mandate on Sri Lanka Seller</a></li></ul><br>Who:&nbsp;China mainland, Hong Kong accounts and ship to US corridor Enforcement Criterial:<br>Mandate request seller 90% of transactions (item located in HK with selling price>\$5 (including shipping fee)&nbsp;must use high-quality shipping solutions. For detailed&nbsp;solutions please check the below link: <a href="https://exportnews.ebay.com.hk/Home/other\_category/40" target="\_blank">https://exportnews.ebay.com.hk/Home/other\_category/40</a>.&nbsp;At the same time, we also require seller to upload the tracking number timely and get the valid acceptance scan within promised handing time. How: Evaluation time window: Qualifying transactions will be evaluated on a weekly basis every Sunday, with an evaluation window starting on the evaluation date minus 21 days, and ending on the evaluation date minus 4 days. Fully-tracked shipping Solution adoption %= Number of transactions that adopt fully tracked shipping, all >\$5 transactions with US shipping address and US buyer. Consequence Guideline: <table border="1" cellpadding="3" cellspacing="0"><tbody><tr bgcolor="c2dfff"><td width="30%">1st offense</td><td><td>2nd offense</td><td>3rd offense</td></tr><tr><td><td>Warning</td><td>25% limit reduction</td><td>50% limit reduction</td></tr></tbody></table> &nbsp; The SpeedPAK Shipping Mandate Policy consists of 2 components: <ol><li>SpeedPAK Adoption</li>

&lt;/li>SpeedPAK Misuse&lt;/li> &lt;/ol> 1. SpeedPAK Adoption Mandate: Who: Singapore, Thailand, Malaysia, Vietnam, Philippines, Indonesia, China mainland, Hong Kong, Taiwan accounts who ship from China mainland &lt;/ul> &lt;/li>Evaluation module 1: all transactions to US corridor (US site and US shipping address)&lt;/li> &lt;/li>Evaluation module 2: all transactions to UK corridor (UK site and UK shipping address)&lt;/li> &lt;/li>Evaluation module 3: &lt;= 150 (not include shipping fee) transactions to DE corridor (DE site and DE shipping address)&lt;/li> &lt;/li>Evaluation module 4: &gt; A\$8 transactions (include shipping fee) to AU corridor (AU site and AU shipping address)&lt;/li> &lt;/li>Evaluation module 5: &gt;150 (not include shipping fee) to DE corridor (DE site and DE shipping address)FR corridor (FR site and FR shipping address)IT corridor (IT site and IT shipping address) and ES corridor (ES site and ES shipping address)&lt;/li> &lt;/li>Evaluation module 6: transactions (include shipping fee) to CA+FRITES corridor (all sites) &lt;/ul> &lt;/li>Item selling price &gt; £5UK site&lt;/li> &lt;/li>Item selling price &gt; 5DE/FR/IT/ES sites, not include transactions in evaluation module 5&lt;/li> &lt;/li>Item selling price &gt; A\$8AU site&lt;/li> &lt;/li>Item selling price &gt; C\$8CA site&lt;/li> &lt;/li>Item selling price &gt; \$6US and other sites&lt;/li> &lt;/ul> &lt;/li> &lt;/ul> How: Evaluation time window: Qualifying transactions will be evaluated on a weekly basis every Sunday, with an evaluation window starting on the evaluation date minus 21 days, and ending on the evaluation date minus 4 days. Compliance transaction definition: &lt;/ol> &lt;/li>For the transactions in evaluation module 1, 2, 3 and 4, the seller needs to offer and the buyer finally select the SpeedPAK shipping option or express logistics option&lt;/li> &lt;/li>For evaluation module 4, i.e. direct shipping products sold to Germany, France, Italy and Spain with a unit price of more than 150 euros (not including shipping), seller can only offer SpeedPAK DDU shipping option or Express shipping option, the compliance ratio is 100%&lt;/li> &lt;/li>The transaction of evaluation module 6 has no requirements for shipping options&lt;/li> &lt;/li>Adopt SpeedPAK or SpeedPAK+ services (SpeedPAK+ services include express services, DHL, UPS, and FedEx, and Standard service EMS). Service adopted must correspond to your buyers selected shipping option.&lt;/li>

