

Feedback policies

Feedback is an opportunity to share your experience with other members of the eBay community. As a buyer, you can leave a comment or upload images of your item. As a seller, you might want to thank a customer for their purchase or reply to their feedback.

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Are you looking to leave feedback? Please see our articles:

<https://www.ebay.com/help/buying/leaving-feedback-sellers/leaving-feedback-sellers?id=4007>

Leaving feedback for sellers

<https://www.ebay.com/help/selling/leaving-feedback-buyers/leaving-feedback-buyers?id=4078>

Leaving feedback for buyers

While feedback is intended as an open forum, our guidelines and policies listed below are in place to ensure it's used constructively and fairly.

<https://www.ebay.com/help/policies/feedback-policies/feedback-extortion-policy?id=4230>

Feedback extortion Buyers aren't allowed to use threats of negative feedback or low detailed seller ratings to get something that wasn't part of the original listings, and sellers can't demand positive feedback from buyers.

<https://www.ebay.com/help/policies/feedback-policies/feedback-manipulation-policy?id=4231>

Feedback manipulation Members can't exchange feedback solely for the purpose of increasing feedback scores, gaining eBay privileges, or enhancing their reputation on our site.

Neither can they influence another member's feedback through a series of repeat purchases, or by leaving negative comments with a positive rating. Sellers aren't allowed to include terms and conditions in a listing that limit or restrict the buyer from leaving feedback.

<https://www.ebay.com/help/policies/feedback-policies/feedback-misuse-policy?id=5030>

Feedback misuse Any misuse of feedback isn't allowed. Feedback content should match the positive or negative rating that was given in both buyer and seller feedback. For example, a negative comment should not be left with a positive rating. Any pictures left in feedback

should accurately represent the item purchased and follow our policies, including the [Offensive materials policy](https://www.ebay.com/help/policies/prohibited-restricted-items/offensive-materials-policy?id=4324), the [Restricted adult items policy](https://www.ebay.com/help/policies/prohibited-restricted-items/adult-items-policy?id=4278), and the [Illegal explicit content policy](https://www.ebay.com/help/policies/prohibited-restricted-items/illegal-explicit-content-policy?id=5053). Activity on eBay is required to follow this policy, the eBay [User Agreement](https://www.ebay.com/help/policies/member-behavior-policies/user-agreement?id=4259) and all applicable laws, as well as respect the rights of third parties. If it doesn't, eBay may take action consistent with applicable laws and the eBay [User Agreement](https://www.ebay.com/help/policies/member-behavior-policies/user-agreement?id=4259), and may even be legally required to do so. Such actions may include, as an example only: Removing the listing or other content, issuing a warning, restricting activity or account suspension.

Additional information

You can view all the feedback you've left or received in your feedback profile. From there you can also follow up and respond to feedback. [Learn more about](https://www.ebay.com/help/account/changing-account-settings/feedback-profiles?id=4204) [feedback profiles](https://www.ebay.com/help/account/changing-account-settings/feedback-profiles?id=4204).

Feedback policy