

Selling Limits - new seller, site wide, multi-account

<h2>GUIDE.TALKING_POINTS

<h3><a

href="https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1012&ViewLocale=en_US#&Site Wide Limits</h3> <a name="whylimits"

Why do you

have selling limits? All sellers on the site have selling limits because eBay wants

to ensure that our sellers aren't growing too big too fast, which results in sellers getting

overwhelmed - and ultimately causing poor buying experiences.

Why do you have limits if you are making eBay money? eBay

is not solely interested in collecting fees from sales we think much more long-term and are most

interested in creating great experiences on the site, so that buyers return to purchase from

our sellers in the future. Why are limits imposed? Did you do something

wrong? You've done nothing wrong - all sellers on the site have selling

limits. We want to make sure sellers are growing sustainably so that we are setting them up to

be successful in the long term. How can you get rid

of your limits? All sellers will have selling limits - so your limits will not be

removed. However, limits may be reviewed for an increase as often as every 30 days. At that time,

we will review your account and make an appropriate decision on raising your limits.

 You only have 10 listings, but your limits show you have 100 active items. Why is

this? Selling limits count active items (including quantities, variations, scheduled

items) and sold items for the calendar month. These limits reset on the 1st of every calendar month.

 For example: If your limit is 100 items per month, and you have one item with a

quantity of 100 available - the limits will count 100 items. If that listing ends 7

days later, and you've sold 30 of your 100 items - you can relist 70 items for that

month. This can continue until you've sold 100 items for the month.

On the 1st of the following month, any items that are still active will continue to count

toward your limits, and the sales from the previous months will reset in your limits.

 If you sell an item, does it go back into your limits?

The sales you've made are part of the volume you've managed this month, and therefore will continue to count toward your limits until the 1st of the following month. How can you increase your limits? Verify your information.

Link yourself to an already established selling account. Call us to discuss your selling goals.
 See instructions for member to request an increase in limits.
 See requirements for increasing limits.
 Lowering limits Sellers on eBay have overall limits that allow them to become familiar with eBay and the needs of their customers. These limits vary by seller and may be lowered based on the seller's need if the full limit isn't being utilized if an account isn't meeting our seller performance standards If we identify an account that has selling limits greater than their current need, we may lower those limits in order to ensure that: They can successfully manage their sales while delivering an experience that is competitive in the online marketplace They are increasing volume at a manageable pace They can meet the expectations of their buyers and have them become repeat customers All sellers will have selling limits - so your limits will not be removed. However, limits may be reviewed as often as every 30 days in order to determine that you're delivering an experience that drives repeat customers. The decision is made on your account regarding your customer experiences and your online performance. We want to make sure sellers aren't growing too big too fast, which results in sellers getting overwhelmed - and ultimately causing poor buying experiences.

Why should I link my accounts?

- Linking your account helps establish your identity with eBay. This allows us to protect our sellers, our buyers and our community as a whole.

 Self-linking: I sent info about my account, but it didn't work. Why?

- Most likely, it's because your account doesn't have a successful sale that's more than 90 days old. You need that in order to remove the new seller hold.

 Internal Information Linking Requirements:

- A self link can only be initiated if the new seller is:
 - Less than 90 days since first successful sale
 - Not seller vetted
 - Registered as a seller
- If these conditions aren't met, the member won't be able to access the linking flow.
- The established account the user is linking to must:
 - Have a successful sale more than 90 days ago
 - Must not be suspended

 Self-linking: Where do I get the PIN?

- We sent it to the email address that's linked to your established account. If you don't remember that email, here's how you can get the info:
 - Go to My eBay and sign in with the username and password from your established account.
 - Place your pointer over the Account tab and select Personal Information from the drop-down menu.
 - Below the Email and Contact Information heading, you should see your registered email address.

 Self-linking: Why isn't the PIN working?

- There may be few things going on. Try one of these possible solutions:
 - Copy the PIN from the email we sent, and then paste it in the Enter PIN box on the Confirm account ownership page. This ensures you're entering the right PIN.
 - If you didn't get the PIN, click the Resend PIN link at the bottom of the Confirm account ownership page. You should get it within a few minutes. If you still don't see our email, check your junk or spam folder it might be in there by mistake.
 - You may have exceeded the number of attempts to enter a PIN. (5 unsuccessful attempts) Click the Start over link on the Confirm account ownership page and try again.

