

## Setting up and changing your payment method for fees and selling costs

We'll charge your on-file payment method within 14 days if your funds are insufficient. We may add up the amounts you owe into a single charge.

### Adding or updating your payment method for selling costs

You can add or update a payment method to pay your selling costs, and choose it as your preferred method.

### Adding a new payment method

To add a new payment method for selling costs:

- Go to Payments in My eBay.

- Under Select payment option, select Credit card or Bank account.
- Your options may vary according to your location.
- Select Continue.
- For a credit card or Payoneer account, enter your payment method information, and select Continue.
- For a bank account, you'll be prompted to link your bank account, sign in or enter your bank details, confirm your bank details, and select Continue.
- Select Preferred for selling costs, and then select Add.
- If you don't want this to be your preferred payment method, skip this step.
- Selecting an existing payment method

To select one of your existing payment methods as your preferred method for selling costs:

- Go to Payments in My eBay.

- Under Payment options, select Manage
- beneath the on-file payment method you would like to use.
- Select Preferred for selling costs.
- Select Done.
- If an on-file payment method doesn't have Manage as an option, this could be because it is not eligible as a preferred payment method or has expired.

### Changing how your refunds are funded

To change your preferred refund method in case you don't have enough Available, Processing, and On hold funds, follow the steps below:

- Locate the order in Seller Hub or My eBay.

- Select Send Refund, or view the Cancellation, Return, or Item Not Received

request.

- Select Change how you're charged.
- Select your preferred payment method and select Save.

The saved payment method will be used for any future charges. If your preferred payment method is unsuccessful, we'll charge the amount you owe to your other on-file payment method.

**Tip** If we need to remove your payment method for any reason and you do not have another on-file payment method to cover your selling costs, you'll need to add a new payment method.

## Why you need a valid payment method

If you don't have a valid payment method set up for selling costs, your selling activity could be affected. If your payment method for selling costs is declined, we may suspend or place a hold on your account until the outstanding amount is paid in full. If you haven't selected a payment method for selling costs, or if your payment is unsuccessful, we may attempt to charge another on-file payment method for any outstanding amount you owe eBay.

## Selling costs

Selling costs include your selling fees and other charges, and may include but are not limited to:

- eBay fees, including insertion fees, final value fees, international fees, ad fees, and other fees
- Refunds
- Shipping labels
- Store subscriptions
- eBay Money Back Guarantee refunds
- Payment dispute refunds