<li>Have an acceptance scan recorded within your listings specified handling time.</li>

</ol> Program Requirement: Seller with qualifying transactions are expected to meet the below minimum compliance levels: <ol> <li>Minimum 90% compliance rate% for Evaluation module 1, 2, 3, 4</li> <li>Minimum 100% compliance rate% for Evaluation module 5</li> <li>Minimum 40% compliance rate% for Evaluation module 6</li> </ol> 2. SpeedPAK Shipping Option Misuse: Who: Singapore, Thailand, Malaysia, Vietnam, Philippines, Indonesia, China mainland, Hong Kong, Taiwan accounts Program Requirement:Transactions to US corridor/UK corridor/DE corridor/AU corridor/CA corridor / FR corridor/ IT corridor/ES corridor, if buyer selects SpeedPAK shipping options, seller must have 100% fulfillment rate with SpeedPAK services (without service downgrade and with valid acceptance scan) How: Evaluation time window: 2 weeks in-scope transactions (Pre3 ~ Pre2 week before evaluation day) Compliance transaction definition <ol> <li>Fulfill with SpeedPAK service without Service downgrade</li> <li>Have valid on-time acceptance scan</li> </ol> Consequence Guideline: <table border="1" cellpadding="3" cellspacing="0"> <tbody> <tr bgcolor="c2dfff"> <td width="30%">1st offense</td> <td><td>2nd offense</td> <td>3rd offense</td></tr> <tr> <td>Warning</td> <td>25% limit reduction</td> <td>50% limit reduction</td></tr> </tbody> </table>   Who: Singapore, Thailand, Malaysia, Vietnam, Philippines, Indonesia, China mainland, Hong Kong, Taiwan accounts <ol> <li>Casual Sellers: all transactions except transactions with item location in US, UK, DE, AU, FRITES</li> <li>Non-Casual Sellers: all transactions shipped from GC item locations to worldwide</li> </ol> How: Evaluation time window: Qualifying transactions will be evaluated on a weekly basis every Sunday, with an evaluation window starting on the evaluation date minus 21 days, and ending on the evaluation date minus 4 days. Compliance definition: <ol> <li>use an eBay integrated shipping service; and</li> <li>upload tracking number; and</li> <li>at least 90% transactions have an acceptance scan recorded within the listings specified handling time.</li> </ol> Consequence Guideline: <table border="1"

cellpadding="4"      cellspacing="0"&gt;      &lt;tbody&gt;      &lt;tr      bgcolor="c2dfff"&gt;      &lt;td	width="30%"&gt;1st offense&lt;/td&gt;      &lt;td&gt;2nd offense&lt;/td&gt;      &lt;td&gt;3rd offense&lt;/td&gt;	&lt;td&gt;4rd      offense&lt;/td&gt;      &lt;/tr&gt;      &lt;tr&gt;      &lt;td&gt;Warning&lt;/td&gt;	&lt;td&gt;Warning&lt;/td&gt;      &lt;td&gt;Warning&lt;/td&gt;      &lt;td&gt;50% limit reduction&lt;/td&gt;
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The SpeedPAK Shipping Mandate Policy on Sri Lanka Seller consists of 2 components: &lt;ol&gt;      &lt;li&gt;SpeedPAK Adoption&lt;/li&gt;      &lt;li&gt;SpeedPAK

