

Item condition by category

Selecting the correct item condition is part of following our [selling practices policy](https://www.ebay.com/help/policies/selling-policies/selling-practices-policy?id=4346). Find out what each item condition means in a particular category by reading our list below.

Baby, Collectibles, Crafts, Dolls & Bears, Health & Beauty, Pet Supplies, Toys & Hobbies

- New:** The item is brand new, unused, unopened, and undamaged (including handmade items). See the seller's listing for full details
- Used:** The item was previously used. See the seller's listing for full details and a description of any imperfections
- Digital Good:** A digital asset that is delivered electronically, including Non Fungible Tokens (NFT)

Books & Magazines

- Brand new:** The book is new, unread, and unused in perfect condition with no missing or damaged pages. See the seller's listing for full details
- Like new:** The book looks new but has been read. The cover has no visible wear, and the dust jacket (if applicable) is included for hard covers. It has no missing or damaged pages, no creases or tears, and no underlining/highlighting of text or writing in the margins. It may have very minimal identifying marks on the inside cover as well as very minimal wear and tear. See the seller's listing for full details and a description of any imperfections
- Very good:** The book does not look new and has been read but is in excellent condition. There is no obvious damage to the cover the dust jacket (if applicable) is included for hard covers. There are no missing or damaged pages, no creases or tears, and no underlining/highlighting of text or writing in the margins. It may have very minimal identifying marks on the inside cover as well as very minimal wear and tear. See the seller's listing for full details and a description of any imperfections
- Good:** The book has been read but is in good condition. It has very minimal damage to the cover, including scuff marks, but no holes or tears. The dust jacket for hard covers may not be included. The binding has minimal wear. The majority of pages are undamaged with minimal creasing or tearing, minimal pencil underlining of

text, no highlighting of text, and no writing in the margins. There are no missing pages. See the seller's listing for full details and a description of any imperfections

Acceptable: The book has obvious wear. It may have some damage to the cover, but its integrity is intact. The binding may be slightly damaged, but its integrity is still intact. There may be possible writing in the margins and underlining and highlighting of text, but there are no missing pages or anything that would compromise the legibility or understanding of the text. See the seller's listing for full details and a description of any imperfections

Business & Industrial

New: The item is brand new, unused, unopened, undamaged, and in its original packaging (where packaging is applicable). Packaging should be the same as what is found in a retail store, unless the item is handmade or was packaged by the manufacturer in non-retail packaging, such as an unprinted box or plastic bag. See the seller's listing for full details

New—open box: The item is in excellent, new condition with no functional defects. The item may be missing original packaging and may have been used for testing or demo purposes. The item includes accessories found with the original product and may include a warranty. See the seller's listing for full details and a description

Certified refurbished: The item is in a pristine, like-new condition. It has been professionally inspected, cleaned, and refurbished by the manufacturer or a manufacturer-approved vendor to meet manufacturer specifications. The item will be in new packaging with original or new accessories. See the seller's listing for full details

Seller refurbished: The item has been restored to working order by the eBay seller or a third party. This means the item was inspected, cleaned, and repaired to full working order and is in excellent condition. This item may or may not be in original packaging. See seller's listing for full details

Used: The item was previously used. The item may have some signs of cosmetic wear, but it is fully operational and functions as intended. This item may be a floor model or store return that has been used. See the seller's listing for full details and a description of any imperfections

For parts or

not working: The item does not function as intended and is not fully operational. This includes items that are defective in ways that render them difficult to use, items that require service or repair, or items missing essential components. See the seller's listing for full details

- Cameras & Photo, Cell Phones & Accessories, Computers/Tablets & Networking, Electronics, Home & Garden, Musical Instruments & Gear, Headphones, Portable Audio & Home Audio, Video Game Consoles, Smart Home

New: The brand-new, unused, unopened, undamaged item is in its original packaging (where packaging is applicable). Packaging should be the same as what is found in a retail store, unless the item is handmade or was packaged by the manufacturer in non-retail packaging, such as an unprinted box or plastic bag. See the seller's listing for full details

Open box: The item is in excellent, new condition with no wear. The item may be missing the original packaging or protective wrapping, or it may be in the original packaging but not sealed. The item includes original accessories. The item may be a factory second. See the seller's listing for full details and a description

Certified - Refurbished: The item is in a pristine, like-new condition. It has been professionally inspected, cleaned, and refurbished by the manufacturer or a manufacturer-approved vendor to meet manufacturer specifications. The item will be in new packaging with original or new accessories. See the seller's listing for full details

Excellent - Refurbished: The item is in like-new condition, backed by a one year warranty. It has been professionally refurbished, inspected and cleaned to excellent condition by qualified sellers. The item includes original or new accessories and will come in new generic packaging. See the seller's listing for full details

