Abhishek Kumar Gupta
Software Developer

linkedin.com/in/abhishek-gupta-763922a9
gabhishek634@gmail.com

+91-9462799538
https://github.com/Abhi9462
https://gitlab.com/abhishekg.dollop

Work Experience

1. Dollop Infotech Pvt Ltd, Indore- Software Developer Java (May 2022- Current)

-Designed and built application software with minimal supervision.

-Delivered, analysed and resolved technical issues, and participated in the continuous enhancement of established development processes

-Worked with Quality Assurance team to determine if applications fit specification and technical requirements.

Recent Project

-Title: SPYSS-Shri Patanjali Yoga Shikshan Samiti, Karnataka

-Actors: Super Admin, Admin, User, Guest

-Responsibilities: Involved in developing APIs like login with email and password, login with email and otp, login with mobile number and password, update role, update privileges in role, event registration, update home screen contents, update about us contents etc.

-Technologies: Backend- Spring Boot, Database- MySQL

2. Teleperformance, Jaipur- Seller Support Executive (June 2016-April 2022)

-Maintained a customer satisfaction rate of greater than 95% for 2019, 2020, 2021 in a row.

-Solved 35-40 tickets on daily basis.

-Won multiple awards like Employee of The Month, Employee of The Quarter, Top Employee and Many more.

EDUCATION

- **Rajasthan Technical University**
  Bachelor of Technology (IT)
- **Rajasthan Board of Secondary Education**
  Intermediate(+2) and High School

SOFT SKILLS

- Strong organizational and time
- management skills
- Ability to work independently and as part
- of a team
- Detail-oriented and able to handle
- multiple tasks simultaneously
- Ability to work smoothly under pressure

TECHNICAL SKILLS

- Backend- C, Core Java, Core Spring,
- Database- MySQL
- Database Connectivity-JDBC, JPA, Data JPA
- Tools- Swagger, Postman, Github, Gitlab