Bidadoo Heavy Equipment Verification

<h2>GUIDE.SUMMARY What <ul> Bidadoo, a used heavy equipment vendor, has partnered with eBay to list heavy equipment listings on the eBay marketplace. For all Bidadoo listings, a trained member of the Bidadoo inspection team inspects the item in person, and verify its item condition, features, and specifications. Bidadoo listings display a Verified Condition badge, as well as photos and videos of the equipment taken by the inspector. Bidadoo also upload a detailed Verified Condition Report. The report provides ratings out of 5 for multiple features such as chassis, undercarriage, engine, hydraulic system etc,. Purchases of Bidadoo listings are also be covered by eBay Business Equipment Purchase Protection. See Buyer FAQS here.   Who/Where <ul> This service is only available for Bidadoo heavy equipment listings on eBay.com.   When <ul> Buyers will begin to see Bidadoo listings with Verified Condition badging from March, 2023. Why <ul> Bidadoo are a trusted eBay partner and have over 20 years industry experience. Verified condition reports and badging increase buyer trust in heavy equipment purchases. Heavy equipment purchases are big investments, so buyer confidence is key.   </h2><h2>GUIDE.TALKING_POINTS   How do returns work with Verified Condition? Returns work exactly the same as other listings in the Heavy Equipment category.   I'm a heavy equipment seller, can I take part in this

program ? No, at this time the program is for Bidadoo listings only.   Where is the badging and report displayed on the listing? Badging and reports are displayed in the item description of all applicable listings. Does the buyer pay an additional fee for Verified Condition items? No, there is no fee when purchasing Verified Condition items. What happens if a buyer initiates a remorse return (within the seller's return policy)? This falls under standard return policy, remorse returns are not accepted. See seller business rules for details. What happens if a buyer initiates a SNAD return for an item that has passed authentication? In the unlikely case that a buyer claims an item that had Verified Condition was SNAD, Bidadoo will work with the buyer and try to make things right. If a resolution cant be reached, the buyer can file a BEPP claim.   Teammate questions on Verified Condition Which teammates should deal with Verified Condition cases? We encourage buyers with questions to contact Bidadoo directly, either through the listing or using their contact info <ul> 206.442.9000 info@bidadoo.com   Very general information on Verified Condition or heavy equipment can be handled by all teammates. See Transfer Guide for CS Phones, Chat, and Email </h2><h2>GUIDE.DETAILED_INFORMATION What buyers see <ul> Bidadoo report on item page: <img alt="" src="https://cskb.qa.ebay.com/library/EBAY/GUIDE1802/BIDADOO%20VC.png"> Verified condition status in Item specifics: <img alt=""

src="https://cskb.qa.ebay.com/library/EBAY/GUIDE1802/VC%20yes.jpg">

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