

Tribhuvan University Faculty of Humanities and Social Sciences

HOTEL ROOM BOOKING SYSTEM

A PROJECT REPORT

Submitted to Department of Computer Application D.A.V. College

In partial fulfillment of the requirements for the Bachelors in Computer Application

Submitted by

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[TU Reg. No: 6-2-469-14-2021]

Baisakh, 2081

Under the Supervision of Shrilata Wagle



Tribhuvan University Faculty of Humanities and Social Sciences D.A.V. College

Supervisor's Recommendation

I hereby recommend that this project prepared under my supervision by RAHITA SHAKYA entitled "HOTEL ROOM BOOKING SYSTEM" in partial fulfillment of the requirements for the degree of Bachelor of Computer Application is recommended for the final evaluation.

Shrilata Wagle

SUEPRVISOR

Lecturer

Department of Bachelors in Computer Application

Jawalakhel, Lalitpur



Tribhuvan University Faculty of Humanities and Social Sciences D.A.V. College

LETTER OF APPROVAL

This is to certify that this project prepared by RAHITA SHAKYA entitled "HOTEL ROOM BOOKING SYSTE" in partial fulfillment of this requirements for the degree of Bachelors in Computer Application has been evaluated. In our opinion, it is satisfactory in the scope and quality as a project for the required degree.

Shrilata Wagle, Lecturer	Mr. Sudip Adhikari. Head of Department
Department of Bachelors in Computer	Department of Bachelors in Computer
Application	Application
Jawalakhel, Lalitpur	Jawalakhel, Lalitpur
Internal Examiner	External Examiner

Abstract

The Hotel Room Booking System is a software solution that streamlines the process of booking hotel room and managing reservations. This project creates a platform for people who want to book the room in digital way. It offers a user-friendly platform for customers to browse a digital catalogue of available rooms, manage availability and track occupancy. Room Booking means booking different rooms for different people quickly. In Nepal, people often find it hard to go and get rooms because they're busy with their life. This website will help them find room they as per their need. The platform lets people see rooms and apply for them. Referencing through at other websites like Trivago. This project has adapted a waterfall approach of development, meaning that the features were implemented one after the other. This project has make sure that the platform work well in terms of technology, ease of use, cost, and time. The project makes sure it's something people can easily access and use. Tools like XAMPP, Visual Studio Code, Web Browser are used in the development of this project.

Keywords: Room Booking, XAMPP, Modules, Visual Studio Code Operations.

Acknowledgement

In the objective of project completion, numerous individuals have extended their benevolent blessings and unwavering support. It is with sincere appreciation that I seize this moment to extend my heartfelt gratitude to each contributor.

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List of Abbreviations

AJAX Asynchronous JavaScript and XML

CSS Cascading Style Sheets

HTML Hyper Text Markup Language

JS JavaScript

PHP Hypertext Preprocessor

SQL Structured Query Language

UI User Interface

VS Visual Studio Code

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CHAPTER 1: INTRODUCTION

1.1 Introduction

With the growing world, many new technologies have been established to make human life easier. The growth of IT has been notes and has made out communication, work and access information easier.

Mostly, whenever a customer books the room in the hotel, it is basically stored in the file manually. In the file, the record of customer is in written format which takes a lot of time and occurrence of manual errors. It the main file is lost or misplaced, then the records of all the customer is inaccessible. Beside this problem if any of the customer's information is to be retrieve then it will be taking more time making our work difficult and tedious. Basically, this project focuses on developing a Hotel Room Booking System for users to make them easier to book the hotel rooms available in the nearby places. Hence, if the user uses this system, it will be efficient and reduces the error with manual booking system.

This software application allows users to book hotel rooms through internet. This system is also convenient for travelers to check the availability of rooms, comparison of prices and to make reservations from anywhere through internet. In this system, customer can make reservations at any time. They can search for rooms, check rooms and prices using hotel room booking system. They can also reform or cancel their reservations through the same portal.

