

# RAHUL CHEEMA DEVI

SYSADMIN

## ABOUT ME

Passionate about cloud technology and cybersecurity. I have relevant certifications in cloud and skills in threat detection and prevention. Committed to continuous learning and up-to-date with the latest trends. Seeking opportunities to apply my knowledge and contribute to the success of a company in the field of computer science and cybersecurity.

## CONTACT

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## LANGUAGES

**SPANISH** - Native  
**CATALAN** - Native  
**ENGLISH** - B2 Level  
**PUNJABI** - Native

## SKILLS

- Proactive
- Self-taught
- Problem solver.
- Strong communication skills and ability to work in multidisciplinary teams.
- Analytical
- Responsibility
- Adaptability
- Flexibility

## EDUCATION

**Technical education in Administration of computer network systems, Cybersecurity professional profile.**

INS Esteve Terradas i Illa 2021-2023

## BACCALAUREATE OF TECHNOLOGY

Institut Enric Borràs 2019-2021

## QUALIFICATIONS

- High knowledge of operating systems (windows, linux, zentyal, etc)
- Virtualization (Virtualbox, ProxmoxVE, Qemu)
- Software & Hardware installation and management
- IOT/Mobile Device management
- Knowledge of network administration
- Great programming/scripting skills (Python, Bash and SQL)
- Azure Cloud Knowledge
- Security and Monitoring
- Troubleshooting

## WORK EXPERIENCE

### NESTLÉ: IT COSTUMER CARE

- First point of contact for user technical support.
- Troubleshooted hardware and software issues.
- Provided user support and training.
- Documented solutions in a knowledge base.
- Assisted users remotely using remote desktop tools.
- Collaborated with technical teams for complex issues.
- Prioritized customer service and effective communication.
- Continued learning and improvement in technology.

## CERTIFICATIONS

**Microsoft Azure Fundamentals AZ-900**

**Microsoft Azure Administrator AZ-104**