

JAYPEE INSTITUTE OF INFORMATION TECHNOLOGY, NOIDA



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Test-3

B. Tech. 2nd Semester (May, 2012)

Course Name: Group and Cooperative Processes
Course Code: 10B11PD211/ 07B21PD102

Max. Marks: 35

Max. Time: 2 hrs

Q1. Describe the key characteristics of charismatic leaders. How can an individual be turned into a charismatic leader? → (6)

Q2. Discuss the Path Goal Theory and describe any two leadership behaviors associated with it. Mention situations in which these two behaviors would be best suited. (6)

Q3. Define values. What are the two types of values? How can you grow as an individual using your own value system? (5)

Q4. Identify the current trends of Total Quality Management, Workplace Diversity, and Reinvigorating Mature Teams towards effectiveness of teams. (6)

Q5. Your company has now started recruiting management trainees from the best B-Schools. As HR Director, of late you are observing that many of these newly recruited employees have started disliking the existing system of working in the organization, and many even overtly criticize the system. You are apprehending that these bright young guys may leave their jobs

On the basis of Alderfer's ERG theory and Herzberg's Two factor theory, what steps can you initiate to motivate the new recruits? (6)

Q6. Write Short Notes:



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(3*2=6)

(a) Mentoring

(b) Cognitive Dissonance

(c) Group Vs Team

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