

Event tickets policy

Event tickets sales must follow all government laws and our guidelines.

undefined

What is the policy?

- You must follow all government laws relating to ticket resales
- For primary ticket sales, you must clearly state that it is an authorized first sale of the ticket and is directly listed by the artist, team, promoter, or organizer
- Ticket packages must include at least one of the following:
 - A backstage pass
 - A meeting with the performer
 - An "experience" like being a ball boy at a baseball game
 - A complete travel package that includes both air transportation and commercial lodging for at least one night
- Tickets to events in Illinois aren't permitted at this time due to regulatory requirements in that state

Standards for professional conduct

To promote safe selling of event tickets on eBay and to make sure the sales follow all laws related to tickets sales, we've developed standards for professional conduct for selling tickets on eBay. These standards neither replace nor dismiss eBay's general seller rules and policies, but rather supplement those rules. Sellers need to follow these guidelines when selling tickets on eBay:

- I agree not to sell, trade, produce, or advertise tickets that I do not have in my possession
- I agree not to participate in any way in the advertisement, sale, or trade of any ticket using any deceptive practices including, but not limited to, false or misleading claims of sales scarcity, face value, or current value
- I agree to promptly refund the purchase price for any ticket which has been deemed by the venue to be counterfeit or unacceptable for gaining entry to an event
- I agree to abide by all federal, state, and local laws relating to the tickets sales

Activity on eBay is required to follow this policy,

the eBay

<https://www.ebay.com/help/policies/member-behavior-policies/user-agreement?id=4259> User Agreement and all applicable laws, as well as respect the rights of third parties. If it doesn't, eBay may take action consistent with applicable laws and the eBay User Agreement, and may even be legally required to do so. Such actions may include, as an example only: Removing the listing or other content, issuing a warning, restricting activity or account suspension. Visit </sellerhelp/policy> Seller Help - opens in new window or tab to find details of any policy issues with your account or listings, and get the information you need to quickly resolve them.

Why does eBay have this policy?

This policy helps you follow important government regulations:

ticket, ticket resale, selling tickets, event