

Certificate of Registration

MANAGEMENT SYSTEM FOR PROTECTION OF PII IN PUBLIC CLOUDS ACTING AS PII PROCESSORS - ISO/IEC 27018:2019

This is to certify that:

Zoho Corporation Private Limited
Estancia IT Park
Plot No. 140 & 151, GST Road
Vallancherry
Chengalpattu 603202
Tamil Nadu
India

Holds Certificate No:

PII 714133

and operates an ISO/IEC 27001 certified ISMS that complies with the commonly accepted control objectives and controls of ISO/IEC 27018, and takes the implementation guidance of the ISO/IEC 27018 into account for the following scope:

Public Cloud based PII Protection covers the development and provision of cloud based software applications, in accordance with Statement of Applicability v3.6 dated 08 Aug 2025, in association IS 642819.

Previous Certificate Expired on 21.08.2025
Re-certification Audit Ended on 14.08.2025

For and on behalf of BSI:



Michael Lam, Senior Vice President, APAC Assurance

Original Registration Date: 2019-08-28

Latest Revision Date: 2025-12-03

Effective Date: 2025-09-03

Expiry Date: 2028-08-21

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This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](https://www.bsi-global.com/ClientDirectory).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27018:2019 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **PII 714133**

Location	Registered Activities
Zoho Corporation Private Limited Estancia IT Park Plot No. 140 & 151, GST Road Vallancherry Chengalpattu 603202 Tamil Nadu India	Development of Zoho Cloud Services, ManageEngine, Qntrl, Ulaa browser, Zakya, Arattai, and Trainer Central with all the support functions, Physical Security, Admin, HR, IT Support, Sales, Marketing, Customer Support, Legal, Finance, Information Security, Privacy and Compliance.
Zoho Corporation Private Limited 2/278, Ambai Road Silaraipuravu Village Mathalamparai Tenkasi 627 814 Tamil Nadu India	Development of Zoho Cloud Services, and ManageEngine with all the support functions, Physical Security, Admin, HR, IT Support, and Customer Support.
DC 07 West India Third-Party DC INEC2 (zohohq) Co-Location Third-Party DC 07 Navi Mumbai Maharashtra India	Externalized IT physical infrastructure housed in Third-Party Co-Loc Data Centre.
DC 09 North India Third-Party DC INEC1 (zohohq) Co-Location Third-Party DC 09 Greater Noida Uttar Pradesh India	Externalized IT physical infrastructure housed in Third-Party Co-Loc Data Centre.

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BSI, The MIRA Corporate Suites (A-2), Plot 1 and 2, Ishwar Nagar, Mathura Road, New Delhi 110 065.

A Member of the BSI Group of Companies.