

# Amber by inFeedo

Engage & enable your workforce with Conversational AI & People Science.

<https://aitoolslst.xyz/amber-by-infeedo/>

Conversational AI

People Science

Employee Engagement

Workforce Enablement

Feedback Resolution

Engagement Analytics

## What It Does

Engage & enable your workforce with Conversational AI & People Science. inFeedo is a Conversational Employee Experience Platform designed to engage and empower the workforce through tools primarily powered by Conversational AI and People Science. The platform is highlighted by two main components, AI Engagement and AI Assist. The AI Engagement component focuses on. Key strengths include identifies disengaged employees, sentiment analysis with 95% accuracy, highly trusted and reliable. If you need a AI solution with clear outcomes, Amber by inFeedo is worth evaluating in your shortlist. This listing is relevant for searches like "best ai ai tool for conversational ai" and "amber by infeedo alternative for people science".

**Best For:** Best for teams looking for ai workflows with practical outcomes and measurable productivity gains.

### KEY FEATURES

- Identifies disengaged employees
  - Sentiment analysis with 95% accuracy
  - Highly trusted and reliable
- Significant savings in HRBP hours
  - People Science Advisory Services



## Pros

### + What Works Well

- + Identifies disengaged employees
- + Sentiment analysis with 95% accuracy
- + Highly trusted and reliable
- + Significant savings in HRBP hours
- + People Science Advisory Services
- + Instant HR support automation
- + Intelligent routing of inquiries
- + Proprietary machine learning engines
- + Natural language processing engines
- + Continuous engagement for employees
- + Seamless analysis of feedback
- + Offers online resources for professionals
- + All-in-one employee experience platform
- + Customized feedback solutions
- + Real-time HR support
- + Automated query handling to improve efficiency
- + Comprises of both Engagement & Assist functionalities
- + Automated pulse surveys
- + Intelligent human handoff
- + 95% accurate sentiment analysis
- + Real-time executive reports
- + Service delivery workflows
- + GDPR and ISO compliant
- + Supports 30+ languages
- + Seamless integrations with everyday HR tools

## Cons

### – Limitations to Consider

- Lacks cross-platform integration
- Limited language support
- Absence of mobile application
- Limited sentiment analysis scope
- No clear pricing structure
- Restricted analytics features
- Only focuses on employees
- Limited instant support capabilities
- Depends too much on cookies

#### ADDITIONAL LIMITATIONS

- △ Lacks cross-platform integration
- △ Limited language support
- △ Absence of mobile application
- △ Limited sentiment analysis scope

## **Frequently Asked Questions**

### **What is Amber by inFeedo?**

Amber by inFeedo is a conversational AI bot designed with a focus on engaging employees in intelligent dialogues. It plays a formidable role in determining employees who are unhappy, disengaged or on the verge of leaving the organization.

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### **How does Amber by inFeedo work?**

Amber works by engaging employees in interactive discussions and analyzing their responses. It is built with robust AI algorithms that comprehend the intent behind employees' responses and accordingly shapes its interactions. Through conversations, it gathers feedback and analyzes patterns in order to predict potential attrition. The AI also helps resolve feedback on a large scale and generates analytics for further action.

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### **What are the major functions of Amber by inFeedo?**

The primary functions of Amber by inFeedo are employee engagement, feedback collection, and sentiment analysis for the purpose of identifying disengaged or unsatisfied employees. Along with these, it also covers attrition prediction, feedback resolution, routing complex inquiries and maintaining internal app access for employees.

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### **How does Amber by inFeedo identify dissatisfied employees?**

Amber identifies dissatisfied employees by actively engaging them in conversations and analyzing their responses. It uses Artificial Intelligence to understand the sentiment behind the responses and identifies patterns that might suggest the employee is unhappy, disengaged or considering leaving the organization.

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### **What kind of Artificial Intelligence is utilized by Amber by inFeedo?**

Amber by inFeedo utilizes Artificial Intelligence specifically Machine Learning and Natural Language Processing algorithms. These are used for sentiment analysis, problem-solving, and understanding and acting upon employee feedback.

