W: <a href="https://www.mageplaza.com">https://www.mageplaza.com</a>

E: <u>support@mageplaza.com</u>



# PRODUCT ATTACHMENTS USER GUIDE

### **Documentation**

- <u>Installation guide</u>
- User Guide: https://docs.mageplaza.com/product-attachments/
- FAQs: <a href="https://www.mageplaza.com/fags/">https://www.mageplaza.com/fags/</a>
- Get Support: <a href="https://www.mageplaza.com/contact.html">https://www.mageplaza.com/contact.html</a> or <a href="mageplaza.com/contact.html">support@mageplaza.com/contact.html</a> or <a href="mageplaza.com/contact.html">https://www.mageplaza.com/contact.html</a> or <a href="mageplaza.com/contact.html">support@mageplaza.com/contact.html</a> or <a href="mageplaza.com/contact.html">support@mageplaza.com/contact.html</a> or <a href="mageplaza.com/contact.html">support@mageplaza.com/contact.html</a> or <a href="mageplaza.com/contact.html">https://www.mageplaza.com/contact.html</a> or <a href="mageplaza.com/contact.h
- Changelog: <a href="https://www.mageplaza.com/releases/product-attachments">https://www.mageplaza.com/releases/product-attachments</a>
- License agreement: <a href="https://www.mageplaza.com/LICENSE.txt">https://www.mageplaza.com/LICENSE.txt</a>

## How to install

Install ready-to-paste package (Recommended)

Installation guide:

https://www.mageplaza.com/install-magento-2-extension/#solution-1-ready-to-paste

#### How to upgrade

#### **Backup**

- Backup your Magento code, database before upgrading.
- Remove ProductAttachments folder
- In case of customization, you should backup the customized files and modify in newer version.
- Now you remove app/code/Mageplaza/ProductAttachments folder. In this step, you can copy override ProductAttachments folder but this may cause of compilation issue. That why you should remove it.
- Upload new version
- Upload this package to Magento root directory
- Run command line:

```
php bin/magento setup:upgrade
php bin/magento setup:static-content:deploy
```

# **FAQs**

Q: I got error: Mageplaza\_Core has been already defined

A: Read solution: <a href="https://github.com/mageplaza/module-core/issues/3">https://github.com/mageplaza/module-core/issues/3</a>

Q: My site is down

A: Please follow this guide: <a href="https://www.mageplaza.com/blog/magento-site-down.html">https://www.mageplaza.com/blog/magento-site-down.html</a>

# **Support**

• FAQs: https://www.mageplaza.com/fags/

• Help Desk: <a href="https://mageplaza.freshdesk.com/">https://mageplaza.freshdesk.com/</a>

• Email: <a href="mailto:support@mageplaza.com">support@mageplaza.com</a>