

## 10 WhatsApp Desktop Use Cases

### **Feature: Login**

#### **Scenario: User login to WhatsApp Desktop**

Given the user opens WhatsApp Desktop  
And the user opens WhatsApp Mobile on their phone  
When the user tap Settings on WhatsApp Mobile  
And tap on Linked Device  
And tap on Link a Device  
And point the phone to QR code displayed on WhatsApp Desktop  
Then the user will be logged in to WhatsApp Desktop

### **Feature: Send & Receives Message**

#### **Scenario: User sending message to a contact**

Given the user opens WhatsApp Desktop  
When the user clicks New Chat icon  
And the user select a contact  
And the user type a message on the text box  
And the user clicks Send icon  
Then the message will be sent from user and received by recipient

### **Feature: Delete Message**

#### **Scenario: User delete sent message for both parties in a chat**

Given the user opens WhatsApp Desktop  
When the user opens a chat  
And the user clicks the Arrow icon on a chat  
And the user clicks "Delete Message"  
And the user clicks "Delete For Everyone"  
Then the message should be deleted both on user and recipient side

**Feature: Forward Messages****Scenario: User forwarding message(s) to another recipient**

Given the user opens WhatsApp Desktop

When the user opens a chat

And the user clicks the Arrow icon on a chat

And the user clicks "Forward Message"

And the user choose message(s) to be forwarded

And the user choose contact(s) that the message(s) will be forwarded to

And the user clicks Send icon

Then the selected message(s) will be forwarded to the selected contact(s)

**Feature: Search Message****Scenario: User searching a message in a chat**

Given the user opens WhatsApp Desktop

When the user opens a chat

And the user clicks Search icon on the chat window

And type a keyword on the text box

Then the app will displaying every chat that relevant to the keyword sorted by date

**Feature: Send & Receives Photos****Scenario: User sending photos in a chat**

Given the user opens WhatsApp Desktop

When the user opens a chat

And the user clicks Attachment icon

And the user clicks Photos & Videos icon

And the user select photo(s) and/or video(s) from the Finder or File Explorer

And the user clicks Send icon

Then the selected photo(s) and/or video(s) will be sent from user and received by recipient

**Feature: Make Voice or Video Call****Scenario: User starting a voice or video call to a contact**

Given the user opens WhatsApp Desktop

When the user clicks New Chat icon

And the user select a contact

And the user clicks Voice or Video Call icon

Then Voice or Video Call session should be started between user and the selected contact

**Feature: Delete Chat****Scenario: User deleting a chat**

Given the user opens WhatsApp Desktop  
When the user clicks Arrow icon on a chat  
And the user clicks "Delete chat"  
And the user clicks "Continue"  
Then the chat will be deleted in user side

**Feature: Archive Chat****Scenario: User archiving a chat**

Given the user opens WhatsApp Desktop  
When the user clicks Arrow icon on a chat  
And the user clicks "Archive Chat"  
Then the selected chat will be archived from the list and displayed in Archived Folder

**Feature: Mute Notification****Scenario: User muting a chat**

Given the user opens WhatsApp Desktop  
When the user clicks Arrow icon on a chat  
And the user clicks "Mute Notifications"  
And the user selects the duration  
And the user clicks "Mute Notifications"  
Then the notification from the selected chat will be muted within the selected duration

**Disclaimer :** This test case is created by analyzing the flow of WhatsApp Desktop version 2.2307.10 that runs in macOS Ventura 13.2.1. Another version of WhatsApp Desktop might have a different flow or behavior.