1.2 Problem Statement

In the past, our existing system has been inefficient and has become a source of frustration for both guests and hotel staff. There are many of the hotels where this type of system is not implemented. Still the records are recorded in the file manually. Due to manual recording, it's difficult for the one to find the desire document. This system negatively impacts the customer satisfaction, leading to the loss of hotel's reputation.

By implementing improvements to our reservation system, we aim to improve overall efficiency helping to meet a competitive hotel market. This project will focus on the development and implementation of user-friendly reservation system to be able to meet the customer's satisfaction.

1.3 Objectives

• To provide a platform where people can book the rooms

1.4 Scopes and Limitation

Scopes

- Provides a medium to search rooms in the dashboard
- A simple room details which can be seen by both admin and users easily.
- Unauthorized users cannot access the system.

Limitations

- No integration of sorts of any payment API due to the constraints of the project, so payment option is not available in this system
- Since, it is online based, high speed of internet is required.

1.5 Report Organization

Chapter 1: This chapter provides an overview of the Hotel Room Booking System project, including its objectives.

Chapter 2: This chapter has discussed about the background study and literature reviews.

Chapter 3: This chapter focuses on System analysis, requirement analysis and designing of this project.

Chapter 4: This chapter explain the implementation and testing phases.

Chapter 5: The final chapter summarizes the project's outcomes and presents recommendations for future enhancements.

CHAPTER 2: BACKGROUND STUDY AND LITERATURE REVIEW

2.1 Background Study

The background study of a hotel room booking system involves understanding the industry. Challenges and opportunities. It covers the hospitality industry, including online bookings and user experience. The study also examines the existing booking process, identifying common issues like overbooking and communication gaps. It also explores quest expectations and behavior, competitor analysis, technology landscape, user-centered design and data security. The study also explores business benefits, case studies, emerging trends, regulations, legal considerations, stakeholder interviews, project feasibility and objectives. The findings provide a comprehensive overview of the hotel room booking landscape, guiding the design, development and implementation of an effective booking system. The study serves as a foundation for designing and implementing an effective booking system.

Moreover, room booking platforms aim to address this demand by providing a more tailored experience for people. Room Booking platforms can contribute to the local economy and promote sustainable growth. By providing a more tailored platform booking offers efficient solution for admin and user as both parties.

In summary, hotel room booking system comprehensively explores the hospitality industry, online bookings, user experience, and common challenges like overbooking. It investigates guest behavior, competitor analysis, technology, and data security, while considering business benefits, regulations, and stakeholder input. This study serves as a foundation for designing an effective booking system, aiming to offer tailored experiences and promote local economic growth. By addressing user needs efficiently for both administrators and guests, such platforms enhance the booking process and contribute to sustainable development.

2.2 Literature Review

Render booking is a Nepal-based company. An online platform which caters to provide the best online booking services to users in accordance with their taste and budget. Render booking's mission is to "Make travel easy, under one click." Render booking, strive to give the best experience to their users, to make their stay as memorable as possible. It

works to provide a platform where the communication between the customers and the hotels is seamless. What makes Render Booking special is they have listed all the hotels from five stars to one star, budget hostels and lodges, luxurious resorts, homestays, guest houses, and Inns. To bring forth all the options available to our users and at the same time help local hotels both small and big to thrive. [1]

Hotel Time Johor Bahru is located in Johor, Malaysia, faced challenges due to its dependency on third-party booking platforms that caused the loss for the hotel as they needed to pay the commission to the external booking portal each time. They also had huge losses as they didn't have their own booking engine and because of this reason they lost their number of reservation from time to time. The system included modules for management, reporting, inventory, reservations, rewards and user authentication. Due to the implementation of system, the hotel anticipated increased efficiency, direct online reservations, reduced commission payments and enhanced overall sales and profits. [2]

CHAPTER 3: SYSTEM ANALYSIS AND DESIGN

3.1 System Analysis

The method that is used in developing Hotel Room Booking System is Waterfall Model. As this model is a sequential and structural approach commonly used in software development, including for hotel room booking systems. In this model, the development process moves in a linear fashion through distinct phases. It follows a step-by-step approach, where each phase is completed before moving on to the next.

