

RAHUL CHANDRASHEKHAR MORE

Dynamic Professional Seeking Challenging Opportunities to Learn, Collaborate, and Excel in Key Technologies.

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 Mumbai



Professional Summary

- With **11.5 years** of professional experience, I excel in Software Testing, Robotic Process Automation (RPA) using UiPath, and test automation with HP UFT and SAP TAO.
- My background includes **6.5 years** in Automation Software Testing and **5 years** in RPA.
- In RPA, I have worked extensively with Excel, Oracle, PeopleSoft, PeopleNet, Outlook, SAP, Salesforce, and various web-based applications.
- Domain Expertise:** Extensive experience in RPA across Finance, Manufacturing, and Insurance sectors, driving process automation and operational efficiency.
- Actively exploring UiPath's advanced capabilities, including Test Manager, UiPath Apps, Document Understanding, Action Center, Integration Service, Process Mining, Task Mining, Autopilot, Generative AI, and Data Services, to deepen expertise and drive innovative automation solutions.
- I have developed over 20+ Macros to enhance RPA processes, built robust automation frameworks, and am skilled in test scenario preparation and execution.
- I am dedicated, results-driven, and passionate about continuously learning new technologies.

Skills

- RPA Tool:** - UiPath
- Test Automation Tools:** - TOSCA, HP UFT 12.51, SAP TAO 3.0.6.1, Selenium WebDriver.
- Defect Management Tools:** - HP ALM 12.50.59, HP QC 10.
- Version Control Tools:** Git.

Certifications

- RPA Developer Advanced Certification
- Tricentis Certified Automation Specialist Level 1 & Level 2
- Scrum Foundation Professional Certificate (SFPC)
- Diploma In Software Testing from Seed Infotech

Achievements

- At Cognizant Technology Solutions India Pvt Ltd:
 - Praised by Swiss Re Client at Cognizant for successfully implementing a UiPath framework for their insurance website within just 1 month and 10 days.
 - Awarded the **prestigious Coral and Silver Awards** in recognition of exceptional achievements and outstanding delivery on the Magnum project.
- At Tata Consultancy Services Limited:
 - Received a Certificate of Appreciation from the project manager for outstanding performance in the RPA domain.
 - Recognized as the Finance Cluster Star Performer for developing the MFDM (Machine First Delivery Model) for Citi Bank's EDI Robotics Process Automation.
 - Awarded the "On the Spot" Award for exceptional contributions.
 - Honored with the Best Team Award.

Qualifications

- Graduated with a Bachelor of Science in Information Technology from Mumbai University (63.49%), with prior Higher Secondary Certificate (HSC) and Secondary School Certificate (SSC) from the Maharashtra Board (58.50% and 79.84%, respectively).

Projects (Cognizant Technology Solutions India Pvt Ltd)

- Project 1: Automation Excellence Hub**
 - Duration:** October 2022 to Present
 - Role:** CoE (Centre of Excellence) Member
 - Responsibilities:**
 - Serve as the primary point of contact for the UiPath RPA tool within the CoE, ensuring expert support and integration.
 - Contribute to the QE&A Architect team by designing and executing innovative automation strategies.
 - Lead comprehensive UiPath training sessions in Boot Camps, fostering advanced skills and knowledge.
 - Support GENs with initial setup and training in the Cognizant environment, encouraging proficiency in diverse automation tools and exploration of new technologies.
- Project 2: BDO Unibank, Inc**
 - Duration:** March 2023 to March 2024
 - Technologies:** TOSCA
 - Testing Platform:** BrowserStack
 - Role:** Senior Automation Engineer, Offshore Coordinator
 - Responsibilities:**
 - Led knowledge transfer sessions with the onshore team to gather and document scenarios, developed and executed automation test cases using Tricentis TOSCA, and communicated test results effectively.
 - Coordinated daily status updates from team members, provided weekly progress reports to the client, and facilitated smooth communication between offshore and onshore teams.
 - Contributed to initial project discussions and played a key role in developing the automation framework using Tricentis TOSCA.
 - Developed a Proof of Concept (PoC) for a mobile automation framework using Tricentis TOSCA, demonstrating the feasibility and effectiveness of the framework for mobile application testing, which has been utilized and referenced by multiple projects, ensuring consistency and efficiency across various teams.
- Project 3: Swiss Re**
 - Duration:** March 2024 to Present
 - Technologies:** UiPath
 - Role:** Automation Test Lead
 - Responsibilities:**

- Developed an automation framework for the Swiss Re Magnum product utilizing UiPath, ensuring robust and scalable automation solutions.
- Provided support and guidance to onshore teams in London and offshore teams in Bangalore on UiPath-related tasks, facilitating seamless collaboration and effective problem resolution.
- Conducted thorough feasibility studies and process estimations to evaluate and optimize automation processes, contributing to project planning and resource allocation.

