

# **E-Ward**

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SJC21MCA2037

## **Abstract :**

In the Existing system ward-members and people are communicated via social media platforms. In this medium of communication notifications are didn't get proper attention and high chances of missing them, Also there is no dedicated system for peoples to reach their corresponding ward-members . Ward-members are dealing with a lots of complaints and there is no proper system to track the complaints moreover peoples are facing difficulties to track their raised complaints

This project is aimed to develop a platform to communicate between ward-member and people. Currently these communications depend on social media like facebook and whatsapp, by the introduction of the platform we provide some additional features like customized notifications because every notification aren't relevant to all peoples . This platform provides separate views for events and benefits and we are introducing a new portal to register complaints , before it was done through paperworks and their is no proper way to track the registered complaints, through our portal each complaints and its status are monitored .if a complaint not getting proper response for particular period of time portal itself notify about the complaint to both complainer and complainant . Each ward member can see and sort the details of peoples in the ward and use those for further analysis