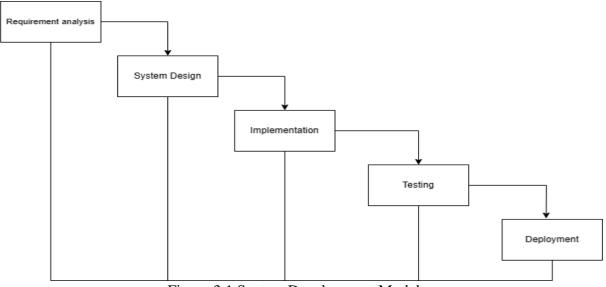


Figure 3.1 System Development Model

The decision to use the Waterfall Model involves an organized and well recorded process for developing projects. The report may include the difficulties encountered, choices taken at each stage. The waterfall model is used in the hotel room booking system because it helps to organize the development process step by step, like a waterfall flowing downwards. Each phase, such as planning, design, implementation, testing, and maintenance, is completed one after the other, without going back to previous stages. This approach ensures clarity and structure, making it easier to manage and track progress. Additionally, it provides a clear roadmap for developers and stakeholders to follow, which is particularly helpful in projects like the hotel room booking system where there are well-defined requirements and little need for frequent changes during development.

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3.1.1 Requirement Analysis

- i. Functional Requirements
- User Registration and Authentication
- Reservation Management
- Room Booking

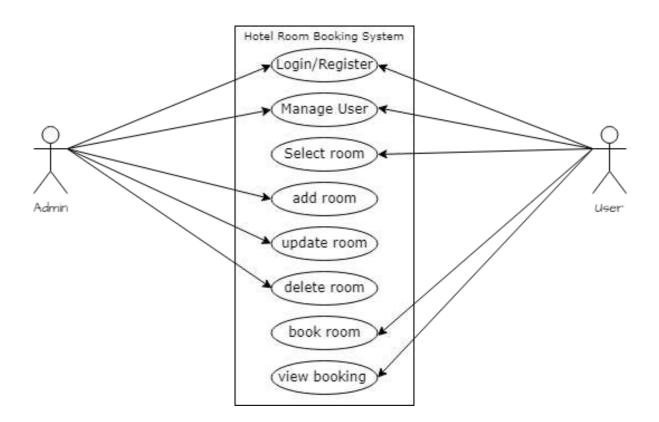


Figure 3.2 Use Case Diagram

ii. Non Functional Requirements

- Data Security
- User Friendly Interface
- Query Optimization

3.1.2 Feasibility Analysis

i. Technical Feasibility

The project under consideration intends to use HTML, CSS, and JavaScript for frontend development; PHP for server-side programming, and MySQL is the database of choice. These technologies are well known and frequently utilized in the creation of web applications. The project's technological viability is confirmed by the fact that the necessary hardware for its execution is easily obtainable in the market: PCs or laptops.

.

ii. Operational Feasibility

The proposed hotel room booking system has a high operational viability since it works well with the hotel's present operations. The system requires less instruction because of its simple modules and user-friendly interface, which makes it easier. Smooth integration is ensured by its compatibility with the restaurant's current technological infrastructure.

iii. Economic Feasibility

The project's objective is to determine the proposed system's potential for positive economic benefit to the hotel. It is the most often used technique for determining if a new suggested system is effective, and it typically involves a cost/benefits analysis. Additionally, we have determined the low-cost estimate for this website's development. This system can be said to be economically feasible.

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iv. Legal Feasibility

It ensures that the software complies with the relevant laws, regulations and legal implications. This project is feasible legally due to the academic purpose project for the educational and learning purpose and it do not impact the government law

v. Schedule Feasibility

The time schedule for different modules of this project can be seen as below in the following Gantt chart.

