

eBay standard envelope

<h2>In the wrong place? Here are some other helpful articles:<ul><li><a href="https://www.ebay.com/help/selling/shipping-items/shipping-items?id=4077">Shipping your items</a></li></ul></p></div><div data-bbox="48 175 960 228" data-label="Text"><p><a href="https://www.ebay.com/help/selling/shipping-items/setting-shipping-options/international-shipping?id=4182">International shipping for sellers</a></li></ul></p></div><div data-bbox="48 242 960 294" data-label="Text"><p><a href="https://www.ebay.com/help/selling/shipping-items/setting-shipping-options/ebay-international-standard-delivery?id=5011">eBay international standard delivery</a></li></ul></p></div><div data-bbox="48 309 960 361" data-label="Text"><p><a href="https://www.ebay.com/help/selling/getting-paid/getting-paid-items-youve-sold/pending-payments?id=4155">Payment holds on your sold items</a></li></ul></p></div><div data-bbox="48 376 960 462" data-label="Text"><p><a href="https://www.ebay.com/help/selling/managing-returns-refunds/manage-returns-missing-items-refunds-sellers?id=4079">Manage returns, missing items, and refunds for sellers</a></li></ul></p></div><div data-bbox="48 444 960 700" data-label="Text"><p>eBay standard envelope is the low-cost way to ship small, lightweight items such as trading cards, postcards, stamps, patches, currency and coins, stickers and decals, greeting cards, and seeds with tracking included. See some of the benefits of using eBay standard envelope below: <ul><li>Save up to 70% vs. USPS First Class Mail Service</li><li>Integrated tracking and easy to print using eBay labels</li><li>Shipping Protection plans up to \$20 on single items, and up to \$50 on combined orders, in case of loss or damage in transit</li><li>You can drop your shipment off at USPS locations, USPS Blue Box collection bins, or in your mailbox</li></ul></p></div><div data-bbox="48 714 960 731" data-label="Text"><p><h2 id="section1">How it works</h2>Here's how to use eBay standard envelope: </p></div><div data-bbox="48 746 960 899" data-label="List-Group"><ol><li>List your item &ndash; Create the listing for your chosen category and select eBay standard envelope in the shipping section.</li><li>Ship your item &ndash; Print your label from eBay Labels and attach it to your envelope, then ship via USPS (Tracking is automatically integrated). </li><li>Monitor your shipment &ndash; Track the progress of your shipment through </li></ol></div></div>

<https://www.ebay.com/mys/overview> - opens in new window or tab

<https://www.ebay.com/sh/ovw> - opens in new window or tab

TipeBay standard envelope doesn't require an acceptance scan - the built-in tracking is all we need to confirm your shipment. If your buyer asks for tracking information, they can find it in their Purchase history.

## Cost per weight

eBay standard envelope is more affordable than using USPS First Class Mail Service when shipping packages weighing less than 3 oz – see our rates below:

Weight	Price
1 oz	\$0.642
3 oz	\$0.883
5 oz	\$1.12

## Envelope requirements

To use the service, it's important to ensure your envelope meets the below criteria. If it doesn't, the shipment may be returned to you, or the buyer may receive the item with postage due.

- No smaller than 3.5" x 5"
- No larger than 6.125" x 11.5"
- Envelope thickness is uniform, less than 0.25" inches at all points, and not too rigid
- Weights up to 3 oz.
- Envelope contains NO clasps/strings/buttons or similar closure devices
- Envelope has recipient address parallel to the longest side
- Envelope is NOT enclosed or made of any plastic material

You can also use the [ebay standard envelope template](https://ir.ebaystatic.com/pictures/sc/shipping/ebay_standard_envelope_template.pdf) - opens in new window or tab

to ensure the envelope you're using to ship your items qualifies. Tip You can find branded eBay heavyweight envelopes that are specifically designed to be used with eBay standard envelope on our [ebay supplies store](https://www.ebay.com/str/ebay-Shipping-Supplies) - opens in new window or tab

