

Lakshmikanth S

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Objective:

Seeking a challenging position in the domain of DevOps, thus providing an opportunity to understand the nuances of DevOps culture and to apply my knowledge and skills to achieve the annual objectives set by the organisation while being innovative, productive and effective throughout.

Academic Qualification:

Examination	School/College	Board/University	Year
B.E(CSE)	PES University-South Campus, Bangalore.	Visvesvaraya Technological University	2018
Diploma	Vidyavardhaka Polytechnic, Mysore.	Dept. of Technical Education	2011
X	St. Thomas English Medium School, Mysore.	CBSE	2008

Industrial Exposure:

Organization: Rolling Rock Software Pvt Ltd

Role: DevOps Engineer I

Period: 24/06/2020 till date

Responsibilities:

- Deployment and release of projects on Azure DevOps.
- Document DevOps processes, procedures and environments to ensure continuity.
- Evolve and execute daily operational activities and proactively identifying issues and optimizations in a timely manner.
- Source code analysis to identify technical and logical flaws using Checkmarx.
- Work in close coordination with the Development, Testing and Operations teams such that the application is in line with performance according to the customer's expectation.
- Monitoring of metrics, traces, and logs under one console for different layers of cloud architecture on Site24x7.
- Monitor the uptime and performance of websites, online applications and servers.
- Analyze and resolve customer concerns and problems, diagnose the root cause, and document interactions.
- Provide on-call and ongoing troubleshooting, technical, and hardware advice and suggestions.
- Support remote and local upgrades, installations, and maintenance.

Organization: Goldman Sachs

Role: IT Analyst

Period: 07/01/2019 to 07/01/2020(1 year)

Responsibilities:

- Act as conference operator for high profile calls on AVAYA bridges and making VC connection on CISCO MCU.
- First line troubleshooting if problems are reported – using diagnostic techniques.
- Co-ordinate preventative maintenance to AV equipment.
- Troubleshoot AV/ Event related issues during set up or during the actual call, as and when it arises.
- Conducting regular health check for Polycom and Cisco Codecs.
- Supporting the client in the use of AV Systems and review client queries and reporting needs and deliverables for accuracy and completeness.
- Documenting and updating daily reports on Sharepoint.
- Liaising with stakeholders and coordinating with different teams to ensure successful execution of clients' events.
- Generating and distribution of volume among the requirement of agents comprising of basic set of skills and checkpoints.
- Root cause analysis regarding any issue to get new system and technology back to support the company with video conferences, network packet transfer, codec reboots, stress test, Root cause investigation, etc.

Organization: Replicon

Role: Product Support Intern

Period: 26/02/2018 to 26/05/2018

Responsibilities:

- Gained product development knowledge of Replicon's software and its range of products.
- Worked directly with customers in challenging project and developed sound knowledge by actively getting involved in problem solving process and finding right solutions.
- Ensured customer satisfaction through continuous improvement and addressed their issues and queries professionally and efficiently during the period.
- Helped customers maximize their business benefits from Replicon's solutions

Technical Proficiency:

Programming Languages	: C++, basics of Python and Java.
Database System	: MySQL
Office Suite	: Microsoft Office
Operating Systems Hands on	: Windows Vista/7/8/10, Linux, Ubuntu(14.0)
DevOps tools	: Basics of Git, Docker and Jenkins.
Cloud	: Basics of AWS and Azure.
Ticketing tools	: CSN(Ocean Prod), Zoho.
Collaboration tool	: Confluence

Graduation Project:

- **ONTAG – A NEW WAY TO EXPERIENCE YOUR MUSIC**

- Our project aimed to allow users to customize their listening experience but making use of freeform text tags.
The system used these tags to create predictions and recommendations for the user that are specific to the purpose those serve tags.
This allowed the user to discover music that is similar to what they listen to in a more specific sense.

Activities & Achievements:

- Working as Good Will Ambassador for MyMobileUniversity from October 2014 till date.
- Volunteered for Indian Music Experience, India's largest music museum from September 2018 to March 2019.
- Served as Campus Ambassador for Entrepreneurship Cell, IIT Kanpur from July 2014 to April 2015.
- Worked as Product Intern for WeChat from May 2014 to June 2014
- Worked as an Intern/Coach for Career Kraft Foundations from November 2013 to October 2014
- Actively participated in organizing 'The Amateur Scientist', a National Level Science fest held at PESIT West Campus for the academic years, 2012 & 2013.
- Worked as Marketing Intern for TEDxBangalore & Campus Diaries.

Personal Details:

Name	Lakshmikanth S
Date of Birth	4 th April, 1992
Father's Name	Shivanna S K
Mother's Name	Manjula S C
Hobbies	Playing table tennis, singing, swimming, collecting stamps and currencies.

Declaration:

I hereby declare that the above mentioned information is correct to the best of my knowledge and I bear the responsibility for correctness of the above mentioned particulars.

Date:

Place: Bengaluru