## IVICIAT

## **INSURANCE** PVT.LTD

Female 5000 Male 5000



All

All

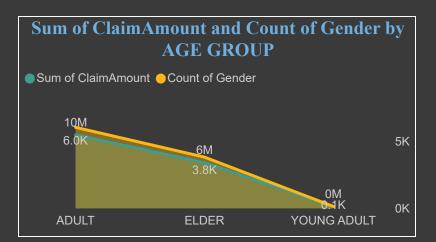
All

5.97M

PremiumAmount

600.33M

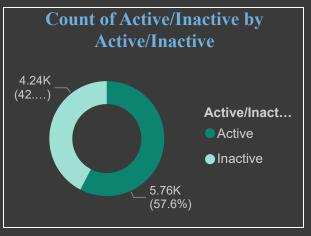
CoverageAmount

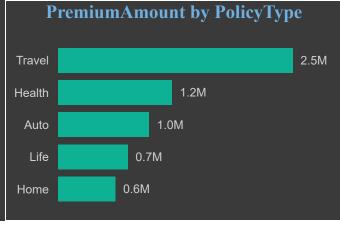


Coverage Amount by Status				
PolicyType	Pending	Rejected	Settled	Total
Auto	2,08,10,615.30	4,06,38,536.48	3,29,84,558.70	9,44,33,710.49
	2,76,82,791.20			12,01,01,820.30
Home	1,30,01,816.73	2,74,06,202.63	2,06,45,568.43	6,10,53,587.78
				7,41,03,544.06
Travel	5,70,60,548.78	10,73,95,611.51	8,61,82,353.59	25,06,38,513.88
Total	13,58,15,359.94	26,15,65,030.54	20,29,50,786.03	60,03,31,176.50

16.90M

ClaimAmount





17 December 2024

02 Santamber 2023 02 Santamber 2024

513.28 C1142

780 04 01154

11,99,727.04

Active

Inactive

33.078.78 30 July 20

78 113 56 30 July 20

C1142

C1151

Total

P1142

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Male

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17 December 2023

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Customer Name	Feedback _	Feedback Categories Score sentin
Teresa Murphy	Claims process was a bit confusing, but overall good service.	Good
Maria Hernandez	Claims process was a hassle, took too long to get reimbursed.	Needs Improvement
Travis Kim	Claims process was a hassle, took too long to get reimbursed.	Needs Improvement
Jason Evans	Claims process was straightforward and quick.	Excellent
Bradley Brooks	Claims process was very efficient, happy with the outcome.	Excellent (
Brittany Phillips	Convenient payment options, very pleased.	Excellent (
Nathan Bailey	Customer service response time could be better.	Excellent (
Grace Perry	Customer service was not helpful, need better training.	Needs Improvement (
William Wright	Customer service was not helpful, need better training.	Needs Improvement (
Samuel Cook	Customer service was not very helpful, disappointing.	Needs Improvement (
Jeremy Ross	Customer service was not very knowledgeable.	Needs Improvement (
Stephen Long	Customer service was rude and unhelpful.	Needs Improvement (
Dorothy Peterson	Easy to file a claim, very pleased with the service.	Excellent (
Christian Kelly	Easy to navigate website, found what I needed quickly.	Excellent (
Daniel Lee	Easy to navigate website, found what I needed quickly.	Excellent (
Susan Watson	Easy to navigate website, found what I needed quickly.	Excellent (
Samantha Cooper	Easy to understand policy terms, very happy.	Excellent (
Melissa Diaz	Excellent coverage options, very pleased with my policy.	Excellent

