

eBay Authenticity Guarantee

eBay Authenticity Guarantee helps buyers shop for luxury or collectible items with confidence, while protecting sellers. Eligible purchases are physically inspected by experts before being shipped to the buyer or returned to the seller.

If your item is eligible for eBay Authenticity Guarantee, it will be automatically added to the program, free of charge. There is no opt in or opt out option.

Are you a buyer looking for more information?

[Visit our Authenticity](https://pages.ebay.com/authenticity-guarantee/)

Guarantee page for buyers - opens in new window or tab

What items are eligible for eBay Authenticity Guarantee?

eBay Authenticity Guarantee is

currently available for [watches](#watches),

[sneakers](#sneakers),

[streetwear](#streetwear),

[handbags](#handbags) and [wallets](#),

[trading](#trading)

[cards](#), and [jewelry](#jewelry).

Watches

Only watches sold in the Wristwatches category

for \$2000 or more are currently eligible. (Smart watches, watch parts and watch accessories are not

currently eligible.)

- Authenticity Guarantee is available for all conditions and in all

listing formats. However, if an item sells for under \$2000 in an Auction listing, it may not be eligible

for authentication

- Watches specified as "Customized" are currently not

eligible for authentication. A watch is deemed to be customized if the original brand parts have been

replaced with non-brand parts or parts not original to the model or era, or if components have been

modified from the original design, e.g. adding a diamond to the bezel or dial

There are some exceptions for vintage watches:

- Vintage watches which are verified as

authentic by the authentication partner may contain replacement parts that are not from the original

manufacturer if the original manufacturer no longer makes that part

- Vintage

watches with commonly replaced aftermarket parts, such as a strap, bracelet, crystal, spring bars, or gaskets will be eligible for the program.

Buyers also have the option to purchase Authenticity Guarantee services at checkout for items under the current minimum sale price in certain categories:

- Watches sold in the Wristwatches category for between \$500 - \$1,999.99 are currently eligible.

To be eligible, watches must be sold on ebay.com by a seller located in the US, or by an eligible seller based in Japan. They also must be sold to a buyer located in the continental US. Listings where the delivery is local pickup, in-store pickup, or being shipped to a PO box will not be eligible. Some purchases inspected under Authenticity Guarantee are considered final sale. Please read <https://www.ebay.com/help/policies/ebay-money-back-guarantee-policy/ebay-money-back-guarantee-policy?id=4210#section4> eBay Money Back Guarantee policy for details.

Select in-demand models from the following list of brands are eligible for Authenticity Guarantee.

- A Bathing Ape
- Adidas
- Alexander McQueen
- Alexander Wang
- Asics
- Balenciaga
- Burberry
- Buscemi
- Chanel
- Christian Louboutin
- Converse
- Crocs
- Dior
- Dolce & Gabbana
- Fear of God
- Fendi
- Giuseppe Zanotti
- Givenchy
- Golden Goose
- Gucci
- Hoka
- Jordans
- Louis Vuitton
- MCM
- MSCHF
- Maison Margiela
- New Balance
- Nike
- Off-White
- On running
- Prada
- Puma
- Reebok
- Rhude
- Rick Owens
- Saint Laurent

Laurent, Salomon, Saucony, Valentino, Vans, Versace, Visvim, Y-3, Yeezy Season, Yeezys, Eligible sneakers will automatically display the Authenticity Guarantee check mark in the search results and in the top right corner of the item page. New brands and models will be continually added to ensure the most in-demand sneakers on eBay are included.

Sneakers can be in New or Pre-owned condition. Sneakers must be listed in the men's or women's athletic shoe categories or kids shoes categories (boys, girls, baby or unisex). Sneakers priced starting at \$75 (with the exception of sneakers listed in the baby shoes category, with eligibility starting at \$100). Sneakers specified as customized will not be authenticated. A sneaker is deemed to be "Customized" if it has been modified from its original state. Examples of this include shoes with personalized elements, custom artwork, or any modifications that did not come with the original sneaker.