## Category details and restrictions

You can use eBay standard envelope to ship trading cards, currency and coins, postcards, stamps, patches, stickers, decals, greeting cards, and seeds. Some of these categories have shipping recommendations in addition to the envelope

requirements above:

- Trading cards
  - No more than 15 raw cards per package per envelope
  - No more than 2 trading cards with top loaders
  - No graded trading cards
- Coin & paper money
  - No more than 5 raw coins or pieces of paper money
  - No more than 3 coins in plastic flips or pieces of paper money in protector holders
  - No rolls of coins
  - No graded coins or paper money
  - No bullion
- Postcards & stamps
  - No more than 10 stamps or 3 postcards/postal history items
  - Plate blocks that fit the eBay standard envelope dimensions are allowed
  - No coils or sheets of stamps
  - No graded stamps

## Shipping protection

Each eBay standard envelope shipment includes a \$20 shipping protection plan on a single order, and up to \$50 on combined orders to help in case of lost or damaged items. If your buyer claims they have not received the item, we suggest working with them to resolve the issue, and then raise a claim with the included shipment protection to cover your losses. [seller levels and performance standards](https://www.ebay.com/help/selling/seller-levels-performance-standards/seller-levels-performance-standards?id=4080) apply as they would for any typical eBay order.

## Filing a claim

If you believe your envelope was lost in shipping, you'll need to wait 30 days to file a claim. Claims must be filed no later than 90 days from the date the shipping label was created. You can reduce the amount of the claim if your shipment was only partially lost or damaged, however the claim amount cannot be more than the item's sold price. To file a claim, select the button below and add the following information to the form:

- Tell us what happened - was your item damaged, or was your shipment lost?
- Enter the claim information and your PayPal email address
- Enter the following additional information:
  - Your first and last name
  - The buyer's first and last name
  - Shipment tracking number
  - eBay item number
  - Screenshot of eBay Order

Details</li></li>Screenshot of buyer's complaint message or dispute details regarding the lost or damaged item</li></ul></li></ol></a href="https://www.pip-claim.com/PIPClaim/eBayIntClaim/CreateeBayClaim">File a claim</a></h3>Checking the status of a claim</h3>To check the status of your claim, contact PIP (Parcel Insurance Plan) at:<ul></li>Phone: 1 800 325 7390</li></ul></li>Email:<a href="mailto:claims@pipinsure.com">claims@pipinsure.com</a></li></li>Chat: select the chat button on<a href="http://www.pipinsure.com">www.pipinsure.com</a></li></ul></h2 id="section7">FAQs</h2>Why is eBay standard envelope not available for my listing?eBay standard envelope is only available in some categories. If it's not available in the category you selected, you'll need to choose a different shipping option. Why is my parcel not showing delivery events all the way to the buyer?If your buyer opens an "Item Not Received" request, work with them to issue a refund. In these cases, you may also consider raising a claim to recover your lost funds. The buyer filed a claim with PayPal but PayPal can't validate the tracking information based on my ESUS number. How do I resolve this?Respond to the PayPal claim and advise that the item was shipped using a new delivery option with eBay which does not show up on the standard shipping sites. Include the ESUS tracking number and the following link which PayPal can use to track the shipment - <a href="https://www.trackmyshipment.co" target="\_blank">https://www.trackmyshipment.co - opens in new window or tab</a>   How do I handle a return request from a buyer?.Return requests should be handled as usual, for more information see our page on <a href="https://www.ebay.com/help/selling/managing-returns-refunds/handle-return-request-seller?id=4115">handling a return request as a seller</a>. Where can I find the full terms and conditions for eBay standard envelope?You can find the full terms and conditions for eBay standard envelope <a href="https://pages.ebay.com/sell/standarddelivery/termsofservice.html"

target="\_blank">here - opens in new window or tab</a>. </h2>