

# RecordQA\_PDFFunction

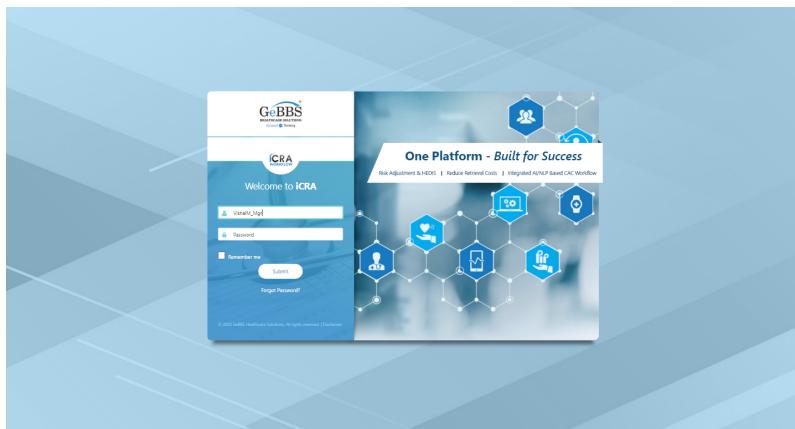
03/11/2020 15:12:15

User Is Navigated To Site : http://172.19.9.53/ICRARevamp/#/login

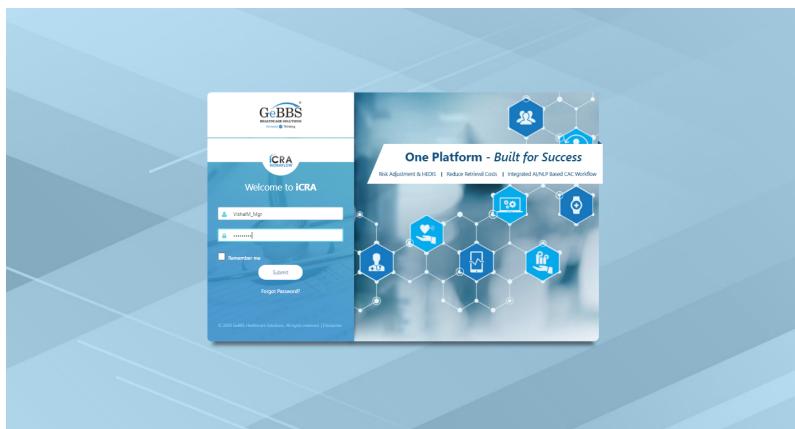


\*\*\*\*\*RecordQA\_PDFFunction is Started \*\*\*\*\*

Username is entered



Password is entered

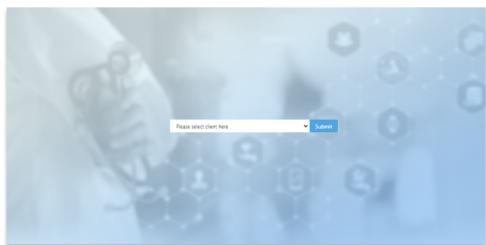


Submit button is clicked

Text of the element : Successfully logged in

Successfully logged in

Client dropdown button is clicked



Client dropdown button is clicked

Submit button is clicked

Main Page loaded



Scrolled successfully

Chart Retrieval is clicked

All submenus



Submenu in 1 is :Field Tech

Submenu in 2 is :FieldTech Area Assignment

Submenu in 3 is :Intake

Submenu in 4 is :RecordQA

Submenu in 5 is :RecordQA Approval

Scrolled successfully

RecordQA is clicked

RecordQA selected

The screenshot shows the G-BBS software interface. The left sidebar has a dark blue background with various menu items. The 'RecordQA' item is highlighted with a yellow square. The main content area is titled 'RecordQA - Document Routing' and shows a table with columns: Received Method, Date Received, Owner, Member Name, Member DOB, Provider Name, Number of Pages, Project Name, Project Type, Case Type, File Locked By, and Last Accessed By. A global filter bar at the top of the table includes checkboxes for all these columns. The status bar at the bottom says '© 2020 G-BBS Healthcare Solutions. All rights reserved.'

Scrolled successfully

Text of the element : 116472

GolbalFilter is entered

The screenshot shows the G-BBS software interface with a global filter applied. The filter bar at the top of the table contains the text '116472'. The rest of the interface is identical to the previous screenshot, showing the RecordQA document routing table.