There might be a technical issue on our end. Please wait a few minutes and try again. Will marking down prices (putting an item on sale) adjust my limits? Limits will not be adjusted based on marked-down prices. How long will it take me to get your limits up to XXX items? Selling limits can be increased once every 30 days. These increases are percentage increases based on your current limits, and the better your account is performing, the higher percentage increase we may be able to provide. While I cant give you an exact timeframe, know that we will continually grow your account based on your account performance until you are at a comfortable level. Although the limits are increased slowly over time, there is no maximum on how high you can eventually grow your limits. Why are other sellers limits higher than mine? (or) Why do the limits differ between my two accounts? Selling limits are unique for each selling account. Factors that may cause differing limits for each account include: The age of an account Confirmation of identity on an account An accounts link to an established account An accounts registered address and site of registration Selling performance and behaviors The volume an account has managed in the past The risk associated with the types of items listed on an account Unless both accounts have identical information for the criteria listed above, then they will likely have different selling limits. You have a promotion for XXXX listings. Why cant you list that many items? The Terms and Conditions section in all of eBays selling promotions include the following explanation: All existing selling limits on your account (as well as category and items limits) still apply, and may exclude and prevent you from creating the maximum number of listings in this promotion. Similar to why we have selling limits in the first place - we dont want sellers to list at a rate thats overwhelming, simply because of a promotional offer. You've just opened an eBay Store. Why cant you list 150 (or 500, or 2500)

items? When you subscribe to a certain level of eBay Store, that subscription level comes with free listings (or listings without insertion fees) every calendar month. For example, a Basic eBay Store comes with 150 free listings per month. That does not mean your selling limits will be increased to that amount, however. This is because we don't want sellers to be able to increase their volume by paying an extra monthly fee. Instead, we want volume increase to be performance-based. Sellers with eBay Stores will go through the same limit increase process as all other sellers on the site. Why can't you relist an item that was ended by eBay? Policy violation: Items that are removed by eBay for violating policy will continue to count toward your selling limits. Keeping sellers from immediately relisting ended items will help prevent further policy violations on your account and on the site. This also gives us the opportunity to explain the violated policy and answer any questions you may have. While we understand this may be frustrating, you can call Customer Service to have your limits reviewed. UPI/Cancel transaction will credit back to the seller's limit after the case is closed - except for seller-fault related cancellation reasons. Fraudulent buyer: Currently, these items will continue to count toward your selling limits, but we are in the process of addressing this concern, as we have been made aware of the unnecessary burden it causes our sellers. How to see your selling limit Members can see their selling limits information in the Selling section of My eBay. Does an item revision count against your limits? No, revisions will not count against your limit unless you've already hit your selling limit and the quantity or dollar amount is changed. At that point, it will just update to your new values. <h3>Below Standard limits</h3> Why is this happening? If you are unable to meet our selling performance standards, limits may be reduced at any time. The purpose of the reduction is to slow down volume in order to give you a chance to address

the issues causing the account to be below standard. If you don't meet the minimum performance standards, there may be limits to your selling activity until your ratings improve.

[https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1012&ViewLocale=en_US#&Silent limits](https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1012&ViewLocale=en_US#&Silent%20limits) </h3> How long have you had limits for?

All accounts on the site have selling limits. We started this process in 2009, so you may have had selling limits for years but just haven't run into them.

The exact date silent limits were placed does not need to be disclosed to the member. Note: Because Silent Limits are Site Wide Limits ,see SWL
https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1012&ViewLocale=en_US#whylimits&Why do I have limits for more talking points.

 What are your limits? Note: Don't tell the member that their limits are 500/\$15,000 if they're only using 100/\$6,000, as you may find you are not comfortable with leaving the limits that high after review. Notifying the member that they are being reduced may cause the member to become upset. Instead, do tell the member the limits are just above what they're actually using so that you have the flexibility to reduce the limits while the member perceives it to be an increase. </h3>

[https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1012&ViewLocale=en_US#&Calculated Fraud](https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1012&ViewLocale=en_US#&Calculated%20Fraud)</h3> Why is this happening?

