RAHMAT SASONGKO

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About Us

My comprehensive knowledge in information technology with good planner ability. I also have experiences Leadership, have a great endurance, and great interpersonal skill. Extremely motivates to constantly develop my skills.

Skills

- Jira | Trello | TestRail | Cypress.io | Webdriver.io | Katalon Studio | Appium | Clickup | Figma | Postman | Microsoft Office | Github | Gitlab
- Manual and Automation Testing | SDLC | STLC | System Integration Testing | User Acceptance Testing | Create and Execute Test Cases

Experience

Quality Assurance Lead — **PT Samala Serasi Unggul (Rumah Siap Kerja)** — *Jakarta, Indonesia* — **06/2021 – Current**

- Managed, mentored, and inspired a high-performance QA team.
- Led the QA team in developing and executing comprehensive test plans for projects, utilizing Jira, TestRail, and Webdriver.io.
- Directed a team of 8 QA engineers, providing hands-on guidance, mentorship, and hosting weekly training sessions to enhance technical skills and soft skills.
- Implemented and optimized Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC) processes.
- Reviewed test cases and conducting root cause analysis of system errors
- Collaborated with development and cross-functional teams to preemptively identify and mitigate quality concerns.

Quality Assurance — **PT Bank Mandiri (Persero)** — *Jakarta, Indonesia* — **11/2019 - 06/2021**

- Preparing test plan, test scenarios, test case, and required resources.
- Create test case based on product requirement document and design specification.
- Execute test cases, including SIT and UAT, identify and track bugs or other issues.
- Ensure that the API responses match the applications by using Postman.
- Report bugs or issues to the development team using Jira Tools.
- Effectively communicate with developers and team members to clarify requirements and address identified issues.

Jr. Business process & Design IT — **PT Pertamina (Persero)** — *Jakarta, Indonesia* — **08/2018 - 11/2019**

- Designed and implemented business process within project share service center.
- Implementing strategic changes, and requirements analysis for enhanced efficiency.
- Collaborated with cross-functional teams to business needs into functional specifications.
- Assisted in mapping data for 11 subsidiaries, 6 refinery units, and 8 marketing operational regions.

Full-Stack Developer — **PT Wahana Prestasi Logistik** — *Jakarta, Indonesia* — **02/2018 - 08/2018**

- Implementing features using front-end technologies such as HTML, CSS, and JavaScript.
- Managing databases for application functionality.
- Deploying applications, create new features, and collaborating with cross-functional teams throughout the development process.

Education

Bachelor of Computer Science — **UIN Syarif Hidayatullah Jakarta** — *Jakarta, Indonesia* — **09/2014 - 02/2018**

- Major In Informatic Engineering

Organizations

- Teknik Informatika Indonesia: Head Public Relation
- Himpunan Mahasiswa Teknik Informatika: Head Public Relation

Projects

- **Prakerja**: A competency development program designed for job seekers.
- **Ready Entrepreneur (Siap Usaha)**: Training program for aspiring solopreneurs.
- **Ready Experienced (Siap Mahir):** Training program in collaboration with various training partners.
- **Ready Career (Siap Karier)**: 1-on-1 coaching consultation with experienced coaches tailored to career needs.
- **Shared Service Center**: A project aimed at enhancing effectiveness, efficiency, and service improvement in finance, HR, and IT functions.
- **Wealth Management Core**: A platform for priority customers of Bank Mandiri to access products such as Stock, Mutual Funds, Bonds
- **Mandiri Paylater**: A payment platform that enables users to conduct transactions and settle payments at a later date.
- **Wahana.com Revamp:** This project focuses on updating content, UI and UX design, as well as information within the website.

Certifications

- **Critical Thinking: Analyze Problem and Make Decision: Dale Carnegie Training**

- **Project Manager: MagnaQM**
- **Software Quality Assurance - Intermediate: Sanbercode**
- **Software Quality Assurance: MySkill**
- **Software Testing: Great Learning**
- **Katalon Studio Hands-on Training: Udemy**
- **Software Development: Microsoft Tecnology Associate**
- **Database Administration: Microsoft Tecnology Associate**
- **Professional Certificate in Information Tecnology of Sharia Banking: FT Universitas Indonesia**

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