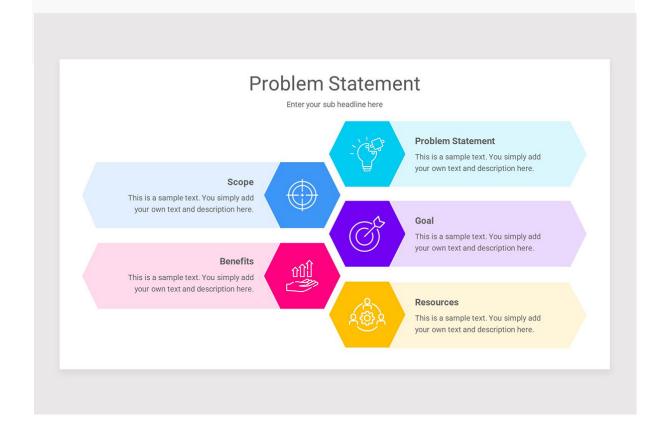
Ideation Phase Define the Problem Statements

Date:	30 september 2023		
Team ID:	Proj_227254_Team_1- 3414		
Project Name:	Chatbot deployment with IBM Cloud Watson Assistant		
Maxim Marks:	2 marks		

Customer Problem Statement Template:

In the Define stage, you will organize the information you have gathered during the Empathize stage. You'll analyze your observations to define the core problems you and your team have identified up to this point. **Defining the problem and problem statement must be done in a human-centered manner**. For example, you should not define the problem as your own wish or need of the company: "We need to increase our food-product market share among young teenage girls by 5%." You should pitch the problem statement from your perception of the users' needs: "Teenage girls need to eat nutritious food in order to thrive, be healthy and grow."



Problem statement(P S)	l am	I'm trying to	But	Because	Which makes me feel
PS 1	traveller	Book flight ticket	I can't book my ticket	The flight ticket booking server is slow	frustated
PS 2	Code developer	Build a software	I can't complete it	My code contains errors	frustated