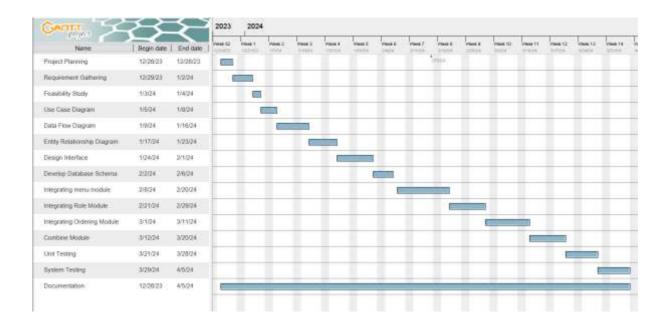


Figure 3.3 Gantt Chart

The above Gantt chart has the project plan for nearly of 4 months. The Gantt chart of the project is shown in the above figure. This project is based on the waterfall model. So, the project follows the steps of the waterfall model. Project starts from the requirement gathering, the most of the time is separated for the coding part where the documentation goes from starting to the end of the project.

3.1.3 Data Modeling

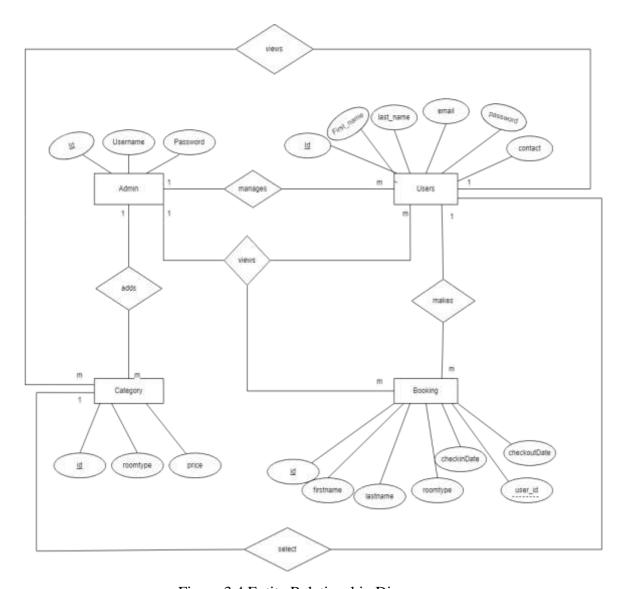


Figure 3.4 Entity Relationship Diagram

An Entity Relationship(ER) diagram is a type of flowchart that illustrates how "entities" such as people, object or concepts relate to each other within a system. ER diagram are often most used to design or debug relational databases in the fields of education and research. The above shown is the ER diagram for the project hotel room booking system. In this project there are four entities i.e. admin, user, category, booking.

