EkShop App Testing

Md.Abdur Rakib Rahat

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Login: Pass

Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Login	Account Creation	• Have to submit valid Phone number. • Submitting OTP • Giving Password	Profile created Successfully	Profile created Successfully	Pass	OTP not send in phone number but, it shows in OTP verify screen.

Email Change: pass

Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Changing Email	Changing Email	• Have to submit current email. • Submitting new email • Re-enter new Password	Email Changed Successfully	Email changed successfully.	passed	

Changing Number: Failed

Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Changing Number	Changing Number	• Have to submit another number. • Then verify with OTP	Number Changed Successfully	• After giving the new number, OTP didn't come & can't be verify. • But after logging out, try to enter changed number and it not worked. • There's no OTP resend option.	Failed	Have to recheck the verification process & OTP

Password Change: Pass

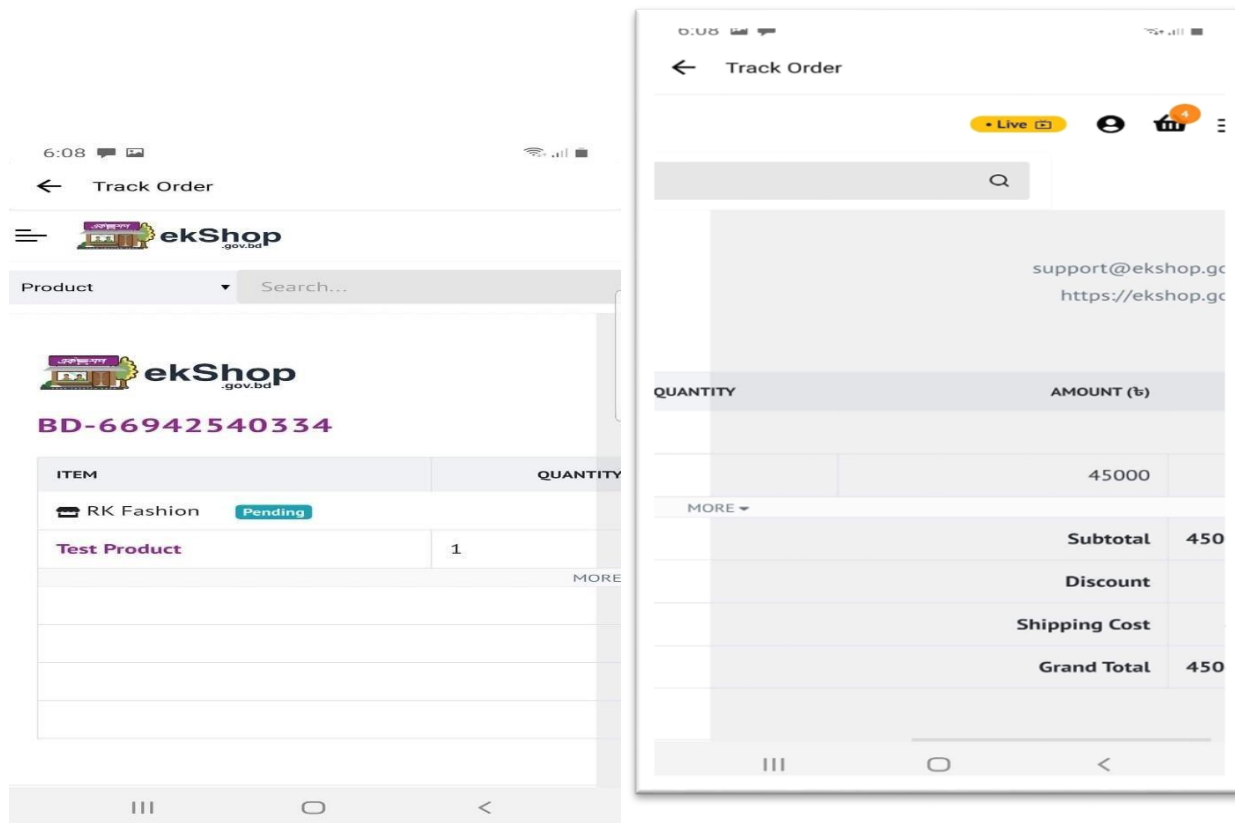| Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Changing Account Password	Changing password	• Have to submit new password. • Then re-enter password	Password is Changed and registered Successfully	• Password is Changed and registered Successfully	Pass	

Covid-19 form: Pass

Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Form submission	Covid-19 form	• Have to fill up the information and submit.	Form submission Successful.	Form submitted Successfully, but no notification came in phone number and email.	Pass	Should have to notify user about form submission & • Need a home button after successful message .