Your listing activity has been restricted/suspended to ensure a safe trading environment for you and the eBay Community. Your eBay account has been limited while we review your account activity and confirm certain information. (Authorization for such reviews is part of the User Agreement you accepted when you registered your account.) You've done nothing wrong and you haven't been singled out. Many sellers, have limits on the amount they can sell and are asked to confirm their account information. In this process, both new and experienced eBay members may be required to take additional steps before they sell items

on eBay. In an effort to monitor activity on the site and ensure a safe trading environment, we sometimes will ask members to provide proof of identity and/or proof of merchandise for items listed. There's a section in the eBay User Agreement that explains this. It says: "Without limiting other remedies, we may limit, suspend, or terminate our service and user accounts, prohibit access to our web site, delay or remove hosted content, and take technical and legal steps to keep users off the sites if we think that they are creating problems, possible legal liabilities, or acting inconsistently with the letter or spirit of our policies. We also reserve the right to cancel unconfirmed accounts or accounts that have been inactive for a long time." I urge you to continue with the selling limit appeal process. Please understand that our intentions are not to harm your business but are to ensure the safety and protection of all our members.

 </h3>CBT limits</h3> Why are you setting more stringent requirements for listing on other sites? We're requiring eBay's highest level of verification to improve the safety of cross-border trade and better protect our buyers. The registration requirements are different on smaller sites. We want to make sure you have the appropriate level of verification before you sell on other sites. Access to international banking systems is a critical requirement for CBT sellers and to facilitate receiving payment from your buyers. Why are some sellers exempted from these requirements, but I'm not? Sellers with the following characteristics have been exempted from the verification requirements: Cross-border sellers with an established track record based on positive feedback from other eBay members; Cross-border sellers from markets with higher minimum levels of verification. </h3>URC limits</h3> Why do you have limits? (or) Why were your limits reduced? Sometimes, business expands too quickly, and sellers

are unable to keep up with a sudden increase in sales as a result. Limits will cap this increase and give the seller sufficient time to resolve previous sales before listing more items.

See
Why do I have limits under Selling Limits for more talking points.
View MAC notes for appeal information, concerns, and potential talking points.

Why has your listing activity been restricted/suspended?(or) Why were limits placed on your account?
Your listing activity has been restricted/suspended to ensure a safe trading environment for you and the eBay Community.
Your eBay account has been limited while we review your account activity and confirm certain information. (Authorization for such reviews is part of the User Agreement you accepted when you registered your account.)
Many sellers, from new sellers to sellers who have been selling on eBay a long time, have limits on the amount they can sell and are asked to confirm this same information.

 Note: The MAC note will have more detailed information that can be provided to the member. Why is this happening?
Many sellers, from new sellers to sellers who have been selling on eBay a long time, have limits on the amount they can sell and are asked to confirm their account information.
In this process, both new and experienced eBay members may be required to take additional steps before they sell items on eBay.
In an effort to monitor activity on the site and ensure a safe trading environment, we sometimes ask members to provide proof of identity and/or proof of merchandise for items listed.
There's a section in the eBay User Agreement that explains this. It says: "Without limiting other remedies, we may limit, suspend, or terminate our service and user accounts, prohibit access to our web site, delay or remove hosted content, and take technical and legal steps to keep users off the sites if we think that they are creating problems, possible legal liabilities, or acting inconsistently with the letter or spirit of our policies. We also

reserve the right to cancel unconfirmed accounts or accounts that have been inactive for a long time." I urge you to continue with the Selling Limit Appeal process. Please understand that our intentions are not to harm your business but are to ensure the safety and protection of all our members. <h3>Multi-Account limits</h3> What does the other account have to do with yours? See Multi-Account Overview / Appeals for more information. How is your account linked to that other account? Note: Do not give specific details on what information is linked (addresses, names, email addresses, etc.) Determine how much information about the links can be shared. Additional information can be found under Multi-Account Overview / Appeals. Can you unlink your account from the other account? Accounts cannot be unlinked. Once two accounts are linked, they will remain linked so that eBay can protect the community and our business from circumvention of unresolved issues or from fraudulent activity. What do you need to do to increase your selling limits or unrestrict your account? The issue on other account(s), which was referenced in the email sent to you at the time the action was taken, will need to be resolved before the account can be addressed (i.e., before the selling limits can be increased or before the account can be unrestricted). Is this legal? I cannot discuss legal matters with you, but I can assure you that the actions eBay takes within its own community are legal. Whats wrong with the other account? View the chart in <a