Very Good - Refurbished: The item shows minimal wear and is backed by a one year warranty. It is fully functional and has been professionally refurbished, inspected and cleaned to very good condition by qualified sellers. The item includes original or new accessories and will come in new generic packaging. See the seller's listing for full details

Good - Refurbished: The item shows moderate wear and is backed by a one year warranty. It is fully functional and has been

professionally refurbished, inspected and cleaned to good condition by qualified sellers. The item includes original or new accessories and will come in a new generic packaging. See the seller's listing for full details

Seller refurbished: The item has been restored to working order by the eBay seller or a third party. This means the item was inspected, cleaned, and repaired to full working order and is in excellent condition. This item may or may not be in original packaging. See seller's listing for full details

Used: The item was previously used. The item may have some signs of cosmetic wear, but it is fully operational and functions as intended. This item may be a floor model or store return that was used. See the seller's listing for full details and a description of any imperfections

For parts or not working: The item does not function as intended and is not fully operational. This includes items that are defective in ways that render them difficult to use, items that require service or repair, or items missing essential components. See the seller's listing for full details

id="section5">Clothing, Shoes & Accessories: Clothing and accessories, Jewelry & Watches, Sporting Goods

New with tags: The brand-new, unused, and unworn item (including handmade items) is in the original packaging (such as the original box or bag) and/or has the original tags attached

New without tags: The brand-new, unused, and unworn item (including handmade items) is not in original packaging or may be missing original packaging materials (such as the original box or bag). The original tags may not be attached

New with defects: The item is brand new, unused, and unworn. Possible cosmetic imperfections range from natural color variations to scuffs, cuts, nicks, and hanging threads or missing buttons that occasionally occur during the manufacturing or delivery process. The apparel may contain irregular or mismarked size tags. The item may be missing the original packaging materials (such as the original box or tag). New factory seconds and/or new irregular items may fall under this category. The original tags may or may not be attached. See the seller's listing for full details and a description of any imperfections

Pre-owned: The item was previously used or worn. See the seller's listing for full details and a description

of any imperfections</h3 id="section6">Clothing, Shoes & Accessories: Shoes</h3>New with box: The brand-new, unused, and unworn item (including handmade items) is in the original packaging (such as the original box or bag) and/or has the original tags attachedNew without box: A brand-new, unused, and unworn item (including handmade items) that is not in original packaging or may be missing original packaging materials (such as the original box or bag). The original tags may not be attached. For example, new shoes (with absolutely no signs of wear) that are no longer in their original box fall into this categoryNew with defects: The item is brand new, unused, and unworn. Possible cosmetic imperfections range from natural color variations to scuffs, cuts, nicks, and hanging threads or missing buttons that occasionally occur during the manufacturing or delivery process. The apparel may contain irregular or mismarked size tags. The item may be missing the original packaging materials (such as the original box or tag). New factory seconds and/or new irregular items may fall under this category. The original tags may or may not be attached. See the seller's listing for full details and a description of any imperfectionsPre-owned: The item was previously used or worn. Please see the seller's listing for full details and a description of any imperfections</h3 id="section7">Clothing, Shoes & Accessories: Underwear</h3>New with tags: The brand-new, unused, and unworn item (including handmade items) is in the original packaging (such as the original box or bag) and/or has the original tags attachedNew without tags: The brand-new, unused, and unworn item (including handmade items) is not in original packaging or may be missing original packaging materials (such as the original box or bag). The original tags may not be attachedNew with defects: The item is brand new, unused, and unworn. Possible cosmetic imperfections range from natural color variations to scuffs, cuts, nicks, and hanging threads or missing buttons that occasionally occur during the manufacturing or delivery process. The apparel may contain irregular or mismarked size tags. The item may be missing the original packaging materials (such as the original box or tag). New factory seconds and/or new irregular

items may fall under this category. The original tags may or may not be attached. See the seller's listing for full details and a description of any imperfections

id="section8">Movies & TV, Music, Video Games

- Brand new: The item was never opened or removed from the manufacturer's sealing (if applicable). The item is in original shrink wrap (if applicable). See the seller's listing for full details
- Like new: The item looks as if it were just taken out of shrink wrap. It has no visible wear, and all facets of the item are flawless and intact. See the seller's listing for full details and a description of any imperfections
- Very good: The item is used but still in very good condition. There is no damage to the jewel case or item cover: no scuffs, scratches, cracks, or holes. The cover art and liner notes are included. The VHS or DVD box is included. The video game instructions and box are included. The teeth of the disk holder are undamaged. There is minimal wear on the exterior of the item. The CD/DVD doesn't skip. There are no fuzzy/snowy frames on the VHS tape. See the seller's listing for full details and a description of any imperfections
- Good: The item is used but in good condition. It may have minor damage to the jewel case, including scuffs or cracks, or to the item cover, including scuffs, scratches, or cracks. The cover art and liner notes are included for a CD. The VHS or DVD box is included. Video game instructions are included. The CD/DVD doesn't skip. There are no fuzzy/snowy frames on the VHS tape. See the seller's listing for full details and a description of any imperfections
- Acceptable: The item has obvious and significant wear but is still operational. There may be tears or holes in the VHS/DVD box. The video game instructions and box may not be included. See the seller's listing for full details and a description of any imperfections