3.1.4 Process Modeling (DFD)

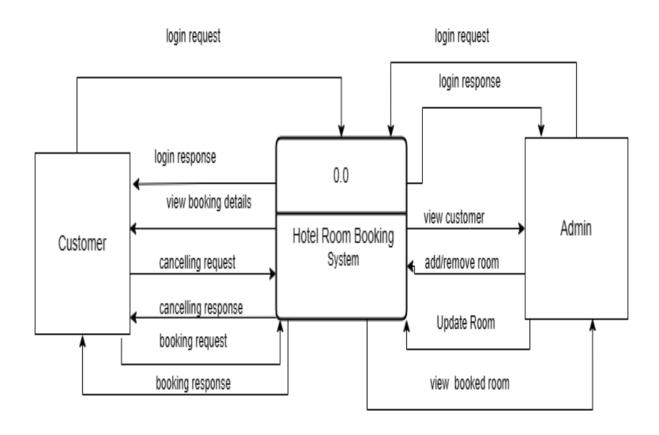


Figure 3.5 Data Flow Diagram Level 0

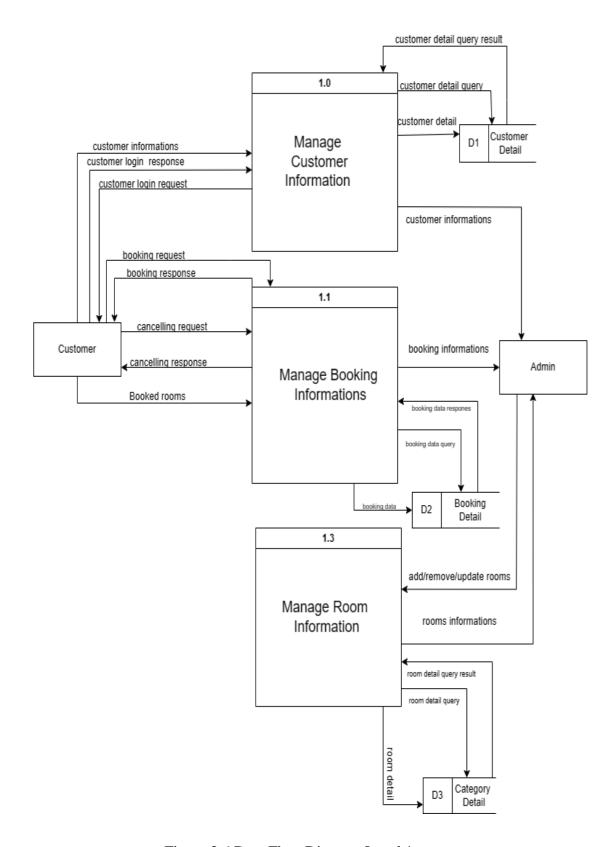


Figure 3.6 Data Flow Diagram Level 1

3.2 System Design

3.2.1 Architectural Design

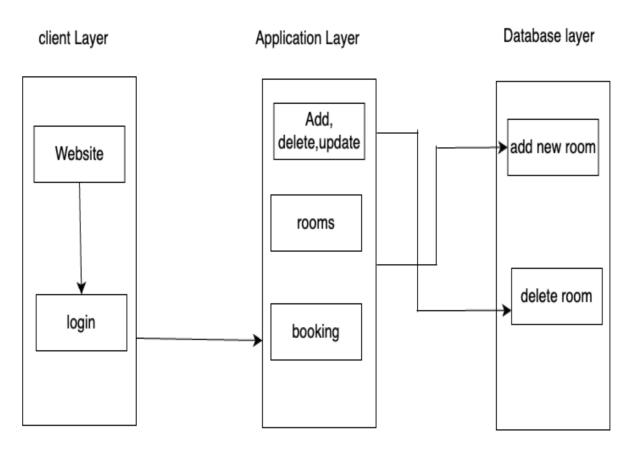


Figure 3.7 System Architecture Design

3.2.2 Database Schema Design

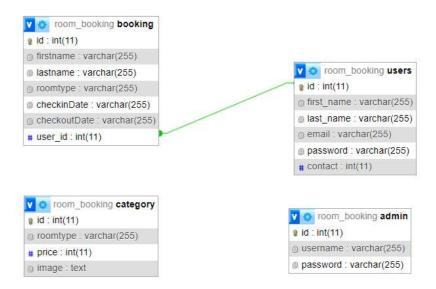
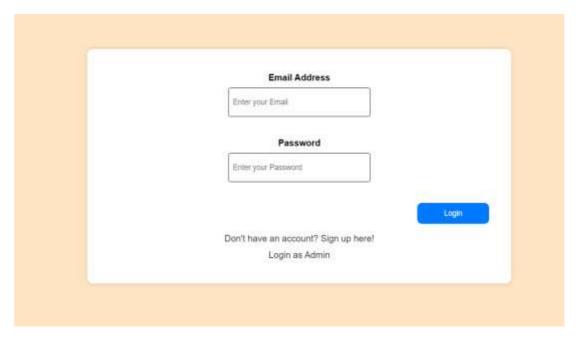


Figure 3.8 Database Schema Design

3.2.3 Interface Design



User Authentication Module





Interface Design

CHAPTER 4: IMPLEMENTATION AND TESTING

4.1 Implementation

This part of the documentation emphasizes on how the system was implemented, what type of technologies were used, how the modules were implemented to create the whole system. It is the one of the most important chapter for this documentation as it highlights all the tools and technologies with detailed implementation instruction of this system. This part explains the coding structure, testing details, how the system can be accessed, as well as the whole implementation architecture of this system.