[href="https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1142#workflow"](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1142#workflow)>Multi-Account Overview / Appeals to determine what, and to what extent, information can be discussed with the member about the linked account. How are you supposed to get the other person to resolve their account? We suggest trying to contact the other individual and explaining that there is an issue that needs to be resolved on their eBay account. What if you cant reach the other person? Because we are comfortable with the strength of the links between the two accounts, eBay expects you will be able to contact that person in order to prompt him/her to resolve the issues. The account will remain restricted (or limited) until the other account issues are resolved. </h3>

[href="https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1012&ViewLocale=en_US#"](https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1012&ViewLocale=en_US#)>Seller vetting limits</h3> Why is this happening? In the interest of maintaining a safe trading environment, from time to time we do ask members to verify contact information and business practices before they're allowed to continue selling on our site. To help ensure a safe trading environment, we also sometimes ask members to provide proof of identity and proof of merchandise for items listed. You haven't been singled out - many sellers have limits on the amount they can sell. Once we can verify your information, we'll review your account to see if we can increase your limit. See

[href="https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1186"](https://cskb.qa.ebay.com/cskbapp/art?page=content&id=GUIDE1186)>Seller Vetting Policy for more information. When can I request higher selling limits? New sellers - 45 days after registering as a seller/listing first item Existing sellers, outside of BTSD - every 30 days </h3> [href="https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1012&ViewLocale=en_US#"](https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1012&ViewLocale=en_US#)>Velocity limits</h3> What do you need to do to list more vehicles? If you are a licensed dealer, you need to register with eBay Motors.

If you are not a licensed dealer and can't register with eBay Motors, there may be limits to your vehicle selling activity.

 <h3>APAC limits</h3>
 How do I know if I am considered an APAC seller?
 Un-sited users will be based on account country; others will be based on registration site. Example: Thai sellers will be based on country site while HK sellers will be based on registration site.
 I have an eTRS account. This is block is affecting my other account, could you help me remove the restriction? There is not an appeal process for this block. All accounts need use the transaction record to increase the limit.
 How do you evaluate my account performance? Your account performance is based on: disputes / claims and transactions canceled by sellers.
 How many listings can I list? The system will continuously evaluate your account performance for items sold and adjust limits automatically, so I don't have an exact number I can give you. The limit is actually based upon your account performance for items sold. The quantity stands for the total number of open and sold items.
 How do I resolve this? System will continuously evaluate your account performance for items sold and adjust limits automatically. We recommend that you focus on your ongoing and upcoming transactions, ensure buyer satisfaction and establish a good reputation so that the limit can be adjusted as soon as possible.
 Why do I have a restriction / limit? Our system will continuously evaluate your account performance for items sold and adjust limits automatically. The best way to have the limit adjusted is to focus on your ongoing and upcoming transactions - ensure buyer satisfaction and establish a good reputation.
 How do I know when I can list more items? Is there any email notification to me? The limit is adjusted continuously. To avoid unnecessary misunderstanding emails notifications will not be sent when the limit changes. You can try listing again to check if the limits have

been adjusted, or after an unsold item ends.

- When does the limit go away?

Please understand that this limit is to ensure that all members have a pleasant buying experience. The system will continuously evaluate your account performance for items sold and adjust limits automatically.

I have been restricted by the reputation limit and now I can't list any new items or even revise my listings.

If you need to revise one of your listings, what you can do is end one of your other listings early. Then you can try and revise your other open listings. Or you can end the listing that you need to revise and then try setting it up in a new listing.

GUIDE.DETAILED_INFORMATION

Internal Information Limits have various ways of being identified. Please review the account using the following information to determine which limit is relevant to the members activity:

LVIS: Will identify which limit prompted the member to call us.

Account issues: Most limits have an account issue associated with them (view Account Issues in Unify or Issues Tool in AD). Search the issue numbers in the <https://cskb.qa.ebay.com/csKBapp/art?page=content&id=GUIDE1469>

T&S Issues Directory for more information.

