



# LUMBEE RIVER EMC

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## **APPLICATION FOR SERVICE**

**PLEASE COMPLETE THE FOLLOWING:** *(This application consists of three (3) pages. Page one is required. Complete page 2 or 3 depending on service type selected.)*

Have you had previous electric service with Lumbree River EMC? ☐ Yes ☐ No

Date of Application: \_\_\_\_\_ County Where Service Will Be Located: \_\_\_\_\_

Application For: ☐ New Service ☐ Transfer of Existing Service ☐ New Construction

Applicant's Name: \_\_\_\_\_ Soc. Sec. No.: \_\_\_\_\_  
First Middle Last Name

Driver's License No.: \_\_\_\_\_ State: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Spouse's Name: \_\_\_\_\_ Soc. Sec. No.: \_\_\_\_\_  
First Middle Last Name

Driver's License No.: \_\_\_\_\_ State: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Service Location: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Phone: (home) \_\_\_\_\_ (work) \_\_\_\_\_ (cell) \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

Applicant's Employer: \_\_\_\_\_ Employer's Telephone: \_\_\_\_\_

Employer's Address: \_\_\_\_\_

Spouse's Employer: \_\_\_\_\_ Employer's Telephone: \_\_\_\_\_

Employer's Address: \_\_\_\_\_

If Renting, Property Owner's Name: \_\_\_\_\_ Telephone: \_\_\_\_\_

Address: \_\_\_\_\_

**Date that you want this service in your name\*:** \_\_\_\_\_

**\*All applications for service are subject to approval and/or credit check.**

**\*Service will not be established in Applicant's name until all applicable fees are paid.**

**\*By submitting this application, the Applicant acknowledges that a photo ID and Social Security Verification may be required and agrees to provide one if requested.**

### **FOR LUMBEE RIVER EMC USE ONLY:**

Account No. \_\_\_\_\_

Cycle: \_\_\_\_\_

Customer No. \_\_\_\_\_

Initial Deposit Amount: \_\_\_\_\_

Initial Credit Results: \_\_\_\_\_

Other Accounts? Yes \_\_\_\_\_ No \_\_\_\_\_

# LUMBEE RIVER ELECTRIC MEMBERSHIP CORPORATION

(Completion of this agreement is required for CONVENTIONAL electric service)

The undersigned (hereinafter called the "Applicant" and/or "Co-Applicant") hereby applies for membership in and agrees to purchase electric energy from Lumbee River Electric Membership Corporation (hereinafter called the "Cooperative"), upon the following terms and conditions:

1. The Applicant will pay to the Cooperative the sum of \$10.00, which will constitute the Applicant's membership fee. Additional deposits and account establishment fees may be required in accordance with conditions of service.

2. The Applicant will, when service is connected, purchase from the Cooperative all electric energy used on the premises described above and will pay monthly at rates to be determined from time to time by in accordance with the bylaws of the Cooperative.

3. The Applicant certifies that his/her premises are in compliance with wiring specifications as approved by the State, County or other governing agency and will not present a hazard to Cooperative personnel.

4. The Applicant, by paying a membership fee and therefore becoming a member, agrees to comply with and be bound by the Charter and Bylaws of the Cooperative, but assumes no liability or responsibility for any debts or liabilities of the Cooperative. It is expressly understood that under the law his private property is exempt from execution for any such debts or liabilities.

5. The Applicant acknowledges that the Cooperative's Service Rules and Regulations allow termination of service to anyone who has benefited from the Cooperative's services and owes a delinquent debt to the Cooperative. The Applicant therefore certifies that he/she agrees to assume equal liability for any previous debts owed to the Cooperative by anyone the Applicant should allow to reside at the requested service location and benefit from the services of the Cooperative. Failure to pay any such debts to the Cooperative will result in immediate termination of electrical service.

6. Standard Electric Service is billed for the energy consumed. If applicable, Utility Credit Scoring is used to determine a "soft" credit score and the deposit amount. Scoring and deposit requirements may be updated at any time without additional notice. If required, security deposit amount is defined in the Cooperative's Service Rules and Regulations.

