

Technical issues

From time to time, you may experience some technical issues with our site. If that happens, there are some things you can check.

undefined

If site features are loading slowly or unavailable, check our [system status board](https://www.ebay.com/sts) to see if there are any known technical issues that are being worked on. We might also be carrying out scheduled maintenance. Our [system status board](https://www.ebay.com/sts) will also contain notices of when scheduled work is planned. If this shows the site is functioning as normal but you're still experiencing difficulty, you can try clearing your cache and cookies. How to clear cache and cookies depends on which browser you use. Select the link for your browser from the list below to find instructions:

- [Microsoft Edge](https://support.microsoft.com/en-us/help/10607/microsoft-edge-view-delete-browser-history)
- [Mozilla Firefox](https://support.mozilla.org/en-US/kb/how-clear-firefox-cache)
- [Apple Safari](https://support.apple.com/safari)
- [Google Chrome](https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DDesktop&hl=en)

Recommended browsers

eBay is designed to work with most browsers, but if you're using an older version of a browser, or an unsupported browser, your web pages might not display as quickly and some functions and features might not work well. Here are the browsers we support and links for

where to find them:

| Operating system | Recommended browser |
|------------------|---------------------|
| Windows | |

- | | |
|---|--|
| Microsoft Edge , | Mozilla |
|---|--|

Firefox[>](https://www.apple.com/safari/), [>](https://www.apple.com/safari/) Apple Safari[>](https://www.google.com/chrome), or [>](https://www.google.com/chrome) Google Chrome[>](https://www.apple.com/safari/) (latest versions)Mac[>](https://www.apple.com/safari/) Apple Safari[>](https://www.mozilla.com/firefox/) or [>](https://www.mozilla.com/firefox/) Mozilla Firefox[>](https://www.mozilla.com/firefox/) (latest versions)</tbody>TipIf you're having trouble logging in, uploading photos or creating listings, try turning off ad plugins or extensions, and make sure there are no issues with your internet connection.</h2></h2>eBay not working,why is eBay so slow,eBay error,error message,outage,eBay down</h2>