MAC notes: May have information on the limit placement or reduction, and will have steps for appeal, if possible, for SRM (Seller Risk Management), CI (Calculated Infringement), and CF (Calculated Fraud).

Silent limits Most easily identified by issue 302 on the account, or Silent Limit message titles in LVIS.

URC limits Although eventually all accounts will have a selling limits, URC limits are placed by a variety of workgroups if the account has any concerns, such as a poor selling performance (BSTD), a sudden increase in volume, a risky business model, infringing items listed, etc. These can be identified by issue 339.

Seller Risk Management (SRM) URC limits You can verify SRM took action by viewing MAC notes (Document > Seller Risk Management) or by viewing the Selling Limits page in AD or AD light, which will show Seller Risk Management next to the most recent limits placed. The MAC note will also include any appeal information, which may include waiting a specified time frame for another increase, or documentation requirements.

Seller vetting limits These are treated like any

other seller vetting. Below Standard (BSTD) limits These can be identified by issue 224.

Calculated Fraud You can verify that Calculated Fraud took action by viewing MAC notes (Document > High Risk Calculated). The MAC note will also include any appeal steps if available.

Typical action is suspension. Velocity limit These can be identified by issue 344 and MFLP titles in LVIS.

- LVIS Block US 220434 MFLP Mo New User Vehicle Listing Limit non MVS BLOCK_220434 indicates item limit of 5 active vehicle listings; account is newly registered within last 90 days and not marked as a vehicle dealer (Specialty Seller Flag)
- LVIS Block US 223780 MFLP Mo NoSS Limit 15_223780 indicates item limit of 15 active vehicle listings; account is not marked as a vehicle dealer (Specialty Seller Flag) - no applicable account age

Zoot / limits inconsistencies There have been many questions recently in regard to Zoot and SWL/Category limits. We actively have teams working on figuring out some inconsistencies and helping us correct them. Due to the complexity of tools and the Verification platforms, it does take a little longer to identify the root cause of some of the issues. Below are examples of user stories, along with a temporary solution and the reasoning why for each user story.

User story #1 Seller's registration limit: Over 100/\$5000

Verification level: AD does not show the member has passed strong ID.

SWL/Category limit: Non-Strong ID User story: Member has a "low risk" seller registration limit, but does not show the member has passed strong ID, which is causing them to hit the non-strong ID SWL/category limit.

Solution: Do not automatically increase limits. Teammates need to run the member through the [RSA \(KBA\) tool](https://netview.verid.com/transact/) to [strong ID](https://cskb.qa.ebay.com/csKBapp/art?page=content&id=GUIDE1428) the member. Upon successful completion of strong ID, place issue 261 on the account, but should not be safelisting them with 220 unless they meet the safelist criteria.

Why? Right now, we know this is a potential bug with strong ID not showing on the accounts that Zoot is saying are low risk. While we finish investigating

the root cause, you need to follow standard procedures to ensure we are protecting the community and not opening ourselves up for additional loss/defects on high-risk items. You should not assume that because they have a higher registration limit that it is safe to place issue 261 on the account, as these accounts are still newly registered sellers potentially listing high-risk items. User story #2 Seller's registration limit: Under 100/\$5000

 Verification level: AD shows they have passed Strong ID (NAP).

 Issue numbers on account: 445, 446, 447, 448, 449 & Maestro Mac note indicating Financial Risk User story: Member has passed strong ID but has been identified as having financial risk.

 Solution: Do not automatically bump them up to the 100/\$5000 limit. Teammates should identify member by MAC note and Zoot issue numbers. These members need to perform with this limit for the first 30 days after selling registration. After 30 days, teammates are being asked to fully vet the member and apply limits increases based on risk scoring. Issue should not be closed by teammate. Why? Even though these members have passed strong ID, Zoot has determined that these members have financial risk. In addition to financial risk, these sellers are newly registered sellers with no selling history. This is not a good combination for the community or stakeholders. We want to ramp the member into being a seller to ensure they are successful by mitigating risk to the community and shareholders. For more information on handling accounts with these issue numbers, see the Trust and Safety issues directory. </h2></h4></h4> Qualifications for Site-wide Limits increase Must be meeting minimum performance standards for at least 30 days. (Below Standard accounts do not qualify.) Why? eBay wants to make sure new sellers have a good understanding of how eBay works and how to meet buyers expectations before growing your sales above the

introductory amount. At least 30 days since last increase (exceptions are sometimes, but rarely, made.) Why? Buyers have 30 days after delivery date to open an eBay Money Back Guarantee case and up to 60 calendar days from the date they received an item or from the expected delivery date, whichever comes first, to leave Feedback. We don't want sellers to have to wait a full 60 days, so we estimate 30 days to be enough time to determine if your transactions since the last increase were truly successful.