Projects (Tata Consultancy Services Limited)

- **Project 1: ManpowerGroup**
 - **Duration:** June 2019 to March 2020
 - **Technologies:** UiPath
 - **Role:** RPA Developer Cum Business Analyst
 - **Responsibilities:**
 - **RPA Process Management:** Conducted knowledge transfers on RPA processes from various accounts within ManpowerGroup, assessed and documented these processes, and managed their deployment and maintenance in the production environment.
 - **ROI Reporting and Support:** Shared ROI insights with the delivery team for existing RPA processes, ensuring effective implementation and ongoing support.
 - **Processes Automated:**
 - **Experis T&E(Termination & Extension):**
 - I automated the process for the Manpower Experis team, which previously required 4 FTEs and 3 hours daily, by developing a BOT that processes the T&E report, performs employee extensions and terminations in Peoplesoft Finance and HR, updates records based on project status in CAF, and updates the RPA status, reducing the total processing time to 30 minutes and saving 2.5 hours per day.
 - **Time Keeping – Missing Timesheet activity:**
 - I automated the daily process for the team, which involved maintaining the "TK alignment" Excel file, logging into PeopleNet, sending process start and reminder emails, updating status in the file, and sharing execution reports, reducing the total execution time from 2 hours to 25 minutes and saving 1 hour and 35 minutes per day, with 4 FTEs previously involved.
 - **TAPFIN:**
 - I automated the process by developing a BOT that logs into the Peoplesoft Production environment, processes each record, and downloads the Peoplesoft report into a dynamically managed folder structure. The BOT then filters out rejected items from the Transaction Status column, writes the final output to a new sheet named "Processed_By_BOT" in the same Excel file, preserves the original sheet, and sends an execution report to the process team.
 - **BGC (Background Check):**
 - I developed a BOT to automate the process where the team manually logged into Direct Office, Silkroad, and Assurant portals, and maintained the Vendor Table Excel file. The BOT processes records from the Vendor Table, searches for DO IDs in Direct Office to capture data such as mobile numbers and email IDs, retrieves information like SSNs, addresses, and zip codes from Silkroad, and enters the required data into the Assurant portal according to the specified package.
- **Project 2: Ultimatix**
 - **Duration:** March 2020 to October 2022
 - **Technologies:** UiPath
 - **Role:** Automation Test Lead, Scrum Master
 - **Responsibilities:**
 - **Automation Test Lead:**
 - **Managed RPA Processes and Deployment:** Took knowledge transfer on RPA processes from various accounts within Ultimatix, assessed and documented these processes, and ensured timely delivery and deployment on the production server.
 - **Team Coordination and Status Reporting:** Coordinated with team members to gather status updates on ongoing processes and communicated progress to upper management.
 - **Processes Automated:**
 - **Subsidiary Financial Consolidation Process:**
 - I used UiPath to automate the end-to-end reconciliation process involving Excel, Outlook, and the EA Portal. This automation replaced a manual process that previously required 12 FTEs and nearly two days to complete for 40+ entities, resulting in significant time savings of 46 to 47 hours per cycle by automating tasks such as downloading, formatting, and reconciling AR and AP reports, generating detailed reconciliation sheets, and sending stakeholder emails.
 - **ACH Process:**
 - I automated the B2C process, which was previously handled manually by over 10 FTEs across different regional teams, by developing a BOT that downloads and unzips ACH reports, uses ABBYY to consolidate PDF data into an Excel file, formats the data, processes records against OS reports, tracks unprocessed records, and sends the final status report and upload file to the B2C team.
 - **VCMS Process:**
 - I developed and deployed an RPA solution for the VCMS team within a week, automating the process of emailing participants based on report data, which previously took over 3 hours to complete manually for 1,500+ rows. The automated BOT now accomplishes this in just 10 minutes, resulting in a time savings of approximately 2 hours and 50 minutes per process.
 - **MSR Process:**
 - Recognizing the high volume of over 1,000 daily requests, I developed an RPA solution to automate the process of downloading MSR reports, handling invoices with ABBYY OCR, and using UiPath for data comparison and approval. The BOT now processes each request in 40 seconds, compared to 2 minutes manually, achieving a time saving of 1 minute and 20 seconds per request and reducing the workload of over 8 FTEs.
 - **Also developed and deployed below processes:**
 - GBAMS
 - VMS (Vendor Management System)
 - MIS Automation
 - GST HOLD

- **Scrum Master:**
 - **Sprint Management:** Managed all first-day sprint activities, including sprint creation, event setup (DSM, Sprint Planning), capacity planning, and sprint initiation.
 - **Requirement Assignment and Sprint Closure:** Coordinated with product owners to assign requirements to team members, monitored progress during DSM, and handled sprint closure activities like Sprint Retrospective, Estimation, and finalization.

