

RAHUL KUMAR

IBM STERLING OMS DEVELOPER | JAVA DEVELOPER

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PROFESSIONAL SUMMARY

Detailed-oriented IBM Sterling OMS & Java Developer with 3.5+ years of experience building scalable order management, inventory, and distributed order lifecycle solutions. Strong expertise in Core Java, REST/SOAP APIs, microservice development. Skilled in analyzing complex technical workflows, debugging production issues, and implementing high-quality, accurate, performance-optimized solutions. Experienced in Agile teams, third-party integrations, API development, and cloud-based deployments. Recognized for strong analytical, problem-solving, and quality assurance capabilities with exceptional attention to detail.

TECHNICAL SKILLS

- IBM Sterling Order Management System (On-Premise and Cloud)
- Experience with JSON, XML, and API Gateway
- Tools: Postman, JMeter, Docker, GitHub, Bitbucket, Jira, Confluence
- Servers: IBM WebSphere, WebLogic
- Domains: IBM Sterling order management system, Java programming expertise, eCommerce, Retail, Distribution
- Java, J2EE, Spring Boot, Microservices Architecture, JDBC, Servlets, JSP
- Databases: DB2, Oracle, PL/SQL
- Cloud: AWS (basic), Azure (basic)
- Methodologies: Agile, Scrum, Incident

WORK HISTORY

IBM Sterling OMS Developer, 06/2022 to Current

Acuver Consulting Pvt. Ltd. Bangalore

- Client: Indian Luxury eCommerce Brand
- Technologies: Sterling OMS 9.5, OMOC, Java, Spring Boot, REST/SOAP, DB2, Docker, XSLT, XML
- Designed and deployed integrations for **SMS, WhatsApp, and Email** services to improve real-time customer communication.
- Led development of **Loyalty Points and Gift Card (physical & eGift)** modules integrated with OMS Payments.
- Engineered **Oracle WMS and SAP WMS integrations**, handling order lifecycles, Returns and cancellations across multiple regions.
- Implemented **third-party logistics and carrier serviceability** APIs for optimized delivery operations.
- Developed and supported marketplace integrations (**Amazon, Flipkart, Ajio, Nykaa, Myntra**) with complete ownership.
- Implemented Catalog Management workflows including product eligibility and classification logic.
- Developed and maintained Inventory Management and Distributed Order Management (DOM) features across multiple warehouses and regions.
- **Led Deployment** Sterling OMS (on-prem) via Docker containers and supported CI/CD release cycles.
- Developed and integrated customized solutions in IBM Sterling OMS to enhance order processing efficiency and accuracy.
- Collaborated with cross-functional teams to gather requirements and implement system enhancements, resulting in improved user satisfaction.
- Designed and implemented Java-based microservices and integrations, improving system interoperability and response consistency.

- Provided technical support and training to end-users, leading to a significant reduction in support tickets and improved operational workflow.
- Leveraged Agile methodologies to streamline development processes, resulting in faster deployment of features and updates.
- Debugged complex software issues, leading to a more stable product release.
- Reduced development time by creating reusable code libraries for future projects.
- Worked closely with clients to gather requirements and translate them into technical specifications for implementation.

IBM OMOC Developer, 06/2022 to 09/2022

- Client: Singapore-based Fashion Retail Brand
- Technologies: OMOC, Docker, Java, JSP, XML, Postman
- Developed core flows for Order Creation, Inventory Reservation, and Returns Processing.
- Configured multi-tenant OMS instances and implemented region-specific sourcing rules.
- Debugged performance bottlenecks, provided deployment support, and authored solution design docs.

ACCOMPLISHMENTS

PROJECT HIGHLIGHTS & ACHIEVEMENTS

- Led SAP WMS migration with zero post-production defects
- Reduced order cancellation rate by 18% through real-time OMS-WMS sync monitoring.

ADDITIONAL SKILLS

- Strong analytical and problem-solving ability
- Excellent written communication and documentation skills
- High attention to accuracy, quality, and detail
- Experience working in Agile Scrum team

EDUCATION

Master of Computer Applications (MCA): 2021

College of Commerce, Arts & Science - Patna

INTERESTS

Exploring Java cloud-native frameworks Spring Boot, Meditation, reading, and travel

LANGUAGES

English

Bilingual or Proficient (C2)

Hindi

Bilingual or Proficient (C2)