

Report an issue with a seller

We created policies to make sure eBay is a safe place to buy and sell. If you have a problem with a seller because they're not following our policies, let us know and we'll look into it.

You should only report a seller if you think they're violating our policies. If there's a problem with an item you bought, try to work it out with the seller first — you can always ask us to step in if you need to.

If your issue is that an item arrived faulty, damaged, different from the listing description, or didn't arrive at all, don't report the seller to us — use one of the buttons below instead:

<https://www.ebay.com/help/buying/returns-refunds/reporting-item-didnt-receive?id=4042>

My item hasn't arrived

<https://www.ebay.com/help/buying/returns-refunds/returning-item?id=4041>

I want to return my item

If you spotted an item that shouldn't be listed on eBay, you don't have to report the seller; just let us know by

<https://www.ebay.com/help/policies/member-behavior-policies/report-item-listing?id=4739>

reporting the item

You should only report a seller if you think they're violating our policies.

For example:

- They offer to sell you a listed item outside of eBay

- They do not intend to complete the sale

- They send threatening messages or use abusive or vulgar language

- They published another member's contact information

- The seller gave you false contact information

- You suspect the seller is under the age of 18

This is not an exhaustive list; you'll find all of our policies [here](https://www.ebay.com/help/policies/default/ebays-rules-policies?id=4205).

[Report a seller](https://www.ebay.com/help/action?topicid=4022)
What to do if eBay ended the listing of an item you bought
You don't need to report the seller to us if you bought an item and then received a message from us saying that the listing was removed.
To get your money back, you need to either
[let us know that you have not received your item](https://www.ebay.com/help/buying/returns-refunds/get-help-item-hasnt-arrived?id=4042)
or
[open a return](https://www.ebay.com/help/buying/returns-refunds/return-item-refund?id=4041) if the item did arrive.
We take all reports seriously, but please make sure your claims are accurate.
[Learn more about false reporting of policy violations](https://www.ebay.com/help/policies/default/ebays-rules-policies?id=4216).

denunciar vendedor do eBay,denunciar um vendedor do eBay concluído,denunciando um vendedor do eBay concluído,como denunciar um vendedor concluído,denunciar um vendedor eBay concluído,denunciar um anúncio eBay,denunciar um anúncio do ebay