Track Order: Pass

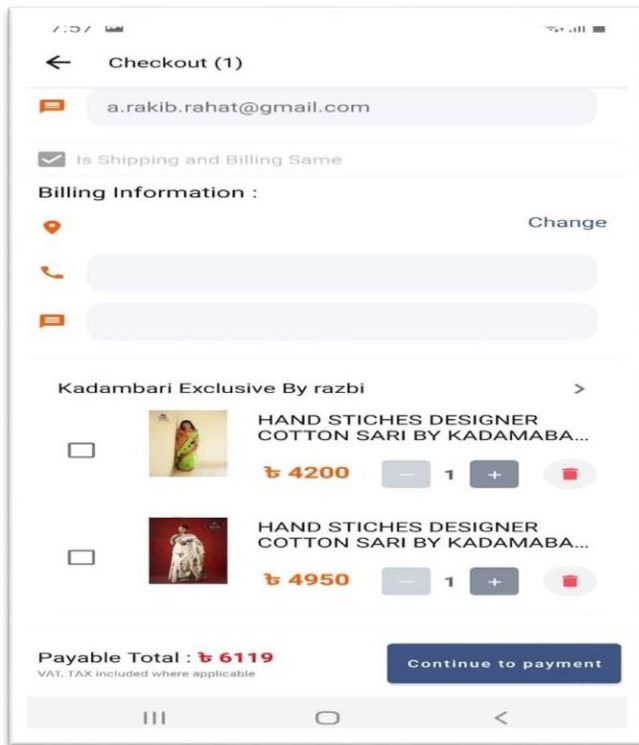| Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Order Track	Tracking a order by user	1. Have to submit email/ phone number. 2. Have to submit order code.	Order track successfully	Order track successful	Pass	UI crashed for mobile app, it seems like website view.

Image:

Order Creation: Failed

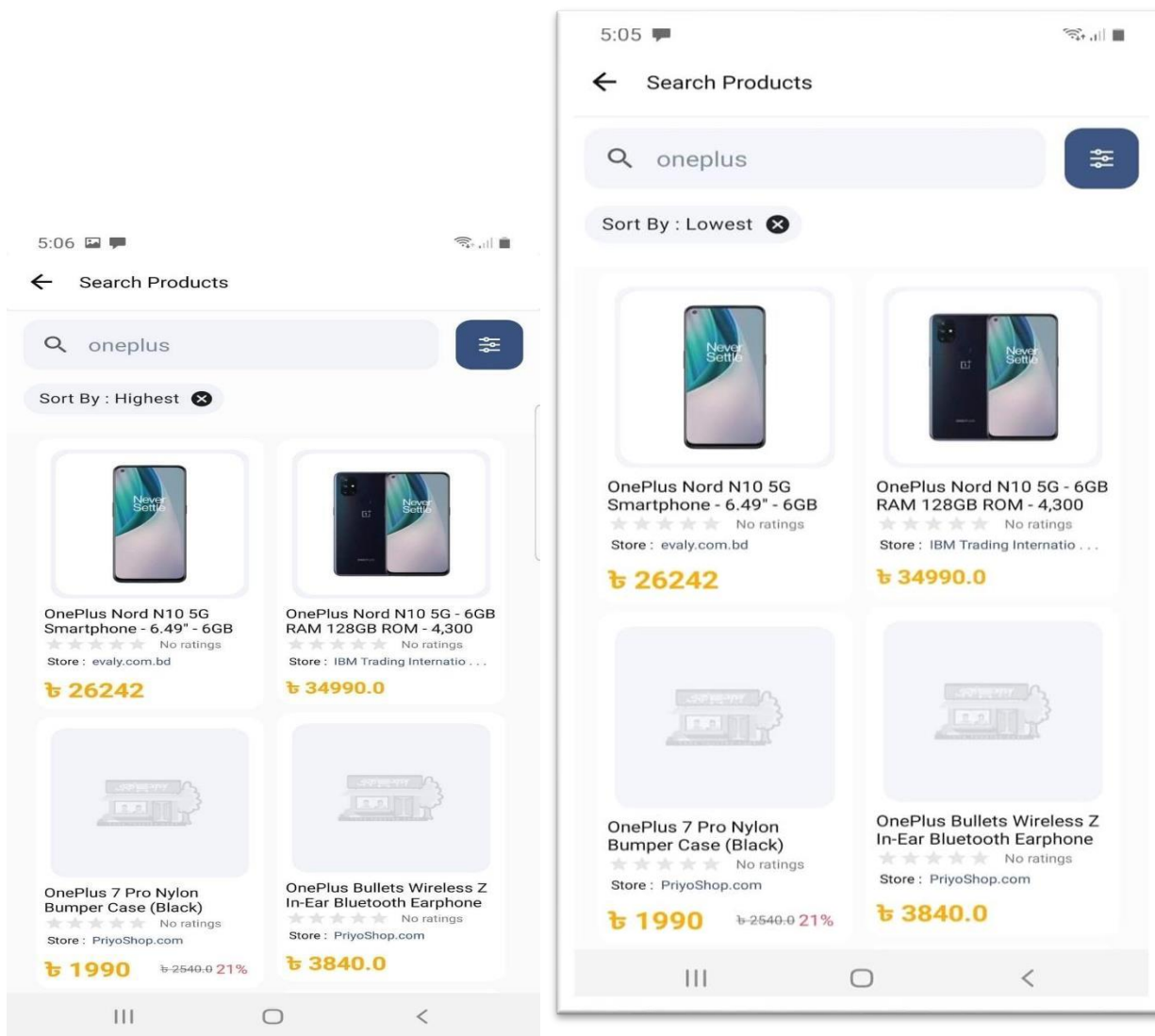| Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Order Create	Create a new order	1. Have to click Checkout button from Cart 2. Have to Check addresses, quantity, voucher and packages. 3. Have to select the payment method.	1. Order submitted Successfully 2. SMS and Email will be received by the user.	1. from cart select the product and click checkout, but after checkout all of the cart list show and have to select again. 2. Order submitted Successfully 3. SMS will not be received by the user. 4. For Cash On Deliver & Bank Payment, it shows connection timed out, and nothing happen. But in Order shows that order already placed without any concern.	Failed	Have to check the Checkout Cart and Place Order Feature.

Image:

Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Cancelling Order	Cancelling Order	• Have to click cancel order.	1. Order cancelling Successfully 2. SMS and Email has to be received by the user.	1. Order cancelled Successfully 2. SMS won't be received by the user.	Pass	SMS won't be received by the user

Search Filter: Failed

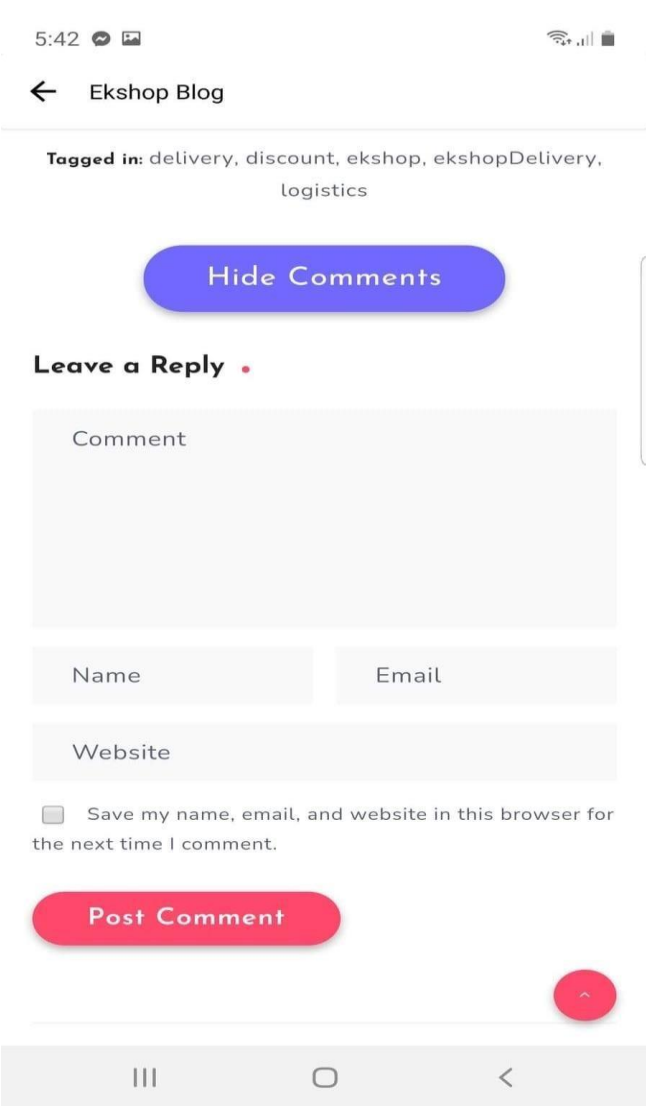| Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
After Search, Filter	For showing product as a filtered list	• Have to click the filter button and change the price range/ sort by/ rating and then click the search button	To show the product with filtered category.	Price and rating feature worked perfectly, but sorting feature doesn't work at all.	Fail	In the filters, have to check the sort by filter feature.

