**Rayan Ahmedy**

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**GitHub:** <https://bit.ly/2S5JMqq> **Portfolio:** <https://bit.ly/3ib8ikE>

**SUMMARY**

Full Stack Developer with three-plus years of experience in web development and technical troubleshooting. Acclaimed for meeting the highest standard of technical troubleshooting skills as an Apple advisor. Completed extensive training in full-stack development Bootcamp and built and launched multiple full-stack applications independently and with a team ranging from three to five people. A dedication to demonstrating my adaptability in complex situations by creating innovative solutions and constructive communication has developed the skills to be a thriving web developer.

**TECHNICAL SKILLS**

**Programming Languages**: HTML5, CSS3, Javascript, Node.js

**Database Management**: MySQL, MongoDb

**Libraries / Frameworks**: jQuery, AJAX, Bootstrap, Express, Sequelize, Handlebars, React

**Deployment:** Heroku, Git

**EDUCATION**

**Certificate in Full Stack Web Development: Georgia Tech University** Atlanta, GA | 2020

A 6-month intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, jQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

**Computer Information Systems: Georgia State University** Atlanta, GA | 2022

**B.B.A. Computer Information Systems** | Anticipated Graduation 2022

**PROJECTS**

**Full Stack App: SocioPods | Deployed:** [**https://bit.ly/3i9Sn6k**](https://bit.ly/3i9Sn6k) **| GitHub:** [**https://bit.ly/338ZAiI**](https://bit.ly/338ZAiI)

* Uses Node.js to run our application on the backend and created an axious function to call our API.
* Saves user information and preferences in the MySQL database for easy access when they log back in.
* Uses MVC design pattern to organize and structure our codebase.
* Hosted on Heroku with successful deployment

**Full Stack App: Covid-19 Tracker | Deployed:** [**https://bit.ly/2EFYNw8**](https://bit.ly/2EFYNw8) **| GitHub:** [**https://bit.ly/2Se40hL**](https://bit.ly/2Se40hL)

* Uses Javascript to call selected APIs for real-time updates on critical COVID data.
* Utilized jQuery to append our data collected from the API to display to the user.
* Communicated and Utilized GitHub pull requests to have a working application before a specific deadline.

**Back-End App: Employee-Management-System | GitHub:** [**https://bit.ly/2Gbefky**](https://bit.ly/2Gbefky)

* Constructed a solution for managing a company's employees using node.
* Uses InquirerJs NPM package to interact with the user via the command-line.
* Uses the MySQL NPM package to connect to the MySQL database and perform queries.

**EXPERIENCE**

**AppleCare Advisor** May*2019-Present*

**Apple Inc.** Remote

**-**Utilize exceptional communication skills by actively listening and thinking critically to locate the correct information to gain agreement with the customer and execute the proper and required troubleshooting steps.

* Successfully Created a Tracker for advisors to track a specific category that was on their monthly reporting, which allowed them to see trends and understand why the number was so high.
* Acknowledged by managers for meeting Apple's Customer service and team standards.