id="section9">Food & Beverages

- New: The item is brand new, unused, unopened, and undamaged. See the seller's listing for full details

id="section10">Health & Beauty

- New: The brand-new, unused,

unopened, undamaged item is in its original packaging (where packaging is applicable). Packaging should be the same as what is found in a retail store, unless the item is handmade or was packaged by the manufacturer in non-retail packaging, such as an unprinted box or plastic bag. See the seller's listing for full details

Open box: The item is in excellent, new condition with no wear. The item may be missing the original packaging or protective wrapping, or may be in the original packaging but not sealed. The item includes original accessories. The item may be a factory second. See the seller's listing for full details and a description

Used: The item has been previously used. The item may have some signs of cosmetic wear, but it is fully operational and functions as intended. The item may be a floor model or store return that has been used. See the seller's listing for full details and a description of any imperfections

For parts or not working: The item does not function as intended and is not fully operational. This includes items that are defective in ways that render them difficult to use, items that require service or repair, or items missing essential components. See the seller's listing for full details

Motors: Cars & Trucks

New: A vehicle is considered new if it is purchased directly from a new car franchise dealer and has not yet been registered and issued a title. New vehicles are covered by a manufacturer's new-car warranty and are sold with a window sticker (also known as a "Monroney sticker") and a Manufacturer's Statement of Origin (MSO). These vehicles have been driven only for demonstration purposes and should be in excellent running condition with a pristine interior and exterior. See the seller's listing for full details

Certified pre-owned: To qualify for certified pre-owned status, vehicles must meet strict age, mileage, and inspection requirements established by their manufacturers. Certified pre-owned cars are often sold with warranty, financing, and roadside assistance options similar to their new counterparts. See the seller's listing for full details

Used: A vehicle is considered used if it has been registered and issued a title. Used vehicles have had at least one previous owner. The condition of the exterior, interior, and engine can vary depending on the

vehicle's history. See the seller's listing for full details and a description of any imperfections

Motors: Parts & Accessories

New: The brand-new, unused, unopened, undamaged item is in its original packaging (where packaging is applicable). Packaging should be the same as what is found in a retail store, unless the item was packaged by the manufacturer in non-retail packaging, such as an unprinted box or plastic bag. See the seller's listing for full details

New other (see details): The new, unused item has absolutely no signs of wear. The item may be missing the original packaging or in the original packaging but not sealed. The item may be a factory second or a new, unused item with defects. See the seller's listing for full details and a description of any imperfections

Remanufactured: This is a properly rebuilt automotive part. The item has been completely disassembled, cleaned, and examined for wear and breakage. Worn out, missing, or non-functioning components have been replaced with new or rebuilt components. It is the functional equivalent of a new part and is virtually indistinguishable from a new part. See the seller's listing for full details

Used: The item was previously used. The item may have some signs of cosmetic wear, but it is fully operational and functions as intended. The item may be a floor model or store return that has been used. See the seller's listing for full details and a description of any imperfections

For parts or not working: The item does not function as intended and is not fully operational. This includes items that are defective in ways that render them difficult to use, items that require service or repair, or items missing essential components. See the seller's listing for full details

Tires

New: The brand-new, unused tire has never been mounted on a vehicle

Retread: The used tire has had its old tread professionally buffed away and replaced with new rubber tread. Retread tires are significantly cheaper than new tires and are widely used in the trucking, busing, and commercial aviation industries. See the seller's listing for full details

Used: The tire has been

previously used but remains in good working condition. The tire may show visible signs of wear and must have at least 5/32" of tread remaining. See the seller's listing for full details and a description of any imperfections

- Damaged: The tire is not operable and may require repair or service. These tires must have at least 4/32" of tread remaining. See the seller's listing for full details

id="section14">Non-Fungible Tokens (NFT): Art, Collectibles, Movies & TV, Music, Sports Mem, Cards & Fan Shop, Toys & Hobbies

- Digital Good: A digital asset that is delivered electronically, including Non Fungible Tokens (NFT)

id="section15">Trading Cards

- Graded: A card that has been inspected by a third-party service. These cards are inspected for authenticity and assigned a score (usually on a 10 point scale) for the condition. These cards are then assigned an overall grade and usually sealed in a tamper-proof holder. Cards may be assigned both a numerical score, as well as a condition description such as Poor, Very good, Excellent, Near mint or better
- Ungraded: A card that has been pulled from a pack and not graded by a third party company. These are often referred to as "raw" cards

##