Accessories such as laces will not be authenticated if they are noted in the listing as replacements. In such cases, the condition of accessories would instead be verified against the listing.

Shipping sneakers with Authenticity Guarantee

US buyers pay a flat \$14.95 eBay shipping fee when purchasing sneakers that qualify for Authenticity Guarantee (\$30 if the buyer is located in Canada, \$45 if the buyer is in Australia, or £8.95 for UK transactions). We'll then send sellers a pre-paid FedEx shipping label so they can ship the sneakers to the authentication center, free of charge.

If you have a buyer with a multi-quantity order for the same item and are unable to print enough shipping labels through your eBay account, please contact our customer support so we can assist. To be eligible, sneakers must be sold on ebay.com by a seller located in the US, to a buyer with a US shipping address (including Puerto Rico). Sneakers shipped to Canadian or Australian addresses will also be eligible, if the listing is final sale. Currently, authenticated sneakers

cannot be shipped to any other locations, including unincorporated territories (incl. Guam, Virgin Islands, North Mariana Islands, American Samoa and Palau) and U.S. Armed Forces bases. The following will not be eligible:

- Items shipped to or from US unincorporated territories or army or fleet post office addresses
- Listings where the delivery is local pickup or in-store pickup
- Items shipped to buyers located in Canada or Australia, if returns are accepted in the listing

Some purchases inspected under Authenticity Guarantee are considered final sale. Please read <https://www.ebay.com/help/policies/ebay-money-back-guarantee-policy/ebay-money-back-guarantee-policy?id=4210#section4> eBay Money Back Guarantee policy for details.

[id="streetwear" name="streetwear">Streetwear](#) Streetwear is available for apparel items listed in Men's and Women's Clothing with a price point greater than \$200 from the following brands:

- Adidas
- Aime Leon Dore
- Alexander Wang
- Balenciaga
- Bape
- Burberry
- Cactus Plant Flea Market
- Chrome Hearts
- Commes Des Garcons
- Dior
- Eric Emanuel
- Fear of God
- Fendi
- Givenchy
- Gucci
- Jordan
- Kith
- Louis Vuitton
- Nike
- Off-White
- OVO
- Palace
- Palm Angels
- Prada
- Raf Simons
- Rhude
- Stone Island
- Supreme
- Versace
- Vetements
- Visvim

To be eligible these items must be:

- listed in Men's or Women's Clothing with a price point of \$200 or greater
- listed from an eligible brand

-note: collab items will only be

eligible if listed under the eligible brandsold in a fixed price or auction listingsold on ebay.com to a buyer with a US shipping addressAuthenticity Guarantee for streetwear is available for Apparel only; accessories (hats, backpacks, belts, etc) are not includedListings where the delivery is local pickup, in-store pickup, or being shipped to a PO box, will not be eligible </h3></a id="handbags" name="handbags">Handbags and wallets</h3>The following handbag, wallets, and select accessory brands are eligible for Authenticity Guarantee:Alexander McQueenBalenciagaBottega VenetaBurberryBvlgariCelineChanelChloeChristian LouboutinDelvauxDiorDolce & GabbanaFendiGivenchyGoyardGucciHenri BendelHermesJil SanderJimmy ChooJudith LeiberLanvinLoeweLouis VuittonMark CrossMarniMCMMiu MiuMulberryOff-WhitePradaProenza SchoulerThe RowSaint LaurentSalvatore FerragamoStella McCartneyTom FordValentinoVersaceTo be eligible for authentication, brands of handbags, wallets and select accessories must also be:listed at \$500 or more, or sold in an auction for \$500 or moreIf the Buy It Now price is \$500 or more but you sell for a best offer or auction price of less than \$500, it will still be eligible for authenticationlisted in one of these

