

# Certificate of Registration

## MANAGEMENT SYSTEM FOR PROTECTION OF PII IN PUBLIC CLOUDS ACTING AS PII PROCESSORS - ISO/IEC 27018:2019

This is to certify that:

Zoho Corporation Private Limited  
Estancia IT Park  
Plot No. 140 & 151, GST Road  
Vallancherry  
Chengalpattu 603202  
Tamil Nadu  
India

Holds Certificate No:

**PII 714133**

and operates an ISO/IEC 27001 certified ISMS that complies with the commonly accepted control objectives and controls of ISO/IEC 27018, and takes the implementation guidance of the ISO/IEC 27018 into account for the following scope:

Public Cloud based PII Protection covers the development and provision of cloud based software applications, in accordance with Statement of Applicability v3.6 dated 08 Aug 2025, in association IS 642819.

Previous Certificate Expired on 21.08.2025  
Re-certification Audit Ended on 14.08.2025



For and on behalf of BSI:

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Michael Lam, Senior Vice President, APAC Assurance

Original Registration Date: 2019-08-28

Effective Date: 2025-09-03

Latest Revision Date: 2025-12-03

Expiry Date: 2028-08-21

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...making excellence a habit.<sup>TM</sup>

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27018:2019 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **PII 714133**

Location	Registered Activities
Zoho Corporation Private Limited Estancia IT Park Plot No. 140 & 151, GST Road Vallancherry Chengalpattu 603202 Tamil Nadu India	Development of Zoho Cloud Services, ManageEngine, Qntrl, Ulaa browser, Zakya, Arattai, and Trainer Central with all the support functions, Physical Security, Admin, HR, IT Support, Sales, Marketing, Customer Support, Legal, Finance, Information Security, Privacy and Compliance.
Zoho Corporation Private Limited 2/278, Ambai Road Silaraipuravu Village Mathalamparai Tenkasi 627 814 Tamil Nadu India	Development of Zoho Cloud Services, and ManageEngine with all the support functions, Physical Security, Admin, HR, IT Support, and Customer Support.
DC 07 West India Third-Party DC INEC2 (zohohq) Co-Location Third-Party DC 07 Navi Mumbai Maharashtra India	Externalized IT physical infrastructure housed in Third-Party Co-Loc Data Centre.
DC 09 North India Third-Party DC INEC1 (zohohq) Co-Location Third-Party DC 09 Greater Noida Uttar Pradesh India	Externalized IT physical infrastructure housed in Third-Party Co-Loc Data Centre.

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