

PI - Vehicles, parts, and accessories policy - Prohibited and Restricted items

GUIDE.TALKING_POINTS Motors (General) Car rental or lease

eBay Motors is not the site for listing the rental or lease of vehicles. The eBay formats and protection do not cover such services. Members wishing to conduct a rental or lease agreement are encouraged to check with local agencies along with the original lessor (for leases) for their rights and available marketing options.

If you are permitted to conduct vehicle rentals, then please list your rental services on the core site under Travel > Car Rental or Gift Certificates.

Please do not relist your vehicle lease.

Nissan Skyline as a parts car

You can list your vehicle in the Parts Car category, but you cannot mention a vehicle title or paperwork.

Titles and frames with titles

The sale of items related to the transfer of vehicles, such as titles and registrations, is heavily regulated. We will only allow a vehicle title to be sold with the full corresponding vehicle in order to prevent potential fraud.

Smart car

If your smart car was built for the North American market after 2007, you can list it.

If your smart car was built before 2007, you will need to include some information to let buyers know that it was imported correctly.

airbagfaq

Airbag talking points

Why did you remove my items?

Effective immediately, we are restricting the sale of used airbags to authorized sellers only in order to meet regulatory restrictions and consumer safety standards.

Airbags in new condition can't be sold, even by approved sellers.

Internal Information

Teammates should determine whether the seller has issue 369.

If the seller is approved, but they had items removed incorrectly, please reach out to your team leader for help.

Airbags, airbag covers, and inflators must be listed in used condition only. All other airbag parts can be listed in new or used condition.

If the seller does not have the issue, then they are not approved to sell airbags or their parts. Their live listings are removed and cannot be relisted in

any category.

- Sellers who aren't certified by the Automobile Recyclers Association (ARA) can't list airbags or airbag parts, and their active airbag and airbag part listings will be naturally ended.
- Sellers can contact staff@a-r-a.org or parts@ebay.com for inquiries on becoming approved.

Why cant I sell airbags and other people can?

Effective immediately, we are restricting the sale of used airbags to authorized sellers only in order to meet regulatory restrictions and consumer safety standards. New airbags are no longer allowed.

Approved sellers must be active members of the Automobile Recyclers Association (ARA) and have received and maintain ARA certification (Certified Automotive Recycler (CAR)).

How do I become an approved seller?

Sellers must follow strict guidelines to become approved. They can [contact](mailto:staff@a-r-a.org) staff@a-r-a.org or parts@ebay.com for inquiries.

I have an airbag, and I can follow the policies, but you are telling me I cant list?

Correct, you still cannot list those items at this time. We are not allowing the sale of airbags on the site from non-authorized sellers.

Why did you change the policy?

We did not take the decision to change any of our policies lightly. Due to the safety concerns surrounding these items, we have decided it is in the best interest of our community to limit the sale of airbags to an approved list of sellers.

Why do you allow used or preowned airbags to be sold?

Many of our approved sellers are dealers who are members of the Automotive Recyclers Association. These sellers are authorized to sell recycled, un-deployed, and legitimate airbags on eBay. eBay doesnt allow the sale of deployed or rebuilt airbags, even from approved sellers.

Is there anything I could do to lose my approval status?

Yes, if you sell counterfeit airbags, recalled

airbags, ship airbags using an unapproved shipping service, or fail to maintain your Automotive Recyclers Association (ARA) Certification, you could lose your approved status.

I am an approved seller, but had an item removed. Why did my item get removed?

The item was removed because the item was considered counterfeit or reported for being a recalled item. Please make sure that your inventory is not rebuilt or previously deployed and is not a recalled item.

Who reported my airbag?

eBay works closely with the appropriate regulatory and law enforcement authorities to educate and protect consumers on this issue, including the National Highway Traffic Safety Administration (NHTSA) and the U.S. Immigration and Customs Enforcement (ICE). Consumer safety is our top priority, and we take NHTSA's concerns seriously. We also accept reports from rights owners for counterfeit items.

My item isn't counterfeit. Why was it removed?

