

Bad actor (Internal policy name only)

<h2>GUIDE.SUMMARY What is a bad actor? Bad Actors (BACT) are accounts that are used for the primary purpose of violating eBay prohibited, restricted, and counterfeit items policies. They do not conduct any meaningful, legitimate business. You are looking for accounts that are selling illegal or otherwise prohibited or restricted items. It is possible for any seller to do bad things, but sellers must meet the criteria in this document for them to be actioned for Bad Actor. BACT are typically newer accounts that demonstrate more mature selling techniques that only someone would do who knows eBay policy and is violating it on purpose.BACT may be selling primarily/only contraband, but they may also have some decoy inventory like used furniture or used clothing. They may also have other inventory that appears to be from a drop-ship source.You should review the enforcement criteria to determine if action should be taken. BACT may have been suspended already and re-registered to re-violate policies, often using false contact information, taking buyers off eBay to sell contraband or circumventing detection. What is the policy Not allowed
Conducting any of the following in order to list or sell prohibited, restricted, or counterfeit items will result in an immediate and permanent suspension: Circumventing eBay listing blocks or detection systems Using an account to knowingly or deliberately violate policy Using a false identity Registering to sell again after being suspended or restricted for a prohibited, restricted, or counterfeit items policyCertain violations that may be cause for referral to law enforcement Why we have this policy Internal Information Bad actors knowingly or intentionally violate eBay policy and are not likely to comply with warnings. This harms other sellers and eBay. This policy allows us to immediately suspend the account so that we can focus our resources on helping good sellers comply. </h2><h2>GUIDE.TALKING_POINTS Why was my account suspended? Internal Information Review the mac note to determine which reason the account was suspended under bad

actor. After review, state: In reviewing your account, we have suspended your account for (state one of the policy reasons listed below). Repeatedly listing prohibited items - Continually listing items that are prohibited on our site shows a behavior of not wanting to comply to our policies. There was an agreement to our policies when our user agreement was acknowledged. Continually listing items that go against that policy creates an unsafe environment for the eBay community. To keep our community safe, we will not be continuing our relationship. Repeatedly listing items with counterfeit concerns - Continually listing items that are prohibited on our site shows a behavior of not wanting to comply to our policies. There was an agreement to our policies when our user agreement was acknowledged. Continually listing items that go against that policy creates an unsafe environment for the eBay community. To keep our community safe, we will not be continuing our relationship. Opening new accounts to list prohibited items - There was an agreement to our policies when our user agreement was acknowledged in the creation of the account. Listing items that go against our policies creates an unsafe environment for the eBay community. To keep our community safe, we will not be continuing our relationship. Opening new accounts to list items with counterfeit concerns - There was an agreement to our policies when our user agreement was acknowledged in the creation of an account. Listing items that go against our policies creates an unsafe environment for the eBay community. To keep our community safe, we will not be continuing our relationship. Listing items that are prohibited by law - There was an agreement to our policies when our user agreement was acknowledged in the creation of the account. Listing items that go against our policies and are illegal in nature creates an unsafe environment for the eBay community. To keep our community safe, we will not be continuing our relationship. Certain violations that may be cause for referral to law enforcement Using a false identity Using an account to knowingly or deliberately violate policy Circumventing eBay listing blocks or detection systems Do not tell the member they were suspended for Bad Actor. Can I

appeal this suspension? See <a
href="https://cskb.qa.ebay.com/cskbapp/art?page_content&id=GUIDE1722&ViewLocale=
en_US#appeals">Appeals section below. Can I open a new account? No, we do not
allow suspended users to open new accounts. </h2>