Text of the element : 73

chaseid is clicked

frame is selected found and switched to

Scrolled successfully

click on zoom in is clicked

Zoom in functionality working properly

Scrolled successfully

click on Zoomout is clicked

Zoom out functionality working properly

Project Details: Project ID: #4000033  
Project Type: Medicare  
Member Name: Agegap, Patel  
Member DOB: 06/10/1968  
Provider Name: Avashia, Hrushan  
Provider Address: 2369 Highway 59 N Ste 204, Hull, Georgetown, TX, 77448  
Case ID: 118472  
File Name: TMR\_000000000003.pdf  
Case Type: Original  
Review Period: 01/01/2019 To 12/31/2020  
Recent QA Manager Comment:  Case and PDF Review  
Document Check List:

Encounter	From Date	To Date	From Page	To Page
Initial Visit	MM/DD/YYYY	MM/DD/YYYY	0	0
Follow Up				
Cancel Visit				
Subsequent				
Close				

Project Details: Project ID: #4000033  
Project Type: Medicare  
Member Name: Agegap, Patel  
Member DOB: 06/10/1968  
Provider Name: Avashia, Hrushan  
Provider Address: 2369 Highway 59 N Ste 204, Hull, Georgetown, TX, 77448  
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Recent QA Manager Comment:  Case and PDF Review  
Document Check List:

Encounter	From Date	To Date	From Page	To Page
Initial Visit	MM/DD/YYYY	MM/DD/YYYY	0	0
Follow Up				
Cancel Visit				
Subsequent				
Close				

Scrolled successfully

Total Count of PDF Page found and switched to

PDF Tools is clicked

RotateClockwise is clicked

Rotate Counter functionality working properly

Project Details: Project ID: #4000033  
Project Type: Medicare  
Member Name: Agegap, Patel  
Member DOB: 06/10/1968  
Provider Name: Avashia, Hrushan  
Provider Address: 2369 Highway 59 N Ste 204, Hull, Georgetown, TX, 77448  
Case ID: 118472  
File Name: TMR\_000000000003.pdf  
Case Type: Original  
Review Period: 01/01/2019 To 12/31/2020  
Recent QA Manager Comment:  Case and PDF Review  
Document Check List:

Encounter	From Date	To Date	From Page	To Page
Initial Visit	MM/DD/YYYY	MM/DD/YYYY	0	0
Follow Up				
Cancel Visit				
Subsequent				
Close				

RotateCounterClockwise is clicked

Rotate Counter Clokwise functionality working properly

Scrolled successfully

Go To Last page is clicked

Go to last page functionality working properly

The screenshot shows a dual-pane view. On the left is a patient chart for 'Denes, David Douglas (50-A4KWS33)' with sections for Demographics, Health Maintenance, and Care Gaps. On the right is a 'Document Review' screen for 'Project1' (Medicare) by 'Avache, Isham'. It displays a 'Document Check List' with various checkboxes for different types of notes, and a 'Record QA Manager Comment' section.

This screenshot shows another dual-pane view. The left pane is a patient chart for 'Cardioversion (EP04) (Order 218923439)' with sections for Patient Information, Electronic Signatures, and Associated Diagnoses. The right pane is a 'Document Review' screen for 'Project1' (Medicare) by 'Avache, Isham', showing a similar structure to the first one.

Scrolled successfully

Total Count of PDF Page found and switched to

PDF Tools is clicked

Scrolled successfully

Go To first page is clicked

Go to first page functionality working properly

This screenshot shows a third dual-pane view. The left pane is a patient chart for 'Denes, David Douglas (50-A4KWS33)' with sections for Demographics, Health Maintenance, and Care Gaps. The right pane is a 'Document Review' screen for 'Project1' (Medicare) by 'Avache, Isham', showing a similar structure to the previous ones.

Scrolled successfully

Total Count of PDF Page found and switched to

PDF Tools is clicked

Scrolled successfully

Horizontal\_Scroll\_label is clicked

Horizontal\_Scroll\_label functionality working properly

The screenshot shows a healthcare software interface with a left sidebar containing navigation links such as Admin, Call Center, Chart Review, Coding Review, Quality Control, Quality Assurance, HEDIS, Audit Trail, Chart Repository, Management Reports, and Operations Reports. The main content area displays patient details for a member named Agarwal, Ismail. The demographic section includes address (304 Avenida De Las Flores, City: Austin, State: TX, Zip: 78744-3024), phone number (512-979-3500), and contact info (786-579-2300). The REAL ME - Race, Ethnicity and Gender Identity section shows Hispanic/Latinx Ethnicity: Non-Hispanic White, Gender: Male, and Transgender Details: Non-Binary. The Health Maintenance section lists various immunization records from 2011 to 2017, including PHQ2 depression screen, Tetanus (T-dap), Hepatitis C Screening, and Hepatitis B Screening. The Care Gaps section shows no findings. The PDF viewer on the right displays the document 'TBX\_2000000000003.pdf' with a review period from 01/01/2019 to 12/31/2020.