7. If and when this application is accepted by the Cooperative, it shall constitute a contract between the Applicant and the Cooperative, and in further consideration of said acceptance and the installation of facilities by the Cooperative to provide the Applicant with electric energy, the Applicant agrees to take said energy from the Cooperative.

I hereby authorize a credit check, if applicable, and verification of the information provided herein. I also understand that any false representation herein could result in termination of service.

APPLICANT'S SIGNATURE\*\*: \_\_\_\_\_ DATE: \_\_\_\_\_

CO-APPLICANT'S SIGNATURE (Spouse): \_\_\_\_\_

**\*\*By submitting an application for service, I accept the terms and conditions as outlined in the application for membership.**

## FOR LUMBEE RIVER EMC USE ONLY:

Account No. \_\_\_\_\_

Cycle: \_\_\_\_\_

Customer No. \_\_\_\_\_

Initial Deposit Amount: \_\_\_\_\_

RECEIVED BY: \_\_\_\_\_

DATE: \_\_\_\_\_

# LUMBEE RIVER ELECTRIC MEMBERSHIP CORPORATION

## (Completion of this agreement is required for FLEXPAY electric service)

FlexPay Service (FPS) from Lumbee River EMC is available to any qualifying residential class member as an optional billing program provided the following criteria are met.

### A. Eligibility

1. New Member – Anyone applying for a qualified residential class new service may choose FPS regardless of payment history or credit rating.
2. Existing Member – An existing member with a qualified residential class service may choose FPS at any time.
  - Any deposit initially paid by the member to the Cooperative will be applied in full to the Member's outstanding balance at the commencement of participation in the FlexPay Program. Any credit remaining will be applied to the member's FlexPay account balance.
  - Any existing balance and/or unbilled usage may be converted to a FlexPay Arrangement, up to a maximum of \$300. If an unpaid amount is converted to FPS, 40% of any payment made on the account will go toward paying the FlexPay Arrangement. The remaining 60% will be applied to the FlexPay credit balance. Once the FlexPay Arrangement is satisfied, 100% of any payment will be applied to the flex pay credit balance.

### B. Requirements/Terms/Conditions

*(The following is an overview of the FlexPay billing options. For specific information concerning FlexPay billing, please refer to the Cooperative's Service Rules and Regulations and rate schedules.)*

1. To enroll in FPS, membership fee must be paid. However, no deposit or connection fees are required.
2. Member must establish, upon enrollment, a minimum \$25.00 flex-pay credit balance.
3. FlexPay accounts are not eligible for payment arrangements, budget billing or bank draft. Energy assistance pledges and/or payments are applied to your account when payment is received.
4. Members who receive FlexPay electric service are solely responsible for managing their account, maintaining a positive balance, and ensuring the notification settings are accurate. If your contact information is not correct, important account status notifications may not be received. To help ensure notifications can always be delivered, members should maintain more than one means of notification. Options include email, text or telephone.
5. Electric service will be subject to disconnection any time the account does not have a credit balance.
6. If service is disconnected, a minimum FlexPay payment of \$25 plus the outstanding balance is required before service is restored.
7. FlexPay accounts do not receive a monthly billing statement or e-bill notification. With FlexPay billing, electric usage, charges and credits are posted to the account daily. Daily postings are reconciled to the account each month and any difference is credited or debited to the account.
8. Medical conditions will not postpone disconnection.
9. If a returned check or electronic chargeback is received on the account, the amount of the returned payment and a return fee of \$25 will be charged back to the member's account immediately. If this causes the FlexPay credit balance on the account to fall below zero, service may be disconnected.

As a Lumbee River EMC member, I hereby request FlexPay electric service, and understand and agree to abide by the Cooperative's Service Rules and Regulations and to the items stated above for all FlexPay accounts.

APPLICANT'S SIGNATURE:

CO-APPLICANT'S SIGNATURE:

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FOR OFFICE USE ONLY	
Customer Number	Account Number
Beginning Arrangement Amount	Deposit Amount Transferred
Received By	Date