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### **How does Amber by inFeedo ensure privacy for its users?**

Amber by inFeedo safeguards user privacy by the use of cookies on its website. Users have the option to disable tracking if they wish to, thus promoting a privacy-centric user experience.

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### **What other solutions are provided by inFeedo apart from Amber?**

Alongside Amber, inFeedo offers solutions like an engagement platform that helps organizations boost employee sentiments, an AI helpdesk that automates employee support, and people analytics software that gives meaningful insights and actionable data. They also offer People Science Advisory services which provide expert consultancy for real-time problems.

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### **What kind of analysis does Amber by inFeedo carry out?**

Amber by inFeedo conducts sentiment analysis with an accuracy rate of 95%. It also indulges in problem-solving analysis and presents engagement analytics to understand and act on employee feedback.

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### **How accurate is the sentiment analysis performed by Amber by inFeedo?**

The sentiment analysis performed by Amber by inFeedo claims an accuracy rate of 95%. This high level of accuracy results from the utilization of proprietary Machine Learning and Natural Language Processing engines.

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### **What is the purpose of 'AI Assist' component of Amber by inFeedo?**

The 'AI Assist' component of Amber by inFeedo is created to provide instant and constant employee support. The support involves freeing HR resources from handling repetitive queries and optimizing internal app access for employees.

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### **Can Amber by inFeedo handle complex inquiries?**

Yes, Amber by inFeedo can handle complex inquiries. The AI Assist feature is programmed to route complex enquiries to the appropriate agents, thus ensuring all queries are addressed effectively.

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### **How does Amber by inFeedo help in routing inquiries?**

Amber by inFeedo, through its AI Assist function, can route complex queries to the appropriate agents. This helps to streamline the process of query resolution, ensuring that the appropriate assistance is provided to resolve the matter at hand.

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### **What is People Science Advisory by inFeedo?**

The People Science Advisory by inFeedo includes on-demand expert consultancy and an in-house panel of industrial-organizational psychology experts. This service is aimed at providing expert advice and solutions to real-world problems faced by organizations.

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### **Does Amber by inFeedo offer consultancy services?**

Yes, Amber by inFeedo, under its People Science Advisory, offers on-demand expert consultancy service to help organizations deal with real-time problems. This can include expert advice and strategies based on deep insights and actionable data.

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### **What do the engagement analytics provided by Amber by inFeedo cover?**

The engagement analytics provided by Amber by inFeedo cover aspects such as continuous listening, pulse surveys, and handling of exit surveys. It provides insights into employee engagement and satisfaction through quantitative and qualitative analysis of data gathered.

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### **How does Amber by inFeedo help in feedback resolution?**

Amber by inFeedo assists in feedback resolution by analyzing employee feedback and sentiment, predicting possible attrition, and acting on the feedback at a large scale. It uses continuous engagement to enhance sentiment and consolidate action on feedback.

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### **What is the scale of Amber by inFeedo's user base?**

Amber by inFeedo is trusted and utilized by many industry leaders, implying a large user base. However, the exact scale of the user base is not provided.

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### **How has Amber by inFeedo fared in terms of ROI for its users?**

Amber by inFeedo is trusted by industry leaders, which suggests a high return on investment for its users. Relief in HRBP hours, successful employee engagement, and resultant savings all add up to ROI. However, specifics on the actual figures are not disclosed.

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### **What are the highlights of Amber by inFeedo's conversational AI and People Science?**

Amber by inFeedo's conversational AI enables reliable automation and sentiment analysis with 95% accuracy. It integrates an engagement platform that helps organizations understand and boost employee sentiment as well as a helpdesk that automates employee support. The People Science facet lends consultations by experts, a research-backed employee experience framework and people analytics software.

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### **Can Amber by inFeedo help with attrition prediction?**

Yes, Amber by inFeedo can help with attrition prediction. Using data collected from conversations and employee feedback, it can identify patterns that may indicate an employee is considering leaving the organization. This allows companies to take proactive steps to improve employee satisfaction and reduce attrition rates.

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Full review: <https://aitoolslst.xyz/amber-by-infeedo/>

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