RAHUL CHEEMA DEVI

SYSADMIN

ABOUT ME

Passionate about cloud technology and cybersecurity. I have relevant certifications in cloud and skills in threat detection and prevention. Committed continuous to learning and up-to-date with the latest trends. Seeking opportunities to apply knowledge and contribute to the success of a company in the field of computer science and cybersecurity.

CONTACT

631 36 42 31

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mortfolio.bugeao.com

Sant Boi de Llobregat

linkedIn

LANGUAGES

SPANISH - Native CATALAN - Native ENGLISH - B2 Level PUNJABI - Native

SKILLS

- Proactive
- Self-taught
- Problem solver.
- Strong communication skills and ability to work in multidisciplinary teams.

EDUCATION

Technical education in Administration of computer network systems, Cybersecurity professional profile.

INS Esteve Terradas i Illa 2021-2023

BACCALAUREATE OF TECHNOLOGY

INS Enric Borràs 2019-2021

WORK EXPERIENCE

IT COSTUMER CARE NESTLÉ SPAIN

- First point of contact for user technical support.
- Troubleshooted hardware and software issues.
- Provided user support and training.
- Documented solutions in a knowledge base.
- Assisted users remotely using remote desktop tools.
- Collaborated with technical teams for complex issues.
- Prioritized customer service and effective communication.
- Continued learning and improvement in technology.

CERTIFICATIONS

Microsoft Azure Fundamentals AZ-900

Microsoft Azure Administrator AZ-104