

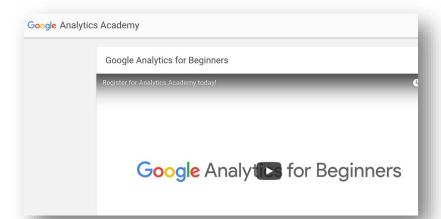
Marketing Web Analytics and Insights

Lesson 12



Google Analytics Useful Links

How to access the Demo Account





Google Analytics for Beginners

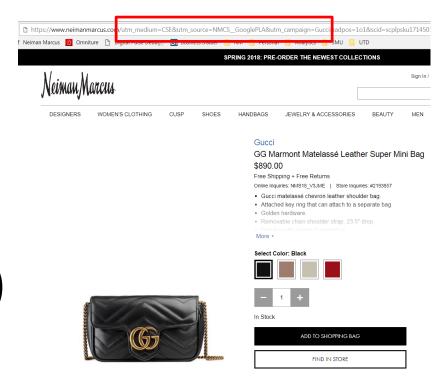


Basic Campaign and Conversion Tracking



How to Measure Custom Campaigns

- Marketing Campaigns are tracked in GA through campaign tagging
- A Campaign tag is an extra bit of information added to the URL links (similar to Adobe)





Campaigns Tags

There are 5 different campaign tags:

- Medium*: mechanism or how you sent your message (ex: Affiliate)
- 2. <u>Source*:</u> where the user came from (ex: Ebates)
- 3. <u>Campaign*:</u> name of the marketing campaign (ex: back to school 2018)
- 4. Content: to differentiate versions of a promotion
- 5. Term: to identify the keyword for paid search

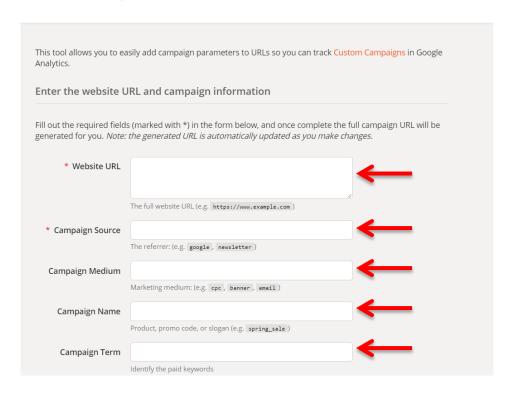
* Required



URL Builder

- Friendly tool to build landing page URLs with marketing tracking parameters
- Click <u>here</u> to try

Campaign URL Builder



Note: All Web Analytics tools are case sensitive



Practice Problem #1

Create a campaign URL for www.underarmour.com/en-us/with the below parameters:

Medium: Affiliate

Source: Shopstyle

Name: 20% off

www.underarmour.com/enus/?utm_source=affiliate&utm_medium=shopstyle&utm_c ampaign=20%25%20off



Goals in GA

There 2 type of goals:

- 1. <u>Business Goals:</u> actions you want users to take on the website. Each time a user completes a business goal, we call this a "conversion"
- 2. <u>GA Goals:</u> in GA, we use a feature called Goal to **track** business goal conversions



Goals in GA

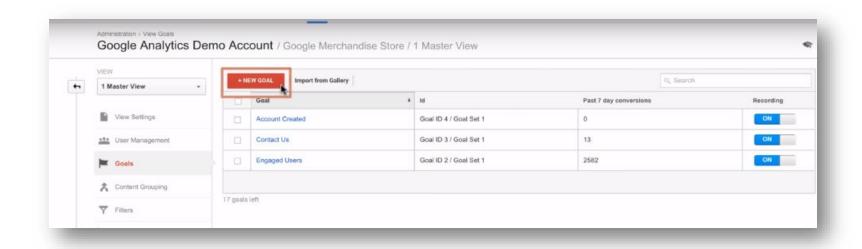
- Allows the creation of conversion related metrics (ex: TTL number of conversions, % users that converted)
- Using "Goal Funnel" allows for the visualization of the different steps needed to complete the goal (similar to the conversion funnel in AA)
- There is a limit of 20 goals per view





How to configure Goals

Admin > Goals > New Goal



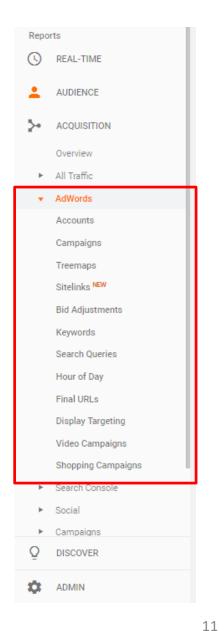
Watch video <u>here</u>



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AdWords Campaigns

- AdWords is Google's advertising system
- If you link your GA and AdWords accounts you can:
 - View AdWords click and cost data within GA
 - Create remarketing lists to use for campaigns
 - Import GA goals and transactions AdWords
 - View site engagement in AdWords





