

Landing page - M2M mediation workflows

<h2>GUIDE.SUMMARY You are unable to copy the talking points from these flows, but you can type it out and save to your Communicator chat snippets repository. You will find the main M2M procedures in interactive Q&A forms below: <table border="0"> <tbody> <tr> <td>Returns</td> <td> Pre-returns - All customer requests before opening a return - </td> </tr> <tr> <td> INR - All customer requests for an item not received - </td> <td> Cancel Transaction - All customer requests regarding the cancelation of a transaction - </td> </tr> </tbody> </table> </h2>