

INV - Underage user policy

GUIDE.SUMMARY What To register on eBay, you must be 18 years or older. This is a requirement because members enter into contracts with each other during the buying and selling process on the site, in addition to entering a contract with eBay upon registration.

GUIDE.RELATED_LINKS Help pages

- Underage User Policy

<http://pages.ebay.com/help/policies/identity-underage-users.html> Solutions

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<https://cskb.vip.ebay.com/kb/index?page=content&id=SOL4653> Underage user appeal - account suspended under age 18 <https://cskb.vip.ebay.com/csxbapp/art?page=content&id=SOL11667>

[POI request - Underage user](#)

GUIDE.TALKING_POINTS Can a young person under 18 register an account with eBay?

- In most countries of the world, persons under the age of 18 are not able to enter into a contract. For this reason, no one under 18 is allowed to register an eBay account.

GUIDE.INSTRUCTIONSSTEPS_TO_RESOLVE [requestpoi](#) Sending proof of identity

- You can send your proof of identity to eBay.
- Please allow at least 72 hours for your documentation to be reviewed. Once we've reviewed the information you have provided, we'll contact you by email with our decision regarding the reinstatement of your account.