Image:

Ekshop Blog Comment:Pass

Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Blog Posts comment	Blog comment show	Have to post comment with name, email and wesite.	Show the comment by user.	Comment showed by user	pass	

Image:

Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Agent Registration	Agent Registration	Have to submit all information.	Registered Successfully	Registered Successful, But for this don't need to product search bar. And when input phone number, the input box doesn't show all number.	Pass	Should have to check the phone number input field.

Image:

Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Ekshop Mall	Ekshop Mall	• Click the ekshop mall and show the list of shops	show the list of shops in the mall	It doesn't work at all.	Fail	
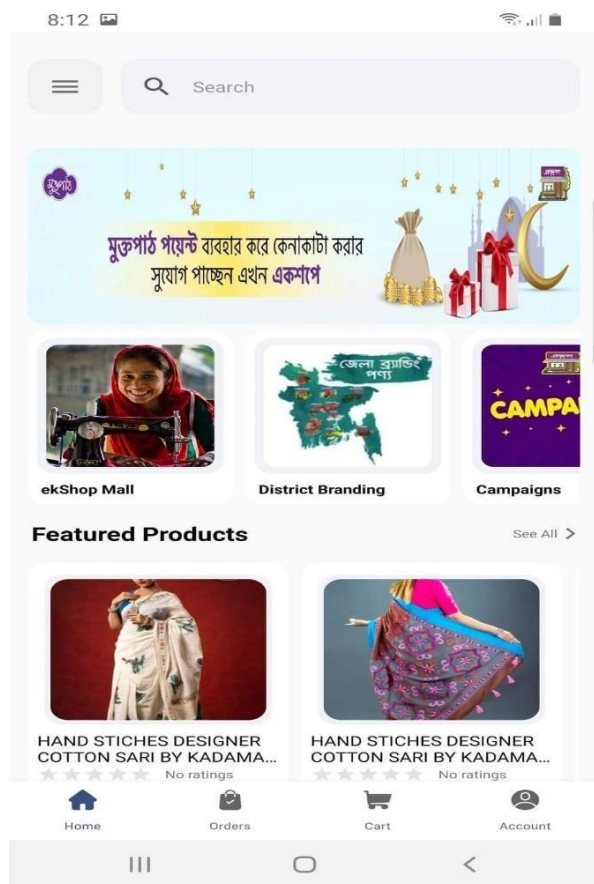
Campaign: Fail

