

Requesting your personal data

You can request a copy of the data we hold about you at any time through your eBay account. Once you [submit your request](https://www.sarweb.ebay.com/sar) - opens in new window or tab you'll be able to download the report within a few days.

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You'll find more information about how to protect your personal data in our help page <https://www.ebay.com/help/account/protecting-account/tips-keeping-ebay-account-secure?id=4872>

Tips for keeping your eBay account secure

You can also submit a request for your personal data from your eBay account. Here's how:

- Go to the [Account tab in My eBay](https://accountsettings.ebay.com/uas) - opens in new window or tab.
- Under Personal Info, select Request your eBay data.
- If you don't have an eBay account, you can still [submit a request](https://ocswf.ebay.com/privacy) - opens in new window or tab for a copy of your data. eBay is required to verify the identity of everyone to whom we release personal information. Please include your first name, last name, country of residence, and the email address you used for any guest transactions you made. Before fulfilling your data request, we'll ask you for proof of identity (POI) and proof of address (POA) to ensure that we are only releasing personal information to authorized parties. The POI/POA you provide will be used solely for the purpose of identity verification related to this transaction (i.e. the release of personal information) and will be processed and stored in accordance with our

<https://www.ebay.com/help/policies/member-behavior-policies/user-privacy-notice?id=4260> > User Privacy Notice

<h2>personal data,requesting personal data,submit a request for personal data,personal information,privacy,GSGD,GDSG</h2>