

# Project Development Phase

## Model Performance Test

Date	01 November 2026
Team ID	NM2025TMID06101
Project Name	Educational Organisation Using ServiceNow
Maximum Marks	

### Model Performance Testing:

Table 1: Salesforce

servicenow

All

salesforce

FAVORITES

No Results

ALL RESULTS

Salesforce

Admissions

Salesforce

Student Progress

Table - Salesforce

Search

Table - Salesforce

Table Salesforce

A table is a collection of records in the database. Each record corresponds to a row in a table, and each field on a record corresponds to a column on that table. Applications use tables and records to manage data and processes. [More Info](#)

\* Label Salesforce

Application Global

\* Name u\_salesforce

Remote Table

Columns

Controls

Application Access

Table Columns

Column label

Search

1 to 15 of 15

New

Dictionary Entries

Column label	Type	Reference	Max length	Default value	Display
Admin Date	Date	(empty)	40		false
Admission Number	Reference	Salesforce	40	javascript:getNextObj(NumberPadded);	true
Class	System Class Name	(empty)	80	javascript:current.getTableName();	false
Created	Date/Time	(empty)	40		false
Created by	String	(empty)	40		false
Father Cell	String	(empty)	40		false
Father Name	String	(empty)	40		false
Grade	Choice	(empty)	40		false

## Table 2:Admission

The screenshot shows the ServiceNow configuration page for the 'Table - Admission'. The left sidebar contains a navigation menu with 'Salesforce' expanded, showing 'Admissions', 'Salesforces', and 'Student Progress'. The main content area has tabs for 'Columns', 'Controls', and 'Application Access'. The 'Columns' tab is active, displaying a table of dictionary entries. The table has columns: Column label, Type, Reference, Max length, Default value, and Display. The entries include Admin Date, Admin Status, Admission Number, Area, City, Class, Comments, Created, Created by, and District. The 'Admission Number' entry is highlighted with a red 'X' in the first column.

Column label	Type	Reference	Max length	Default value	Display
Admin Date	Date	(empty)	40		false
Admin Status	Choice	(empty)	40		false
Admission Number	Reference	Salesforce	40	javascript:getNextObjNumberPadded();	true
Area	String	(empty)	40		false
City	String	(empty)	40		false
Class	System Class Name	(empty)	80	javascript:current.getTableName();	false
Comments	String (Full UTF-8)	(empty)	255		false
Created	Date/Time	(empty)	40		false
Created by	String	(empty)	40		false
District	String	(empty)	40		false

## Table 3:Student Progress

The screenshot shows the ServiceNow configuration page for the 'Table - Student Progress'. The left sidebar contains a navigation menu with 'Salesforce' expanded, showing 'Admissions', 'Salesforces', and 'Student Progress'. The main content area has tabs for 'Columns', 'Controls', and 'Application Access'. The 'Columns' tab is active, displaying a table of dictionary entries. The table has columns: Column label, Type, Reference, Max length, Default value, and Display. The entries include Admission Number, Created, Created by, English, Hindi, Maths, percentage, Result, Science, and Social. The 'Admission Number' entry is highlighted with a red 'X' in the first column.

Column label	Type	Reference	Max length	Default value	Display
Admission Number	Reference	Salesforce	32		false
Created	Date/Time	(empty)	40		false
Created by	String	(empty)	40		false
English	String	(empty)	40		false
Hindi	String	(empty)	40		false
Maths	String	(empty)	40		false
percentage	String	(empty)	40		false
Result	String	(empty)	40		false
Science	String	(empty)	40		false
Social	String	(empty)	40		false

## Results :

servicenow

All

salesforce

FAVORITES

No Results

ALL RESULTS

Salesforce

Admissions

Salesforce

Student Progress

Favorites

History

Workspaces

Admin

Salesforce - New Record

Search

Submit

Salesforce

New record

Admission Number

Admin Date

Grade

Student Name

Father Name

Mother Name

Father Cell

Mother Cell

Submit

servicenow

All

salesforce

FAVORITES

No Results

ALL RESULTS

Salesforce

Admissions

Salesforce

Student Progress

Favorites

History

Workspaces

Admin

Admission - New Record

Search

Submit

Admission

New record

New

In Progress

Joined

Rejected

Rejoined

Closed

Cancelled

New Section

New Section

School Details

Address

Admission Number

Purpose Of Join

Student Name

Father Name

Mother Name

Admin Date

Grade

Fee

Father Cell

Mother Cell

Admin Status

Submit

servicenow

All

salesforce

FAVORITES

No Results

ALL RESULTS

Salesforce

Admissions

Salesforce

Student Progress

Favorites

History

Workspaces

Admin

Student Progress - Create Created

Search

Submit

New Section

New record

Admission Number

Grade

Student Name

Father Name

Mother Name

Father Cell

Mother Cell

Student Progress

Telugu

Hindi

English

Maths

Science

Social

Total

percentage

Result

Submit

S.No.	Parameter	Values
1.	Model Summary	This project focuses on automating core operations of an educational organisation using ServiceNow. Key features include account management, custom fields (Zone, Region), support plan tracking, and validation rules for data integrity.
2.	Accuracy	<b>Training Accuracy</b> – Not Applicable (No machine learning components involved in this project) <b>Validation Accuracy</b> – 100% functional validation based on business rules implemented in ServiceNow
3.	Fine Tunning Result( if Done)	<b>Validation Accuracy</b> – Post configuration of validation rules and field-level access, all use cases passed validation successfully without any errors.