RAHUL T P
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PROFESSIONAL SUMMARY

Results-driven **Software Implementation Engineer** with over a year of experience in the **hospitality software sector**. Possesses in-depth knowledge of **clinical and hospital workflows** in the UAE, specializing in **pack management, lab integration, and data migration**. Adept at providing comprehensive **end-user training**, pre-go-live and post-go-live support, and workflow analysis to enhance operational efficiency.

CORE COMPETENCIES

- **Hospital Management System (HMS) Implementation**
- **End-User Training & Support**
- **Business Requirements Analysis & Workflow Design**
- **Lab Machine Integration & Data Migration**
- **Master Data Configuration & GAP Analysis**
- **Software Development Life Cycle (SDLC)**
- **Backlog Management & Prioritization**
- **Requirement Documentation & Functional Knowledge Transfers (KTs)**
- **Customer Support & Database Support**

PROFESSIONAL EXPERIENCE
Tanjer Infosys Private Ltd | Doha, Qatar

Implementation Engineer | June 2023 - Present

- Successfully implemented **Hospital Management Systems (HMS)** across multiple healthcare facilities.
- Conducted detailed **business requirement analysis** and facilitated workflow adjustments.
- Provided **end-user training** for hospital staff, ensuring seamless transition and system adoption.
- Delivered **pre-go-live and post-go-live support**, troubleshooting system issues to ensure smooth operation.
- Managed **data migration** processes, ensuring accuracy and compliance with healthcare standards.
- Collaborated with cross-functional teams for **system integration and customization** to meet client needs.
- Developed **workflow documentation** to streamline implementation and support processes.

PROJECT IMPLEMENTATIONS
Completed Implementations:

- **KIMS Medical Center, Qatar**
- **Doha Clinic, Abu Sidra, Qatar**
- **Emirates Hospitals, United Arab Emirates**
- **Sino Hospital, Dubai**

Ongoing Implementations:

- **Doha Clinic & Hospital, Al Mirqab Al Jadeed St, Doha, Qatar**
- **Ain Al Khaleej Hospital, Al Ain, United Arab Emirates**
- **CMRC, Saudi Arabia**
- **Bupa Arabia, Saudi Arabia**

EDUCATION

Bachelor of Engineering (B.E.) in **Computer Science** | **2022**
Shree Devi Institute of Technology | **Visvesvaraya Technological University (VTU)**

ACADEMIC PROJECTS

- **Intrusion Detection of Imbalanced Network Traffic Based on Machine Learning**

INTERNSHIP

- **Blockchain Internship | Zephyr Technologies, Mangalore**
  - Project: **Water Portability Prediction**

LATEST PROJECT

- **Appointment Portal** – A web-based appointment management system developed using **React, Axios, React Router DOM, React Toastify, and TailwindCSS**.
- GitHub Repository: github.com/rahulkappad/Appointment

DECLARATION

I hereby declare that the information provided above is true and accurate to the best of my knowledge and belief.

Rahul T P