

Identity policies

We're committed to keeping our marketplace a safe place for all our members. To help validate the identity of our buyers and sellers, we require our users to adhere to certain policies.

When you sign up with eBay, you're agreeing to the terms of our user agreement and privacy notice, as well as our identity policies. To learn more about our various identity policies, please see the detailed guidelines below.

[Multiple accounts policy](https://www.ebay.com/help/policies/identity-policies/multiple-accounts-policy?id=4232) Members can have different accounts for buying and selling, or for different product lines, with valid business reasons, but all accounts are subject to our buying and selling policies.

[Age limits policy](https://www.ebay.com/help/policies/identity-policies/age-limits-policy?id=4233) Listings on eBay involve entering into a contract so all our members must be aged 18 years or older.

[Username policy](https://www.ebay.com/help/policies/identity-policies/username-policy?id=4235) We have some criteria to make sure your identity is protected when you create a username. Find out what you can and can't do when you create or change yours.

[Misrepresentation of identity policy](https://www.ebay.com/help/policies/identity-policies/misrepresentation-identity-policy?id=4236) Learn what's allowed and not allowed when representing your identity on eBay.

[False or missing contact information policy](https://www.ebay.com/help/policies/identity-policies/false-missing-contact-information-policy?id=4238) To make sure all transactions go smoothly, you're required to provide up-to-date and accurate contact information, including name, address, and phone number.

<https://www.ebay.com/help/policies/identity-policies/invalid-email-policy?id=4237>>Invalid email policy<#39;s important that a valid email address is registered to your account so we can easily communicate with you.Activity on eBay is required to follow this policy, the eBay User Agreement and all applicable laws, as well as respect the rights of third parties. If it doesn't, eBay may take action consistent with applicable laws and the eBay User Agreement, and may even be legally required to do so. Such actions may include, as an example only: Removing the listing or other content, issuing a warning, restricting activity or account suspension.</h2>

<h2>KW1 X1: Identity policy overview</h2>