**Madhurima Bhagat**



**System Engineer at Tata Consultancy Services**

**SAP P2P| OCI Foundation| AWS Cloud IAM| Tableau**

**Bangaluru| 9163395193|** [**madhurimabhagat47@gmail.com**](mailto:madhurimabhagat47@gmail.com)

**Career Objective:**

While supporting SAP Procurement to Payment process and Inventory Management Functions, also passionate about discovering and operating in diverse Technologies. Enthusiastic to be part of progressive organization that offers professional challenges utilizing my interpersonal and excellent problem-solving skills and that gives a best scope to enhance my knowledge. Motivated to learn, grow and excel in Cloud Computing to best build up the organizational brand.

**Work Experience:**

System Engineer, Tata Consultancy Services, Bangalore

**Mobility Specialist (**April, 2022– Present)

• Working on SAP Procure-to-Pay process which includes Invoice verification, Goods Receipt and vendor payment.

• Managing GR document creation in GSAP, SERP & Blueprint.

• Working as Centralized Asset Management Team for managing Procurement process for Shell.

• Coordinating with Vendor (Computercenter, Kyndryl) for improving Procurement Process, Catalogue Management in ServiceNow.

• Involved in Disposal Activity for Connectivity devices.

**Asset Analyst (**August, 2019– April 2022)

• Worked as IT Asset Analyst maintaining entire ASSET lifecycle which includes Laptops, Desktops, Printers and peripherals until asset disposal.

• Skilled in ServiceNow Data Validation & Report Preparation on Assets, Stockrooms, Purchasing Agreement, ColoCodes management.

• Contract Management and Extending Purchasing Agreement/Vendor Contracts

• Worked on Stock Reconciliation Report, Request Report to the Internal and External Stakeholders.

• Supporting and [providing training to On-site Technicians for day-to-day operations in terms of Asset related issues across the Globe.

• Asset Data synchronization between Active Directory and ServiceNow.

**Certification:**

• Certified Oracle Cloud Infrastructure Foundation Associate

• ITIL Foundation Certification

**Academic Qualification:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Degree** | **College** | **University** | **Year** | **Marks** |
| Bachelor of Computer Application | The Calcutta Anglo Gujarati College | MAKAUT | 2019 | CGPA 7.71 |

**Skill Sets:**

•Well versed in ERP Systems (GSAP, Blueprint, SERP), ServiceNow, Microsoft Office

• Skilled in Oracle Cloud Infrastructure Foundation, Tableau, AWS Cloud IAM

• Proficient in SQL, Oracle, PHP5, .NET, HTML5, CSS6, Dreamweaver

• Programming Language (C, C++, Java)

**Interest:**

• Cloud Computing • SAP • Software Testing • Cyber security

**Strength:**

• Project Management, Problem Solving, Analytical Skills, Team Management.

• Consistent and organized in task management, Good in Time management.

• Patient and Flexible in Diversity, Adapting to new situations and challenges.

• Keen on Learning New things, Skilled in working under pressure.

**Achievements:**

• Formed and running a team (Maya- Key To Happiness) for Animal and Human Welfare.

• Volunteering in Smile For All NGO as a facilitator and providing them good education.

• Being recognized for meeting the Client expectation.

**Languages Known:**

• English • Bengali • Hindi

**Declaration:**

I solemnly declare that all the above information is correct to the best of my knowledge and belief.

Date:

Place: Kolkata (MADHURIMA BHAGAT)