 Qualifications for BSTD limits increase The member can appeal for higher limits after the account has consistently performed better than BSTD for 30 days. See </a

href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=GUIDE1186#workflowjump"

target="_blank">Out of Below Standard Workflow for details.

Qualifications for Multi-Account limit increase Source account must be resolved OR eligibility requirements must be met according to </a

href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=GUIDE1142#E2MAccountWorkflow" target="_blank">Multi-account Overview and Appeals

Qualifications for Vehicle velocity limit increase Account must be vetted to be marked as a vehicle dealer, by transferring to Motors Dealer Support Team.

 </h2>
 </a name="ilo">Increase Limits Orchestrator

(ILO)</h2> How many tries does the member get to confirm their identity? If the member is not successful in confirming their identity more than twice, they will be blocked from attempting again. If they hit this block, they will get an error saying the feature is currently unavailable. How long does it take to reset so they can try again?

The ILO doesn't reset. If the member is receiving the error that the feature is unavailable, they will need to click on the option to call us and follow the instructions provided so that they can go

through RSA. If RSA succeeds, the member will no longer see the error message. What questions does ILO ask the member? ILO asks for name home address phone number If the member puts in the wrong home address or phone number, ILO checks it against a database. If it doesn't match the database, then it will fail. If the member fails ILO, can they do it again? Yes, the member can try again, as long as the number of attempts is no more than 3. What is the time-frame the member has to use ILO? ILO is not time-based driven. It is policy based, so it appears when a member hits a limit that can be resolved through ILO. Any time a member is not Strong ID'd, they will have the option of using ILO, and the member can verify information at any time. </h2> CBT Limit</h2> Internal Information Account Balance Limits Impacted sellers will be blocked from listing until they bring their account balance down under the threshold. They can do this via a One Time Payment or waiting for their Automatic Payment Method to be charged on the normal billing cycle. Impacted Sellers The definition of Impacted Seller is <ol start="1"> Unmanaged (no P4 flag, no issue 320 (SEA), no issue 685 (IN)) Not safelisted (any seller that successfully pays their invoices for 12 months are automatically safelisted, this has been backdated so current sellers in good standing are exempt) The account balance exceeds the threshold (see Thresholds) What's the user experience If sellers reach their account balance limit, they will be blocked from creating new listings by LVIS. LVIS rules are named: Selling Limits SEA Singapore Account Balance_1061560 The message displayed is: Please make a payment You have reached your maximum account balance limit. Your limit is based on transaction history and reputation as a seller on eBay. Your history of selling on eBay and any previous past

due balance may impact on your limit. Click here to make a One Time Payment. To learn more, click here. The URLs vary by site based on these links: One-time payment: https://pmtapp.ebay.com/otp Learn more: https://www.ebay.com/help/selling/fees-credits-invoices/fees-credits-invoices-overview?id=4070

Region	Feedback 0-10	Feedback 11-100	Feedback 101+
South-east Asia	\$10	\$40	\$2000
India	\$10	\$40	\$500

The currencies above

are in USD, then converted to the following currencies. USD
EURO GBP For the Malaysia rule, Ringgit
currency For the Singapore rule, SGD currency For the
Philippines rule, PHP currency Safelisting CBT BM team maintains a

monthly safelisting process to automatically detect sellers that have successfully paid their invoices for 12 months and will open issue 689. In addition, SEA and IN GCX teams may safelist individual accounts by adding issue 689 after assessing the customers likelihood to pay. Approval to safelist sellers should only be given by a Senior Manager GCX, or the head of APAC Risk Management Policy.

name="seelimits">How to see selling limits information Go to My eBay overview or Seller Hub overview. Scroll down to Selling Limits information

