7. Reference

**Baggage Handling Facts**

1) “Air Travel Consumer Reports for 2008.” airconsumer.ost.dot.gov. 30 JUL  
 2008. Office of Aviation Enforcement. 01 Oct 2008 <http://airconsume  
 r.ost.dot.gov/reports/atcr08.htm>.

2) “Airport IT Trends Survey 2008.” sita.aero*.* SITA. 21 Oct 2008 <http://www  
 .sita.aero/News\_Centre/Industry\_surveys\_and\_trends/Airport\_IT\_trends  
 /default.htm>.

3) Bevan, Judi. “Coping with crisis, climate change — and lost luggage.”  
 spectator.co.uk. 07 Nov 2007. The Spectator. 20 Oct 2008 <http://ww  
 w.spectator.co.uk/the-magazine/business/334921/coping-with-crisis-cli  
 mate-change-and-lost-luggage.html>.

4) Bicknell, David. “Airlines reject RFID as universal industry solution to  
 lost bags.” ComputerWeekly.com. 30 Jul 2008. Computer Weekly. 20  
 Oct 2008 <http://www.computerweekly.com/Articles/2008/06/20/2311  
 41/airlines-reject-rfid-as-universal-industry-solution-to-lost.htm>.

5) “Frequently Asked Questions.” globalbagtag.com. Global Bag Tag. 20  
 Oct 2008 <http://www.globalbagtag.com/faq.cfm>.

6) Halthore, Mukund. “RE: Contact request from website (Germany).” Email to   
 Joel Elixson concerning the wholesale cost of GPS/GSM modules. 21 Oct  
 2008.

7) “IBM System x3450.” IBM. 2008. IBM. 21 Oct 2008 <http://www-304.ibm.co  
 m/shop/americas/webapp/wcs/stores/servlet/default/CategoryDisplay  
 ?categoryId=4611686018425232005&storeId=1&catalogId=-840&langId=  
 1>.

8) James, Andrea. “Seattle firm sues British Airways over lost luggage.”  
 Seattle PI. 13 Nov 2007. Seattle PI. 21 Oct 2008 <http://seattlepi.nwso   
 urce.com/business/339434\_lostluggage13.html>.

9) “Job Salaries-Performance Reviews-Compensation software- Salary.com.”   
 2008. Salary.com. 04 Nov 2008 <http://www.salary.com>.

10) Levy, Francesca. “The Airlines’ Bag Reflex.” BusinessWeek.com. 30 Jul  
 2008. Business Week. 20 Oct 2008 <http://www.businessweek.com/life  
 style/content/jul2008/bw20080729\_355085.htm>.

11) Mummolo, Jonathan. “Now Arriving At Carousel 1, Far Fewer Of Your  
 Bags.” Washingtonpost.com. 01 Oct 2007. Washington Post. 20 Oct 20  
 08 <http://www.washingtonpost.com/wpdyn/content/article/2007/09   
 /30/AR2007093001653.html?sid=ST2007100200809>.

12) Scottberg, Erin. “Anatomy of Lost Luggage: How to Track Your Bags  
 (and Save ’Em).” Popular Mechanics. 20 Dec 2007. Popular  
 Mechanics. 21 Oct 2008 <http://www.popularmechanics.com/technolo   
 gy/transportation/4237628.html>.

13) “Software Engineer / Developer / Programmer Job Salaries in Virginia  
 Beach-Norfolk-Newport News, VA-NC.” PayScale. 2008. 21 Oct 2008   
 <http://www.payscale.com/af/calc.aspx?job=program mer&city=Norfo   
 lk&state=VA>.

14) “IB Technology 125 kHz RFID Antenna.” Trossen Robotics. 2008. Trossen   
 Robotics. 04 Nov 2008 <http://www.trossenrobotics.com/ib-technology-  
 125-khz-rfid-antenna.aspx?feed=Froogle>.