Rayan Ahmedy

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GitHub: https://bit.ly/2S5JMqq **Portfolio:** https://bit.ly/3ib8ikE

SUMMARY

Full Stack Developer with three-plus years of experience in web development and technical troubleshooting. Acclaimed for meeting the highest standard of technical troubleshooting skills as an Apple advisor. Completed extensive training in full-stack development Bootcamp and built and launched multiple full-stack applications independently and with a team ranging from three to five people. A dedication to demonstrating my adaptability in complex situations by creating innovative solutions and constructive communication has developed the skills to be a thriving web developer.

TECHNICAL SKILLS

Programming Languages: HTML5, CSS3, Sass, JavaScript, Typescript, Node.js
Database Management: MySQL, MongoDb, Firebase
Libraries / Frameworks: jQuery, AJAX, Bootstrap, Express, Sequelize, Handlebars, React
Deployment: Heroku, Git
CS: MVC, Data Structures, Design Patterns, SEO, Progressive Web Applications

EDUCATION

Certificate in Full Stack Web Development: Georgia Tech University Atlanta, GA | 2020
A 6-month intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, jQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Computer Information Systems: Georgia State University Atlanta, GA | 2022
B.B.A. Computer Information Systems | Anticipated Graduation 2022

PROJECTS

Full Stack App: SocioPods | Deployed: https://bit.ly/3i9Sn6k | **GitHub:** https://bit.ly/338ZAiI
- Uses Node.js to run our application on the backend and created an axious function to call our API.
- Saves user information and preferences in the MySQL database for easy access when they log back in.
- Uses MVC design pattern to organize and structure our codebase.
- Hosted on Heroku with successful deployment

Full Stack App: Covid-19 Tracker | Deployed: https://bit.ly/2EFYNw8 | **GitHub:** https://bit.ly/2Se40hL
- Uses Javascript to call selected APIs for real-time updates on critical COVID data.
- Utilized jQuery to append our data collected from the API to display to the user.
- Communicated and Utilized GitHub pull requests to have a working application before a specific deadline.

Back-End App: Employee-Management-System | GitHub: https://bit.ly/2Gbefky
- Constructed a solution for managing a company's employees using node.
- Uses InquirerJs NPM package to interact with the user via the command-line.
- Uses the MySQL NPM package to connect to the MySQL database and perform queries.

EXPERIENCE

AppleCare Advisor   May *2019-November 2020*
Apple Inc.   Remote

-Utilize exceptional communication skills by actively listening and thinking critically to locate the correct information to gain agreement with the customer and execute the proper and required troubleshooting steps.

- Successfully Created a Tracker for advisors to track a specific category that was on their monthly reporting, which allowed them to see trends and understand why the number was so high.
- Acknowledged by managers for meeting Apple's Customer service and team standards.