Assessment #4

Click <u>here</u> to start





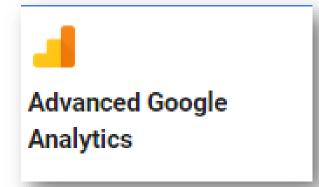
Advanced Google Analytics



Google Analytics Useful Links

How to access the Demo Account





Advanced Google

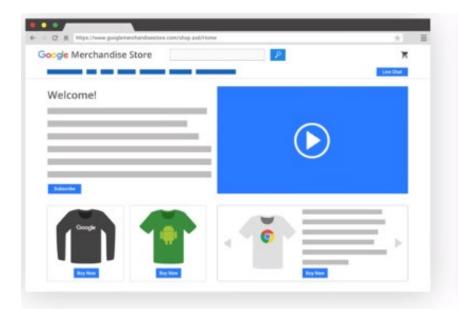
Analytics

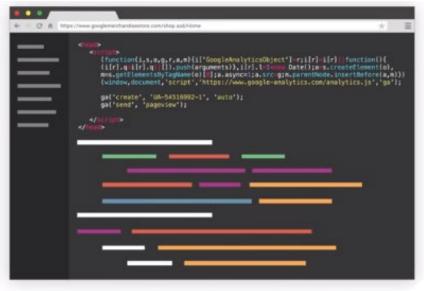


Data Collection and Processing



How data is collected



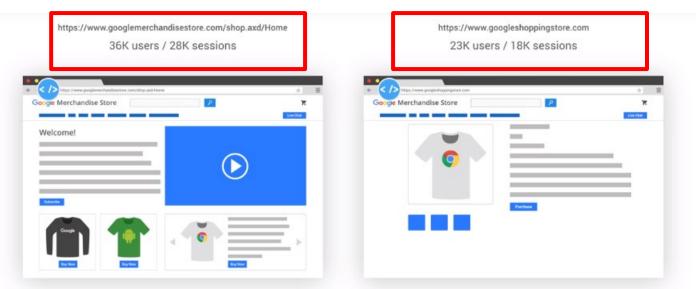


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- Website data is collected through the snippet of JavaScript tracking code that is included on every page of the site
- The code tracks each user interaction on your website (ex: loading a page, clicking on a video)

Tracking Code

- With the code installed, GA will drop a cookie in the user's browser for that website and any related sub-domain
- If you install the same code on different domains, users and sessions will be counted separately without cross-domain tracking



What is a Hit?

- With each user interaction on the website, the tracking code sends a "hit" to GA
- A "hit" is a URL string with parameters containing data about the user

https://www.google-analytics.com/collect?v=1&_v=j43&a=1222585067&t=pageview&_s=1&dl=https%3A%2F%2Fwww.googleme rchandisestore.com%2F&dr=https%3A%2F%2Fwww.google.com%2F&ul=en-us&de=UTF-8&dt=Google%20Online%20Store&sd=24-bit&sr=1440x900&vp=1375x447&je=0&fl=21.0%20r0&_utma=41230772.&10117230.1459896990.1464714869.1464802254.8&_utmz=41230772.&10117230.1459896990.1464714869.1464802254.8&_utmz=41230772.&10117230.1459896990.1464714869.1464802254.8&_utmz=41230772.&10117230.1459896990.1464714869.1464802254.8&_utmz=41230772.&10117230.1459896990&tid=UA-30481-18*gtm=GTM-CGSQ&cd55=Retail&z=18*0796108

Browser Page Name
Language

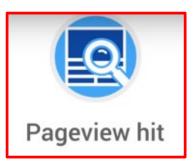


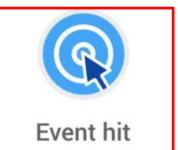
Resolution

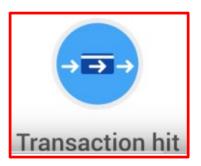
Types of "Hit"

There are 3 types of "hit":

- 1. <u>Page View:</u> triggered when user **loads** a page with the GA code
- Event: tracks every time a user interacts with a particular element on the site
- 3. <u>Transaction:</u> used for ecommerce **purchases**







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Additional Data from GA

 Leveraging other sources (IP, server-log files, ad-serving data) also widens the data available for GA





Data Configuration Rules

Determine how the data will be processed. They include:

- 1. <u>Data Filters</u>: discussed in Lesson 10
- 2. Goals: previously discussed in this lesson
- 3. <u>Data Grouping:</u> organize data into customized channels
- 4. <u>Custom Dimension:</u> helps define a group of metric data that is specific to your business
- 5. <u>Imported Data:</u> you can upload your own data in GA (similar to Saint Classifications on AA)



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Measurement Plan

A way to align business objectives with GA configuration settings. It should include:

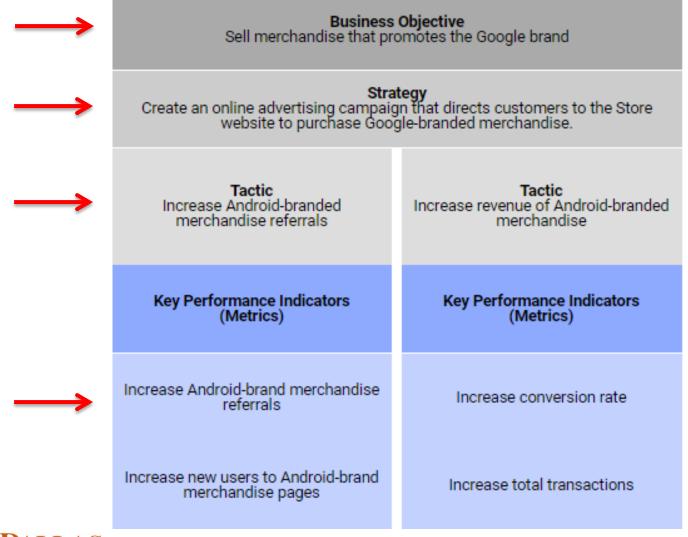
- Business Objective
- Strategy: to support the objective
- <u>Tactic</u>: to achieve your strategies
- KPIs: to measure conversion and success



How to create a measurement plan



Google Merchandise Store Plan





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Assessment #1

Click <u>here</u> to start



