



Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

Zoho Corporation Private Limited
Estancia IT Park
Plot No. 140 & 151
GST Road, Vallancherry Village
Chengalpattu District
Chennai 603 202
Tamil Nadu
India

Holds Certificate No:

FS 787516

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

The provision of Software Development services (Zoho Desk, Zoho Forms, Zoho CRM) for Quality Assurance, Customer Support, Marketing and User Education processes of Web Content Accessibility Guidelines products

For and on behalf of BSI:

Michael Lam, Senior Vice President, APAC Assurance

Original Registration Date: 2023-03-23

Effective Date: 2023-03-23

Latest Revision Date: 2025-08-08

Expiry Date: 2026-03-22

Page: 1 of 2



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Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization.
This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.

Certificate No: **FS 787516**

Location	Registered Activities
Zoho Corporation Private Limited Estancia IT Park Plot No. 140 & 151 GST Road, Vallancherry Village Chengalpattu District Chennai 603 202 Tamil Nadu India	Software Development services (Zoho Desk, Zoho Forms, Zoho CRM) for Quality Assurance, Customer Support, Marketing and User Education processes of Web Content Accessibility Guidelines.
Zoho-Tenkasi #2/278, Ambai Road, Silaraipuravu Village Mathalamparai Tenkasi 627 814 Tamil Nadu India	Software Development services (Zoho Desk) for Quality Assurance, Customer Support, Marketing and User Education processes of Web Content Accessibility Guidelines.

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