Verifying the Contact Information

<h2>GUIDE.RELATED_LINKS Knowledge Base Articles: <ul> Registering a selling account - becoming a seller on eBay How to Clear Cache and Cookies / Support Browser Troubleshooting Help Pages: <ul> Problems signing in:
 http://pages.ebay.com/help/account/registration.html
   Recommended Web browsers:
 http://pages.ebay.com/help/account/browser.html
   Protecting yourself from account or identity theft
 http://pages.ebay.com/help/account/protecting-account.html#identity </h2><h2>GUIDE.SUMMARY Authentify is an internal term used when we force the member to confirm their phone number on file. Members may experience Authentify on their account for multiple reasons: <ul> Report of an Invalid phone number High Risk Creating a sellers account <img height="392" src="https://cskb.vip.ebay.com/library/EBAY/Images/3001-3500/3337/TOPIC3337-%20authentify.png" width="700"> Below are troubleshooting options if the member is unable to complete the Authentify process. Note: Click here to see the Hearing Impaired Authentify workflow in the Registering a Seller Account article. </h2>