

# E-commerce Customer Review Rating System

## Wireframe Documentation

### Homepage

1. First thing anyone will see is a pop-up window on homepage which will ask for User Inputs like payment installments, payment value, customer zip code, price, freight value, order status and customer. Sample view is shown below:

Customer Rating Prediction

<b>Payment Installments</b> Number of months (0-24): <input type="text" value="8"/>	<b>Payment Value</b> <input type="text" value="205.26"/>
<b>Customer Zip Code</b> <input type="text" value="6030"/>	<b>Price</b> <input type="text" value="185"/>
<b>Freight Value</b> <input type="text" value="13.63"/>	<b>Order Status</b> <input type="text" value="Shipped"/>
<b>Customer State</b> <input type="text" value="RJ"/>	
<input type="button" value="Submit"/>	

2. Next User Input is required like what is the customer zip code, price and freight value have been paid by the customer. Sample view is shown below:

<b>Customer Zip Code</b> <input type="text" value="6030"/>	<b>Price</b> <input type="text" value="185"/>
<b>Freight Value</b> <input type="text" value="13.63"/>	<b>Order Status</b> <input type="text" value="Shipped"/>

3. Next User input is required to select the option from the drop-down list like whether the order is shipped, cancelled or other options from the list and Customer State is required to select from the drop down. Sample view is shown below:

<b>Freight Value</b> <input type="text" value="13.63"/>	<b>Order Status</b> <input type="text" value="Shipped"/>
<b>Customer State</b> <input type="text" value="RJ"/>	

4. Based on User Input our ecommerce customer satisfaction prediction system will predict whether the customer is happy with the product/services or not. Sample result page is shown below:

<b>Freight Value</b> <input type="text" value="13.63"/>	<b>Order Status</b> <input type="text" value="Shipped"/>
<b>Customer State</b> <input type="text" value="RJ"/>	
<input type="button" value="Submit"/>	

('Customer rating is [4]', 'Customer is happy')

2022 Rahul Goyal