

**Title:** AcmeCloud Customer FAQ

## **What services does AcmeCloud provide?**

AcmeCloud provides cloud-based data storage, analytics tools, and AI-powered insights for small and mid-sized businesses.

## **How do I reset my password?**

You can reset your password by clicking “Forgot Password” on the login page. A password reset link will be sent to your registered email address and is valid for 30 minutes.

## **Do you offer customer support?**

Yes. Customer support is available Monday through Friday, from 9:00 AM to 6:00 PM (UTC). Premium support customers have access to 24/7 support.

## **Is my data secure?**

Yes. All customer data is encrypted in transit and at rest. We conduct regular security audits and third-party penetration testing.

## **Can I cancel my subscription?**

You may cancel your subscription at any time through the billing dashboard. Your account will remain active until the end of the current billing cycle.