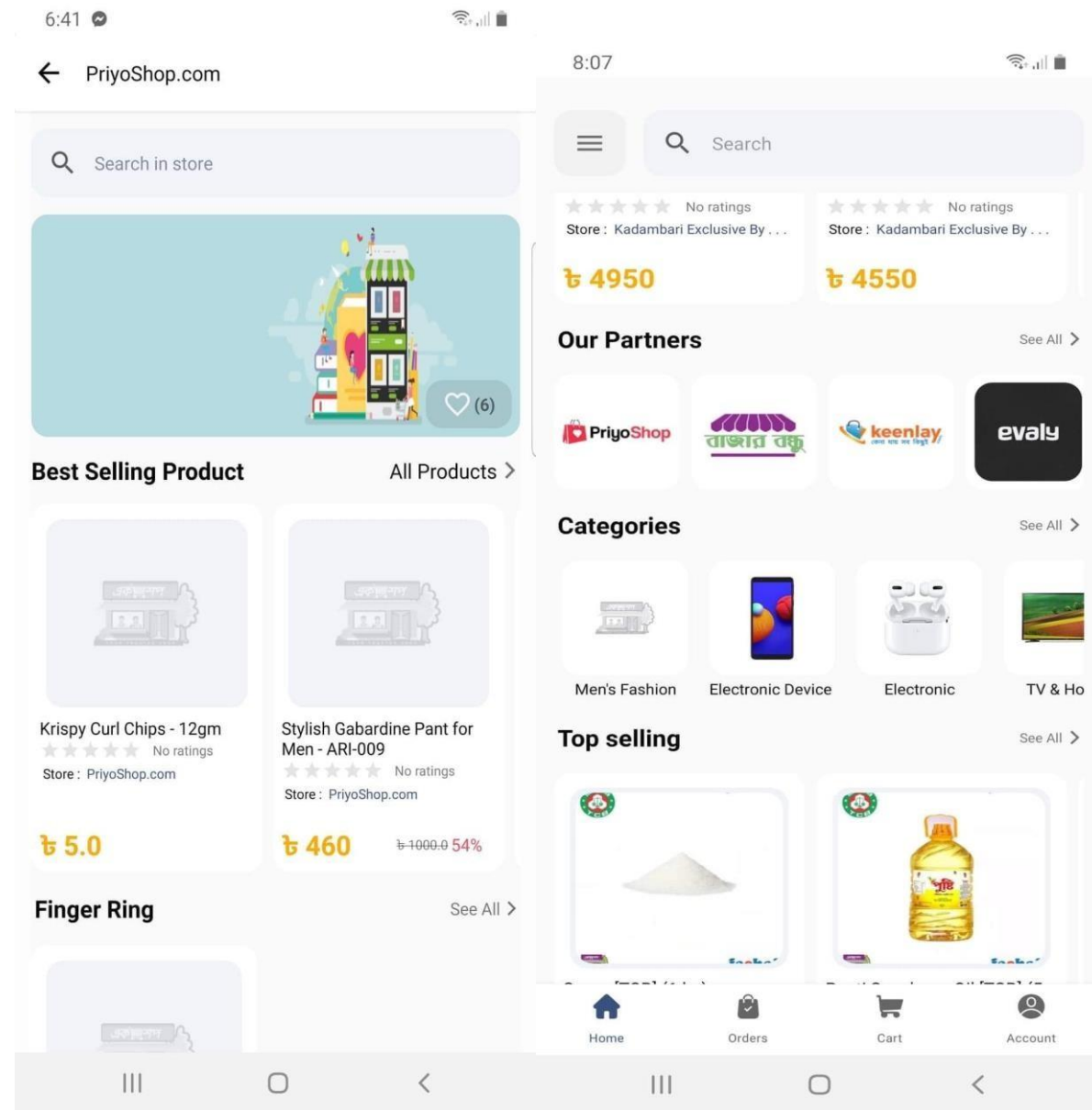| Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Campaign	Campaign	Click the campaign and show the campaigns.	show the campaigns.	Campaign list shown, but between two campaign there's a big gap.	Fail	Have to check campaign lists spacing & it should be beginning.

