

Processing an individual credit, processing account and subscription credits

<h2>GUIDE.SUMMARY FLOW FOR PROCESSING A CREDIT
 General There are three types of credits that can be

processed for a member's account: Item Credits are processed through Billing Hub using the Item Level Credit flow. Subscription Credits are processed through the STTI Account Activity or through the Billing Hub using the Subscription Fees & Credits flow. Account Credits are processed through the Billing Hub using the Account Level Credit flow; account credits aren't associated with any subscription or listing and can include late payment fees, returned item fees, etc.

Workflow links Crediting individual items through the Billing Tool Processing a partial credit using the Billing Tool Processing a subscription credit through the Subscription Credit Tool

Processing an account credit through the Billing Hub Checking the status of your requested credit

<h2><h2>GUIDE.RELATED_LINKS Related articles eBay Manual

Seller Fee Credit Policy

target="_blank">CS Billing Tools Overview </h2>