e eesel AI

Instant answers for any question in your Slack, help desk and more

https://aitoolslist.xyz/eesel-ai/

Knowledge Base   Intercom   Zendesk   Slack   Microsoft Teams   Confluence

What It Does

Instant answers for any question in your Slack, help desk and more. Create an AI that knows about your company knowledge and can instantly answer any question. Add it your Slack or Teams, help desk or website. ✨ AI chat over all your apps Train eesel on your help center, Google Docs, Confluence, Notion, Sharepoint, and any other app. It takes 1 click to set up, and. Key strengths include extensive on-demand knowledge base, can be incorporated across slack, microsoft teams. If you need a AI solution with clear outcomes, eesel AI is worth evaluating in your shortlist. This listing is relevant for searches like "best ai ai tool for knowledge base" and "eesel ai alternative for intercom".

> **Best For:** Best for teams looking for ai workflows with practical outcomes and measurable productivity gains.

KEY FEATURES

- Extensive on-demand knowledge base
- Can be incorporated across Slack
- Microsoft Teams

- help desks
- Implemented on company websites

CONTENT QUALITY

82/100

USEFULNESS SCORE

100/100

Pros

➕ What Works Well

+ Extensive on-demand knowledge base
+ Can be incorporated across Slack
+ Microsoft Teams
+ help desks
+ Implemented on company websites
+ Provides instant answers
+ Trainable on company's documents
+ Assists in drafting responses
+ Can handle Tier 1 tickets
+ Customizable to match company branding
+ Interacts directly with customers
+ Data privacy via encryption
+ Full control to user on access
+ Capable of 80+ languages
+ Eliminates unconfirmed information
+ Integrates with Confluence
+ Notion
+ Sharepoint
+ SOC2 compliance
+ Personalization and white label capabilities
+ Offers on-premise solution
+ Available audit logs
+ Automatic answer provision in team chats
+ Instant response drafting for support teams
+ Website embeddable for customer interaction
+ Knowledge training from multiple sources
+ Supports help centre automation
+ Trusted by 2000+ worldwide companies
+ Saves time for support teams
+ Streamlines security questionnaire process

Cons

➖ Limitations to Consider

− Limited platform compatibility
− Potential loss of human touch
− Over-reliance on existing documentation
− Privacy concerns despite encryption
− May struggle with complex queries
− Limited customization options
− Requires extensive training
− No offline functionality
− Potential language nuances issues
− unconfirmed information elimination may miss nuances

ADDITIONAL LIMITATIONS

⚠ Limited platform compatibility

⚠ Potential loss of human touch

⚠ Over-reliance on existing documentation

⚠ Privacy concerns despite encryption

▌Frequently Asked Questions

What is eesel AI?

eesel AI is an artificial intelligence program designed as an extensive, on-demand knowledge base for a company. It provides instant answers to company-specific questions and can train on a company's help center, documents, and various sources of information.

How does eesel AI work?

eesel AI works by training on a company's help desk data, documents, and other reliable sources of information such as Confluence, Notion, and Sharepoint. It then uses this trained knowledge to provide instant responses to queries about the company's operations.

Can eesel AI be used across different platforms?

Yes, eesel AI can be employed across various platforms including Slack, Microsoft Teams, help desk applications, and even company websites.

How is eesel AI able to provide answers to company-related questions?

eesel AI leverages the information it has been trained on from the company's help center, documents, and other sources such as Confluence, Notion, and Sharepoint. Using this extensive knowledge base, eesel AI can provide responses to a variety of company-related questions.

Which sources can eesel AI be trained on?

eesel AI can be trained on a diverse range of sources including a company's help center, documents, and platforms like Confluence, Notion, and Sharepoint.

How does eesel AI assist support teams?

eesel AI assists support teams by automatically drafting responses to queries. It can also handle Tier 1 tickets, increasing efficiency.

Can the appearance of eesel AI be customized?

Yes, eesel AI's appearance can be customized to align with the company's branding.

Can eesel AI interact directly with customers on the company's website?

Yes, eesel AI can be embedded into the company's website to interact directly with customers and provide immediate answers to their queries.

What measures does eesel AI take to maintain data privacy?

eesel AI maintains data privacy by encrypting data both at rest and in transit. It also gives users full control over the specific pages it can access, ensuring additional data privacy.

In which languages can eesel AI provide responses?

eesel AI can provide responses in over 80 languages, making it a versatile tool for multilingual operation.

Does eesel AI also work with Microsoft Teams?

Yes, eesel AI works with Microsoft Teams, providing a seamless integration for instant responses within team chats.

Can eesel AI handle Tier 1 tickets?

Yes, eesel AI is equipped to handle Tier 1 tickets. It can autonomously draft responses, potentially taking care of such queries.

Which companies have already used eesel AI before?

eesel AI has been trusted by more than 2,000 world-class companies, both large and small. However, the specific names of these companies aren't provided.

Is it possible to restrict the pages that eesel AI can access?

Yes, users can configure the exact pages that eesel AI can access, providing additional control and security.

Can eesel AI eliminate unconfirmed information from its responses?

Yes, eesel AI ensures to eliminate unconfirmed information from its responses, enhancing the reliability of the information provided.

How reliable are the responses from eesel AI?

The responses from eesel AI are highly reliable as they are based solely on the shared knowledge it has been trained on, with no inclusion of unconfirmed information.

Can eesel AI be integrated with help desk applications?

Yes, eesel AI can integrate seamlessly with various help desk applications providing an efficient solution for managing customer queries.

How does eesel AI maintain data security?

eesel AI maintains data security by encrypting data at rest and in transit. The system is designed to provide full control to the user on which pages eesel AI can access, providing an additional layer of data security.

Can eesel AI be used in Slack?

Yes, eesel AI can be conveniently used in Slack. It can jump in and answer questions instantly, making information access efficient and easy.

Is eesel AI suitable for small companies as well as large ones?

Yes, eesel AI is suitable for both small and large companies. It has been adopted by thousands of companies worldwide, demonstrating its versatile applicability regardless of company size.

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Full review: https://aitoolslist.xyz/eesel-ai/

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