

Viewing and responding to feedback from buyers

There may be times when you want to reply to feedback a buyer has left for you, or add a comment to feedback you've previously left for someone else. You can't change feedback you've left for a buyer, but you can ask a buyer to reconsider feedback they left for you.

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Are you a buyer looking to change feedback you've left? Read our article on

<https://www.ebay.com/help/buying/leaving-feedback-sellers/viewing-changing-feedback?id=4031> viewing and changing feedback. You can view all the feedback you've left or received in your

<https://feedback.ebay.com/ws/eBayISAPI.dll?PersonalizedFeedbackLogin>

feedback profile - opens in new window or tab. From there you can also respond to feedback. When you respond to feedback, your reply appears directly below the initial feedback comment. Here's how you can reply:

<https://feedback.ebay.com/ws/eBayISAPI.dll?PersonalizedFeedbackLogin>

page, find the feedback you'd like to reply to. Select Reply from the Action column. Enter your reply, then select Send.

<http://feedback.ebay.com/ws/eBayISAPI.dll?PersonalizedFeedbackLogin>

Reply to feedback - opens in new window or tab. If you can't find the feedback you want to reply to, you can use the search bar below the All Received Feedback tab to search by the buyer's username, the item number, or the item title. Search will only return feedback that was left in the last 12 months. Tip You can only reply once to a feedback comment, and you can't edit or retract that reply.

Follow up on feedback you left for

a buyer</h3>You can't change feedback you left for a buyer, but you can add extra comments.Visit Seller Help - opens in new window or tab to dispute any buyer feedback.</h2>

<h2>feedback removal,reply to Feedback eBay,eBay changing Feedback,reply to Feedback eBay,remove Feedback eBay,can eBay Feedback be changed,eBay how to change Feedback,feedback revision,removing feedback</h2>