4.1.1 Tools Used

CASE Tools

1. draw.io

draw.io is the leading solutions for web based sketching and diagramming functionality. You can use our online editor with various storage platforms, and offline with our standalone desktop app. As a security-first diagramming app for teams, we provide the diagramming functionality - you choose where to keep your diagram data. There are many different, including Jira Cloud, Google applications, GitHub, Microsoft applications, Notion and more. Unofficial integrations are available for many other platforms and tools.

2. Microsoft Project

Microsoft Project is a project management software developed by Microsoft. It's designed to assist project managers in developing plans, assigning resources to tasks, tracking progress, managing budgets, and analyzing workloads. The software provides various features such as Gantt charts, resource management tools, task tracking, and reporting capabilities. Microsoft Project is commonly used in industries where complex projects need to be managed, such as construction, engineering, manufacturing, and software development. It helps teams and organizations streamline their project planning and execution processes, leading to more efficient project delivery.

Programming Languages

1. HTML

HTML stands for Hypertext Markup Language. It's the standard language for creating and designing web pages. HTML defines the structure and layout of a

web document by using a variety of tags and attributes. These tags indicate to the web browser how to display the content of the page, including text, images, links, and multimedia elements. HTML is the backbone of the World Wide Web and is essential for creating websites and web applications.

2. CSS

CSS stands for Cascading Style Sheets. It's a stylesheet language used for describing the presentation and formatting of a document written in HTML or XML (including XML dialects like SVG or XHTML). CSS allows web developers to control the layout, appearance, and styling of multiple web pages all at once.

3. JavaScript

JavaScript is a versatile programming language commonly used for creating dynamic and interactive elements on web pages. Originally developed by Brendan Eich at Netscape Communications Corporation, JavaScript has evolved into a fundamental technology for web development.

4. PHP

PHP (Hypertext Preprocessor) is a widely-used open-source server-side scripting language primarily designed for web development. It was originally created by Danish-Canadian programmer Rasmus Lerdorf in 1994 and has since become one of the most popular languages for web development.

Database Platform

MySQL

MySQL is an open-source relational database management system (RDBMS) that uses Structured Query Language (SQL). It's commonly used for building and managing databases for various types of applications, from small-scale web applications to large-scale enterprise systems.

4.1.2 Implementation Details for Modules

After the design was built, it was time to start implementing the application.

The modules for Hotel Room Booking System Are Registration Module, Login Module, User Module, Admin Module. The major aspects of the implementation, some modules of the Hotel Room Booking System are below:

Registration Module

It is used to register new users to the system. It contains fields like name, email, contact, address, password. The information entered is further stored to use on the login page.

• Login Module

This module required the user or customer and admin to meet the login credentials i.e. email and password that matches with the registered data to login to the system.

• User Module

This module is built for the customer site, where customer can view the different rooms, book the rooms, view booking details and cancel booking.

• Admin Module

This module is built for the admin users, where admin can keep record or view all the registered customer details, add rooms and update

4.2 Testing

4.2.1 Test Cases for Unit Testing

Table 4.1 User Register Test Cases

S.	Action	Inputs	Expected Outcome	Actual Output	Test
N.					Result
1	Input invalid email format	abcd	Please include a '@' in the email address.	Please include a '@' in the email address.	Pass
2	Invalid length of phone number	232233	Phone number format is notcorrect.	Phone number format isnot correct	Pass
3	No insertion of input		All fields are required	Please fill out this field	Pass
4	Inputting already existing email	rahita@gmail. com	User with this email already exists.	User with this email or phone already exists.	Pass
6	Inputting texts in phone number field	abcd	Please match the requested format.	Please match the requested format.	Pass
7	Inputting Random Email	asdf@asdf.asdf	This is not a valid email format	Accepts the email	Fail
8	Inputting Foreign number	4734347347	This is not a valid Nepali number	Accepts the number	Fail