Image:
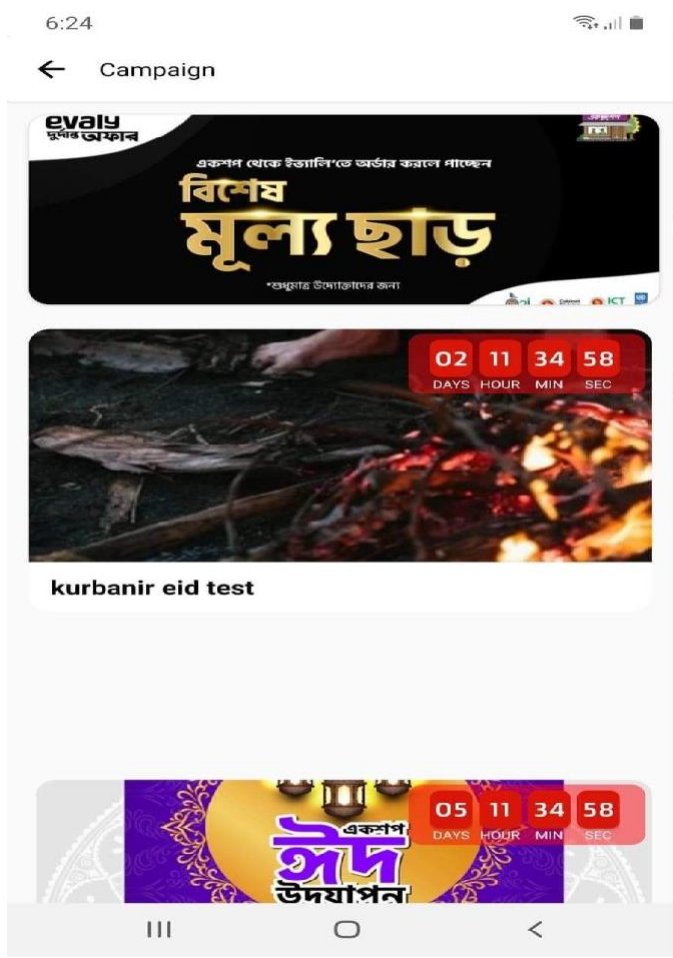
Feature Product Filter: Fail

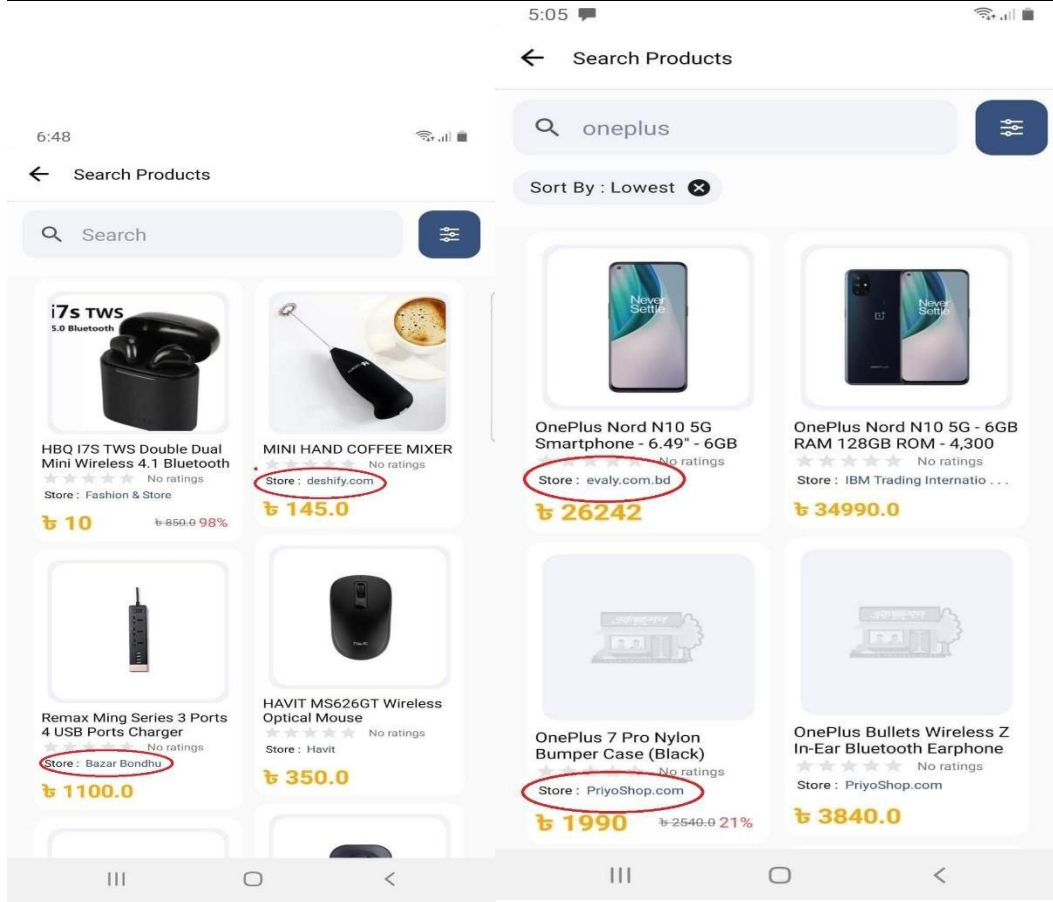| Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Feature Product Filter.	Feature Product filter.	Click the feature product and then click filter for filtration.	show the filtered product.	Filter doesn't work specially sort by filter.	Fail	Have to check Feature Product Filter.