Scrolled successfully

Total Count of PDF Page found and switched to

PDF Tools is clicked

Scrolled successfully

Vertical\_Scroll\_label is clicked

Vertical\_Scroll\_label functionality working properly

This screenshot is identical to the one above, showing the same patient demographic information, clinical history, and the same PDF document 'TBX\_2000000000003.pdf' in the viewer. The interface and data are identical to the first screenshot.

Scrolled successfully

Total Count of PDF Page found and switched to

PDF Tools is clicked

Scrolled successfully

Spread\_odd\_label is clicked

Odd Spread functionality is working

This screenshot is identical to the previous ones, showing the same patient demographic information, clinical history, and the same PDF document 'TBX\_2000000000003.pdf' in the viewer. The interface and data are identical to the first screenshot.

Scrolled successfully

Total Count of PDF Page found and switched to

PDF Tools is clicked

Scrolled successfully

Spread\_none\_label is clicked

No Spread functionality is working

The screenshot shows a healthcare software interface. On the left, there is a navigation sidebar with various menu items like Admin, Call Center, Chart Review, Coding Review, Quality Control, Quality Assurance, HEDIS, Audit Trail, Chart Repository, Management Reports, and Operations Reports. The main area displays a patient's demographic information, including name, address, and contact details. Below this is a 'Specialty Comments' section and a 'Tobacco History' section. A 'Core Gaps' section lists various screening items with their status (e.g., 'AHR18 PHQ depression screen' is 'Last completed never done'). To the right, there is a 'Health Maintenance' section with a list of screening items. At the bottom, there is a 'Patient Reminders and In Basket' section. On the far right, a separate window titled 'ICRA' shows a document viewer with fields for Member Name, File Name, and Review Period. It also includes sections for 'Record QA Manager Comment' and 'Document Check List'. Below these windows is a table for managing encounters, with columns for Encounter, From Date, To Date, From Page, To Page, and several buttons (Allow Page, Cancel Close, Select, Follow Up, Close, Hold).

Scrolled successfully

Total Count of PDF Page found and switched to

PDF Tools is clicked

Scrolled successfully

Spread\_odd\_label is clicked

Even Spread functionality is working

This screenshot is identical to the one above, showing the same healthcare software interface. The left sidebar and main patient information are the same. The 'Core Gaps' section shows the same screening items. The 'Health Maintenance' section is also present. The document viewer on the right is identical, showing the same fields and sections. The encounter management table at the bottom is also identical.

Scrolled successfully

Total Count of PDF Page found and switched to

PDF Tools is clicked

Scrolled successfully

Document\_properties\_label is clicked

close is clicked

Doc Properties diaglog is opened

Scrolled successfully

Total Count of PDF Page found and switched to  
Toolbar Button is clicked  
Thumbnail View is displayed

Thumbnail View is display

2nd Page from thumbnail is clicked

Text of the element :

Attribute for value is : 2

User can moved to selected page from Thumbnail Section

Toolbar Button is clicked

PDF Tools is clicked

G-BBS Healthcare Solutions

R. Welcome M. Vohal

ICRA

The screenshot shows a dual-pane interface. On the left is a vertical navigation bar with icons for Admin, Call Center, Chart Review, Coding Review, Quality Control, Quality Assurance, HEDIS, Audit Trail, Chart Repository, Management Reports, and Operations Reports. The main area has tabs for 'Search and Attach' and 'Automatic Zoom'. A patient chart for 'VILLASENOR, ABSALAH [AS]' dated 11/21/2019 is displayed. The chart includes sections for 'Immunizations/Injections', 'Last 4 Visits', 'Office Visit Notes', 'Medical History', 'Surgical History', 'Family History', and 'Social History'. To the right is a 'Review' form for 'Project1' (Medicare) with fields for Member Name (Agesap, Israel), Member DOB (06/10/1988), Provider Name (Avache, Ibrahim), Provider Address (2290 Highway 19 N Ste 204, Null, Georgetown, TX, 77728), Case ID (11842), File Name (TRK\_000000000025.pdf), and Review Period (01/01/2019 to 12/31/2020). The 'Record QA Manager Comment' section contains a 'Check and PDF Attach' checkbox and a 'Document Check List' with various medical record types. Below these are buttons for 'Move Page', 'Delete Page', 'Follow Up', 'Done', and 'Print'.

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R. Welcome M. Vohal

ICRA

This screenshot is nearly identical to the one above, showing the same patient chart for 'VILLASENOR, ABSALAH [AS]' and the same review form for 'Project1'. The only difference is the highlighted 'Patient Communication' section in the chart, which appears to be the focus of the user's interaction.

## Presentation mode functionality not working properly

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R. Welcome M. Vohal

ICRA

This screenshot shows the same interface as the previous ones, but with a significant visual difference: the entire right side of the screen is completely blacked out, obscuring the review form and the document check list. This represents a failure in the presentation mode functionality where the content is not being displayed correctly.

03/11/2020 15:14:43