9	Inputting	Lorem [100	Name too Long	Something went	Fail
	long string of	characters]		wrong	
	texts for				
	input field				

Table 4.2 Admin Login Case

S.N.	Actions	Inputs	Expected Outcome	Actual Output	Test Result
1.	Admin enters valid username and password	rahita rahita1	Redirects to Admin Dashboard	Redirects to Admin Dashboard	Pass
2.	Admin enters invalid username and password	ram ram1	Username and password is invalid	Redirects to nowhere	pass

Table 4.3 User Booking test

		144	JIC 4.5 USCI DOUKI	ing topt	
S.N	Actions	Inputs	Expected Outcome	Actual Output	Test Result
1.	User cannot select the date of before	2024/05/06	This is invalid date	You cannot click to before date	pass
2.	User cannot change the name of room type	New room	You cannot change the name	You can change the name	fail
3.	User cannot select the date before checkin date	2024/05/07	You cannot select the date	You cannot click to before checkin date	pass

Table 4.4 Admin edit test case

S.N.	Action	Inputs	Expected	Actual Output	Test
			Outcome		Result
1	Inputting	For image: xyz.pdf	This is not a	Accepts the	Fail
	wrong		valid	invalid format	
	format of		format.	of file.	
	files while				
	updating				
	profile				
3	Only	Empty fields for	Gives the	Does not	Fail
	inputting	files	previous	give the	
	some fields		values for	previous	
	while		unedited	values for	
	updating		values	unedited	
	profile			values	
4	Performing	Update	Should retain	Retains the	Fail
	update		the previous	previous	
	without		values	values of	
	changing			input	
	any values				

3	Admin puts invalid credentials User login	Username: Ram Password: ram1 Email: rahita@gmail.cm Password: 1234	Incorrect username or password Redirects to user dashboard	Incorrect username or password Redirects to user dashboard	Pass
4	Invalid User Login	Email: 123@gmail.com Password: fakeone	Incorrect Username or password	Incorrect username or password	Pass
6	Users shouldn't see others booking		Should show only their booking	Shows their booking only	Pass
7	Unverified users cannot book the rooms	Cannot click on book now	The button is disabled and cannot be clicked	The button is disabled and cannot be clicked	Pass

4.2.2 Test Cases for System Testing

Table 4.5 Test Cases for System Testing

S.N.	Action	Inputs	Expected	Actual	Test
			Outcome	Outcome	Result
1	Admin	Username: rahita	Redirect to	Redirects to	Pass
	Login	Password: rahita1	admin	admin	
			dashboard	dashboard	

CHAPTER 5: CONCLUSION AND FUTURE RECOMMENDATIONS

5.1 Lesson Learnt/ Outcome

Reflecting on this project, several key learnings have emerged, highlighting areas for improvement in future iterations. Throughout the journey, we encountered challenges and gained valuable insights. The lessons learned include:

Understanding the integration of programming languages like JavaScript and PHP with the database.

Recognizing the importance of establishing a development environment early on to prevent compatibility issues during implementation.

Emphasizing the significance of project backups and the consequences of failure in backup procedures.

Developing research skills and logic-building for components of a freelancing website.

Evaluating the reliability of technologies before incorporating them into the project.

Appreciating the role of CASE (Computer-Aided Software Engineering) tools in expediting the development process.

Implementing workflows from other projects and tailoring them to specific requirements.

Analyzing shortcomings and identifying necessary improvements in existing systems within the market.

5.2 Conclusion

In summary, the Online Hotel Room Booking is simply a web-based application that provides facility of booking rooms through online. All the modules required to build this system have been implemented successfully. After the successful completion of the Online Hotel Room Booking System Project, the customers can perform easy way for booking transactions. Customers will be able to book. Admin can easily add and remove rooms to the list. Admin can insert update, delete the room that will be shown in the customer dashboard. Hence this system has been developed to provide reliable services .

5.3 Future Recommendations

Although the project has been completed as per the requirements, there are still a lot more components that can be added to this project. The features that are recommended to enhance this project and go over the limitations of this currently built systems are as follows:

Here in the future extra modules can be added to make this system more realistic.

