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Enroll No.....

Class Roll .....

**Second Mid Semester Examination, JUNE 2025 Salesforce I (CS 503)A**

**Branch: CSE Semester: V**

**Time 1:30 Hrs**

**Max. Marks 20**

**Q.1**

- a) What is Workflow Rule? Explain its components with an example.  
b) What is Process Builder? How is it different from Workflow Rule?

**OR**

- a) What is an Approval Process? Explain the steps involved in creating an approval process.  
b) What is Lightning Flow? Explain different types of flows available in Flow Builder.

**(CO3 7 marks)**

**Q. 2**

- a) Explain the structure and syntax of Apex programming.  
b) What are SOQL and DML operations? Explain with examples.

**OR**

**(CO4 7 marks)**

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- a) What are Governor Limits in Salesforce? Why are they important?  
b) What is Exception Handling in Apex? Explain with a small code example.

**Q.3**

Explain the concept of Role Hierarchy in Salesforce with an example.

**OR**

**(CO5 6 marks)**

What is Field Level Security (FLS)? How is it implemented in Salesforce?

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