

LP - Item location policy - List Practices

<h2>GUIDE.SUMMARY

What is the policy?

 Clear and accurate information about where the item is located, including the postal code, city and country where the item will ship from, must be included in listings. This can be different from the sellers registered address, registered business address, or the address provided for returns Item location information must be consistent across all areas of the listing, including title, description and item specifics A tracking number uploaded after an item has sold must match the shipping location provided in the listing

 Why does eBay have this policy? This policy helps buyers make informed purchasing decisions based on shipping charges and delivery times, and protects sellers from complaints about excessive costs or delays. </h2><h2>GUIDE.TALKING_POINTS

Why was my listing removed after I uploaded my tracking number? The location you shipped your item from is different from the location you specified in your listing. We use tracking number information and details to determine if an item was shipped from the same location specified in the listing. Can I relist my item? Yes, as long as you follow the rules for our item location policy. </h2>