

CCC PLUS EXAMINATION

Question Bank

Introduction to Computer & Basic Concepts

1. What are the main characteristics of a computer system?

- a) Speed, Accuracy, Diligence
- b) Cost, Size, Weight
- c) Color, Shape, Design
- d) Brand, Model, Year

Answer: a) Speed, Accuracy, Diligence

2. Which device is used for pointing and selecting items on the screen?

- a) Keyboard
- b) Mouse
- c) Printer
- d) Scanner

Answer: b) Mouse

3. What is VDU?

- a) Visual Display Unit
- b) Video Data Utility
- c) Virtual Disk Unit
- d) Voltage Distribution Unit

Answer: a) Visual Display Unit

4. Computer memory is divided into primary and secondary memory. (True/False)

Answer: True

5. What is system software?

- a) Software that manages hardware
- b) Software for specific tasks
- c) User applications
- d) Games

Answer: a) Software that manages hardware

6. Programming languages are used to write software. (True/False)

Answer: True

7. Data is represented in computers using binary system. (True/False)

Answer: True

8. What is data processing?

- a) Converting raw data into information
- b) Storing data
- c) Deleting data
- d) Printing data

Answer: a) Converting raw data into information

9. Hardware refers to the physical parts of a computer. (True/False)

Answer: True

10. Application software includes word processors and spreadsheets. (True/False)

Answer: True

Operating System

11. What is an operating system?

- a) Software that manages computer hardware
- b) Application software
- c) Hardware component
- d) Input device

Answer: a) Software that manages computer hardware

12. Examples of popular operating systems include Linux and Windows. (True/False)

Answer: True

13. What is the Task Bar in Windows?

- a) Bar at the bottom of the screen
- b) Menu bar
- c) Title bar
- d) Scroll bar

Answer: a) Bar at the bottom of the screen

14. How do you change the system date and time in Windows?

- a) Through Control Panel
- b) Through My Computer
- c) Through Recycle Bin
- d) Through Browser

Answer: a) Through Control Panel

15. File extensions indicate the type of file. (True/False)

Answer: True

16. What is Windows Explorer used for?

- a) Managing files and folders
- b) Browsing internet
- c) Editing images
- d) Playing music

Answer: a) Managing files and folders

17. You can recover deleted files from Recycle Bin. (True/False)

Answer: True

18. Automatic updates help keep software secure. (True/False)

Answer: True

19. What is a shortcut on desktop?

- a) Link to a file or program
- b) Actual file
- c) Folder
- d) Image

Answer: a) Link to a file or program

20. Changing display properties adjusts screen resolution. (True/False)

Answer: True

Word Processing

21. What is the menu bar in a word processor?

- a) Bar with commands like File, Edit
- b) Status bar
- c) Scroll bar
- d) Title bar

Answer: a) Bar with commands like File, Edit

22. How do you save a document as a different file?

- a) Save As
- b) Save
- c) Print
- d) Close

Answer: a) Save As

23. Spell check helps correct spelling errors. (True/False)

Answer: True

24. What is paragraph indenting?

- a) Adding space at the beginning of paragraph
- b) Changing font
- c) Adding bullets
- d) Inserting table

Answer: a) Adding space at the beginning of paragraph

25. You can change page margins in Page Setup. (True/False)

Answer: True

26. Tables can be drawn in word processors. (True/False)

Answer: True

27. What is a watermark?

- a) Faint image in background
- b) Header
- c) Footer
- d) Border

Answer: a) Faint image in background

28. Mail Merge is used for personalized documents. (True/False)

Answer: True

29. Macros automate repetitive tasks. (True/False)

Answer: True

30. Thesaurus provides synonyms. (True/False)

Answer: True

Spreadsheets

31. What is a cell in a spreadsheet?

- a) Intersection of row and column
- b) Row
- c) Column
- d) Sheet

Answer: a) Intersection of row and column

32. How do you create a series of numbers?

- a) Drag the fill handle
- b) Copy paste
- c) Insert row
- d) Delete cell

Answer: a) Drag the fill handle

33. AutoSum is used for quick summation. (True/False)

Answer: True

34. What is a relative cell reference?

- a) Changes when copied
- b) Stays the same
- c) Absolute
- d) Fixed

Answer: a) Changes when copied

35. Charts visualize data. (True/False)

Answer: True

36. You can insert graphics in spreadsheets. (True/False)

Answer: True

37. What is the AVERAGE function for?

- a) Calculate mean
- b) Sum
- c) Maximum
- d) Minimum

Answer: a) Calculate mean

38. Formulas start with = sign. (True/False)

Answer: True

39. You can change cell width. (True/False)

Answer: True

40. SmartArt is for diagrams. (True/False)

Answer: True

Presentations

41. What is PowerPoint used for?

- a) Creating presentations
- b) Spreadsheets
- c) Databases
- d) Word processing

Answer: a) Creating presentations

42. You can create a presentation using a template. (True/False)

Answer: True

43. How do you insert a slide?

- a) Insert menu
- b) File menu
- c) Edit menu
- d) View menu

Answer: a) Insert menu

44. Clip Art can be added to slides. (True/False)

Answer: True

45. What is slide transition?

- a) Effect when changing slides
- b) Slide layout
- c) Text animation
- d) Color scheme