Product icon/image load: Fail

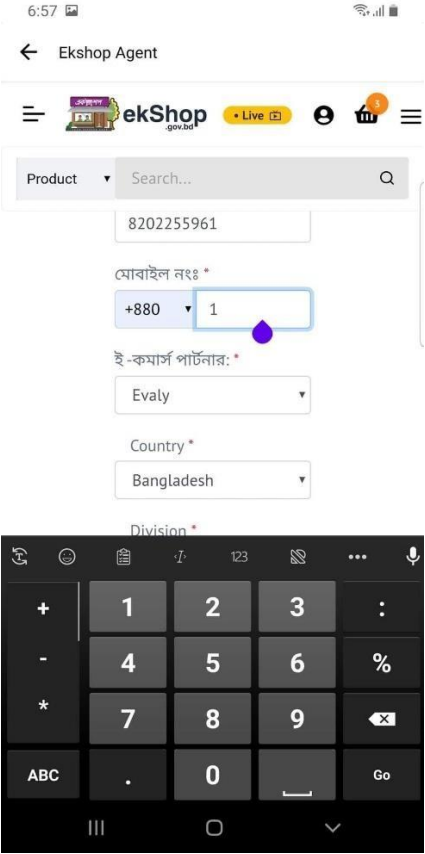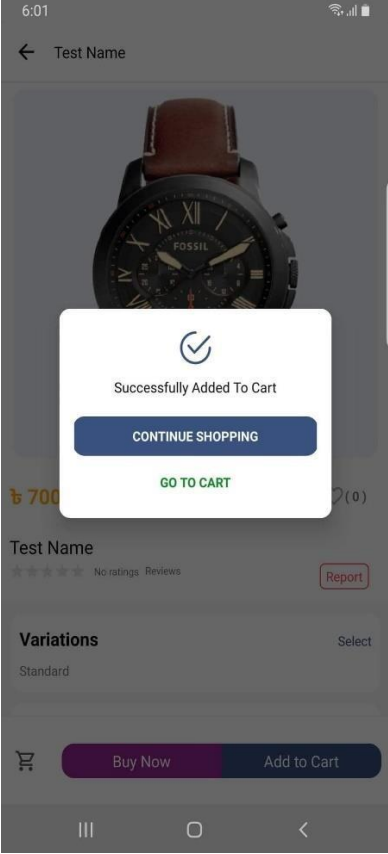| Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Product icon/image load	Product icon/image load	See the category lists icon in home and partners list product image	show all icons and images.	In category list's categories icon in UI and partners list products images are not loaded.	Fail	Have to check category lists, featured product and partner priyoshop's product icons/images.

Specific Product Store: Fail

Test Case	Purpose	Steps	Expected Result	Actual Result	Status	Recommendation
Product Store	Product Store	Click the store name in a product and directly go to those store.	show the stores all products .	In a product mentioned the stores name like evaly.com.bd and priyoshop etc but when click these store name nothing shown about the stores. But it should show the stores all products.	Fail	Should have to check and show the stores products.

Inconveniences in Product Page

I think, here for Agent registration, there's no need to product search bar. I think it's inconvenience for this.	Here, if any product adds to cart then came out this window. If here click to continue shopping it's directly go to home page which actually irrelevant with continue shopping.		

App Loading:

1. There's huge problem for App Loading.
2. And also app opening takes more time.
3. In every features and options it takes more time from as usual Android app.
4. Overall the app is slow.

Should be Add:

1. In filter section, should be add Discount product and Not Discount product. Then all discount product will show together.
2. For App opening we can use ekshop icon for first time opening app in few seconds just like Daraz app.
3. Ekshop mall, district branding, campaigns etc. should be small icon and after that should be categories.
4. categories are too down. It should have kept starting for eye-catchy.