Misuse&lt;/li&gt;      &lt;/ol&gt; 1. SpeedPAK Adoption Mandate: Who: Sri Lanka accounts who ship from China &lt;ul&gt;      &lt;li&gt;Evaluation module 1: all transactions to US corridor (US site and US

shipping address)&lt;/li&gt;      &lt;li&gt;Evaluation module 2: all transactions to UK corridor (UK site and UK shipping address)&lt;/li&gt;      &lt;li&gt;Evaluation module 3: &lt;= 150 (not include shipping fee)

transactions to DE corridor (DE site and DE shipping address)&lt;/li&gt;      &lt;li&gt;Evaluation module 4: &gt; A\$8 transactions (include shipping fee) to AU corridor (AU site and AU shipping

address)&lt;/li&gt;      &lt;li&gt;Evaluation module 5: &gt; 150 (not include shipping fee) to DE corridor (DE site and DE shipping address), FR corridor (FR site and FR shipping address), IT corridor (IT

site and IT shipping address) and ES corridor (ES site and ES shipping address)&lt;/li&gt;      &lt;li&gt;Evaluation module 6: transactions (include shipping fee) to CA+FRITES corridor (all sites)

&lt;ul&gt;      &lt;li&gt;Item selling price &gt; £5UK site&lt;/li&gt;      &lt;li&gt;Item selling price &gt; 5DE/FR/IT/ES sites, not include transactions in evaluation module 5&lt;/li&gt;      &lt;li&gt;Item selling

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including shipping), seller can only offer SpeedPAK DDU shipping option or Express shipping option, the compliance ratio is 100%

The transaction of evaluation module 6 has no requirements for shipping options

Adopt SpeedPAK or SpeedPAK+ services (SpeedPAK+ services include express services, DHL, UPS, and FedEx, and Standard service EMS). Service adopted must correspond to your buyers selected shipping option.

Have an acceptance scan recorded within your listings specified handling time.

Program Requirement: Seller with qualifying transactions are expected to meet the below minimum compliance levels:

- Minimum 90% compliance rate% for Evaluation module 1, 2, 3, 4
- Minimum 100% compliance rate% for Evaluation module 5
- Minimum 40% compliance rate% for Evaluation module 6

2. SpeedPAK Shipping Option Misuse: Who: Sri Lanka accounts Program Requirement: If buyer selects SpeedPAK shipping options, seller must have 100% fulfillment rate with SpeedPAK services (without service downgrade and with valid acceptance scan) How: Evaluation time window: 2 weeks in-scope transactions (Pre3 ~ Pre2 week before evaluation day) Compliance transaction definition

- Fulfill with SpeedPAK service without Service downgrade
- Have valid on-time acceptance scan

Consequence Guideline: Fail to meet the policy requirement may result in a range of actions, such as eBay ending or removing your listings, enforcing buying or selling restrictions, or suspending all relevant accounts. Message (Template) to Sellers Inquiry: Thank you for contacting to eBay's Customer Service. My name is XX and I appreciate the opportunity to assist you for your concern.

Upon review your account, your account selling limits reduced or/and listing ended due not meet the SpeedPAK Shipping Mandate Policy requirements.

For more policy information, please visit: <https://export.ebay.com/en/tc/speedpak-shipping-mandate-policy-sri-lankan/>.

If you need appeal, please provide appeal transaction with valid appeal reason, we escalated this request to the respective team for further review. It usually takes 7-10 business days for the appeal to be processed. We ask for your patience and will inform you of the appeal decision.

</h2></h2>GUIDE.RELATED\_LINKS      Related      links:      <ul>      <li><a  
href="https://exportnews.ebay.com.hk/Home/other\_category/40"      target="\_blank">Policy  
link</a></li>      <li><a  
href="http://community.ebay.cn/portal.php?mod=view&aid=247"      target="\_blank">Portal  
seller BBE dashboard guide</a></li>      <li><a href="https://cbtreport.ebay.com.hk/"  
target="\_blank">Portal seller BBE dashboard backend tool</a></li>      <li><a  
href="https://export.ebay.com/en/tc/speedpak-shipping-mandate-policy-sri-lankan/"  
target="\_blank">Speedpak shipping mandate policy Sri Lankan</a></li>      </ul>  
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