At eBay, we are fully committed to providing a safe, secure online shopping experience. We prohibit the sale of counterfeit goods and we remove items that are reported as counterfeit or appear to be a risk to our community. We believe that collaboration and partnership with law enforcement, government regulatory bodies, brand owners, and retailers is the best way to prevent the sale of counterfeit items.

Are there different regulations in other countries?

Yes, there are different laws governing the sale of airbags. To meet regulations, our policies in Germany and the United Kingdom allow airbags only if they are sold within the steering wheel. Our approved sellers must meet all federal and local laws to sell airbags.

I bought an airbag and I'm worried it might be counterfeit?

If you have concerns about your purchase, we advise that you follow the guidance from NHTSA by contacting the call center established by your car manufacturer and seeking the expertise of a certified mechanic or dealer. You can also visit safercar.gov to review the NHTSA's guidelines for airbag safety.

If an airbag you purchased on eBay is counterfeit, the eBay Money Back Guarantee will cover you for the full purchase price plus the cost of original shipping. You must file a

claim within 30 days of making the purchase to ensure the claim is eligible for the [eBay Money Back Guarantee](https://pages.ebay.com/ebay-money-back-guarantee/). National Highway Traffic Safety Administration (NHTSA) airbag safety alert

While eBay has not received any customer complaints, we take the National Highway Traffic Safety Administration (NHTSA) and the U.S. Immigration and Customs Enforcement's (ICE) concerns seriously. We are cooperating with law enforcement and regulatory authorities to educate and protect consumers.

Why allow used airbag listings only

The findings from NHTSA and ICE indicate that the counterfeit airbags are being advertised and sold as new products.

Many trusted dealers who are members of the Automotive Recyclers Association sell recycled, un-deployed, and legitimate airbags on eBay. We will continue to allow these listings.

Why allow airbag listings

eBay has a large market for automotive parts and accessories that serves auto repair businesses as well as home mechanics. eBay is among many options that consumers and mechanics trust to purchase airbags. Airbags on eBay are frequently sold by trusted dealers who are members of the Automotive Recyclers Association that recycles un-deployed and legitimate airbags. We cooperate with law enforcement and regulatory authorities to educate and protect consumers.

Regulating sale of airbags

eBay works closely with the appropriate regulatory and law enforcement authorities to educate and protect consumers on this issue, including the National Highway Traffic Safety Administration (NHTSA) and the U.S. Immigration and Customs Enforcement (ICE). While eBay has not received any customer complaints, consumer safety is our top priority, and we take NHTSA's concerns seriously.

Identifying counterfeits

Counterfeiting is a global problem. We believe that collaboration and partnership with law enforcement, brand owners, and retailers is the best way to combat counterfeiters. eBay relies on the expertise of brand owners and law enforcement to help identify counterfeits; we have an easy-to-use system that allows brand owners, authorities, and eBay users to report suspected counterfeits to eBay for swift review and

removal. Our fraud investigations team proactively refers suspected counterfeiting cases to law enforcement and assists law enforcement in investigating and prosecuting criminals.

Preventing counterfeits

At eBay, we are fully committed to providing a safe, secure online shopping experience. We prohibit the sale of counterfeit goods and have zero tolerance for anyone who violates this policy. We work closely with law enforcement to investigate and prosecute individuals who attempt to abuse our platform. Counterfeiting is a global problem. We believe that collaboration and partnership with law enforcement, brand owners, and retailers is the best way to combat counterfeiters.

We will continue to work with NHTSA to address concerns and communicate to our sellers proper and safe airbag selling and shipping regulations per NHTSA guidelines.

Buying from a legitimate dealer

Per NHTSAs guidance, customers should contact the call center established by their car manufacturer and seek the expertise of a certified mechanic or dealer if they have concerns or questions about an airbag. We advise eBay customers to ask the seller questions about the product and review the sellers feedback score.

Visit <http://safercar.gov/> to review NHTSAs guidelines for airbags.

