

## Updating your personal information

It's important to keep your personal information up to date, so you can buy and sell on eBay. If you change your phone number, postal address, or email address, or if any of the details we have for you are incorrect, you'll need to update the personal information on your eBay account.

You can update your personal information in the Account section of My eBay.

If you need to update your bank account details, read our article on [updating your checking account details for payouts](https://www.ebay.com/help/selling/fees-credits-invoices/setting-changing-payment-method/updating-checking-account-details-payouts?id=5233). Are you a buyer looking to contact a seller? See our article on

[contacting a seller](https://www.ebay.com/help/buying/resolving-issues-sellers/contacting-seller?id=4021). Are you a seller needing to contact a buyer? Read our article on

[contacting a buyer](https://www.ebay.com/help/selling/resolving-buyer-issues/contacting-buyer-bidder?id=4083).

If you need to change any of your details, such as your name, date of birth, address, or email address, you can do it in My eBay. Here's how:

- Go to the Account section of My eBay.
- Select Personal information.
- Find the section you need to update, and select Edit.
- Enter your new details.
- Depending on what you're updating, you'll be prompted to Save, Submit, or Confirm.

If you're changing the name on your eBay account, keep in mind that in order to receive your payouts, the new name needs to be the same as the name on your registered bank

account.</h2>

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