

# Certificate of Registration

## Privacy Information Management System - ISO/IEC 27701:2019

This is to certify that:

Zoho Corporation Private Limited  
Estancia IT Park  
Plot No. 140 & 151, GST Road  
Vallancherry  
Chengalpattu 603202  
Tamil Nadu  
India

Holds Certificate No:

**PM 732705**

and operates a Privacy Information Management System which complies with the requirements of ISO/IEC 27701:2019 for the following scope:

Please see scope page.



For and on behalf of BSI:

\_\_\_\_\_  
Michael Lam, Senior Vice President, APAC Assurance

Original Registration Date: 2020-08-07

Effective Date: 2025-09-03

Latest Revision Date: 2025-09-03

Expiry Date: 2028-08-21

Page: 1 of 3



...making excellence a habit.<sup>TM</sup>

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27701:2019 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at Seventh and Eighth Floors, The Acre, 90 Long Acre, London, WC2E 9RA, UK.  
A Member of the BSI Group of Companies.

Certificate No: **PM 732705**

## Registered Scope:

The Privacy Information Management System covers the processing of personal information of customers by Zoho Corporation as PII Controller and PII Processor along with the support functions, viz. IT Support, HR, Compliance, Finance and Legal. This is in association with IS 642819.

Zoho is both Controller and a Processor for customer data. Sales and Marketing related customer PII data collection – Acts as Controller. Product related PII Customer data – Acts as Processor& Service related

PII customer data – Acts as Controller. Facilities Admin, IT, HR, Finance, Procurement, Legal and Compliance - Acts as Controller.

Previous Certificate Expired on 21.08.2025

Re-certification Audit Ended on 21.08.2025



Original Registration Date: 2020-08-07

Effective Date: 2025-09-03

Latest Revision Date: 2025-09-03

Expiry Date: 2028-08-21

Page: 2 of 3

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27701:2019 requirements may be obtained by consulting the organization.  
This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at Seventh and Eighth Floors, The Acre, 90 Long Acre, London, WC2E 9RA, UK.

A Member of the BSI Group of Companies.

Certificate No: **PM 732705**

Location	Registered Activities
Zoho Corporation Private Limited Estancia IT Park Plot No. 140 & 151, GST Road Vallancherry Chengalpattu 603202 Tamil Nadu India	Privacy team, DPO, Development of Zoho Cloud Services, ManageEngine, Qntrl, Ulaa browser, Zakya, Arattai Trainer Central with all the support functions, Physical Security, Admin, HR, Sales, Marketing, Customer Support, Information Security.
Zoho Corporation Private Limited 2/278, Ambai Road Silaraipuravu Village Mathalamparai Tenkasi 627 814 Tamil Nadu India	Privacy Team, Development of Zoho Cloud Services, and ManageEngine with all the support functions, Physical Security, Admin, HR, Customer Support.
Zoho Corporation Pte. Ltd. 105 Cecil Street #10-04 The Octagon 069534 Singapore	Privacy Team, Physical Security, Admin, HR, Sales and Marketing.
Zoho Corporation 4141 Hacienda Drive Pleasanton California 94588 USA	Privacy Team, Sales, Marketing, Customer Support, Physical Security, Admin and HR.
Zoho Corporation 979 Springdale Rd Suite 123 Austin 78702 Texas USA	Privacy Team, Physical Security, Admin, HR, Sales, Marketing and Customer Support.
Zoho Corporation Private Limited 16-237, Srikalahasti Road Renigunta Pillapalem Renigunta 517 520 Andhra Pradesh India	Privacy Team, Physical Security, Admin, HR and Customer Support.
Zoho Corporation B.V. Beneluxlaan 4B 3527 HT UTRECHT The Netherlands	Privacy Team, Physical Security, Admin, HR, Sales, Marketing and Customer Support.

Original Registration Date: 2020-08-07

Effective Date: 2025-09-03

Latest Revision Date: 2025-09-03

Expiry Date: 2028-08-21

Page: 3 of 3

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27701:2019 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at Seventh and Eighth Floors, The Acre, 90 Long Acre, London, WC2E 9RA, UK.

A Member of the BSI Group of Companies.