RAHMAT SASONGKO

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About Us

My comprehensive knowledge in information technology with good planner ability. I also have experiences Leadership, have a great endurance, and great interpersonal skill. Extremely motivates to constantly develop my skills.

Skills

- Jira | Trello | TestRail | Cypress.io | Webdriver.io | Katalon Studio | Appium | Clickup | Figma | Postman | Microsoft Office | Github | Gitlab
- Manual and Automation Testing | SDLC | STLC | System Integration Testing | User Acceptance Testing | Create and Execute Test Cases

Experience

Quality Assurance Lead   **PT Samala Serasi Unggul**   *Jakarta, Indonesia*   **06/2021 – Current**
                                     (Rumah Siap Kerja)

- Built, managed, mentored, and inspired a high-performance QA team.
- Led the QA team in developing and executing comprehensive test plans for projects, utilizing Jira, TestRail, and Webdriver.io.
- Directed a high-performing team of 8 QA engineers, providing hands-on guidance, mentorship, and hosting weekly training sessions to enhance technical skills and soft skills.
- Developed and executed the design of SDLC and STLC phases, ensuring seamless integration and optimal performance throughout the software development and testing life cycles.
- Reviewed and executed test cases, achieving a substantial reduction in defects and increase in overall product quality.
- Collaborated with development and cross-functional teams to preemptively identify and mitigate quality concerns.

Quality Assurance   **PT Bank Mandiri (Persero)**   *Jakarta, Indonesia*   **11/2019 - 06/2021**

- Understand functional and non-functional requirements of the product or service under development.
- Testing plan based on the scope of testing, testing scenarios, and required resources.
- Create and execution test cases based on the testing plan, prd, meticulously outlining testing steps, input data, expected results, and running test scripts to identify and document bugs or potential issues.
- Report bugs or issues to the development team, ensure that bugs are tracked and prioritized for resolution.
- Communicate effectively with developers and other team members to establish a clear understanding of requirements and identified issues.

Jr. Business process & Design IT   **PT Pertamina (Persero)**   *Jakarta, Indonesia*   **08/2018 - 11/2019**

- Designed and implemented business process within project share service center.
- Implementing strategic changes, and requirements analysis for enhanced efficiency.
- Collaborated with cross-functional teams to business needs into functional specifications.
- Assisted in mapping data for 11 subsidiaries, 6 refinery units, and 8 marketing operational regions.

Full-Stack Developer   **PT Wahana Prestasi Logistik**   *Jakarta, Indonesia*   **12/2014 - 03/2017**

- Implementing features using front-end technologies such as HTML, CSS, and JavaScript.
- Managing databases for application functionality.
- Deploying applications, create new features, and collaborating with cross-functional teams throughout the development process.

Education

Bachelor of Computer Science   **UIN Syarif Hidayatullah Jakarta**   *Jakarta, Indonesia*   **09/2014 - 02/2018**

- Major In Informatic Engineering

Organizations

- Teknik Informatika Indonesia: Head Public Relation
- Himpunan Mahasiswa Teknik Informatika: Head Public Relation

Projects

- **Prakerja**: A competency development program designed for job seekers.
- **Ready Entrepreneur (Siap Usaha)**: Training program for aspiring solopreneurs.
- **Ready Experienced (Siap Mahir):** Training program in collaboration with various training partners.
- **Ready Career (Siap Karier)**: 1-on-1 coaching consultation with experienced coaches tailored to career needs.
- **Shared Service Center**: A project aimed at enhancing effectiveness, efficiency, and service improvement in finance, HR, and IT functions.
- **Wealth Management Core**: A platform for priority customers of Bank Mandiri to access products such as Stock, Mutual Funds, Bonds
- **Mandiri Paylater**: A payment platform that enables users to conduct transactions and settle payments at a later date.
- **Wahana.com Revamp:** This project focuses on updating content, UI and UX design, as well as information within the website.

Certifications

- **Project Manager: MagnaQM**
- **Software Quality Assurance - Intermediate: Sanbercode**
- **Software Quality Assurance: MySkill**
- **Software Testing: Great Learning**
- **Katalon Studio Hands-on Training: Udemy**
- **Software Development: Microsoft Tecnology Associate**
- **Database Administration: Microsoft Tecnology Associate**
- **Professional Certificate in Information Tecnology of Sharia Banking: FT Universitas Indonesia**