

Registering as a seller

As an eBay seller, your buyers will complete their transactions on eBay and you'll receive payouts in your Payoneer account once your details have been verified. Payoneer will verify your details at the time you register to sell on eBay, and when you change any relevant information on your account. If you've already registered as a seller but some of your details still need to be verified,

<https://www.ebay.com/help/selling/getting-paid/payouts-work-managed-payments-sellers/payments-hold?id=4816> may be placed on your payouts until Payoneer is able to verify your information. Be sure to double-check that your information is accurate before submitting it, to avoid delays to your payout later on.

What you need to do to receive payouts

To receive payouts for items sold on eBay, you'll need to link a Payoneer account to your eBay account during registration. At registration, we'll ask if you have an existing Payoneer account or if you'd like to create a new one. You'll be prompted to either sign in to an existing account, or create a new account through Payoneer. It's important that the account type and country of registration match on both accounts. For example, if you have an eBay business account, you'll need a Payoneer business account to register and to receive payouts. If the information does not match, your Payoneer account won't be successfully linked and you'll see an error message.

What you need to do to receive payouts as a Russian seller

To receive payouts for items sold on eBay, you'll need to link a new Payoneer account to your eBay account during registration. You can't use an existing Payoneer account to receive payouts. You'll be guided through the process to create a new Payoneer account and sync it with your eBay account. During the process, you'll either be redirected from Payoneer to eBay, or receive an email from Payoneer with a link to continue your registration. It's important that the account type and country of registration match on both accounts. For example, if you have an eBay business account, you'll need a

Payoneer business account to register and to receive payouts. If the information does not match, your Payoneer account won't be successfully linked and you'll see an error message.

Syncing your eBay and Payoneer accounts

Once you've linked your eBay and Payoneer accounts, we'll automatically transfer your existing profile information from Payoneer for you to review. You'll have the option to Continue and sync the two accounts, or, if needed, you can start again and select or create an alternative Payoneer account to register and sync. Once you sync the accounts, your Payoneer profile information will be applied to your eBay account, and you'll be asked to add a credit or debit card to your eBay account. This payment method may be used to cover your [selling costs](https://www.ebay.com/help/selling/fees-credits-invoices/setting-changing-payment-method-fees-selling-costs?id=5205) when the proceeds from your sales are insufficient.

Submitting your request for registration

Once you've added a credit or debit card, you can submit your information. Before your account is activated for selling on eBay, Payoneer will verify your personal or business information, ensuring your account details match. Once your details have been verified, we'll send you an email and you'll be ready to start receiving payouts to your Payoneer account for items you sell on eBay. If Payoneer needs additional information to complete the verification process, they'll contact you to request additional information. We'll also place a notification on your eBay account to let you know Payoneer needs additional information before you can start receiving payouts. If you've any questions regarding Payoneer's request for additional information, please [contact Payoneer](https://payoneer.custhelp.com/) - opens in new window or tab for support.

Uploading documents to eBay

When you're uploading documents to eBay, the files you upload must follow eBay's guidelines. You should make sure the names on the documents match the names on your eBay account. Additionally, the files must be:

- In JPEG, JPG, PDF or PNG format
- Visible from edge to edge, including all four corners - we may not be able to

verify your details if the image is blurry or if information is cut off

- A maximum file size of 10 MB
- In colour

Changing to a business account

If you're registering with a Payoneer business account but have a personal eBay account, you'll need to upgrade your eBay account to a business account before the accounts can be synched. You can change your account type during registration or any time after registration. For more information on how to change your account type see our article on [a](https://www.ebay.com/help/selling/fees-credits-invoices/setting-changing-automatic-payment-method/updating-bank-account-details-payouts?id=4796)

[href="https://www.ebay.com/help/selling/fees-credits-invoices/setting-changing-automatic-payment-method/updating-bank-account-details-payouts?id=4796"](https://www.ebay.com/help/selling/fees-credits-invoices/setting-changing-automatic-payment-method/updating-bank-account-details-payouts?id=4796) updating your Payoneer account details

If you have an eBay business account, you can't change to an eBay personal account.