

Action flow - Return request submitted - case already open

<h2><h3>What happens after I open a return?</h3>Once you've let the seller know you'd like to return your item, they have 3 business days to get back to you. After that, if your issue hasn't been resolved, you can ask us to step in and help.<h3>How do I check the status of my request or case?</h3>You can find details of how your request is progressing in your Purchase history.</h2>