Deeper why of airbag policy

In 2012, the U.S. Department of Transportations National Highway Traffic Safety Administration released a statement alerting consumers about counterfeit airbags being sold as new, certified, original equipment. We take these concerns seriously.

As with many things listed for sale on todays market, there are counterfeit airbags that are sold as original (or replacement) parts. By verifying that airbags sold on the site are offered by approved dealers, we reduce the possibility that counterfeits will find their way into the hands of consumers.

An approved dealer is a seller who has and maintains Automotive Recyclers Association (ARA) Certification.

Motor Vehicle Title Misrepresentation (Salvaged Title) Error in vehicle title history

If you think that there might be an error in your vehicle's title history, please email AutoCheck directly at: ebay.faq@autocheck.com

Catalytic Converters and Test

Pipes Reason for policy Since EPA requirements are specific regarding these items, eBay has placed several restrictions to help ensure items listed are in compliance.
 Vehicle Misrepresentation (Invalid VIN) Providing VIN information in a listing
 There are some common reasons why a VIN may not be recognized by the eBay VIN decoder, including: The vehicle was manufactured for a model year before 1981. (VINs were standardized for North America starting in 1981.) The vehicle was manufactured outside of North America. The vehicle was not intended for street-legal use (e.g. may be intended to be a racecar, military vehicle, etc.). Is, Os and Qs are never included in VINs for North-American-manufactured vehicles starting in 1981. The vehicle may be for the next model year. (i.e., Late in the calendar year, vehicles with a model year representing the next calendar year may be available for sale but may not have a VIN that is decodable yet). If the VIN that you attempted to enter included an I, O, or Q, you should double-check your VIN (on your title, on one of the VIN tags on your vehicle, etc.) to see if those could be different letters or numbers instead. If our site isn't recognizing your VIN, you can list all 0s, but you will need to include the full VIN in your listing description and provide information on why the VIN is not recognized (e.g., if your vehicle is an import, was built before 1981, etc.). If your vehicle wasn't built for street-legal use (e.g., may be intended to be a racecar, military vehicle, etc.), you should list it in a category other than "Cars & Trucks," such as "Race Cars (not street legal)" or "Other Vehicles & Trailers & Military Vehicles." Other vehicle categories outside of "Cars & Trucks" are available for vehicles not intended to be street legal and therefore don't require that a VIN be included in the listing.
<h2>GUIDE.SUMMARY What is the policy? Vehicles, parts and accessories that do not follow government regulations are not allowed.

The following types of listings are not allowed: Leased vehicles or offers to lease

vehicles AutoCheck or Carfax reports Airbags in new condition Deployed or rebuilt airbags and airbag covers Recalled airbags Vehicle titles cannot be included when offering parts Products not following the Emissions control defeat devices policy

Sellers can list the following items: Vehicles with a valid Vehicle Identification Number (VIN) recognized by the eBay VIN decoder If the VIN isn't recognized by our systems, the VIN must be included in the item description with an explanation as to why it wasn't accepted, such as: The vehicle was manufactured for a model year before 1980 The vehicle was manufactured outside of North America The vehicle wasn't intended for street-legal use Airbags and their parts or accessories may be sold by approved sellers only (issue 369) and: Must not have been previously deployed Must be shipped in accordance with applicable regulations using hazmat shipping and a carrier other than the U.S. Postal Service Must not be part of an equipment recall Sellers are responsible for making sure their inventory does not contain recalled items and proactively maintain their inventory to remove any recalled items. The following airbag parts must be listed in used condition only: Airbags Airbag covers Inflators/inflator modules The following airbag parts can be listed in used or new condition: Airbag clock spring Airbag control unit Airbag sensor Diagnostic module Passenger sensor Imported vehicles certified by the United States Department of Transportation New and used gasoline-powered vehicles registered in California that pass the California smog check Catalytic converters that meet EPA requirements for aftermarket sale; used catalytic

converters must be recertified or listed as scrap metal, with no make or model information
 Why does eBay have this policy? This policy helps our buyers and sellers follow government regulations concerning the sale of vehicles and vehicle parts and accessories.
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