Some future recommendations that can be added in this system are:

- Implementation of payment facility.
- Easy search option
- Multi Booking system for separate Dates.

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Appendices

Landing Page and Authentication Page



About Us

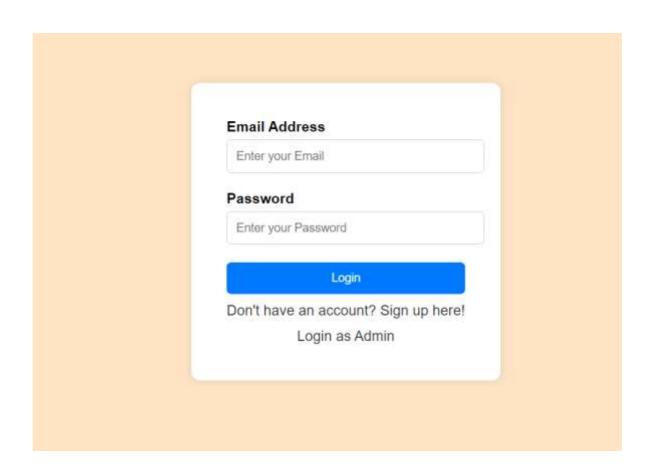


Room Booking website

Discover The Perfect Balance of Hospitality,Luxury and comfort Stay.

✓ Address: Lalitpur, Nepal
 ✓ Phone No: 9869375415

Email ID: shakyahotel@gmail.com





Welcome, rahita!

logout

Booked Room Details

Rooms



Room Type: New Year Room Rate 8800 per night Book Now



Room Type: Deluxe Rate 7500 per night Book Now

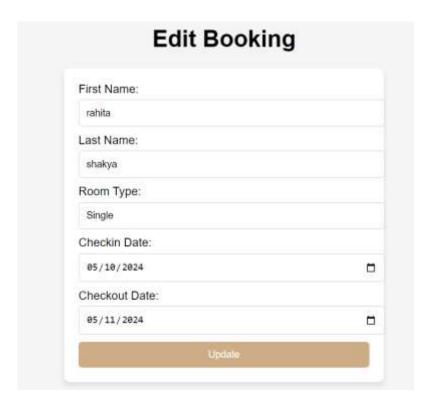
Book Your Room

With our meticulously designed rooms and impeccable service, your stay at Shasya Hotel promises to be a memorable experience. Indulge in our world-class amendises, savor desectable cuisine at our onsite restaurant, and unwind in the serene ambiance of our spa. Whether you're here for business or leisure. Shakya Hotel is your ultimate destination for a truly remarkable stay.

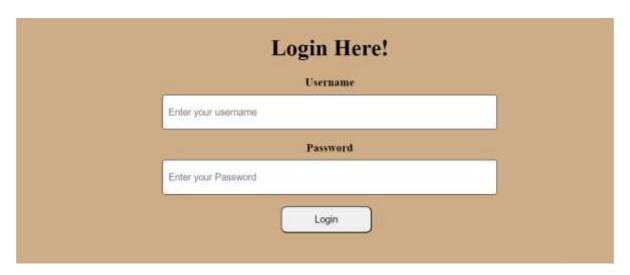


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Admin Dashboard







Admin| User Information!

S.N	Firstname	lastname	Email	Contact	Action
Ĺ	samar	shakya	shakyarahita6@gmail.com	123	DELETE
2 md 3 rahita		khan	md@gmail.com	123	DELETE
		shakya	rahita@gmail.com	12334454	DELETE

Admin| Booking Information!

S.N	First Name	Last Name	Room Type	Checkin Date	Checkout Date	Action
1	md	khan	Double Bed Room	2024- 04-01	2024- 04-02	DELETE
2	rahita	shakya	Single	2024- 05-10	2024- 05-11	DELETE
3	rahita	shakya	Deluxe Room	2024- 05-07	2024- 05-08	DELETE

Admin|Information!

S.N	RoomTypes	Price	Images	Action
1	New Year Room	8800		DELETE