Answer: a) Effect when changing slides

46. You can automate slide show timings. (True/False)

Answer: True

47. Handouts are printed versions of slides. (True/False)

Answer: True

48. What is the minimum zoom in PowerPoint?

- a) 10%
- b) 25%
- c) 50%

d) 100%

Answer: a) 10%

49. End key moves to the end of the line. (True/False)

Answer: True

50. Slide Sorter view shows thumbnails. (True/False)

Answer: True

Database Management Systems

51. What is a database?

- a) Organized collection of data
- b) Word document
- c) Spreadsheet
- d) Presentation

Answer: a) Organized collection of data

52. A table consists of fields and records. (True/False)

Answer: True

53. What is a query?

- a) Request for data
- b) Form
- c) Report
- d) Table

Answer: a) Request for data

54. Reports summarize data. (True/False)

Answer: True

55. Forms are used for data entry. (True/False)

Answer: True

56. You can sort tables in databases. (True/False)

Answer: True

57. Field types include text, number, date. (True/False)

Answer: True

58. Wizards help create queries. (True/False)

Answer: True

59. You can format reports. (True/False)

Answer: True

60. Primary key uniquely identifies records. (True/False)

Answer: True

Cyber Security

61. What is confidentiality in security?

- a) Data accessible only to authorized
- b) Data availability
- c) Data integrity
- d) Data storage

Answer: a) Data accessible only to authorized

62. Strong passwords protect accounts. (True/False)

Answer: True

63. What is phishing?

- a) Fraudulent attempt to obtain info
- b) Virus
- c) Worm
- d) Spyware

Answer: a) Fraudulent attempt to obtain info

64. HTTPS indicates secure website. (True/False)

Answer: True

65. Malware includes viruses and trojans. (True/False)

Answer: True

66. Netiquette refers to online etiquette. (True/False)

Answer: True

67. Software licensing is about legal use. (True/False)

Answer: True

68. IT Act 2000 governs cyber laws in India. (True/False)

Answer: True

69. Cookies store user data. (True/False)

Answer: True

70. Private browsing doesn't save history. (True/False)

Answer: True

PC Maintenance & Troubleshooting

71. What is antivirus software for?

- a) Protecting from viruses
- b) Cleaning dust
- c) Upgrading hardware
- d) Installing programs

Answer: a) Protecting from viruses

72. Disk cleanup removes unnecessary files. (True/False)

Answer: True

73. What is defragmentation?

- a) Organizing fragmented files
- b) Deleting files
- c) Scanning virus
- d) Updating OS

Answer: a) Organizing fragmented files

74. Safe mode is for troubleshooting. (True/False)

Answer: True

75. Updating OS improves security. (True/False)

Answer: True

76. CCleaner is a maintenance tool. (True/False)

Answer: True

77. Check cables for hardware issues. (True/False)

Answer: True

78. Uninstall unused software to free space. (True/False)

Answer: True

79. Restart solves many problems. (True/False)

Answer: True

80. Clean peripherals regularly. (True/False)

Answer: True

Networking and Troubleshooting

81. What is LAN?

- a) Local Area Network
- b) Wide Area Network
- c) Metropolitan Area Network
- d) Personal Area Network

Answer: a) Local Area Network

82. Wi-Fi is wireless networking. (True/False)

Answer: True

83. What is ISP?

- a) Internet Service Provider
- b) Internet Search Protocol
- c) Internal System Provider
- d) Information Service Protocol

Answer: a) Internet Service Provider

84. TCP/IP is a network protocol. (True/False)

Answer: True

85. URL is Uniform Resource Locator. (True/False)

Answer: True

86. Switch connects devices in network. (True/False)

Answer: True

87. IPv6 has more addresses than IPv4. (True/False)

Answer: True

88. Router connects different networks. (True/False)

Answer: True

89. Instant Messaging is for real-time chat. (True/False)

Answer: True

90. Network troubleshooting includes checking connections. (True/False)

Answer: True

Latest Trends in IECT, e-Governance & Digital Financial Services

91. What is cloud computing?

- a) On-demand computing resources
- b) Local storage
- c) Hardware upgrade
- d) Software installation

Answer: a) On-demand computing resources

92. SaaS is Software as a Service. (True/False)

Answer: True

93. Digital signature verifies authenticity. (True/False)

Answer: True

94. e-Governance improves service delivery. (True/False)

Answer: True

95. PMJDY is for financial inclusion. (True/False)

Answer: True

Soft Skills

96. Effective communication involves clarity. (True/False)

Answer: True

97. Active listening is important. (True/False)

Answer: True

98. Corporate culture affects behavior. (True/False)

Answer: True

99. Pronunciation impacts communication. (True/False)

Answer: True

100. Soft skills include writing and speaking. (True/False)

Answer: True

Additional True/False Questions

Total Questions: 100

Prepared for CCC PLUS Examination

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