 You'll see a red alert at the bottom of the Monthly selling limits section once you've reached a limit, letting you know you won't be able to sell more items in the current month but giving you an option to increase your limits. How to request an increase in your limits
 (ILO flow) Go to your My eBay overview or Seller Hub overview. Click the Request Higher Selling Limits link in your Monthly selling limits section. You will have the ability to increase limits by confirming your identity or self-linking to an established account. Internal Information This step puts the member through the Increase Limits Orchestrator (ILO) flow. I am an established eBay seller and I've just created a new eBay account to sell another type of product.How do I link my new account to another existing account? In the interest of maintaining a safe trading environment, from time to time we ask members to verify contact information and business practices before they're allowed to continue selling on our site. We know that some sellers already have an established history on another account, so verifying this information will prove that you own both accounts, and will allow you to continue building your hard-earned reputation on eBay. Create

listings as desired until you hit a limit. When listing an item, you'll see a message that you're not able to list more items:

 Click the "request higher selling limits" link. You'll be prompted to provide one or more of these verification methods, depending on your account history: Self-linking
 "Confirm that you already have an established seller account" - If you select this option you will be able to enter a username of an eBay account that you have already been selling with:

 If the self-link option isn't available, then that means this account is not eligible for self-linking.
 Speak with the Seller Vetting team
 "Call us to discuss your selling goals" - If you select this option you will be given a number and PIN to contact eBay Customer Service:

 SMS Verification
 You'll receive a text message with a PIN; enter it into the fields provided to verify your identity.

 Identity Confirmation
 When a member wants to raise their limit they will be given the option to edit or update any of their contact information. Once the member has confirmed that their information is up to date, they will need to receive a call at the number they put on file. During the phone call the member will be provided with a 4 digit pin to complete the process:

 Steps for the seller to self-resolve CBT blocks For non-managed
accounts: Be a verified account, and Sell domestically until
the above guidelines can be met.
 Be a
managed account or confirmed Power Seller (level 11 22 33 66 77) or Global eTRS seller.
 APAC reputation limits Internal Information There is no appeals process
for this. Sellers affected by this limit will need to work on getting more
positive seller performance. To ensure consistent user experience, instead
of routing all users back to APAC, when you receive APAC sellers appealing Reputation Limit, and
 If sellers registered on Site Wide Limit eligible sites, please review the account
performance, turn on Site Wide Limit with limit set per your guideline, which automatically replaces
reputation limit. Site Wide Limits affect US, Motors, UK, DE, AU, CA, CAFR, IE, AT, CH, and
HK sites. If sellers registered on Site Wide Limit ineligible sites, please deny their
appeal and use talking points in this article.
</h2></h2>GUIDE.TIPS_FOR_MEMBERS If a limit has been reached and a seller is listing
with multiple quantities, the seller should consider reducing quantities to make room for more
products. </h2></h2>GUIDE.SUMMARY Internal Information What
There are several types of limits that sellers may experience when selling:
Site Wide Limits (SWL, referred to as selling limits) Silent limits (limits
placed on an account that cant be seen by the seller) URC limits (User Risk Code,
limits reduced or placed on an account due to concerns) Multi-Account
limits Velocity limits Cross Border Trade (CBT) limits
APAC reputation limits
href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=GUIDE1286">Feedback

limits When All sellers on the site will experience at least one type of selling limit when selling on the site. These limits are in place to: Reduce fraud and circumvention on the site Ensure sellers can successfully manage their sales Ensure sellers are increasing volume at a manageable pace Ensure sellers can meet the expectations of buyers. Why Although there are several types of limits, the questions members ask are usually the same: Why do I have limits? How many items can I list? How can I remove (or increase) these limits? How/when can I list more items? LVIS (Listing Violation Inspection System) is the most effective tool in determining the type of limit the member is experiencing. Please see the information pertaining to their particular limit to determine qualifications for an increase or potential removal. </h2></h2>GUIDE.RELATED_LINKS Related help pages Limits on eBay sellers
 </a href="http://pages.ebay.com/help/sell/sellinglimits.html">http://pages.ebay.com/help/sell/sellinglimits.html Related articles </a href="https://cskb.qa.ebay.com/csKBapp/art?page=content&id=GUIDE1469">Trust and Safety Issues Directory </a href="https://cskb.vip.ebay.com/csKBapp/art?page=content&id=GUIDE1482">Hot Items </h2>