categories:Women's Bags & HandbagsWomen's Accessories & Handbag AccessoriesWomen's Accessories & Organizers & Day PlannersMen's Accessories & BagsWomen's & Men's Accessories & WalletsWomen's & Men's Accessories & BeltsWomen's and Men's Accessories & Key Chains, Rings & FindersWomen's and Men's Accessories & ID & Document HoldersWomen's and Men's Accessories & Hats</p>
<p>sold in a fixed price or auction listing</p>
<p>sold on ebay.com to a buyer with a US shipping address</p>
<p>Listings where the delivery is local pickup, in-store pickup, or being shipped to a PO box, will not be eligible</p>
<p>Some purchases inspected under Authenticity Guarantee are considered final sale. Please read</p>
<p>a href="https://www.ebay.com/help/policies/ebay-money-back-guarantee-policy/ebay-money-back-guarantee-policy?id=4210#section4">eBay Money Back Guarantee policy
for details.

Trading
cards</h3><p>Raw and graded trading cards are eligible for Authenticity Guarantee if they meet the following criteria:Cards must be one of the following:Collectible Card Game Single CardsSports Trading Card SinglesNon-Sports Trading Card SinglesGraded
cards must be from the following graders only:BeckettPSACertifiedCollectibles GroupSGC
Cards must have a Buy It Now price of \$250 or more, or sell in an auction for \$250 or more

If the Buy It Now price is \$250 or more but you sell for a best offer or auction price of less than \$250, the cards will still be eligible for authentication

Cards with autographs placed

on them by the manufacturer, via sticker or pre-signing, can be authenticated

- Cards with relics, patches, aftermarket signatures or autographs that were placed on the card in person can be authenticated, but the authenticity of the embedded relic, autograph, patch, etc., cannot be guaranteed
- Cards must be sold on ebay.com by a seller located in the continental US or Canada to a buyer located in the continental US

Note: when US buyers purchase from a Canadian seller authentication is currently available for raw trading cards only

- The following trading cards are not currently eligible for authentication
- Graded cards that are NOT from one of our approved graders

Examples of unapproved graders include:

- GMA
- HGA
- KSA
- WCG
- GBA

Listings where the delivery is local pickup, in-store pickup, or being shipped to a PO box

Some purchases inspected under Authenticity Guarantee are considered final sale. Please read [eBay Money Back Guarantee policy](https://www.ebay.com/help/policies/ebay-money-back-guarantee-policy/ebay-money-back-guarantee-policy?id=4210#section4) for details.

Jewelry

To be eligible for Authenticity Guarantee jewelry must be:

- from one of the following brands (Cartier, Tiffany & Co, David Yurman, Van Cleef & Arpels, Bvlgari, Roberto Coin, LeVian, John Hardy, Judith Ripka, Hearts on Fire, Tacori, Chopard, Chanel, Pomellato, Scott Kay, Verragio, Simon G., Effy, Mikimoto, Mastoloni, Vera Wang, Hermes, or Lagos) or unbranded (no attributable designer, brand, or logo)
- loose diamonds \$500+ listed in the Loose Diamonds category
- listed at \$500 or more, or sold in an auction for \$500 or more
- If the Buy It Now price is \$500 or more but you sell for a best offer or auction price of less than \$500, it will still be eligible for authentication
- listed in any Jewelry category except: Loose Gemstones, Jewelry Care, Mixed Lots, Loose Beads or Watches (watches may be eligible for

Authenticity Guaranteed for Watches)contain at least one component from each of the following criteria:A fine metal: Sterling silver (925+), gold (10K+), palladium (500+) or platinum (850+)For plated metal, base metal composition must be fine as listed aboveIf it has a main/side gemstone (0.20ctw or more/per stone) it must be one of the following:DiamondEmeraldRubySapphireOne of these eligible stones:AndalusiteApatiteAquamarineCat's-eye ChrysoberylCoralCryptocrystalline Quartz (Chalcedony, Jasper, Agate, etc.)DiopsideFluoriteGarnetHematiteIoliteKyaniteLabradoriteLapisLarimarMalachiteMoissaniteMoonstoneMorganiteMother of Pearl/ShellOpalPearlPeridotQuartz (all varieties)RhodochrositeRhodoniteSodaliteSpheneSpinelSpodumene/KunziteTanzaniteTopazTourmalineZirconIf it has a secondary/melee stone (less than 0.20ctw/per stone), it can be any stone except for the following ineligible stones:AmberJadeTurquoiseJewelry must be sold on ebay.com by a seller located in the continental US, to a buyer located in the continental US to be eligible. Jewelry shipped to addresses outside of the U.S. (including unincorporated territories and armed forces postal locations) will not be covered by the program. Listings where the delivery is local pickup, in-store pickup, or being

