

Updating your personal information

It's important to keep your personal information up to date so you can buy and sell on eBay. If you change your phone number, postal address, or email address, or if any of the details we have for you are incorrect, you'll need to update the personal information on your eBay account.

You can update your personal information in the [Account](http://accountsettings.ebay.ca/profile) section of My eBay.

If you need to update your bank account details, read our article on [updating your checking account details for payouts](https://www.ebay.com/help/selling/fees-credits-invoices/setting-changing-payment-method/updating-checking-account-details-payouts?id=4796). Are you a buyer looking to contact a seller? See our article on

[contacting a seller](https://www.ebay.com/help/buying/resolving-issues-sellers/contacting-seller?id=4021). Are you a seller needing to contact a buyer? Read our article on

[contacting a buyer](https://www.ebay.com/help/selling/resolving-buyer-issues/contacting-buyer-bidder?id=4083).

If you need to change any of your details, such as your name, date of birth, phone number, address, or email address, you can do it in [My eBay](https://www.ebay.com/myb/Summary?MyeBay) - opens in new window or tab.

Here's how:

- Go to the [Account](https://accountsettings.ebay.com/uas) - opens in new window or tab section of My eBay.

- Select Personal information.
- Find the section you need to update, and select Edit.
- Enter your new details.

Depending on what you're updating, you'll be prompted to

Save, Submit, or Confirm.

- In the Public business info section you can change your public business phone number to a landline number. After saving your phone type as a landline, select verify to receive a call providing you a security code to verify your landline number. This same process can be followed for verifying a landline number that's already been added. If you need to update your social security number, or employee identification number, please contact us.

[a href="https://accountsettings.ebay.com/profile"](https://accountsettings.ebay.com/profile)Update personal information - opens in new window or tab

Tip! If you're a seller changing the name on your eBay account, keep in mind the new name needs to be the same as the name on your registered bank account so you can receive payouts.

Updating personal information, personal information, ebay account info, my ebay account settings, change address, change number, change email, change details, update information, update account, update details, personal details