Projects (Quality Kiosk Technologies Private Limited)

- Project : Mahindra and Mahindra
 - **Duration:** June 2018 to May 2019
 - **Technologies:** UiPath
 - **Role:** RPA Developer
 - **Responsibilities:**
 - **RPA Development and Maintenance:** Conducted knowledge transfers on RPA processes from different divisions within Mahindra & Mahindra, documented and scripted processes using UiPath, and managed implementation and maintenance in the production environment.
 - **Team Coordination and Reporting:** Collected daily status updates from team members and sent daily reports to the client.
 - Developed and deployed below processes:
 - Auto Resignation
 - Bank Reconciliation
 - COSO Controls
 - GST Error Report Log
 - Invoice Printing
 - MIGO-MIRO

Projects (Yash Technologies Private Limited)

- Project : Schlumberger
 - **Duration:** November 2017 to June 2018
 - **Technologies:** HP UFT
 - **Role:** Automation Developer
 - **Responsibilities:**
 - **Feasibility Analysis and Framework Development:** Conducted feasibility studies for automation candidates, designed and enhanced SAP and Non-SAP automation scripts using the SLB framework, and delivered framework knowledge transfers to new resources.
 - **Execution and Maintenance:** Executed business scenarios with the SLB framework, maintained issue trackers, and performed peer reviews of automation scripts to ensure quality and effectiveness.
 - **Client Reporting and SAP Expertise:** Sent daily and weekly reports to the client, leveraging extensive knowledge of various SAP modules to support and optimize automation processes.

Projects (Capgemini Technology Services India Limited)

- Project : Becton and Dickinson
 - **Duration:** May 2013 to November 2017
 - **Technologies:** HP UFT
 - **Role:** Automation Developer
 - **Responsibilities:**
 - **Feasibility Study and Automation Design:** Conducted feasibility studies for automation candidates, designed and enhanced SAP and Non-SAP automation scripts, and executed business scenarios using the BPT framework.
 - **Client and Functional Team Collaboration:** Engaged in discussions with clients and functional teams regarding automation design status and created business scenarios for HP ALM 12.51, coordinating with the onshore client.
 - **Framework Enhancement and Knowledge Transfer:** Improved the automation framework as required, delivered knowledge transfers to new resources before regression cycles, and tracked progress during execution.
 - **Quality Assurance and Reporting:** Maintained an issue tracker, performed peer reviews of automation scripts, and set up test data for performance testing, while sending daily and weekly progress reports to the client.
 - **Project and Team Management:** Managed a team of 6, overseeing their progress, and worked as the sole offshore resource on the ALM Upgrade project, contributing to asset creation that improved productivity and saved time.
 - **Also worked on the following projects:**
 - **Aspen** (Duration: 6 Months) – Role: Automation Tester using Selenium WebDriver
 - **Canon Europa Multi Client (Duration: 8 Months)** – Role: Automation Tester using HP UFT
 - **WSIB (Duration: 6 Months)** – Role: Manual Tester

Strengths:

Effective, hardworking, quick learner with strong communication, interpersonal skills, a passion for challenges, and excellent analytical abilities.

Industrial Visit:

- XT-GLOBAL, Bangalore, 2011.

Extra-Curricular Activities

- An avid interest in sports – Cricket, Carom, Chess & Cycling.
- Participated in Marathon organized by the college.

Personal Particulars

- **Date of Birth:** October 12, 1991.
- **Nationality:** Indian.
- **Permanent Address:** B/A/102, Anand Complex, Kashinagar, Near Mahavir Palace, Bhayandar (E), Thane – 401105.
- **Languages known:** English, Hindi, and Marathi.
- **Gender:** Male.
- **Marital status:** Married.
- **Hobbies:** Computer Surfing, Playing Games on Computer & PS2, Cycling etc.

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- Participated in Marathon organized by the college.

Personal Particulars

- **Date of Birth:** October 12, 1991.
- **Nationality:** Indian.
- **Permanent Address:** B/A/102, Anand Complex, Kashinagar, Near Mahavir Palace, Bhayandar (E), Thane – 401105.
- **Languages known:** English, Hindi, and Marathi.
- **Gender:** Male.
- **Marital status:** Married.
- **Hobbies:** Computer Surfing, Playing Games on Computer & PS2, Cycling etc.