shipped to a PO box, will also not be eligible. Tip Remember to choose the [item condition](https://www.ebay.com/help/selling/listings/creating-managing-listings/item-conditions-category?id=4765) that best matches the condition of your item. If the authenticator determines your item's condition doesn't match the item condition you provided in the listing, we'll refund the buyer and return the item to you.

How eBay Authenticity Guarantee works

If your item is eligible for eBay Authenticity Guarantee, it will be automatically added to the program, free of charge. There is no opt in or opt out option. Items included in the eBay Authenticity Guarantee program display a blue Authenticity Guarantee check mark badge. Buyers will see the badge in the search results page, the view item page, the checkout page and their Purchase history page. When you make a sale, you have to send the item to the authenticator's address provided by eBay. Once the authenticator receives the item, the inspection is processed within 2 business days. Once the authenticator confirms the item is consistent with the listing title, description, and images, they perform a physical authentication inspection. If the inspector cannot determine that the product is authentic, or if the product is not as described in the listing, the item will be returned to you and the buyer will receive their money back. If the item passes inspection, it will be shipped to the buyer with 2 day secure delivery. If the item passes inspection and is a trading card, it will be shipped to the buyer with 4 day secure delivery. Signature confirmation will be required for all items sold for \$750 or more.

Returns with Authenticity Guarantee

If a buyer wants to return an authenticated item, your return policy as stated in the listing will apply. Authenticated items are covered by eBay Money Back Guarantee, assuming all other eligibility criteria are met. For full details, read our [eBay Money Back Guarantee policy](https://www.ebay.com/help/policies/ebay-money-back-guarantee-policy/ebay-money-back-guarantee-policy?id=4210). When returning an item, the buyer will send it back to the authenticators who will check that the item is still in the same condition and has all relevant accessories. Once the item has been re-authenticated, it will be

returned to you and the buyer's refund will be processed. To learn more, see our detailed

Authenticity Guarantee pages:

- [Watches page](https://pages.ebay.com/authenticity-guarantee-watches-seller/) - opens in new window or tab
- [Sneakers page](https://pages.ebay.com/authenticity-guarantee-sneakers-seller/) - opens in new window or tab
- [Streetwear page](https://www.ebay.com/authenticity-guarantee/streetwear/) - opens in new window or tab
- [Handbags and wallets page](https://pages.ebay.com/authenticity-guarantee-handbags-seller/) - opens in new window or tab
- [Trading cards page](https://pages.ebay.com/authenticity-guarantee-tradingcards-seller/) - opens in new window or tab
- [Jewelry page](https://pages.ebay.com/authenticity-guarantee-jewelry-seller/) - opens in new window or tab

Frequently asked questions

Why can't I offer combined shipping? Authenticity Guarantee items will not be eligible for combined shipping promotions since each authenticated item is split into a separate order.

Why can't I see the buyer's shipping address? Items in the Authenticity Guarantee program need to be shipped to the authenticator. Once the item has passed inspection it will be shipped to the buyer.

What if my item doesn't pass authentication, but I have evidence that confirms it's authentic? Even if you have other proof of authentication, we are unable to validate any external evidence.

How can buyers search for Authenticity Guarantee items? Buyers can narrow down their item searches using the filters on the left-hand side of the eBay search results page. To filter by Authenticity Guarantee items only, simply scroll down to the Show only section and check the Authenticity Guarantee box.

Guarantee, Watch, Watches, Sneakers, Shoes, handbags, designer, luxury, grading, wallets, trading cards, raw cards</h2>