

# Alex Bravo

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## Summary

Highly enthusiastic customer service professional with [number] years client interface experience.

## Skills

- Active listening skills
- Seasoned in conflict resolution
- Sharp problem solver
- Strong organizational skills

## Experience

October 2012 to February 2015	<b>Carven</b> Cairs, Richmond <b>USA</b> Addressed [number] website inquiries per day, converting [number] into renewal customers.
December 2009 to October 2010	<b>Maven</b> Richards, Florida <b>ServerLine CookBartender</b> Prevented store losses using awareness, attention to detail and integrity.
June 2017 to August 2018	<b>Hyatt</b> Braven Street, Richland <b>Bartender</b> Organized weekly sales reports for the sales department to track product success.

## Education and Training

2009	<b>Marryland University</b> Marryland, TX, Canada CS Customer Service Student body government representative
2006	<b>Halls University</b> Michigan, Michigan, Canada Hotel Management Associate of Science

## Activities and Honors

Customer Service